

Physical Fitness Ctr.	<input type="checkbox"/>						
Bowling Ctr.	<input type="checkbox"/>						
Marina	<input type="checkbox"/>						
Officers' Club	<input type="checkbox"/>						
Lane Hall	<input type="checkbox"/>						
Other (please specify):	<input type="checkbox"/>						

What days would you like to use the following facilities:

	MON	TUE	WED	THU	FRI	SAT	SUN	Never
Auto Crafts	<input type="checkbox"/>							
Community Ctr.	<input type="checkbox"/>							
Library	<input type="checkbox"/>							
Gear To Go	<input type="checkbox"/>							
Tickets 'N' Tours	<input type="checkbox"/>							
Physical Fitness Ctr.	<input type="checkbox"/>							
Bowling Ctr.	<input type="checkbox"/>							
Marina	<input type="checkbox"/>							
Officers' Club	<input type="checkbox"/>							
Lane Hall	<input type="checkbox"/>							
Other (please specify):	<input type="checkbox"/>							

What programs/activities would you like to see MWR offer? (please list): _____

What leisure time hobbies do you participate in? (please list): _____

Do you belong to a club/organization that is seeking to increase membership? (if yes, please specify): _____

Would you return to Fort Monmouth (after work hours or on weekends) to participate in a recreational program/event?

Yes No

If you answered "yes" to the previous question, please indicate what activities would cause you to stay or return?

Lecture Dining/Special program Athletic event Leisure event
 Social Local travel tour Concert Other: _____

How long is your commute to Fort Monmouth from home?

10 minutes or less 11-20 minutes 21-30 minutes
 31-60 minutes 61 or more minutes

Do you feel MWR facilities are clean and presentable? Yes No

If your answer to the previous question is "no", please specify the area(s) requiring improvement: _____

How would you rate MWR customer service in each of the following facilities:

	Excellent	Good	Fair	Poor
Auto Crafts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Community Ctr.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Library	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Gear To Go	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tickets 'N' Tours	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Physical Fitness Ctr.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bowling Ctr.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Marina	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Officers' Club	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lane Hall	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

How do you learn about MWR events and programs? Monmouth Message

- Flyer MS Outlook (CECOM GI) Word of mouth Daily Bulletin Poster
 MWR Messenger Command Channel Electronic Sign Radio Television
 Newspaper Banners

Do MWR recreation programs meet your needs? Yes No

Will you participate in an MWR focus group or talk with us further on the phone to help us improve MWR programs? If yes, please provide the following information:

NAME: _____

ADDRESS: _____

OFFICE/HOME PHONE #: _____

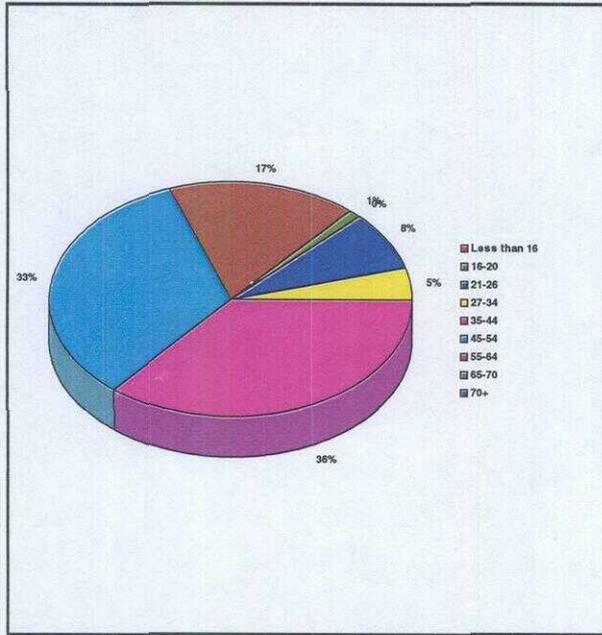
E-MAIL ADDRESS: _____

THANK YOU FOR YOUR TIME!



