TRIENNIAL NEEDS ASSESSMENT

2000 LEISURE NEEDS SURVEY

MWR

SERVING AMERICA'S ARMY

Fort Monroe, Virginia

Final Report

Table of Contents

CALIBER ASSOCIATES

2000 MWR LEISURE NEEDS SURVEY INSTALLATION REPORT
TABLE OF CONTENTS

ELECTRONIC REPORT USER'S GUIDE **1**

INTRODUCTION ..... **i**

SECTION ONE: EXECUTIVE SUMMARY **1-1**

SECTION TWO: OVERVIEW REPORT **2-1**

SECTION THREE: MWR FACILITY ANALYSIS **3-1**

SECTION FOUR: MWR ACTIVITY ANALYSIS **4-1**

2000 ARMY LEISURE NEEDS SURVEY
ELECTRONIC REPORT USER'S GUIDE

This electronic document is programmed to enable you (especially if you are a first-time user) to view and navigate the content of your 2000 Leisure Needs Survey (LNS) report quickly and easily. The report offers a wide range of viewing options, useful graphics and other document tools to help you locate and navigate data tables and exhibits. This guide is meant to give you an overview of some of the features of this electronic document, and to provide some basic navigational information. For more comprehensive instructions on using Adobe Acrobat Reader, please consult the "Help" menu located on the main toolbar of Adobe Acrobat Reader (see Getting Help section below if you need assistance locating the "Help" menu).

STEPS FOR VIEWING THE LNS ELECTRONIC BOOK

This electronic report was programmed in Adobe Acrobat 4.0.[1] To view it, **you will need a recent version of Adobe Acrobat Reader (either version 3.0, 4.0, or higher) installed on your computer**. Check the "Programs" list on your computer to verify that Adobe Acrobat Reader is listed among your programs.

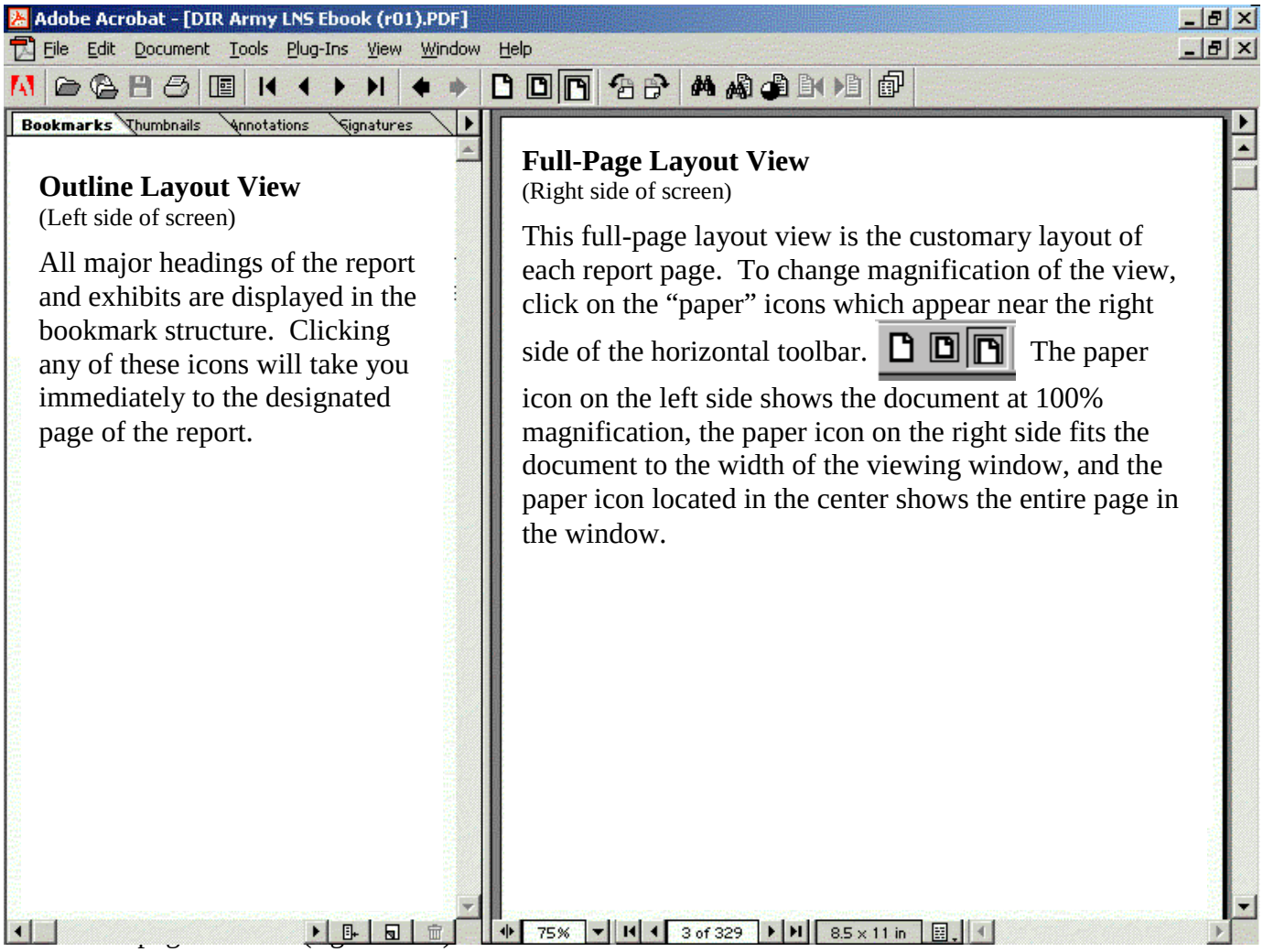
> **Please note: If you do not find Adobe Acrobat Reader on your computer, or if you need to upgrade your Reader to a more recent version, you can easily download the program from Adobe's web site. Acrobat Reader is free and is freely distributed. Go to: www.adobe.com/products/acrobat/readstep.html to download Acrobat Reader onto your computer. Once you have installed a recent version of Acrobat Reader:**

- Open the document in Adobe Acrobat Reader.
- Check the quality of the text and graphics. Adobe Acrobat Reader normally uses a technique called "smoothing" to make text and thin lines "easier" to read. However, many people find the "fuzzy" appearance of text (especially at low magnifications) makes it harder to read. To remove the "smoothing" feature, you must make a change in the "General Preferences" of the Reader. From the "File" menu of the main toolbar access the "Preferences" submenu and choose the "General" option. This will open "General Preferences" dialog box, which contains a checkbox for "Smooth Text and Images" (Acrobat Reader version 4) or "Smooth Text and Monochrome Images" (version 3). Remove the check mark from the checkbox by clicking on it.

[1] All icons shown in this User's Guide are taken from Adobe Acrobat Reader version 4. Other versions of Adobe Acrobat Reader have icons that are similar, but not exactly what is shown in this Guide. Consult your Reader's "Help" menu for further information.

- At the top of your screen, you will see Adobe's horizontal tool bar. The second icon from the far left side of the toolbar is an icon for combined "bookmark and page view". Click this icon.
- You will now see two views. On the left side of the screen you will see a "bookmark" diagram of the report's structure (i.e., Outline Layout View). On the right side of the screen you will see the report in a customary full-page layout view. You may navigate the report from either side of the screen:

The LNS Electronic Report in Display



This electronic document is programmed to be accessible to a wide range of users. If you are a first-time user of electronic documents, you will find the installation report to be immediately accessible via graphics and hypertext links. If you have more experience with electronic documents, you will find it easy to specify your viewing and navigational preferences using Adobe's toolbar. The wide range of document tools available to you for viewing and moving throughout the report allows for a truly customized approach to exhibits and tables.

OVERVIEW OF LNS ELECTRONIC REPORT FEATURES

The first of the document tools, known as *hypertext links*, provides you with immediate access to information in the report by taking you to specific pages in the document. In the MWR report, the ability to move from one part of the report to another is programmed, using Adobe Acrobat software, into all titled sections and exhibits. All hypertext links are shown in an Army green color. By clicking on these "hot" buttons of green highlighted text with a mouse cursor, you can move rapidly to specific pages containing tables and exhibits as desired. For example, if one is in the Table of Contents of *Section Three: MWR Facility Analysis* and clicks on Gym, which is highlighted in Army green, the hypertext link programming will go directly to the exhibit, Gym Facility Evaluation. From any hypertext destination, one may page through neighboring exhibits as in a traditional book.

At the top right of every page of the report there is an MWR logo paired with a set of boxes. These boxes are programmed as navigational "links" for the user. One of the boxes is entitled **MAIN TOC**. Clicking in this box brings you to the document's Main Table of Contents. A second navigational box is entitled either **SECTION TOC** or **SECTION**, depending on whether the section you are viewing contains its own Table of Contents. Clicking in the **SECTION TOC** box brings you to the first page of the Table of Contents for the section you are in. Sections 2, 3 and 4 contain the **SECTION TOC** link. Clicking in the **SECTION** box brings you to the first page of the particular section you are viewing. The User's Guide, Introduction, and Executive Summary contain a **SECTION** box.

Additionally, there is a second mode you may use to navigate the report. A full outline of the report is contained in a viewer located on the left-hand side of the electronic document. Each item of the outline is hypertext-linked so that from this outline viewer, <u>any</u> page of the report is literally one mouse click away.

Adobe Reader also allows for user-customization in viewing or printing the report. For example, pages can be magnified (zoomed in) for enhanced viewing or reduced (zoomed out) as needed. Selected pages of the report that are of particular interest to you can also be "bookmarked" for later reference. That is, one can use electronic bookmarks as one would use paper bookmarks, to mark a place in a document for return. In addition, users of Adobe Reader 4.0 (and higher) have additional document features available to them including:

TEXT ANNOTATION TOOLS: NOTES

You can create notes on any page of the LNS Report (either text or exhibit pages) and you can position them anywhere on the page.

To add a note annotation:

1. Select the notes tool from Adobe's toolbar (Click on the icon)
2. Click the location where you want to place the note
3. A text box in the shape of a notepad will appear. Click inside the text and type text for the note
4. Click the close box in the upper left corner of the window to close the note.

TEXT MARKUP TOOLS: HIGHLIGHTING

Adobe's text markup tool provides the reader with a way to visually annotate the LNS Report. For example you may want to highlight through a section of text for reference at a later time.

To highlight text:

1. Select the highlight text tool from Adobe's toolbar (Click on the icon)
2. Move the cursor to the beginning of the text you want to highlight and drag over as many lines of text as you wish
3. Release the mouse button to complete the action. The selected text area changes color (yellow) when the action is complete.

CUSTOMIZING DOCUMENT NAVIGATION: CREATING BOOKMARKS

Bookmarks generated from a table of contents are usually adequate to navigate through the LNS Report. There may be times, however, when you will want to add your own bookmark to a specific exhibit or section of the report.

To create a new bookmark:

Click the Bookmarks tab in Adobe's navigation pane to bring the Bookmarks palette to the front.

4. Click the LNS Report bookmark under which you want to place your new bookmark. If you don't select a bookmark, the new bookmark is automatically added at the end of the LNS bookmark list
5. Use the Next Page and Previous Page arrows on Adobe's command bar to navigate to the destination in the LNS Report to which you want the bookmark to link
6. Choose New Bookmark from the Bookmarks palette menu. (Click on the right arrow and select New Bookmark.)

CUSTOMIZING DOCUMENT NAVIGATION: THUMBNAIL VIEWS

As an additional navigational tool for the reader, the LNS Report contains thumbnail views of each the report's pages.

7. Click on Adobe's command bar to bring up the Thumbnails feature
8. Each page of the LNS report now will appear in a miniature or thumbnail view
9. Now, simply click on the page or page number associated with these thumbnails to bring you to the corresponding page in the report.

GETTING HELP

If you have any questions or need any additional information about how to use this electronic document, a "Help" menu is accessible from any page of the report to further guide you. Locate "Help" at the far right corner of Adobe's horizontal toolbar near the top of the screen.

