

# Autocrafts Shop

Your name \_\_\_\_\_ Address \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_ Phone#(H) \_\_\_\_\_  
Phone#(W) \_\_\_\_\_ E-mail \_\_\_\_\_

Please indicate your age:  Less than 16  16-18  19-20  21-25  26-29  
 30-34  35-39  40-44  45-49  50-54  55-60  61-64  65-70  70+

Are you:  Male  Female

What is your marital status?  Single  Single w/children  Married  
 Married w/children  Separated  Divorced  Divorced w/children  
 Widowed

What is your ethnic background?  White/Anglo Saxon  Black/African  
 Asian  Hispanic  Indian  Arabic  Eskimo/Inuit  Native American  
 Hawaiian/Pacific Islander  Other: \_\_\_\_\_

What is your affiliation with Ft. Monmouth?  Military  DoD Civilian  
 Contractor  Retiree

What is your job title? \_\_\_\_\_

Are you a new/repeat customer?  New  Repeat

How would rate our staff?  Excellent  Very Good  Good  Fair  Poor

How would you rate our service quality?  Excellent  Very Good  Good  
 Fair  Poor

How would you rate our services on their price vs. Value? Excellent Very Good  
Good Fair Poor

What should we continue doing to provide our quality services to you? \_\_\_\_\_  
\_\_\_\_\_

Are there any changes we could make in our services to better serve you? \_\_\_\_\_  
\_\_\_\_\_

How would you rate our equipment? Very Good Good Neither Good nor Poor  
Poor Very Poor

Would you purchase our equipment/services again? Yes Maybe No

How would you rate the cleanliness of our facility? Exceed Your Expectations  
Met Your Expectations Not Meet Your Expectations

Was the facility layout up to your expectations? If not could you suggest some  
improvements? \_\_\_\_\_  
\_\_\_\_\_

How would you rate your overall experience at our facility? Excellent Very Good  
Good Fair Poor

General Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_