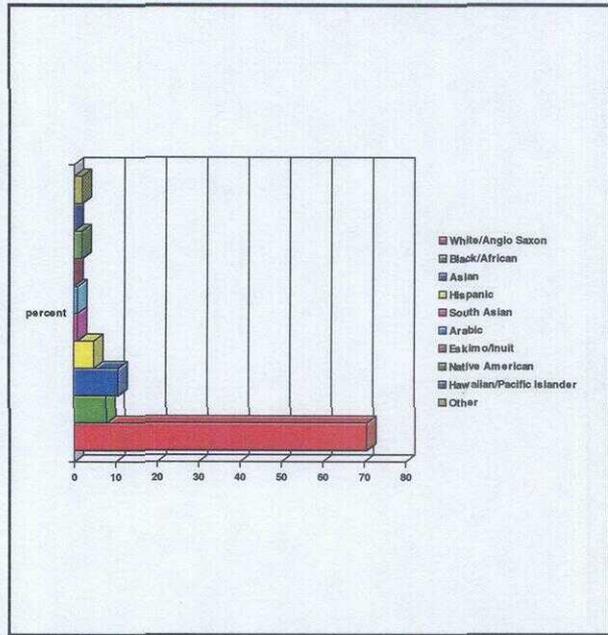
Recreation Survey Report

Please indicate your age:



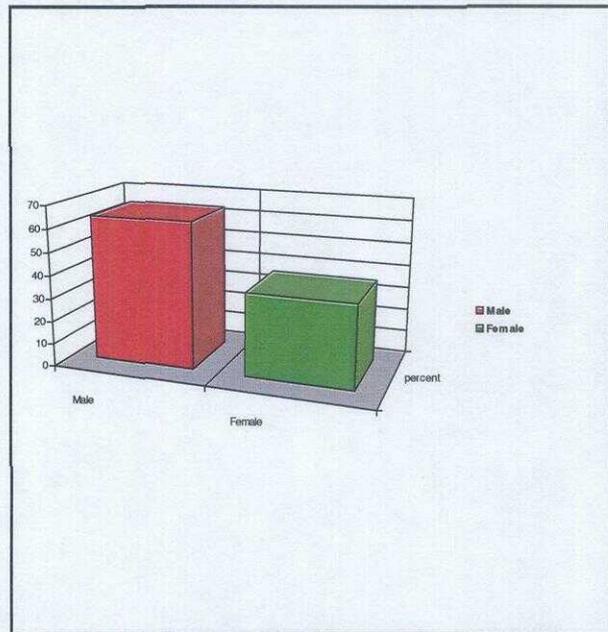
86% of respondents are in the age range of 36-64 years of age. The 36-44 age range is the largest making up 36% of the respondents. The 45-54 age range follows closely behind at 33% of respondents.

What is your ethnic background?



White/Anglo Saxon respondents make up a little over 70% of respondents. The next largest group are Asians at a little over 10% of respondents.

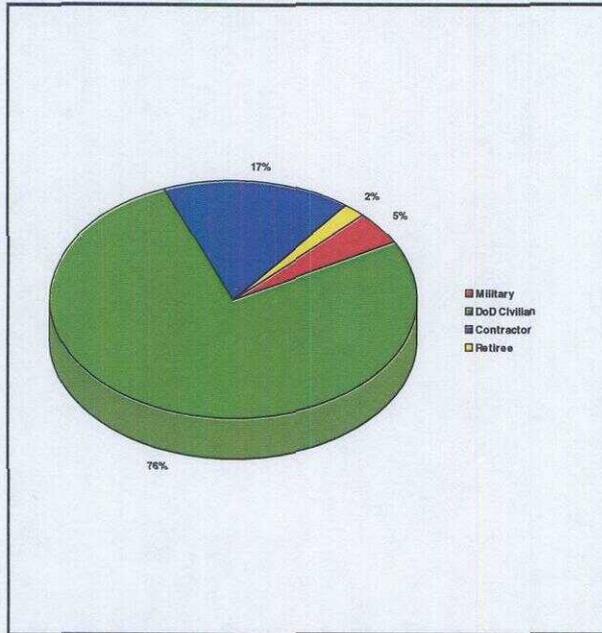
What is your gender?