For additional technical assistance relating to this electronic report please use the contact information on the next page:

CONTRACTOR	**ARMY SPONSOR**
Caliber Associates 10530 Rosehaven St., Suite 400 Fairfax, VA 22030 877-569-7862 (Toll-free phone) 703-385-3200 (Phone) 703-385-3206 (FAX) **IPOC Coordinators:** Ed Meiman Meimane@calib.com (Email) Kristen Cigler Ciglerk@calib.com (Email) **Project Manager:** Susan Kerner-Hoeg	U.S. Army Community and Family Support Center ATTN: CFSC-SP (Amy Hipschen) 4700 KING STREET Alexandria, VA 22302-4413 DSN Phone: 761-7450 DSN FAX: 761-7480 Commercial Phone: (703) 681-7450 Commercial FAX: (703) 681-7480 Email: amy.hipschen@cfsc.army.mil

FINDING OUT MORE ABOUT MORALE, WELFARE AND RECREATION PROGRAMS

If you wish to find out more detailed information on Army Morale, Welfare and Recreation (MWR) programs, services and activities from a corporate perspective, please visit the U.S. Army Community and Family Support Center web page at **http://www.armymwr.com**. The web site contains the latest summaries on MWR program policy, marketing, research, sponsorship and advertising. If you have a web browser installed on your computer, you may visit this web page from within this report by clicking above on the highlighted web page address. If you do not have a web browser with Internet access, you will not be able to view the MWR web site.

INTRODUCTION
THE 2000 ARMY LEISURE NEEDS SURVEY

The main product of the 2000 Leisure Needs Survey is this comprehensive installation report of survey results. The report is a standardized, automated, on-line document that provides information on your samples' responses to the Leisure Needs Survey. A hard copy of the survey instrument has been provided with this report to facilitate understanding and use of the data.

SURVEY DEVELOPMENT AND ADMINISTRATION

The Leisure Needs Survey instrument is a 16-page optically scannable questionnaire. Questions in the survey cover individual and family background, leisure activity preferences and participation, facilities use and perceived quality, importance of perceived quality of MWR programs and facilities, and perceptions of the impact and importance of MWR in enhancing the quality of Army life. Each Installation Point of Contact (IPOC) assisted with the tailoring of the survey instrument to accommodate installation specific issues.

The 2000 Leisure Needs Survey was conducted at 86 Army installations: 60 CONUS and 26 OCONUS. A list of participating installations is presented on the next page. Caliber Associates outlined recommended survey distribution methods for the active duty and civilians in the Survey Implementation Guide sent to the installations in November and December 1999. Workplace distribution was recommended for active duty and civilian surveys; retirees received surveys through direct mail to their home addresses. Surveys were distributed in March and April 2000. Sites were encouraged to allow surveys to remain in the field for six to eight weeks. Completed surveys were collected by each IPOC and returned to Caliber Associates for optical scanning, data cleaning, analysis and report production.

SURVEY SAMPLE AND DATA CONFIDENCE

The survey analyses are focused on three key patron groups at your installation: active duty military, civilian employees and retired military[1]. Using population information collected by the Army Community and Family Support Center (CFSC) from each installation, desired samples were randomly selected for each of the three patron groups.

To determine the total number of surveys that would be distributed for each patron group, the sample size was adjusted to account for the traditional response rate of the Leisure Needs Survey (i.e., 30%). If the calculated number of surveys to be distributed was larger than the total population of a patron group, then the entire patron population was surveyed. If the calculated number of surveys to be distributed was less than the total population, then Caliber Associates surveyed a random sample for that patron group. Population sizes updated during the period of survey administration were used to recalculate any affected samples, response rates and confidence intervals.

[1] Retired military were not surveyed at OCONUS installations.

2000 Leisure Needs Survey Participating Installations

	AMC	
Aberdeen Proving Ground	Anniston Army Depot	Blue Grass Army Depot
McAlester Army Ammunition Plant	Fort Monmouth	Soldier Systems Center
Picatinny Arsenal	Pine Bluff Arsenal	Red River Army Depot
Redstone Arsenal	Rock Island Arsenal	U.S. Army Garrison, Selfridge
Sierra Army Depot	Tobyhanna Army Depot	Tooele Army Depot
Watervliet Arsenal		
	ATEC	
Dugway Proving Ground	White Sands Missile Range	Yuma Proving Ground
	EUSA	
Area I – Casey/Hovey	Area I – Red Cloud/Stanley/Page	Area I - Western Corridor
Area II – Yongsan/Colbern/K-16	Area III - Humphreys/Long/Eagle	Area IV - Taegu/Pusan/Carroll
	FORSCOM	
Fort Bragg	Fort Campbell	Fort Carson
Fort Dix	Fort Drum	Fort Hood
Hunter Army Airfield	Fort Irwin	Fort Lewis
Fort McCoy	Fort McPherson	Fort Polk
Fort Riley	Fort Stewart	
	INSCOM	
Bad Aibling Station	Menwith Hill Station	
	MDW	
Fort Belvior	Fort Meade	Fort Myer Military Community
	MEDCOM	
Fort Detrick	Fort Sam Houston	Walter Reed Army Medical Center
	TRADOC	
Fort Benning	Fort Bliss	Carlisle Barracks
Fort Eustis	Fort Gordon	Fort Huachuca
Fort Jackson	Fort Knox	Fort Leavenworth
Fort Lee	Fort Leonard Wood	Fort Monroe
Presidio of Monterey	Fort Rucker	Fort Sill
Fort Story		
	USAREUR	
233rd Base Support Battalion	293rd Base Support Battalion	411th Base Support Battalion
215th Base Support Battalion	254th Base Support Battalion	235th Base Support Battalion
279th Base Support Battalion	280th Base Support Battalion	417th Base Support Battalion
282nd Base Support Battalion	409th Base Support Battalion	EUCOM – Stuttgart
Area Support Team Garmisch	Area Support Team Livorno	SHAPE – Chievres
Vicenza		
	USARPAC	
Torii Station	Camp Zama	Fort Richardson
Shafter/Schofield Barracks	Fort Wainwright	
	USARSO	
Fort Buchanan		
	USMA	
United States Military Academy		

The **desired sample** sizes selected for each patron group represent the number of surveys necessary to create a 95% confidence interval of ±5% around the sample mean. A **confidence interval** for a sample mean tells us the range in which we are likely to find the true population mean. For instance, assume you obtained the **desired sample** size of 300 survey returns for your active duty patron group. Of the 300 active duty who responded, 52% said that they used the gym in the last year. The **confidence interval** then tells us that there is a 95% chance that the TOTAL number of active duty at your installation who used the gym last year is between 47% and 57% (i.e., 5% below 52% and 5% above 52%). Therefore, if the **population** was 1,350 active duty, then we can be 95% confident that between 634 and 770 used the gym last year.

For the common uses of these survey data by MWR managers, even samples with large **confidence intervals** (e.g., ± 15%) are sufficient to detect medium size differences in the data. For example, assume 58% of the active duty sample and 29% of the civilian sample state that they use the gym. Also assume the **confidence interval** for active duty is ±15%, and ±10% for civilians. Then the true **population** usage percentage for active duty would be between 43% and 73%, while for civilians it would be between 19% and 39%. Since there is a 95% probability that the active duty percentage is above 43% and a 95% probability that the civilians' percentage is below 39%, then you can confidently say that a higher percentage of the active duty **population** than of the civilian **population** used the gym last year.

A table describing the sample sizes, **response rates** and **confidence intervals** of each of the three patron groups surveyed at your installation is presented below. The number of completed surveys needed to achieve the desired 95% **confidence interval** of ±5% for each patron group was calculated and is presented in the column marked "**Desired Sample**." The total number of **surveys returned** may exceed the sum across the three patron groups if any respondents failed to indicate their status on the survey.

LNS Response Rates and Confidence Intervals

	Population	Desired Sample	Surveys Distributed	Surveys Returned	Response Rate	Confidence Interval
Active Duty	765	256	765	208	27.19%	5.80%
Civilians	1479	306	1019	190	18.65%	6.64%
Retirees	1975	322	1026	226	22.03%	6.13%
Total	**4219**	**353**	**2810**	**629**	**22.38%**	**3.60%**

Your survey participants were chosen randomly, meaning that all members of the patron group had an equal opportunity to be selected. Your samples therefore should accurately represent the subgroups (e.g., enlisted soldiers, officers, etc.) within the patron groups (e.g., active duty). The method of survey distribution was ultimately left to the Installation Point of Contact, and if they were not distributed to those selected (or to similar replacements) then your sample may not accurately represent your patron group.

The **response rates** shown in the table on the previous page are based on the number of **surveys returned** divided by number of **surveys distributed**. It must be noted that low **response rates** (less than 20%) increase the chance that one or more subgroups may be over-represented in the sample. Since no data are available on the size of relevant **population** subgroups (e.g., ranks, civilian grades), adjustments for any under- or over-representation cannot be made. Data from patron groups with low **response rates** should be interpreted with caution. Please note that if the number of **surveys returned** had been low enough to make the findings useless, the sample would have been excluded from the report.

When reviewing your findings, you should take two things into consideration. First, the confidence intervals for each of your patron groups in your total sample will help you assess the degree of variability in responses for each group. Second, the response rate for each group will help you assess the representativeness of your sample of the patron group (e.g., in rank distribution, gender distribution).

WEIGHTING METHODOLOGY

In this report, overall statistics (i.e., results that reflect the sum of all three patron groups) will be weighted. The purpose of weighting data by patron group is to ensure that each group is represented in this report in the same proportion as it exists in your total population. For example, if civilians represent 25% of your population but only 10% of your survey respondents, then the civilian survey responses are adjusted (weighted) up to 25% to ensure that their contribution to the Leisure Needs Survey data accurately reflects their proportion of the population. It is important to note that weighting by patron group does NOT change data presented for each individual patron group, but it does change the relative contribution of each patron group's data to the total group of respondents (seen in exhibits which present 'Total' columns).

Caution should be used when interpreting data that are weighted. Weighting does not adjust the extent to which data obtained for a particular patron group actually represent the individuals in that population. Thus, if the data for any patron group are not representative of that patron group (e.g., in terms of rank, gender, etc.), then the total weighted data will not accurately represent the total population for that group.

The table on the following page indicates the patron group proportions in your installation's population, the survey sample proportions at your installation, and the weighting factor that was applied to each patron group to adjust the sample proportions to match the population proportions.

Population Proportions, LNS Sample Proportions and Weighting Factors

	Population Proportions	LNS Sample Proportions	Weighting Factor
Active Duty	18.13%	33.07%	0.55
Civilians	35.06%	30.21%	1.16
Retirees	46.81%	35.93%	1.30

INTERPRETING YOUR DATA

Data presented in this report come from the 2000 Leisure Needs Survey. The data have been "cleaned" to minimize erroneous responses, such as two responses where only one is acceptable. Except for minor edits, all data presented are complete and represent the responses contained within the surveys that were scanned for your installation. All results are presented in exhibits with accompanying text. General guidelines for understanding all exhibits are presented in this introduction. The following topics will be discussed to assist in data interpretation:

- Group presentation
- Missing data
- Zero responses
- Limitations.

Group Presentation. The majority of charts in this report present data for each of the three patron groups separately and for the sum of responses of the three groups. This method of presentation allows comparability across exhibits and provides the most effective means of targeting the critical segments of your population. In some instances, you will find that the data are presented for subgroups within a patron group or for only one patron group. Reasons for presenting subgroup breakouts are to enhance the explanatory power of the data.

Missing Data. Exhibits provide information on all persons responding to the question or questions presented in the exhibit. For example, when respondents did not complete the question on patron group status, we are unable to provide their data for their group. So while they would be included in an aggregated exhibit of all respondents, they would be excluded from an exhibit based on patron group breakouts. See Exhibits 2-8 through 2-11 in Section Two for examples. When respondents did not answer a particular question (outside of intentionally skipped questions built into the survey) the data are considered missing. Thus, overall totals will differ by question and by exhibit depending on how many people answered each question.