Males just about double females in the number of respondents. Male respondents comprise slightly over 60% while females comprise a little over 30% of respondents.

Recreation Survey Report

What is your affiliation with Fort Monmouth?



DoD civilians and Contractors make up 93% of the respondents. Military members had a good percentage at 5% as compared to their overall numbers on base.

How often do you visit the following MWR recreation facilities at Fort Monmouth: (Scale 1)
(n = 93, Grand Mean = 1.61)

Responses	Count (n)	Mean	95% Conf.
Auto Crafts	93	1.29	± 0.10
Community Ctr.	85	1.47	± 0.13
Library	91	1.69	± 0.16
Gear To Go	86	1.35	± 0.12
Tickets N' Tours	85	1.54	± 0.12
Physical Fitness Ctr.	99	2.40	± 0.26
Bowling Ctr.	88	1.60	± 0.15
Marina	88	1.24	± 0.11
Officers' Club	92	1.79	± 0.16
Lane Hall	89	1.70	± 0.13

Count (n) is the number of responses to this question. Mean is the average number based on the numeric scale within the question. The larger the number, the more number of times that facility has been visited.

Other (please specify):

1. Suneagles Golf Course
2. Thrift Shop
3. Chapel
4. Fishing at Earle

At what hours would you like to use the following facilities: (Scale 1)
(n = 96, Grand Mean = 0.00)

Responses	Count (n)	Mode
Auto Crafts	96	7
Community Ctr.	96	7
Library	96	3
Gear To Go	96	7
Tickets N' Tours	96	3
Physical Fitness Ctr.	96	6
Bowling Ctr.	96	6
Marina	96	7
Officers' Club	96	3
Lane Hall	96	3

Count (n) is the number of respondents. The reason for the static number is if only one of the facilities has registered an answer, it would register that respondent for the entire question. The Mode measures the average numeric equivalent of the hours requested by the respondents. For example, 7 (Never), 3 (11am-12pm), 6 (6pm+).

Other (please specify):

1. Golf 4pm-6pm+
2. Suneagles all week
3. Thrift Shop, 11am-12pm
4. Chapel, 8am-12pm, 4-5pm.
5. Current schedules are fine.

What days would you like to use the following facilities: (Scale 1)
(n = 93, Grand Mean = 0.00)

Responses	Count (n)	Mode
Auto Crafts	93	6
Community Ctr.	93	8
Library	93	3
Gear To Go	93	6
Tickets N' Tours	93	2
Physical Fitness Ctr.	93	3
Bowling Ctr.	93	6
Marina	93	8
Officers' Club	93	5
Lane Hall	93	5

Count (n) is static due to the respondents entering an answer in any of the facility answer boxes. The numbers represent the average response for that facility. For example, 6 (SAT), 8 (Never), 3 (WED), 2 (TUE), 5 (FRI).

Other (please specify):