Zero Responses. A zero value in an exhibit usually means that no respondents chose that particular option for the question or questions presented in the exhibit. For example, there may be no (zero) respondents who fall into the "<21 years old" age category. A zero, however, can also denote that a particular option is invalid. This scenario is true, for example, for retirees in this age category because it is not feasible for retirees to be less than 21 years of age.

Limitations. It is important to remember that exhibits provided in this report include only descriptive statistics. No inferential statistics are presented, meaning that claims of statistical significance cannot be made. However, you will have the opportunity to conduct inferential statistics, if you desire, when you receive your data set.

In addition, any deviations from the suggested data collection methodology, including survey distribution methods and the length of time surveys were in the field, can potentially compromise the reliability and representativeness of the data presented in the report.

OUTLINE OF INSTALLATION REPORT

This report consists of four sections that provide data useful to MWR program staff, marketing directors and installation leaders:

- Executive Summary
- Overview Report
- MWR Facility Analysis
- MWR Activity Analysis.

Brief summaries of each of these sections follow.

Executive Summary. This section provides a summary of your patrons' needs for and satisfaction with MWR facilities and their perceptions of the quality of the MWR facilities at your installation. The executive summary also details the impact of MWR programs and services on the quality of Army life. Also included in this section is a list of top leisure activities in which respondents at your installation participate.

Overview Report. The second section of the installation report provides the most comprehensive portrayal of survey results. Included in this section are demographics and behavioral and attitudinal data as they relate to leisure activities and MWR programs. The overview presents a respondent profile, rankings of activity preferences by population segment and by activity group, an in-depth presentation of quality and quality importance ratings for recreation and club facilities, as well as installation specific question results.

MWR Facility Analysis. This section provides detailed information on each MWR facility included in the survey. The Facility Evaluation and Customer Profile worksheets present an overview of usage, quality and quality importance ratings, and a profile of the facility's users by a variety of demographic groupings. A Strategic Marketing Analysis is also included for each standard facility and each installation specific facility that is comparable to one of the standard facilities. This worksheet indicates if quality and quality importance are above or below average in comparison to similar facilities at all 86 Army installations. The Quality Grid at the beginning of this section provides a categorization of all facilities and programs with respect to quality and quality importance ratings.

MWR Activity Analysis. This section provides detailed information on the leisure activity preferences and participation rates for a variety of patron demographic groups for each leisure activity included in the survey.

A SUGGESTED PLAN OF ACTION

The amount of data presented in this report requires that you devise some plan for interpreting and integrating the information. In order to help you maximize the utility of the report, the following suggestions are made:

1. **Review the report carefully.** The sections of the report are organized to be read in a chronological fashion. The first two sections of the report, the Executive Summary and Overview Report, should be reviewed in depth as they contain key results and detailed information on your recreation and club programs. The third and fourth sections, which contain detailed information on MWR facilities and activities, will be most beneficial to program managers.

2. **Make copies of the report for staff.** For some staff you may want to provide a disk copy of the entire report. For others, pertinent charts from each section of the report should be printed, copied and distributed.

3. **Discuss results with your staff and appropriate committees.** After data have been reviewed, it will be necessary to determine how to act on the results. You may want to have program managers report significant findings, develop desired outcomes, and discuss proposed actions or strategies to address these findings.

4. **Consider conducting further analyses on Leisure Needs Survey data.** This report was not designed to provide all possible analyses or presentations of the survey data. You may need to conduct further analyses to address installation specific issues and scenarios. A copy of your installation's data file has been included with the report for this purpose. CFSC originally purchased a copy of SPSS for each installation to allow you to run any necessary data analysis. If you are unfamiliar with SPSS or what analyses can be conducted on the data, please contact SPSS at 1-800-543-2185 to discuss training options.

5. **Integrate corresponding program information with the survey results.** Any interpretation of these data should be viewed in conjunction with available MWR program input from comment cards, customer satisfaction feedback, program evaluations, personal observations, and program history and background.

6. **Develop a plan for program changes, if needed.** Your data will most likely show that many programs are performing adequately or above average and need little program change. Some changes, however, may be warranted in situations where program quality ratings are below average or inadequate. In these cases, you will want to establish objectives and develop action plans that will lead to program improvement.

SECTION ONE

EXECUTIVE SUMMARY

The Army Leisure Needs Survey (LNS), which assesses patron needs for and satisfaction with Morale, Welfare, and Recreation (MWR) programs, has been conducted triannually Army-wide since 1992. The 2000 Leisure Needs Survey contains 56 multiple choice questions including those that query respondents on their leisure activity needs, general perceptions of leisure and MWR services, quality perceptions and the importance of quality of MWR facilities. Up to 10 additional questions, tailored to reflect installation specific programs and services, are also included in the survey.

Development of the 2000 LNS was a collaborative effort among Department of Army, Department of Defense and military survey experts. Validity of the survey instrument has been achieved via a test-retest method; survey results from previous administrations have demonstrated the statistical validity and measurement reliability of the survey instrument.

CONDUCT OF THE SURVEY

The 2000 Leisure Needs Survey was administered during March and April at 86 Army installations. Three population segments received surveys: active duty, civilians and retirees. Caliber Associates shipped surveys for active duty personnel and civilian personnel to the installations for distribution by Installation Points of Contact (IPOCs); Caliber Associates mailed surveys directly to retirees. Completed surveys were optically scanned and the raw data were analyzed using SPSS software. The overall response rate for Fort Monroe was 22.38%.

All data presented in this report have been weighted by patron group (active duty, civilian and retiree) to adjust the relative contribution of each patron group's responses to the total group of respondents. This weighting corrects for response bias by adjusting each of the three samples to what they would be if each patron group sample size was exactly the same proportion that exists in your installation population. It is important to remember that your responses are weighted by patron group when looking at the Total Cases column in the report exhibits. You can be assured that each market segment's responses are proportionally represented in the percentages reported for all total responses. That is, active duty, Department of Army civilians and Department of Army retirees are included in the Total Cases percentage in the same proportion as they exist in the population at your installation.

Where appropriate, comparisons are made between installation specific data and Army baseline data. The Army baseline data are an aggregate from all respondents who completed the Leisure Needs Survey in 2000, for a total of 86 sites and 51,666 respondents. The installations that completed the survey in 2000 represent 12 MACOMs: AMC (16), ATEC (3), EUSA (6), FORSCOM (14), INSCOM (2), MDW (3), MEDCOM (3), TRADOC (16), USAREUR (16), USARPAC (5), USARSO (1) and USMA (1).

SURVEY RESULTS

Key survey results have been selected for this summary to present your patrons' needs for and satisfaction with MWR facilities and their perceptions of the quality of the MWR facilities at your installation. Results in this summary are presented as follows:

- Most important MWR facilities
- Patron satisfaction with MWR facilities
- Quality and quality importance ratings of MWR facilities
- Effect on quality of life if MWR services were eliminated
- Top leisure activities
- Sources of MWR information
- Impact of Army Community Service programs.

Respondents were asked to indicate which seven of 21 standard Army MWR facilities are most important to have on an Army installation. The table below presents the seven "most important" facilities for all respondents at your installation. The table also shows the results for each of the three patron groups.

MOST IMPORTANT ARMY MWR FACILITIES

All Respondents:
1) Fitness Center/Gymnasium
2) Library
3) Army Lodging
4) Child Development Center
5) Youth Center
6) Swimming Pool
7) Athletic Fields

Active Duty:
1) Fitness Center/Gymnasium
2) Army Lodging
3) Child Development Center
4) Library
5) Swimming Pool
6) Athletic Fields
7) Youth Center

Civilians:
1) Fitness Center/Gymnasium
2) Library
3) Child Development Center
4) ITR Office/Commercial Travel Agency
5) Army Lodging
6) Youth Center
7) Recreation Ctr./Comm. Activity Ctr.

Retirees:
1) Fitness Center/Gymnasium
2) Army Lodging
3) Library
4) Athletic Fields
5) Swimming Pool
6) Recreation Ctr./Comm. Activity Ctr.
7) Youth Center

Respondents were asked to indicate their satisfaction with 21 standard MWR facilities and up to 12 facilities specific to your installation. In the exhibit that follows, ratings of satisfaction are presented for those MWR facilities that are available at your post. Note that only those respondents who said they had used the facility rated their satisfaction with the facility.

PATRON SATISFACTION WITH INSTALLATION MWR FACILITIES

Facility	Very Satisfied		Somewhat Satisfied		Satisfied		Somewhat Dissatisfied		Very Dissatisfied	
	n	%	n	%	n	%	n	%	n	%
Fitness Center/Gymnasium	96	43%	78	28%	56	19%	25	8%	9	3%
Library	69	47%	40	22%	40	25%	8	5%	2	1%
Automotive Skills Center	58	66%	20	19%	14	13%	1	1%	0	0%
Post Picnic Areas	47	45%	31	26%	32	26%	3	2%	1	0%
Bowling Ctr. Food & Bev. Operations	47	42%	32	24%	37	29%	7	5%	0	0%
Fort Monroe Club	47	20%	53	20%	99	34%	61	20%	20	6%
Arts & Crafts Center	44	52%	24	23%	23	21%	3	3%	1	1%
ITR Office/Commercial Travel Agency	44	61%	16	19%	17	16%	3	5%	0	0%
Old Point Comfort Marina	36	33%	44	30%	31	22%	17	11%	5	4%
Recreation Ctr./Comm. Activity Ctr.	35	62%	10	14%	13	21%	2	3%	0	0%
Bowling Center	35	36%	32	32%	31	26%	7	6%	1	1%
Swimming Pool	34	58%	18	23%	10	12%	4	6%	1	1%
Recreational Equip. Checkout	27	50%	20	33%	5	8%	4	5%	2	4%
Athletic Fields	22	37%	13	17%	28	38%	5	6%	1	2%
Child Development Center	19	81%	1	3%	4	13%	1	3%	0	0%
Tennis Courts	13	44%	10	29%	12	26%	1	2%	0	0%
Youth Center	12	61%	5	20%	5	20%	0	0%	0	0%
Cabins & Campgrounds	11	73%	3	17%	2	9%	0	0%	0	0%
Bowling Pro Shop	11	53%	6	21%	6	26%	0	0%	0	0%
Army Lodging	5	38%	8	27%	5	26%	2	10%	0	0%

Respondents were asked to rate the quality of each MWR facility's building/space, equipment/furnishings and personnel, as well as the importance of these three quality components. The Quality Grid presented on the next page graphically depicts the overall quality of each facility, which is an average of the three quality components (i.e., building/space, equipment/furnishings and personnel). The quality of the facility is considered *adequate* if its mean falls above a score of 3 (out of 5) on the *Quality* scale and *inadequate* if its mean falls below a score of 3. The Quality Grid also shows whether the quality of each facility is important or unimportant to users. Overall quality importance is the average of the three components. The quality of the facility is considered *important* if its mean is above a score of 3 (out of 5) on the *Importance of Quality* scale, but *unimportant* if its mean is below a score of 3.