1. All days
2. WED, SAT & SUN, Golf

Recreation Survey Report

3. Suneagles all week
 4. Thrift Shop, Mon.-Fri.
 5. Chapel, Mon.-Sun.
 6. Sat. & Sun. beyond duty hours are best.
 7. Current days & times are fine for auto crafts, but they recently raised their rates to \$3 for half hour and \$6 for hour. A bit much.
- What programs/activities would you like to see MWR offer? (please list):
1. I used to belong to the Physical Fitness Ctr., but the hours for the pool kept changing and then they were made very restrictive and inconvenient for my schedule.
 2. Tennis courts
 3. Return of the base theater for movies, more bus trips to NYC and other destinations.
 4. Arts and Crafts
 5. Bus trips to National Aquarium in Baltimore, aquarium in Mystic, CT
 6. Yoga class.
 7. Weight watchers at work.
 8. Tennis
 9. Bicycle paths painted on road.
 10. Keep on offering trips to various places, i.e. NY shows, concerts and points of interest.
 11. Outdoor concerts
 12. More swimming lessons at a better time i.e. Sat./Sun.
 13. Take existing Suneagles program and improve what you have. A major start/improvement is to replace the present Greens Keeper (Golf Superintendent) with a qualified person. Give him what the greenskeeping trade considers an appropriate staff and I predict your course usage will go up, not overnight. It will take a long time for the course quality to re-build itself. In the meantime please delete references to Suneagles being the premiere Army golf course. It's not even close.
 14. More ski trips to Camelback, and other PA?ny ski resorts. In summer have some group bike tours.
 15. Events highlighting US history.
 16. Craft shows
 17. Tour and trips for children.
 18. Tennis instruction class.
 19. Reading
 20. Auto maintenance, gardening & home renovation.
 21. Portable grill operation near Myer Ctr. during summer. Rod and Gun Club
 22. Racquetball league.
 23. Additional night of water aerobics - 2 nights a week is good, 3 nights even better.
 24. More childrens activities/programs on Sat.(i.e. swimming & sports activities).
 25. Reasonable cost kayaking/Mountain bike trips.
 26. Woodworking, Picture frame classes.
 27. Swimming lessons for kids more consistent, karate classes.
 28. Trips, lunches.
 29. Fishing at the pier.
 30. Earle Naval Pier open to DoD civilians to fish.
 31. Golf outings would be nice.
 32. Group rates to see Broadway shows through TN'T. More variety in day trips (Lancaster, PA, Poconos, upstate NY). Group rates to PNC Arts Center performances, Count Basie Theater, Strand Theater, etc.
 33. Instead of selling tickets for a ball game, circus or show that includes a bus ride, allow us to just buy the ticket and we arrange for our own transportation. Not everyone lives in a convenient place to take a bus. Or offer both as an alternative, \$30 w/transp. or \$20 w/out.
 34. A reduced price for golf. A marina that allows rented boats at early and late hrs. so that fishing could occur before and after dusk. Use of fields or gym to outside towns. Lights on field.
 35. Fishing at Earle Ammo Pier

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36. Paint booth at the Auto Crafts Ctr.
37. Music concerts, Plays, sports events
38. More movies at Post Theater.
39. Golf lessons

What leisure time hobbies do you participate in?
(please list):

1. Run, bike swim
2. Gardening, Tole painting, yoga.
3. Reading/Crafts
4. Triathlons
5. Bowling, jogging, computers, electronics, reading, music.
6. Ceramics, painting, drawing.
7. Electronics, computer, reading, ham radio.
8. Boating, water skiing, down hill skiing.
9. Bowling, racquetball, fishing.
10. Swimming, walking, reading, dancing.
11. Pottery, Knitting, crafting, cooking.
12. Working out, bicycling.
13. Bridge
14. Soccer
15. Concerts, lectures, reading, movies.
16. Basketball
17. Fishing
18. Movie, bicycling, shopping.
19. Surfing
20. Road and mountain biking in summer.
21. Jogging & kayaking.
22. Bicycle, golf
23. Reading, drawing, billiards.
24. Swimming, bowling & kids entertainment.
25. Camping, touring
26. Mountain biking, hiking.
27. Cooking, reading gym.
28. Swimming, reading
29. Kayaking, running, biking, hiking, gardening.
30. Wood Working, Sport Shooting.
31. Gardening/landscaping, indoor/outdoor volleyball
32. Kung Fu, guitar, electronics.
33. Kayaking.
34. Woodworking, auto repair, running, outdoor activities, touring/sightseeing.
35. Ceramics, watercoloring and drawing at Arts & Crafts Ctr.
36. Bowling.
37. Crafts, reading, watching movies, Yoga.
38. Fishing at the pier.
39. Sports
40. Arts & Crafts.
41. Ski, camping, bike, boat.
42. Fitness Ctr.
43. Golf, falg football.
44. Bowling
45. Poetry, volunteer work, gardening.
46. Exercise, bowling, volleyball.
47. Gardeniong, woodworking, soccer, coaching & cub scout leader.
48. Fishing
49. Golf, volleyball
50. Fishing
51. Movie Club, Coffee House, Happy Hours, Road trips to AC
52. Skiing.
53. Kayaking, skiing, fishing, rock climbing, volleyball.
54. Golf
55. Hiking, canoeing, concerts, movies, trips.
56. Running, Weight lifting.
57. Movies, swimming.
58. Reading, sports, auto repair.
59. Boating, horseback riding.

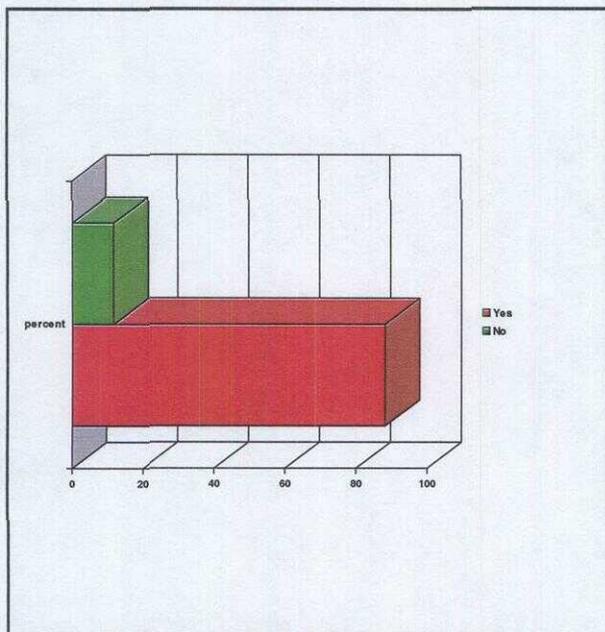
Recreation Survey Report

60. Golf, Kids soccer & swimming.

Do you belong to a club/organization that is seeking to increase membership? (If yes, please specify):

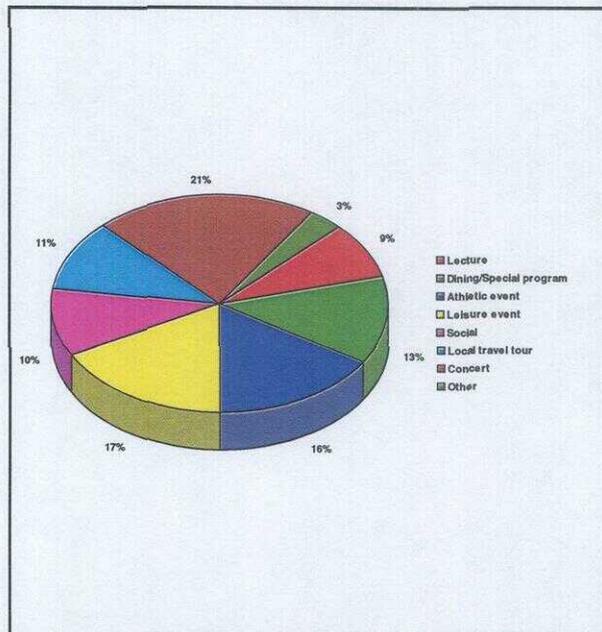
1. Jersey Shore Running Club
2. Central Jersey Ski Club
3. Association of the United States Army (AUSA)
4. Toastmaster
5. Schoosboomers Ski Club
6. FAPAC
7. Bally's
8. AUSA, AFCEA
9. Ft. Monmouth Golf Course

Would you return to Fort Monmouth (after work hours or on weekends) to participate in a recreational program/event?



Almost 90% of respondents would return to Fort Monmouth for a recreational program/event.