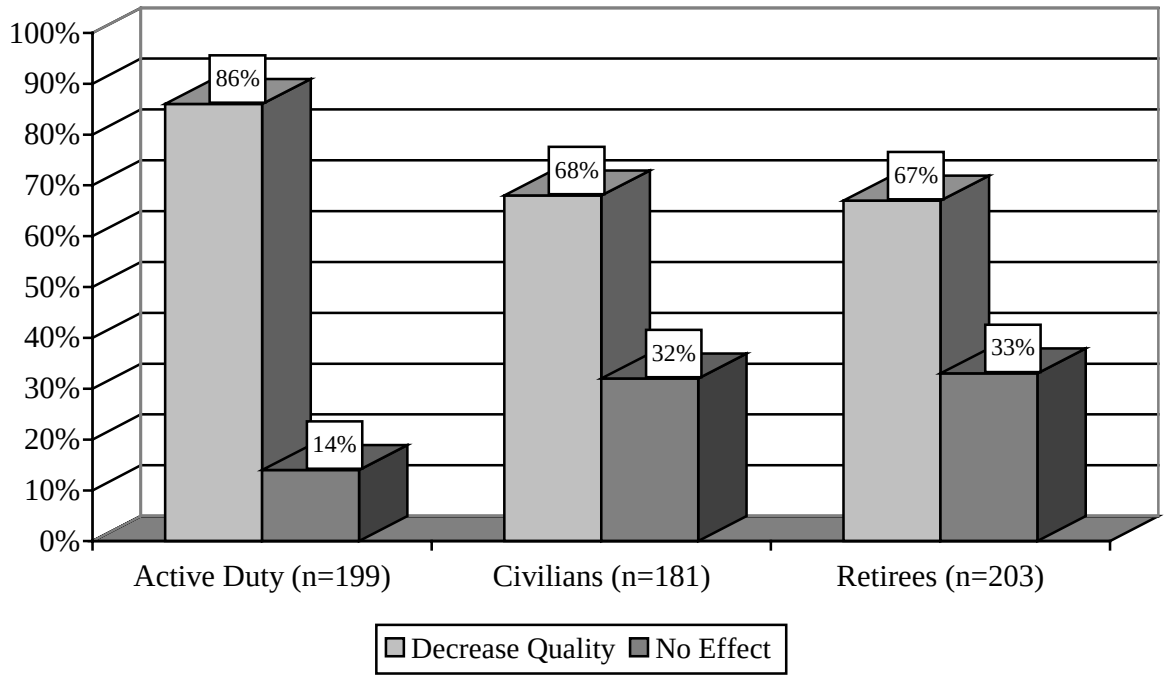
MWR FACILITY QUALITY GRID - OVERALL

	CONCENTRATE HERE	KEEP UP THE GOOD WORK
QUALITY VERY IMPORTANT		Army Lodging Arts & Crafts Center Athletic Fields Automotive Skills Center Bowling Center Bowling Ctr. Food & Bev. Operations Bowling Pro Shop Cabins & Campgrounds Child Development Center Fitness Center/Gymnasium Fort Monroe Club ITR Office/Commercial Travel Agency Library Old Point Comfort Marina Post Picnic Areas Recreation Ctr./Comm. Activity Ctr. Recreational Equip. Checkout Swimming Pool Tennis Courts Youth Center
QUALITY NOT IMPORTANT AT ALL	**LOW PRIORITY**	**POSSIBLE OVERKILL**

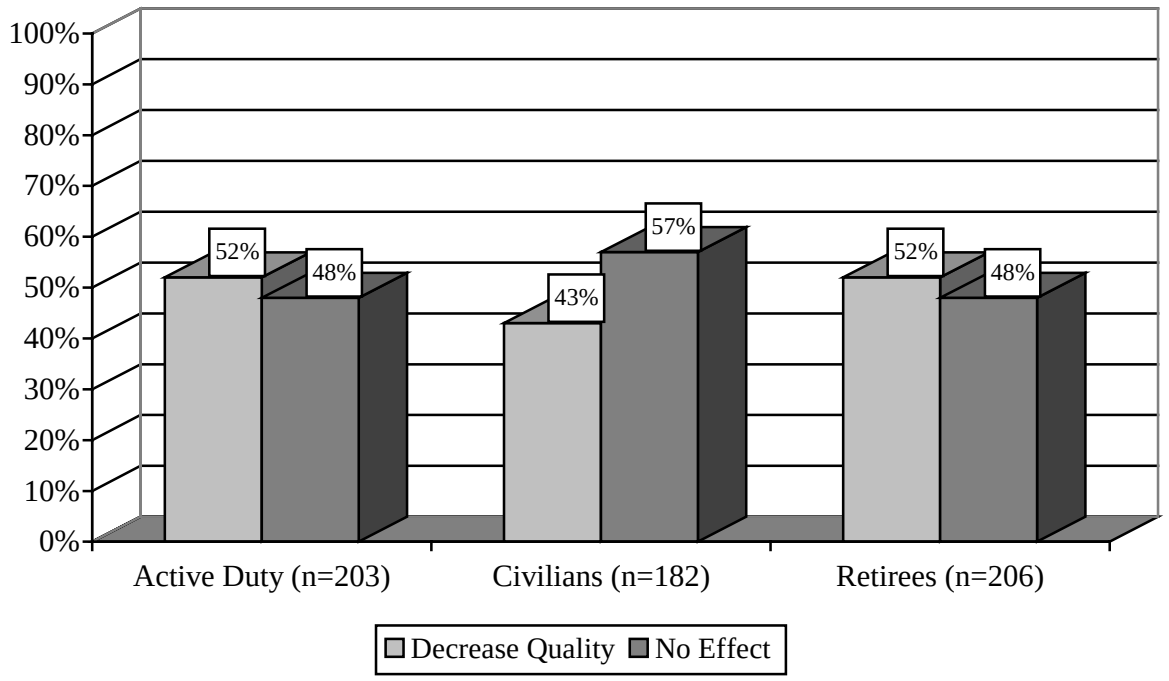
QUALITY VERY POOR — *QUALITY VERY GOOD*

Respondents were asked whether the elimination of Army recreation programs and facilities or club services would greatly decrease, moderately decrease, slightly decrease or have no effect on their quality of life. The following two charts show the responses for each of the three patron groups. Those who indicated that program elimination would greatly, moderately or slightly decrease their quality of life are included in the "Decrease Quality" percentage. Additional charts detailing these results by demographic categories, such as rank, can be found in Section Two of the report.

EFFECT ON QUALITY OF LIFE IF POST RECREATION PROGRAMS WERE ELIMINATED



EFFECT ON QUALITY OF LIFE IF ARMY CLUB PROGRAMS WERE ELIMINATED



Respondents were given a comprehensive list of 76 leisure activities from which to indicate the extent of their participation. These data are the primary measurement of the community's leisure preferences. The 76 activities have been categorized into distinct areas that readily correspond to MWR functions. The tables that follow present the top ten activities for all respondents at your installation, regardless of where they participate, as well as the market share for the top five activities in each of six activity categories. The activities in each category are ranked by the percentage of on post participation.

TOP TEN LEISURE ACTIVITIES

Activity	Total Respondents n	Percent Respondents %
Watching TV/VCR movies	493	77%
Entertaining guests at home	437	68%
Going to movie theaters	421	63%
Walking	391	62%
Special family events	389	61%
Shopping trips	383	60%
Gardening	345	55%
Internet access/applications	366	54%
Auto maintenance/washing auto	343	52%
Plays/shows/concerts	321	49%

TOP LEISURE ACTIVITIES BY CATEGORY

Team Sports Activities

	On Post		Off Post	
Activity	n	%	n	%
Volleyball	47	6%	23	3%
Softball	47	6%	16	2%
Basketball	25	3%	33	5%
Soccer	22	2%	28	4%
Touch/flag football	10	1%	6	1%

Sports and Fitness Activities

	On Post		Off Post	
Activity	n	%	n	%
Walking	244	37%	337	54%
Cardiovascular exercise	216	28%	219	33%
Running/jogging	202	23%	189	24%
Weight/strength training	179	23%	140	21%
Bowling	135	20%	89	14%

Outdoor Recreation Activities

	On Post		Off Post	
Activity	n	%	n	%
Picnicking	149	23%	174	27%
Going to beaches/lakes	154	21%	289	43%
Fishing	87	13%	130	21%
Bicycle riding/mountain biking	55	7%	136	21%
Power boat/sail/jet & water ski	33	4%	90	14%

Entertainment Activities

	On Post		Off Post	
Activity	n	%	n	%
Festivals/events	167	25%	311	47%
Going to movie theaters	127	18%	406	60%
Plays/shows/concerts	105	16%	303	47%
Special entertainment events	99	15%	192	30%
Live entertainment	95	15%	250	39%

Social Activities

	On Post		Off Post	
Activity	n	%	n	%
Shopping trips	157	23%	353	55%
Special family events	129	19%	349	55%
Happy hour/social hour	110	16%	175	28%
Dancing	79	13%	188	29%
Entertaining guests at home	94	13%	365	59%

Special Interest/Arts & Crafts Activities

	On Post		Off Post	
Activity	n	%	n	%
Internet access/applications	163	23%	62	11%
Auto maintenance/washing auto	81	11%	171	26%
Reading/book clubs	54	8%	82	13%
Picture framing	35	5%	21	3%
Trips/touring	36	5%	198	31%

Respondents were asked to indicate all sources through which they hear about MWR events and activities offered at your installation. The exhibit below presents the number and percentage of respondents in each patron group who chose each source, as well as the total number and percentage of respondents who chose each source (presented in the column marked "Total Cases"). Columns will not sum to 100% since respondents could mark multiple sources. The sources are listed in descending rank order based on the "Total Cases" column.

SOURCES OF MWR INFORMATION

	Active Duty (n=208)		Civilians (n=190)		Retirees (n=226)		**Total Cases (n=624)**	
Information Source	n	%	n	%	n	%	**n**	**%**
Post newspaper	160	77%	147	77%	119	53%	**426**	**66%**
E-mail	121	58%	123	65%	18	8%	**262**	**37%**
Flyers	88	42%	88	46%	56	25%	**232**	**36%**
From friends and neighbors	74	36%	40	21%	68	30%	**182**	**28%**
From bulletin boards on post	66	32%	62	33%	51	23%	**179**	**28%**
From other unit members or co-workers	66	32%	64	34%	21	9%	**151**	**22%**
MWR publication	43	21%	31	16%	53	23%	**127**	**20%**
Marquees/billboards	39	19%	25	13%	29	13%	**93**	**14%**
I never hear anything	7	3%	7	4%	41	18%	**55**	**10%**
From unit or post command or supervisor	22	11%	12	6%	6	3%	**40**	**5%**
Internet	12	6%	15	8%	4	2%	**31**	**5%**
Other	4	2%	1	1%	16	7%	**21**	**4%**
From radio	1	0%	3	2%	9	4%	**13**	**3%**
From television	1	0%	3	2%	12	5%	**16**	**3%**
My child(ren) let(s) me know	13	6%	1	1%	4	2%	**18**	**2%**

Respondents were asked to what extent ACS programs at your installation positively impact various aspects of their lives. The exhibit below presents these data for all respondents and for active duty, civilians and retirees. The number of people who responded to each item is presented for each patron group in the column marked "Total Cases."

IMPACT OF ARMY COMMUNITY SERVICE PROGRAMS

ACS Impact	Very Great/ Great Extent n	%	Moderate Extent n	%	Slight/ No Extent n	%	Does Not Apply n	%	**Total Cases n**
All Respondents:									
Satisfaction with your job	24	5%	30	6%	143	24%	291	65%	**488**
Personal job performance/readiness	21	4%	23	4%	152	26%	289	66%	**485**
Unit cohesion and teamwork	17	4%	38	7%	164	27%	269	62%	**488**
Unit readiness	24	4%	21	3%	156	26%	284	67%	**485**
Relationship with your spouse	15	3%	13	3%	159	28%	298	66%	**485**
Relationship with your children	13	3%	13	2%	154	27%	303	69%	**483**
Family's adjustment to Army life	17	3%	21	3%	130	21%	313	73%	**481**
Family preparedness for deployments	22	3%	13	2%	124	20%	322	74%	**481**
Ability to manage your finances	9	2%	17	3%	167	29%	290	66%	**483**
Feeling like part of the military community	42	9%	52	10%	170	31%	228	50%	**492**
Feeling that the Army cares about its people	80	17%	63	11%	158	29%	199	44%	**500**
Active Duty:									
Satisfaction with your job	9	5%	15	8%	89	47%	76	40%	**189**
Personal job performance/readiness	8	4%	12	6%	94	50%	74	39%	**188**
Unit cohesion and teamwork	4	2%	22	12%	106	56%	58	31%	**190**
Unit readiness	15	8%	16	8%	100	52%	60	31%	**191**
Relationship with your spouse	7	4%	6	3%	94	50%	82	43%	**189**
Relationship with your children	6	3%	11	6%	93	49%	79	42%	**189**
Family's adjustment to Army life	9	5%	17	9%	91	48%	71	38%	**188**
Family preparedness for deployments	17	9%	10	5%	86	46%	76	40%	**189**
Ability to manage your finances	4	2%	9	5%	103	54%	74	39%	**190**
Feeling like part of the military community	13	7%	23	12%	91	48%	64	34%	**191**
Feeling that the Army cares about its people	25	13%	36	19%	81	42%	49	26%	**191**
Civilians:									
Satisfaction with your job	11	7%	10	6%	41	26%	96	61%	**158**
Personal job performance/readiness	10	6%	5	3%	44	28%	99	63%	**158**
Unit cohesion and teamwork	8	5%	14	9%	45	28%	93	58%	**160**
Unit readiness	5	3%	3	2%	44	28%	105	67%	**157**
Relationship with your spouse	2	1%	2	1%	41	26%	112	71%	**157**
Relationship with your children	3	2%	1	1%	40	26%	112	72%	**156**
Family's adjustment to Army life	2	1%	2	1%	27	17%	124	80%	**155**
Family preparedness for deployments	1	1%	1	1%	25	16%	129	83%	**156**
Ability to manage your finances	2	1%	6	4%	44	28%	103	66%	**155**
Feeling like part of the military community	8	5%	17	11%	49	32%	81	52%	**155**
Feeling that the Army cares about its people	20	13%	17	11%	46	29%	77	48%	**160**

ACS Impact	Very Great/ Great Extent n	%	Moderate Extent n	%	Slight/ No Extent n	%	Does Not Apply n	%	**Total Cases n**
Retirees:									
Satisfaction with your job	4	3%	5	4%	13	9%	119	84%	**141**
Personal job performance/readiness	3	2%	6	4%	14	10%	116	83%	**139**
Unit cohesion and teamwork	5	4%	2	1%	13	9%	118	86%	**138**
Unit readiness	4	3%	2	1%	12	9%	119	87%	**137**
Relationship with your spouse	6	4%	5	4%	24	17%	104	75%	**139**
Relationship with your children	4	3%	1	1%	21	15%	112	81%	**138**
Family's adjustment to Army life	6	4%	2	1%	12	9%	118	86%	**138**
Family preparedness for deployments	4	3%	2	1%	13	10%	117	86%	**136**
Ability to manage your finances	3	2%	2	1%	20	14%	113	82%	**138**
Feeling like part of the military community	21	14%	12	8%	30	21%	83	57%	**146**
Feeling that the Army cares about its people	35	23%	10	7%	31	21%	73	49%	**149**

CONCLUSIONS

The Army, through its MWR programs and services, attempts to meet the recreation and leisure needs of each of the patron groups identified in this report. Because of the diversity of patron groups, installations and community resources available, this task can be extremely challenging. The information presented in this summary is a starting point for identifying potential recreation and leisure issues and priorities at your installation. The remainder of the information contained in this report should be reviewed and studied in detail to formulate MWR business plans, to identify specific leisure and recreation needs and problems, and to develop potential solutions.

SECTION TWO: LNS OVERVIEW REPORT
TABLE OF CONTENTS

INTRODUCTION TO THE OVERVIEW REPORT 2-6

RESPONDENT PROFILE 2-7

Community Profile 2-7

Exhibit
2-1 Status of Survey Respondents 2-7
2-2 Personal Characteristics of Respondents 2-8

Family Profile 2-10

Exhibit
2-3 Family Profile of Respondents 2-10
2-4 Active Duty and Civilian Use of Child Care 2-11
2-5 Youth Program Participation 2-12
2-6 Youth Services Program Quality Perceptions 2-13
2-7 If Offered, in Which Paid Army Youth Services Classes/Sports Would Your Child(ren) Participate over the Next 12 Months? 2-14

ACTIVITY PREFERENCES 2-15

Leisure Activity Participation by Major Patron Group 2-16

Exhibit
2-8 Leisure Activity Participation – All Respondents 2-16
2-9 Leisure Activity Participation – Active Duty 2-17
2-10 Leisure Activity Participation – Civilians 2-18
2-11 Leisure Activity Participation – Retirees 2-19

Market Share Analysis by Activity Category 2-21

Exhibit
2-12 Market Share Analysis by Activity Category – All Respondents 2-20
2-13 Market Share Analysis by Activity Category – Active Duty 2-23
2-14 Market Share Analysis by Activity Category – Civilians 2-26
2-15 Market Share Analysis by Activity Category – Retirees 2-29

RECREATION PROGRAMS AND FACILITIES 2-32

Satisfaction with Post Recreation Facilities 2-33

Exhibit
2-16 Satisfaction with Post Recreation Facilities – All Respondents 2-33
2-17 Satisfaction with Post Recreation Facilities – Active Duty 2-34
2-18 Satisfaction with Post Recreation Facilities – Civilians 2-35
2-19 Satisfaction with Post Recreation Facilities – Retirees 2-36

Quality Ratings of Specific Aspects of Recreation Facilities 2-37

Exhibit
2-20 Quality of Recreation Building/Facility/Space– All Respondents 2-37
2-21 Importance of Quality of Recreation Building/Facility/Space – All Respondents .. 2-38
2-22 Quality of Recreation Equipment/Furnishings – All Respondents 2-39
2-23 Importance of Quality of Recreation Equipment/Furnishings – All Respondents .. 2-40
2-24 Quality of Recreation Personnel – All Respondents 2-41
2-25 Importance of Quality of Recreation Personnel – All Respondents 2-42
2-26 Mean Quality Ratings of Recreation Facilities – All Respondents 2-43
2-27 Mean Importance of Quality Ratings of Recreation Facilities – All Respondents .. 2-44
2-28 Quality of Recreation Building/Facility/Space– Active Duty 2-45
2-29 Importance of Quality of Recreation Building/Facility/Space – Active Duty 2-46
2-30 Quality of Recreation Equipment/Furnishings – Active Duty 2-47
2-31 Importance of Quality of Recreation Equipment/Furnishings – Active Duty 2-48
2-32 Quality of Recreation Personnel – Active Duty 2-49
2-33 Importance of Quality of Recreation Personnel – Active Duty 2-50
2-34 Mean Quality Ratings of Recreation Facilities – Active Duty 2-51
2-35 Mean Importance of Quality Ratings of Recreation Facilities – Active Duty 2-52

Post Recreation Facilities' Impact on Quality of Life 2-53

Exhibit
2-36 Effect on Quality of Life if Post Recreation Programs Were Eliminated 2-53

CLUB PROGRAMS AND FACILITIES 2-54

Quality of Army Clubs 2-54

Exhibit

2-37 Quality of Army Food and Beverage Services – All Patron Groups 2-55
2-38 Quality of Army Food and Beverage Services – Active Duty 2-56
2-39 Quality of Army Food and Beverage Services – Retirees 2-57
2-40 Importance of Quality of Army Food and Beverage Services – All Patron Groups 2-58
2-41 Importance of Quality of Army Food and Beverage Services – Active Duty 2-59
2-42 Importance of Quality of Army Food and Beverage Services – Retirees 2-60
2-43 Quality of Army Catering Services – All Patron Groups 2-61
2-44 Quality of Army Catering Services – Active Duty 2-62
2-45 Quality of Army Catering Services – Retirees 2-63
2-46 Importance of Quality of Army Catering Services – All Patron Groups 2-64
2-47 Importance of Quality of Army Catering Services – Active Duty 2-65
2-48 Importance of Quality of Army Catering Services – Retirees 2-66
2-49 Quality of Army Entertainment Services – All Patron Groups 2-67
2-50 Quality of Army Entertainment Services – Active Duty 2-68
2-51 Quality of Army Entertainment Services – Retirees 2-69
2-52 Importance of Quality of Army Entertainment Services – All Patron Groups 2-70
2-53 Importance of Quality of Army Entertainment Services – Active Duty 2-71
2-54 Importance of Quality of Army Entertainment Services – Retirees 2-72

Comparison of On-Post and Off-Post Food and Beverage, Catering and Entertainment Services 2-73

Exhibit

2-55 Comparison of Quality of On-Post and Off-Post Food and Beverage Services 2-73
2-56 Comparison of Importance of Quality of On-Post and Off-Post Food and Beverage Services 2-75
2-57 Comparison of Quality of On-Post and Off-Post Catering Services 2-77
2-58 Comparison of Importance of Quality of On-Post and Off-Post Catering Services 2-79
2-59 Comparison of Quality of On-Post and Off-Post Entertainment Services 2-81
2-60 Comparison of Importance of Quality of On-Post and Off-Post Entertainment Services 2-83

Dining Preferences 2-85

Exhibit
2-61 Frequency of Meals Eaten Out, Taken Out or Ordered In 2-85
2-62 Lunch and Dinner Menu Preferences 2-87
2-63 Typical Off-Post Dining Out Costs and Considerations 2-89

Army Clubs' Impact on Quality of Life 2-90

Exhibit
2-64 Effect on Quality of Life if Army Club Programs Were Eliminated 2-90

MWR PROGRAMS 2-91

Program Preferences 2-92

Exhibit
2-65 Most Important MWR Programs and Services Ranked by Active Duty 2-92
2-66 Least Important MWR Programs and Services Ranked by Active Duty 2-93

Leisure Time, Satisfaction and Program Information 2-94

Exhibit
2-67 Music Listening Preferences 2-94
2-68 Typical Golfing Costs, Purchasing Preferences, and Clinic Attendance 2-95
2-69 Typical Bowling Costs and Purchasing Preferences 2-96
2-70 Leisure Airline Travel Use 2-97
2-71 Armed Forces Recreation Center Use 2-98
2-72 Sources of MWR Program Information 2-99

Army Community Service 2-100

Exhibit
2-73 Awareness of and Satisfaction with ACS Programs 2-100
2-74 Impact of ACS Programs 2-102
2-75 Concerns About Using ACS Programs 2-104

INSTALLATION SPECIFIC QUESTION RESULTS 2-105

Installation Specific Assignments 2-105

Exhibit
2-76 Unit/Organization Assignment 2-105

Installation Specific Facilities 2-106

Exhibit
2-77 Satisfaction with Select Installation Facilities – All Patron Groups 2-106
2-78 Quality of Building/Facility/Space for Select Installation Facilities – All Respondents 2-107
2-79 Importance of Quality of Building/Facility/Space for Select Installation Facilities – All Respondents 2-108
2-80 Quality of Equipment/Furnishings for Select Installation Facilities – All Respondents 2-109
2-81 Importance of Quality of Equipment/Furnishings for Select Installation Facilities – All Respondents 2-110
2-82 Quality of Personnel for Select Installation Facilities – All Patron Groups 2-111
2-83 Importance of Quality of Personnel for Select Installation Facilities – All Respondents 2-112
2-84 Mean Quality Ratings for Select Installation Facilities – All Respondents 2-113
2-85 Mean Importance of Quality Ratings for Select Installation Facilities – All Respondents 2-114
2-86 What is the Best Option for each Program/Facility? 2-115

Installation Specific Questions 2-116

Exhibit
2-87 Installation Specific Questions 2-116

SECTION TWO
LNS OVERVIEW REPORT

INTRODUCTION TO THE OVERVIEW REPORT

This section of the report contains a series of tables and charts that identify the major results of your installation's 2000 Leisure Needs Survey. The data presented in this section were selected to provide the most useful summary of your respondents' characteristics, behaviors and attitudes. This section should be used as a starting point for determining general issues and trends among your population; it will also help guide you in examining results in the remainder of the report. Used in conjunction with MWR Facility Analysis and MWR Activity Analysis, you will be able to enhance the general information in this section with the specific results presented in these sections.

The six subsections of the Overview Report include:

Respondent Profile: Provides demographic data on your respondents including rank, gender, race/ethnicity, education, marital status, age, time on installation and residence. Depicts relevant family and parental status demographics and details usage patterns and quality perceptions of child care and youth programs.

Activity Preferences: Shows the overall and patron group ranking of 76 activity preferences and presents market share analyses by activity category.

Recreation Programs and Facilities: Presents perceptions of quality of community and recreational facilities, as well as the importance placed on the quality of various aspects of the facilities. Delineates the effect of the elimination of recreation services on the quality of life of respondents.