If you answered YES to the previous question, please indicate what activities would cause you to stay or return?



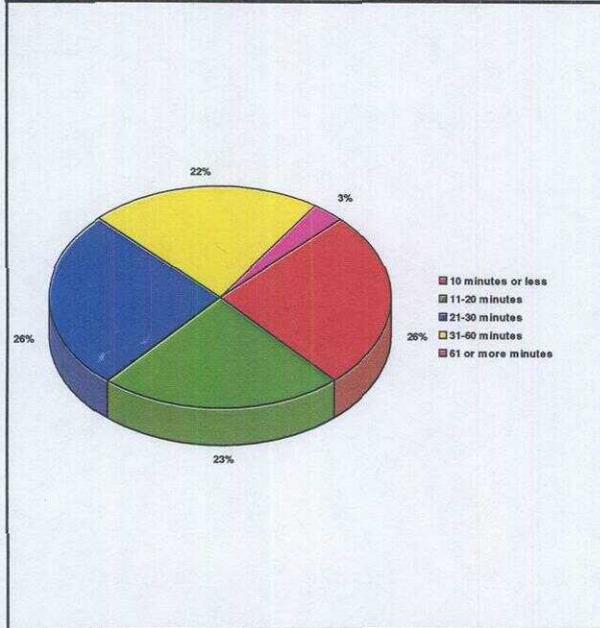
21% of respondents would return for concerts, the largest percentage. Athletic (16%) & leisure (17%) events followed close behind.

Other (please specify):

1. Movies at base theater
2. Athletic events would depend on what it was.
3. Golf event.
4. Family event
5. Games for children.
6. Youth/Family educational
7. Auto Crafts shop
8. Fishing
9. Swim pool better hours for anyone to swim.

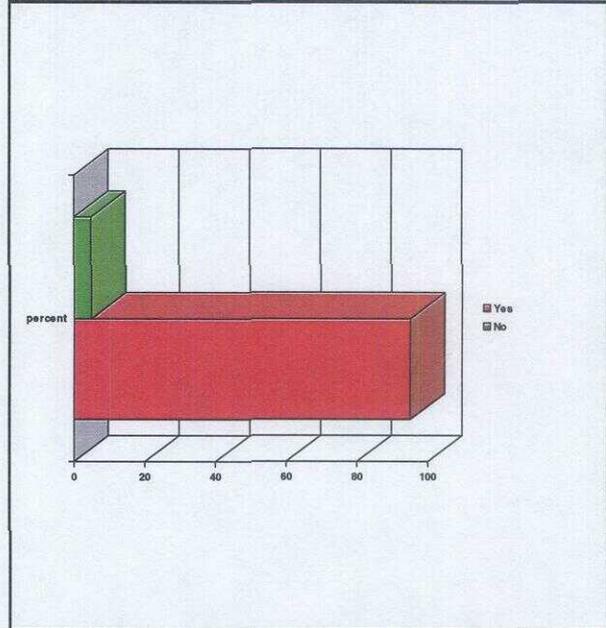
Recreation Survey Report

How long is your commute to Fort Monmouth from home?



Travel time is divided equally between 10 min. (26%) or less and 21-30 min. (26%) travel time for respondents. Actually all the travel times for respondents are fairly close except for travel times of 61+ minutes (3%).

Do you feel MWR facilities are clean and presentable?



Over 95% of respondents feel MWR facilities are clean and presentable.

If your answer to the previous question is NO, please specify the area(s) requiring improvement:

1. Showers are old, jacuzzi would be nice, dressing area could be improved, better air conditioning.
2. The PFC needs new digital equipment, Nautilus equipment is not well maintained. Need trainers on the floor during peak hours. Nautilus area needs a new rug. During peak hours the bathroom need to be checked for cleanliness.
3. General cleanliness is not maintained inside. Land scaping and exterior appearance generally poor. The bowling alley has signs falling off exterior. The pizza delivery quality is poor. The auto wash area has signs peeling off the controls for the controls which need replacement. Tickets N' Tours always looks cluttered and disorganized. Golf not customer focused.
4. PFC bathroom showers need to be cleaned up and improved. The facility needs a MAJOR improvement (or replacement) in

Recreation Survey Report

heating/cooling systems. There is no temperature control for the individual rooms and in the winter months the Cardio Rm. runs about 78-79 degrees and gets unbearable with the cardio equipment in use. The issue has been brought to the attention of the PFC Mgt.

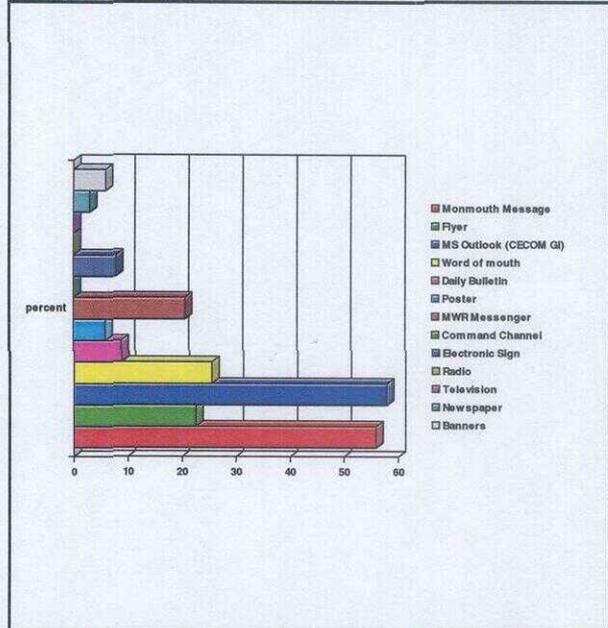
5. PFC needs A/C
6. Clean Yes! Presentable No! Facilities need a little restoration.

How would you rate MWR customer service in each of the following facilities:
(Scale 1)
(n = 26, Grand Mean = 1.73)

Responses	Count (n)	Mean	95% Conf.
Auto Crafts	26	1.88	± 0.31
Community Ctr.	26	1.96	± 0.20
Library	39	1.49	± 0.17
Gear To Go	22	1.86	± 0.30
Tickets N' Tours	34	1.56	± 0.21
Physical Fitness Ctr.	60	1.67	± 0.16
Bowling Ctr.	34	1.62	± 0.20
Marina	12	1.92	± 0.29
Officers' Club	44	1.64	± 0.17
Lane Hall	44	1.73	± 0.17

Count (n) is the number of responses for that facility. Mean is the average rating based on the questions' scale. For this question, the lower the number the better.

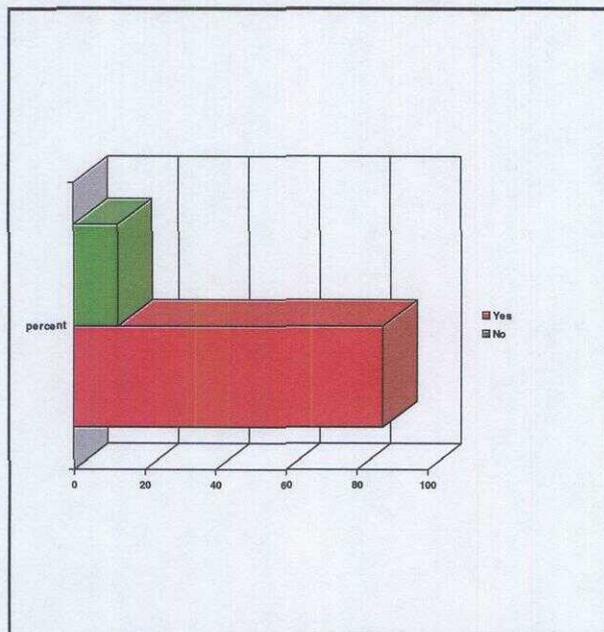
How did you learn about MWR events and programs?