Club Programs and Facilities: Presents perceptions of quality of club services, as well as the importance placed on the quality of these services. Compares dining, catering and entertainment services available on and off post, and describes dining preferences. Delineates the effect of the elimination of clubs on the quality of life of respondents.

MWR Programs: Contains tables indicating which MWR programs have the greatest and least impact on enhancing respondents' quality of life. Describes satisfaction with leisure time and sources of MWR program information. Presents results on the awareness of and satisfaction with Army Community Service programs.

Installation Specific Question Results: Presents patterns of use and perceptions of quality for several installation specific facilities and illustrates which options respondents would choose for continuing program operations for select facilities. Displays the frequency distribution of responses to each tailored question developed by your installation.

RESPONDENT PROFILE

The first group of exhibits in the Overview Report provides selected demographics of survey respondents at your installation, including personal characteristics and family profiles. Please note that the number of respondents for one question or category may not always equal the number of respondents for a different question, e.g., the total number of active duty may not be the same when active duty are broken out by rank since respondents may answer one question (e.g., status) and not another (e.g., rank).

Community Profile

Exhibit 2-1 provides information on the total number of respondents in each of the three patron groups surveyed. A detailed breakout of the rank and paygrade status of the groups is also provided. A breakout of years of service is provided for active duty and retirees. The exhibit presents subgroupings that are commonly used throughout the exhibits in this section.

Exhibit 2-1
Status of Survey Respondents
(Survey Questions 8, 9 and 11)

Status	n	%
Total Cases	**624**	**100%**
Active Duty	208	33%
Civilians	190	30%
Retirees	226	36%
Active Duty:		
Rank		
E1-E4	4	2%
E5-E9	53	26%
WO1-CW5	2	1%
O1-O3	20	10%
O4-O10	126	61%
Total	205	100%
Years of Service		
0 to 1 years	2	1%
2 to 5 years	6	3%
6 to 10 years	24	12%
11 to 20 years	108	53%
Over 20 years	63	31%
Total	203	100%

Status	n	%
Civilians:		
Grade		
GS9 or below/NF3 or below	64	34%
GS10 or above/NF4 or above	118	63%
Wage Grade	3	2%
Crafts and Trades	1	1%
Contractor	1	1%
Total	187	100%
Retirees:		
Rank		
Enlisted	110	49%
Officers	115	51%
Total	225	100%
Years of Service		
20 years or less	64	31%
21 to 25 years	68	33%
26 to 30 years	57	28%
Over 30 years	16	8%
Total	205	100%

Community Profile

This chart (Exhibit 2-2) presents gender, ethnic, education, marital and age demographics, as well as characteristics related to length of time at the post, residence and spouse's employment status. Results are presented for each patron group and for the total of the three patron groups' responses.

Exhibit 2-2
Personal Characteristics of Respondents
(Survey Questions 1, 2, 3, 4, 5, 6, 7 and 12)

	Active Duty		Civilians		Retirees		**Total Cases**	
	n	%	n	%	n	%	**n**	**%**
Gender:								
Male	165	84%	76	41%	198	97%	**439**	**74%**
Female	32	16%	110	59%	7	3%	**149**	**26%**
Racial or ethnic origin:								
White	157	76%	155	83%	162	73%	**474**	**77%**
Black or African-American	33	16%	26	14%	55	25%	**114**	**19%**
Spanish/Hispanic/Latino	9	4%	2	1%	1	0%	**12**	**1%**
Asian	5	2%	3	2%	1	0%	**9**	**1%**
American Indian or Alaskan Native	1	0%	0	0%	2	1%	**3**	**1%**
Native Hawaiian or other Pacific Islander	1	0%	1	1%	1	0%	**3**	**0%**
Highest level of education completed:								
Some high school	1	0%	0	0%	1	0%	**2**	**0%**
High school grad/GED	1	0%	21	11%	38	17%	**60**	**12%**
Some college	29	14%	63	33%	56	25%	**148**	**26%**
College graduate	59	28%	38	20%	35	16%	**132**	**20%**
Post-grad study/degree	118	57%	67	35%	91	41%	**276**	**42%**
Marital status:								
Married with spouse	161	77%	138	73%	196	87%	**495**	**80%**
Married but unaccompanied	3	1%	3	2%	3	1%	**9**	**1%**
Separated	5	2%	5	3%	4	2%	**14**	**2%**
Not married	39	19%	43	23%	23	10%	**105**	**16%**
Age:								
<21	2	1%	0	0%	0	0%	**2**	**0%**
21-24	1	1%	0	0%	0	0%	**1**	**0%**
25-29	9	5%	2	1%	0	0%	**11**	**1%**
30-34	31	16%	2	1%	0	0%	**33**	**3%**
35-39	51	26%	8	4%	2	1%	**61**	**7%**
40-44	48	25%	25	14%	6	3%	**79**	**11%**
45-49	32	16%	38	21%	17	8%	**87**	**14%**
50-59	21	11%	91	50%	54	25%	**166**	**31%**
60+	0	0%	17	9%	137	63%	**154**	**33%**

Exhibit 2-2 (continued)
Personal Characteristics of Respondents
(Survey Questions 1, 2, 3, 4, 5, 6, 7 and 12)

	Active Duty		Civilians		Retirees		**Total Cases**	
	n	%	n	%	n	%	**n**	**%**
How long have you been assigned to, worked at, or lived near this installation?								
Less than 3 months	0	0%	0	0%	0	0%	**0**	**0%**
3-12 months	64	31%	4	2%	2	1%	**70**	**7%**
13-36 months	101	49%	9	5%	7	4%	**117**	**13%**
More than 36 months	40	20%	176	93%	180	95%	**396**	**80%**
Where do you live?								
On Post								
Barracks/BEQ/BOQ	3	1%	0	0%	0	0%	**3**	**0%**
Family Housing	54	26%	0	0%	0	0%	**54**	**5%**
Off Post								
Less than 10 minutes from post	11	5%	23	12%	43	20%	**77**	**15%**
10-19 minutes from post	49	24%	48	26%	95	44%	**192**	**34%**
20-29 minutes from post	58	28%	64	34%	45	21%	**167**	**27%**
30-59 minutes from post	29	14%	47	25%	26	12%	**102**	**17%**
60 minutes or more from post	2	1%	4	2%	5	2%	**11**	**2%**
What is your spouse's employment status?								
No spouse	39	19%	40	22%	21	10%	**100**	**16%**
Spouse does not work outside the home	62	30%	30	16%	117	53%	**209**	**36%**
Spouse works part time	32	16%	14	8%	25	11%	**71**	**11%**
Spouse works full time (civilian)	43	21%	61	33%	41	19%	**145**	**24%**
Spouse works full time (govt. civilian)	15	7%	32	17%	14	6%	**61**	**10%**
Spouse works full time (active duty)	15	7%	6	3%	3	1%	**24**	**3%**

Family Profile

Survey participants were asked several questions relative to children, youth, child care and youth services. Exhibits 2-3 through 2-7 present this information.

Exhibit 2-3 provides two important pieces of information: the distribution of families according to the ages of their children and the distribution of children according to their age. The top portion of the exhibit shows the percentage of families with children of different ages. This portion of the exhibit includes only those respondents who indicated that they have children living in their home. The first row gives the number of respondents without children. Although not listed, you can calculate the total percentage of families with children by subtracting the percentage without children from 100%. The remaining rows give you the number of respondents who indicated they have children in each of the age groups. Since families can have children in several age groups, the sum of the percents in the column will exceed 100%. The second half of this chart shows the number and percentage of all children who fall into each age group.

Exhibit 2-3
Family Profile of Respondents
(Survey Questions 31 and 32)

	Active Duty		Civilians		Retirees		**Total Cases**	
	n	%	n	%	n	%	**n**	**%**
Family composition:								
Respondents without children	79	38%	120	70%	176	86%	**375**	**71%**
With children under age 5	39	19%	11	6%	6	3%	**56**	**7%**
With children ages 5-10	65	32%	16	9%	5	2%	**86**	**10%**
With children ages 11-15	59	29%	19	11%	10	5%	**88**	**12%**
With children ages 16-18	20	10%	21	12%	16	8%	**57**	**10%**
Total number of respondents	206		172		205		**583**	
Number of children:								
Aged under 6 months	10	4%	0	0%	2	4%	**12**	**3%**
Aged 6-17 months	8	3%	6	7%	3	7%	**17**	**4%**
Aged 18-35 months	14	5%	2	2%	1	2%	**17**	**4%**
Aged 3-4 years	23	9%	7	8%	5	11%	**35**	**9%**
Aged 5-7 years	53	21%	7	8%	2	4%	**62**	**16%**
Aged 8-10 years	40	16%	13	15%	5	11%	**58**	**15%**
Aged 11-12 years	34	13%	9	11%	5	11%	**48**	**12%**
Aged 13-15 years	55	21%	16	19%	7	15%	**78**	**20%**
Aged 16-18 years	21	8%	24	29%	16	35%	**61**	**16%**
Total number of children	258	100%	84	100%	46	100%	**388**	**100%**

Family Profile

Exhibit 2-4 shows the percentage of active duty and civilian respondents who need or use regularly scheduled child care, as well as the child care providers, required hours, location preferences and information sources for those active duty and civilian respondents who reported using or needing child care. Each group is likely to demonstrate different needs; thus, the data will allow you to target the specific child care needs of each group. The "Total Cases" column provides a sum of all data presented in the chart. Note: Respondents could mark more than one answer to all questions except preferred child care location so sums of responses will not equal 100% in these areas.

Exhibit 2-4
Active Duty and Civilian Use of Child Care
(Survey Questions 34, 35, 36 and 37)

	Active Duty						Civilian					
	Single Parent (n=15)		Married Parent: Military Spouse (n=11)		Married Parent: Civilian Spouse (n=101)		Single Parent (n=7)		Married Parent (n=43)		**Total Cases (n=177)**	
	n	%	n	%	n	%	n	%	n	%	**n**	**%**
Need or use child care:												
Yes	6	40%	3	27%	19	19%	4	57%	6	14%	**38**	**21%**
No	9	60%	8	73%	82	81%	3	43%	37	86%	**139**	**79%**
Child care provider:												
None	0	0%	0	0%	1	5%	0	0%	0	0%	**1**	**2%**
Civilian Home Care	1	17%	0	0%	0	0%	0	0%	1	13%	**2**	**6%**
Civilian Agency	3	50%	3	100%	8	42%	4	100%	4	50%	**22**	**58%**
Family Member	0	0%	0	0%	1	5%	1	25%	0	0%	**2**	**6%**
Army Home Care	0	0%	0	0%	0	0%	0	0%	0	0%	**0**	**0%**
Army Center	2	33%	0	0%	6	32%	0	0%	1	13%	**9**	**19%**
Friend/neighbor	0	0%	0	0%	3	16%	1	25%	0	0%	**4**	**10%**
Hourly Child Care	1	17%	0	0%	3	16%	1	25%	0	0%	**5**	**11%**
Required child care times:												
Weekdays (Before 0700)	2	33%	1	33%	5	26%	1	25%	0	0%	**9**	**19%**
Weekdays (0700-1800)	5	83%	2	67%	18	95%	4	100%	5	63%	**34**	**83%**
Weekdays (After 1800)	1	17%	1	33%	2	11%	1	25%	1	13%	**6**	**15%**
Weekends (daytime)	1	17%	0	0%	2	11%	1	25%	0	0%	**4**	**10%**
Weekends (evenings)	0	0%	0	0%	3	16%	1	25%	0	0%	**4**	**10%**
Preferred child care location:												
Home	3	50%	2	67%	8	42%	2	50%	2	33%	**17**	**44%**
Workplace	3	50%	1	33%	11	58%	2	50%	4	67%	**21**	**56%**
Where search for child care:												
Army Child Care Services	4	67%	2	67%	13	68%	2	50%	3	38%	**24**	**55%**
Army Community Service	1	17%	1	33%	2	11%	0	0%	1	13%	**5**	**11%**
Family Support Group	0	0%	0	0%	2	11%	0	0%	0	0%	**2**	**4%**
Friend/neighbor	2	33%	2	67%	13	68%	0	0%	3	38%	**20**	**44%**
Civilian Agency	4	67%	0	0%	7	37%	2	50%	5	63%	**18**	**48%**
Newspaper/phonebook	1	17%	0	0%	3	16%	2	50%	1	13%	**7**	**19%**
Other	1	17%	1	33%	3	16%	1	25%	2	25%	**8**	**21%**

Family Profile

Exhibit 2-5 displays data in three sections, each pertaining to youth programs. The data presented in this exhibit are only from respondents with children. The first section indicates where respondents' children usually participate in youth programs. The second and third sections of the exhibit pertain specifically to Army Youth Services (YS), including how often and at what times respondents' children participate in YS programs. The third section contains the responses of only those respondents who indicated their children used Army Youth Services. Respondents could mark multiple times that their children participate in YS programs so these columns, if summed, will not equal 100%. Information throughout the exhibit is presented by residence in order to highlight the impact of geographical location on the children's participation in youth programs.

Exhibit 2-5
Youth Program Participation
(Survey Questions 38 and 39)

	Live On Post		Live Off Post: <30 minutes		Live Off Post: >=30 minutes		**Total Cases**	
	n	%	n	%	n	%	**n**	**%**
Where participate:								
On post	16	59%	8	5%	4	12%	**28**	**13%**
Off post (Military housing area)	0	0%	1	1%	0	0%	**1**	**0%**
Off post (Civilian housing area)	11	41%	91	94%	29	88%	**131**	**86%**
Total	27	100%	100	100%	33	100%	**160**	**100%**
Youth Services—How often:								
Never	10	37%	76	78%	24	77%	**110**	**73%**
Less than once per month	2	7%	16	17%	4	15%	**22**	**15%**
1-2 times per month	1	4%	1	1%	0	0%	**2**	**1%**
3-4 times per month	8	30%	2	1%	0	0%	**10**	**4%**
5 or more times per month	6	22%	4	3%	4	8%	**14**	**7%**
Total	27	100%	99	100%	32	100%	**158**	**100%**
Youth Services—When:								
Before school	0	0%	0	0%	0	0%	**0**	**0%**
After school	14	82%	14	54%	4	46%	**32**	**60%**
Evenings	8	47%	7	28%	5	74%	**20**	**42%**
Weekends	14	82%	13	56%	6	83%	**33**	**68%**
Total	17	100%	23	100%	8	100%	**48**	**100%**

Family Profile

Exhibit 2-6 presents information from respondents with children on their perceptions of Army Youth Services. Only those respondents who indicated they had used the program were asked to rate the quality of Army Youth Services.

Exhibit 2-6
Youth Services Program Quality Perceptions
(Survey Question 40)

	Live On Post (n=16)		Live Off Post: <30 minutes (n=23)		Live Off Post: >=30 minutes (n=8)		**TOTAL CASES (n=47)**	
	n	%	n	%	n	%	**n**	**%**
Quality:								
Very good	4	25%	4	20%	3	38%	**11**	**25%**
Good	6	37%	11	52%	3	45%	**20**	**47%**
Adequate/OK	5	31%	6	18%	2	17%	**13**	**21%**
Poor	1	6%	1	3%	0	0%	**2**	**3%**
Very poor	0	0%	1	6%	0	0%	**1**	**3%**

Family Profile

This exhibit (2-7) shows respondents' perceptions of their children's interest in a variety of fee-based youth activities. Respondents were asked to mark all activities they believed their children would participate in, so percents will not sum to 100%. Information is provided for all respondents with children, both YS users and YS non-users, by their residence. The "Total Cases" column sums all rows of data.

Exhibit 2-7
If Offered, in Which Paid Army Youth Services Classes/Sports Would Your Child(ren) Participate Over the Next 12 Months?
(Survey Question 41)

	Live On Post (n=27)		Live Off Post: <30 minutes (n=100)		Live Off Post >=30 minutes (n=33)		**TOTAL CASES (n=160)**	
	n	%	n	%	n	%	**n**	**%**
Swimming	14	52%	50	51%	11	33%	**75**	**46%**
Soccer	14	52%	28	25%	6	13%	**48**	**25%**
Basketball	13	48%	20	23%	6	17%	**39**	**24%**
Martial arts	11	41%	23	24%	6	20%	**40**	**24%**
None of these	2	7%	22	22%	12	33%	**36**	**22%**
Baseball	11	41%	18	19%	4	14%	**33**	**20%**
Gymnastics	7	26%	23	23%	3	6%	**33**	**19%**
Summer camp	7	26%	16	16%	9	28%	**32**	**19%**
Bowling	5	19%	18	23%	2	4%	**25**	**17%**
Football	7	26%	14	18%	1	4%	**22**	**15%**
Physical fitness	2	7%	16	18%	3	10%	**21**	**14%**
Cheerleading	6	22%	11	12%	2	4%	**19**	**11%**
Dance	7	26%	11	10%	3	8%	**21**	**11%**
Rec/hobby classes	4	15%	10	12%	2	6%	**16**	**10%**
Tennis	4	15%	11	11%	2	6%	**17**	**10%**
Golf	7	26%	10	9%	0	0%	**17**	**9%**
Horsemanship	1	4%	10	7%	6	20%	**17**	**9%**
Boating	3	11%	6	6%	2	6%	**11**	**7%**
Shooting/archery	2	7%	5	6%	3	10%	**10**	**7%**
Softball	2	7%	8	7%	2	4%	**12**	**6%**
Volleyball	3	11%	6	7%	1	2%	**10**	**6%**
Self-development classes	2	7%	4	4%	3	8%	**9**	**5%**

ACTIVITY PREFERENCES

This section presents data gathered on respondent participation in 76 recreational and social activities. Exhibits 2-8 through 2-11 provide a comprehensive rank ordering of activity participation for all respondents and for each of the three patron groups. Exhibits 2-12 through 2-15 examine activity participation on post, off post, and at home by activity category for all respondents and for each patron group.

Leisure Activity Participation by Major Patron Group

Respondents were asked to indicate how often they participated on and off post for each of 55 activities. They were also asked to indicate how often they participated in each of 21 activities on post, off post and at home. Exhibit 2-8 provides a ranked listing of the 76 activities based on the percent of all respondents who indicated that they participated either on post, off post or at home (if applicable) in the past 12 months.

Exhibit 2-8
Leisure Activity Participation – All Respondents (n=629)
(Survey Questions 54, 55 and 56)

Rank		n	%	Rank		n	%
1	Watching TV/VCR movies	493	77%	39	Picture framing	93	15%
2	Entertaining guests at home	437	68%	40	Miniature golf	94	14%
3	Going to movie theaters	421	63%	41	Fiber/decoration/decor	73	13%
4	Walking	391	62%	42	Billiards/game room/video arcade	79	12%
5	Special family events	389	61%	43	Ordering pay-per-view events	74	11%
6	Shopping trips	383	60%	44	Drawing/painting	66	10%
7	Gardening	345	55%	45	Auto detail/customization/paint	57	9%
8	Internet access/applications	366	54%	46	Softball	58	8%
9	Auto maintenance/washing auto	343	52%	47	Canoeing/kayaking/rafting	52	8%
10	Plays/shows/concerts	321	49%	48	Tennis	53	8%
11	Festivals/events	327	49%	49	Roller/ice skating	54	7%
12	Trips/touring	309	49%	50	Volleyball	53	7%
13	Going to beaches/lakes	323	48%	51	Group aerobics classes	42	7%
14	Cardiovascular exercise	307	45%	52	Bingo	39	7%
15	Reading/book clubs	268	42%	53	Basketball	47	7%
16	Live entertainment	266	42%	54	Art/metal/jewelry making	38	6%
17	Attending sports events	281	42%	55	Snow skiing	50	6%
18	Computer games	249	38%	56	Racquetball	44	6%
19	Happy hour/social hour	232	36%	57	Volksmarching	38	6%
20	Dancing	221	35%	58	In-line skating	48	6%
21	Weight/strength training	248	35%	59	Model making	34	5%
22	Picnicking	223	34%	60	Soccer	41	5%
23	Special entertainment events	214	33%	61	Hunting	26	4%
24	Running/jogging	249	31%	62	Ceramics/pottery	24	4%
25	Night clubs/lounges	190	29%	63	Horseback riding	27	4%
26	Swimming at pool	180	27%	64	Windsurf/surf/boogie boarding	28	4%
27	Bowling	177	26%	65	Stained glass	21	3%
28	Fishing	163	25%	66	Rock climbing/mountain climbing	17	3%
29	Bicycle riding/mountain biking	163	24%	67	Paintball	19	3%
30	Collecting	137	22%	68	Skeet/trap shooting	16	2%
31	Card/table games	132	22%	69	Martial arts	12	2%
32	Camping/hiking/backpacking	124	18%	70	Sculpture/3D design	12	2%
33	Golf	129	18%	71	Touch/flag football	13	2%
34	Computer graphics/design	106	17%	72	Boxing	10	2%
35	Photography/development	101	16%	73	Hockey	7	1%
36	Woodworking/industrial arts	102	16%	74	Sky diving	8	1%
37	Power boat/sail/jet & water ski	104	16%	75	Trophy making	8	1%
38	Participation in music/theater	98	15%	76	Wrestling	8	1%

Leisure Activity Participation by Major Patron Group

Exhibit 2-9 provides a ranked listing of activity participation for active duty respondents based on the percent who indicated that they participated either on post, off post or at home (if applicable) in the past 12 months.

Exhibit 2-9
Leisure Activity Participation – Active Duty (n=208)
(Survey Questions 54, 55 and 56)

Rank		n	%	Rank		n	%
1	Going to movie theaters	174	84%	39	Billiards/game room/video arcade	32	15%
2	Watching TV/VCR movies	174	84%	40	Card/table games	32	15%
3	Running/jogging	166	80%	41	Soccer	30	14%
4	Internet access/applications	155	75%	42	Volleyball	30	14%
5	Entertaining guests at home	154	74%	43	Snow skiing	30	14%
6	Cardiovascular exercise	141	68%	44	Ordering pay-per-view events	30	14%
7	Auto maintenance/washing auto	140	67%	45	Photography/development	30	14%
8	Going to beaches/lakes	135	65%	46	In-line skating	29	14%
9	Shopping trips	133	64%	47	Roller/ice skating	29	14%
10	Walking	131	63%	48	Picture framing	26	13%
11	Special family events	128	62%	49	Tennis	25	12%
12	Festivals/events	127	61%	50	Auto detail/customization/paint	24	12%
13	Weight/strength training	126	61%	51	Racquetball	23	11%
14	Attending sports events	118	57%	52	Basketball	22	11%
15	Plays/shows/concerts	117	56%	53	Canoeing/kayaking/rafting	22	11%
16	Gardening	109	52%	54	Drawing/painting	22	11%
17	Trips/touring	102	49%	55	Windsurf/surf/boogie boarding	17	8%
18	Computer games	97	47%	56	Horseback riding	14	7%
19	Live entertainment	88	42%	57	Model making	14	7%
20	Reading/book clubs	86	41%	58	Fiber/decoration/decor	12	6%
21	Picnicking	82	39%	59	Volksmarching	11	5%
22	Happy hour/social hour	82	39%	60	Group aerobics classes	11	5%
23	Swimming at pool	78	38%	61	Hunting	10	5%
24	Dancing	76	37%	62	Paintball	9	4%
25	Bicycle riding/mountain biking	74	36%	63	Touch/flag football	8	4%
26	Bowling	74	36%	64	Art/metal/jewelry making	8	4%
27	Night clubs/lounges	73	35%	65	Stained glass	8	4%
28	Special entertainment events	73	35%	66	Skeet/trap shooting	7	3%
29	Golf	66	32%	67	Bingo	7	3%
30	Fishing	59	28%	68	Rock climbing/mountain climbing	5	2%
31	Camping/hiking/backpacking	52	25%	69	Martial arts	5	2%
32	Miniature golf	43	21%	70	Ceramics/pottery	5	2%
33	Power boat/sail/jet & water ski	42	20%	71	Sculpture/3D design	5	2%
34	Collecting	39	19%	72	Sky diving	4	2%
35	Computer graphics/design	36	17%	73	Wrestling	4	2%
36	Woodworking/industrial arts	34	16%	74	Trophy making	4	2%
37	Softball	33	16%	75	Boxing	3	1%
38	Participation in music/theater	33	16%	76	Hockey	2	1%

Leisure Activity Participation by Major Patron Group

Exhibit 2-10 provides a ranked listing of activity participation for civilians based on the percent who indicated that they participated either on post, off post or at home (if applicable) in the past 12 months.