MS Outlook (~57%) and the Monmouth Message (~56%) have been the most effective forms of advertisement for event/programs. Word of Mouth (~25%), Flyer (~23%), & MWR Messenger (~21%) comprise the next level of effectiveness.

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Do MWR recreation programs meet your needs?



Over 85% of respondents state that MWR recreational events/programs meet their needs.

Will you participate in an MWR focus group or talk with us further on the phone to help us improve MWR programs? If yes, please provide the following information:

NAME, ADDRESS, OFFICE/HOME PHONE #, E-MAIL ADDRESS

1. Joseph A. Sladewski, AMSEL-RD-ASE, Ft. Monmouth, NJ 07703, 732-427-6356, joseph.sladewski@mail1.monmouth.army.mil
2. Kenneth Proctor (AMSEL-SF), 1588 Fort St., Brick, NJ 08724, 20084(W), 732-458-1972, kenneth.proctor@mail1.monmouth.army.mil
3. I can't attend meetings, but call or e-mail me. Sheila Morris.
4. Ken Barczak, 25760, kenneth.barczak@mail1.monmouth.army.mil
5. Ed Wagner, 210 Old Shark River Rd., Eatontown, NJ 07724, 732-427-6343(W), 732-935-0499(H), edward.wagner@mail1.monmouth.army.mil
6. Clinton Christ, 131 Maple Ave., Fair Haven, NJ 07704, cchrist@c3smail.monmouth.army.mil
7. Peter Chiu, 33 Churchill Downs Dr., Tinton

Falls, NJ 07724, 732-532-4842(W), 732-544-1218, peter.chiu@us.army.mil

8. LTC James Dietz, 37 Russel Ave., Ft. Monmouth, NJ 07703, 72099
9. Mary Sears, mary.sears@us.army.mil
10. Michael Toscan, 1144 Roanoke Dr., Toms River, NJ 08753, 732-532-6750, michael.toscan@mail1monmouth.army.mil
11. Khuong Dang, 287 Pearl St., Red Bank, NJ 07701, 732-427-4842(W), 732-741-3422(H)
12. Mary Cerasa, AMSEL-RD-ST-TE-MS, bldg. 906, Ft. Monmouth, NJ 07703, 732-532-9906x5700, cerasa@mail1.monmouth.army.mil
13. Stephen Molnar, 4 Hillside Ave., Jamesburg, NJ 08831, 74919, stephen.molnar@mail1.monmouth.army.mil
14. Cesar Mencia, 72 Appleby St., Eatontown, NJ 07724, 732-427-4332, cesar.mencia@mail1.monmouth.army.mil
15. Jim Shaikh, 24 Esther Dr., Freehold, NJ 07728, 732-532-7413(W), 732-462-9786(H), iqbal.shaikh@mail1.monmouth.army.mil
16. John Lynch, 20 Ann St., Colts Neck, NJ, 732-946-3183, john.lynch@mail1.monmouth.army.mil
17. Bill Sverapa, AMSEL-RD-ST-WN, 72118
18. Miguel S. Buddle, PO Box 171, Ft. Monmouth, NJ 07703, 732-532-1164(W), 732-840-0835(H), mbuddle@att.com

Conclusion

The majority of the respondents are in the 45-64 age groupings and civilians, concerts geared to their tastes would be a strong choice. Surprisingly enough, a large majority of the respondents stated they would come on base to attend an event, off-hours. That may well work due to the relatively short commute most employees have and they are interested in more concert offerings.

The Physical Fitness Ctr. has the most complaints about cleanliness, but it's also the facility most used by employees. The major complaint about the PFC is the Heating/AC unit.

Overall, advertising is working best with e-mail and

Recreation Survey Report

physical media (i.e. papers, flyers, etc.).

Command Channel, radio and television up to this point have been pretty ineffective according to the respondents. May want to look into remedying this aspect of advertising.

We do have a good number of people willing to participate in a focus group session.