Exhibit 2-10
Leisure Activity Participation – Civilians (n=190)
(Survey Questions 54, 55 and 56)

Rank		n	%	Rank		n	%
1	Watching TV/VCR movies	171	90%	39	Golf	30	16%
2	Entertaining guests at home	149	78%	40	Woodworking/industrial arts	30	16%
3	Shopping trips	141	74%	41	Miniature golf	29	15%
4	Special family events	140	74%	42	Billiards/game room/video arcade	28	15%
5	Walking	136	72%	43	Ordering pay-per-view events	23	12%
6	Going to movie theaters	135	71%	44	Drawing/painting	23	12%
7	Internet access/applications	130	68%	45	Group aerobics classes	19	10%
8	Gardening	121	64%	46	Canoeing/kayaking/rafting	18	9%
9	Festivals/events	119	63%	47	Art/metal/jewelry making	17	9%
10	Plays/shows/concerts	115	61%	48	Volleyball	16	8%
11	Reading/book clubs	107	56%	49	Tennis	16	8%
12	Trips/touring	107	56%	50	Volksmarching	15	8%
13	Live entertainment	104	55%	51	Snow skiing	14	7%
14	Going to beaches/lakes	103	54%	52	Roller/ice skating	14	7%
15	Auto maintenance/washing auto	100	53%	53	Bingo	14	7%
16	Happy hour/social hour	90	47%	54	Auto detail/customization/paint	14	7%
17	Special entertainment events	89	47%	55	Basketball	13	7%
18	Attending sports events	86	45%	56	Softball	13	7%
19	Computer games	84	44%	57	In-line skating	12	6%
20	Picnicking	83	44%	58	Ceramics/pottery	11	6%
21	Cardiovascular exercise	77	41%	59	Rock climbing/mountain climbing	8	4%
22	Dancing	73	38%	60	Horseback riding	7	4%
23	Weight/strength training	66	35%	61	Paintball	7	4%
24	Night clubs/lounges	63	33%	62	Windsurf/surf/boogie boarding	7	4%
25	Card/table games	57	30%	63	Model making	7	4%
26	Bowling	56	29%	64	Skeet/trap shooting	6	3%
27	Swimming at pool	50	26%	65	Racquetball	6	3%
28	Bicycle riding/mountain biking	48	25%	66	Stained glass	6	3%
29	Fishing	45	24%	67	Soccer	5	3%
30	Collecting	45	24%	68	Hunting	5	3%
31	Fiber/decoration/decor	44	23%	69	Martial arts	4	2%
32	Running/jogging	42	22%	70	Sculpture/3D design	4	2%
33	Camping/hiking/backpacking	41	22%	71	Wrestling	2	1%
34	Picture framing	40	21%	72	Hockey	1	1%
35	Photography/development	39	21%	73	Touch/flag football	1	1%
36	Computer graphics/design	38	20%	74	Sky diving	1	1%
37	Participation in music/theater	37	19%	75	Boxing	1	1%
38	Power boat/sail/jet & water ski	33	17%	76	Trophy making	1	1%

Leisure Activity Participation by Major Patron Group

Exhibit 2-11 provides a ranked listing of activity participation preferences for retirees based on the percent who indicated that they participated either on post, off post or at home (if applicable) in the past 12 months.

Exhibit 2-11
Leisure Activity Participation – Retirees (n=226)
(Survey Questions 54, 55 and 56)

Rank		n	%	Rank		n	%
1	Watching TV/VCR movies	145	64%	39	Picture framing	27	12%
2	Entertaining guests at home	132	58%	40	Miniature golf	22	10%
3	Walking	122	54%	41	Ordering pay-per-view events	21	9%
4	Special family events	118	52%	42	Drawing/painting	21	9%
5	Gardening	112	50%	43	Billiards/game room/video arcade	19	8%
6	Going to movie theaters	110	49%	44	Auto detail/customization/paint	19	8%
7	Shopping trips	107	47%	45	Bingo	17	8%
8	Auto maintenance/washing auto	101	45%	46	Fiber/decoration/decor	17	8%
9	Trips/touring	98	43%	47	Racquetball	15	7%
10	Cardiovascular exercise	88	39%	48	Art/metal/jewelry making	13	6%
11	Plays/shows/concerts	88	39%	49	Model making	13	6%
12	Going to beaches/lakes	85	38%	50	Basketball	12	5%
13	Festivals/events	80	35%	51	Softball	12	5%
14	Internet access/applications	80	35%	52	Canoeing/kayaking/rafting	12	5%
15	Attending sports events	76	34%	53	Volksmarching	12	5%
16	Live entertainment	73	32%	54	Group aerobics classes	12	5%
17	Reading/book clubs	73	32%	55	Tennis	12	5%
18	Dancing	71	31%	56	Hunting	11	5%
19	Computer games	65	29%	57	Roller/ice skating	11	5%
20	Happy hour/social hour	60	27%	58	Volleyball	7	3%
21	Fishing	59	26%	59	In-line skating	7	3%
22	Picnicking	58	26%	60	Ceramics/pottery	7	3%
23	Weight/strength training	56	25%	61	Stained glass	7	3%
24	Night clubs/lounges	54	24%	62	Soccer	6	3%
25	Collecting	52	23%	63	Horseback riding	6	3%
26	Swimming at pool	51	23%	64	Snow skiing	6	3%
27	Special entertainment events	51	23%	65	Boxing	6	3%
28	Bowling	46	20%	66	Hockey	4	2%
29	Bicycle riding/mountain biking	41	18%	67	Touch/flag football	4	2%
30	Running/jogging	41	18%	68	Rock climbing/mountain climbing	4	2%
31	Card/table games	41	18%	69	Windsurf/surf/boogie boarding	4	2%
32	Woodworking/industrial arts	38	17%	70	Paintball	3	1%
33	Golf	33	15%	71	Skeet/trap shooting	3	1%
34	Computer graphics/design	32	14%	72	Sky diving	3	1%
35	Camping/hiking/backpacking	31	14%	73	Martial arts	3	1%
36	Photography/development	31	14%	74	Sculpture/3D design	3	1%
37	Power boat/sail/jet & water ski	29	13%	75	Trophy making	3	1%
38	Participation in music/theater	27	12%	76	Wrestling	2	1%

Market Share Analysis by Activity Category

Exhibit 2-12 provides an estimated market share analysis of the 76 activities by activity category for all respondents. The number and percentage of respondents who reported that they participated in an activity on post during the past 12 months are presented in the column marked "Participated On Post." The column marked "Participated Off Post" presents the number and percentage of respondents who reported that they participated in an activity off post during the past 12 months. The number and percentage of respondents who reported that they participated in an activity at home during the past 12 months are presented in the column marked "Participated At Home." Activities that did not have a response option for participation at home will show "N/A" in the "Participated At Home" column. The total number and percentage of people who indicated that they participated in the activity on post, off post or at home during the past year are presented in the last column marked "Overall Participation."

Exhibit 2-12
Market Share Analysis by Activity Category - All Respondents (n=629)
(Survey Questions 54, 55 and 56)

	Participated On Post		Participated Off Post		Participated At Home		**Overall Participation**	
	n	%	n	%	n	%	**n**	**%**
Team Sports:								
Softball	47	6%	16	2%	N/A	N/A	**58**	**8%**
Basketball	25	3%	33	5%	N/A	N/A	**47**	**7%**
Volleyball	47	6%	23	3%	N/A	N/A	**53**	**7%**
Soccer	22	2%	28	4%	N/A	N/A	**41**	**5%**
Touch/flag football	10	1%	6	1%	N/A	N/A	**13**	**2%**
Hockey	2	0%	5	1%	N/A	N/A	**7**	**1%**
Outdoor Recreation:								
Going to beaches/lakes	154	21%	289	43%	N/A	N/A	**323**	**48%**
Picnicking	149	23%	174	27%	N/A	N/A	**223**	**34%**
Fishing	87	13%	130	21%	N/A	N/A	**163**	**25%**
Bicycle riding/mountain biking	55	7%	136	21%	N/A	N/A	**163**	**24%**
Camping/hiking/backpacking	30	4%	111	16%	N/A	N/A	**124**	**18%**
Power boat/sail/jet & water ski	33	4%	90	14%	N/A	N/A	**104**	**16%**
Canoeing/kayaking/rafting	15	2%	42	6%	N/A	N/A	**52**	**8%**
In-line skating	25	3%	36	5%	N/A	N/A	**48**	**6%**
Snow skiing	5	1%	47	6%	N/A	N/A	**50**	**6%**
Volksmarching	18	3%	26	4%	N/A	N/A	**38**	**6%**
Horseback riding	10	1%	20	3%	N/A	N/A	**27**	**4%**
Hunting	3	0%	24	4%	N/A	N/A	**26**	**4%**
Windsurf/surf/boogie boarding	5	1%	25	3%	N/A	N/A	**28**	**4%**
Paintball	11	2%	10	1%	N/A	N/A	**19**	**3%**
Rock climbing/mountain climbing	1	0%	16	3%	N/A	N/A	**17**	**3%**
Skeet/trap shooting	3	0%	13	2%	N/A	N/A	**16**	**2%**
Sky diving	1	0%	7	1%	N/A	N/A	**8**	**1%**

Exhibit 2-12 (continued)
Market Share Analysis by Activity Category - All Respondents (n=629)
(Survey Questions 54, 55 and 56)

	Participated On Post		Participated Off Post		Participated At Home		**Overall Participation**	
	n	%	n	%	n	%	**n**	**%**
Social:								
Entertaining guests at home	94	13%	365	59%	N/A	N/A	**437**	**68%**
Special family events	129	19%	349	55%	N/A	N/A	**389**	**61%**
Shopping trips	157	23%	353	55%	N/A	N/A	**383**	**60%**
Happy hour/social hour	110	16%	175	28%	N/A	N/A	**232**	**36%**
Dancing	79	13%	188	29%	N/A	N/A	**221**	**35%**
Night clubs/lounges	51	8%	170	26%	N/A	N/A	**190**	**29%**
Sports and Fitness:								
Walking	244	37%	337	54%	N/A	N/A	**391**	**62%**
Cardiovascular exercise	216	28%	219	33%	N/A	N/A	**307**	**45%**
Weight/strength training	179	23%	140	21%	N/A	N/A	**248**	**35%**
Running/jogging	202	23%	189	24%	N/A	N/A	**249**	**31%**
Swimming at pool	87	12%	130	20%	N/A	N/A	**180**	**27%**
Bowling	135	20%	89	14%	N/A	N/A	**177**	**26%**
Golf	49	7%	113	16%	N/A	N/A	**129**	**18%**
Tennis	33	4%	33	5%	N/A	N/A	**53**	**8%**
Group aerobics classes	22	4%	27	4%	N/A	N/A	**42**	**7%**
Roller/ice skating	15	2%	47	6%	N/A	N/A	**54**	**7%**
Racquetball	35	5%	16	3%	N/A	N/A	**44**	**6%**
Boxing	6	1%	6	1%	N/A	N/A	**10**	**2%**
Martial arts	7	1%	10	1%	N/A	N/A	**12**	**2%**
Wrestling	3	0%	6	1%	N/A	N/A	**8**	**1%**
Entertainment:								
Watching TV/VCR movies	101	14%	440	70%	N/A	N/A	**493**	**77%**
Going to movie theaters	127	18%	406	60%	N/A	N/A	**421**	**63%**
Festivals/events	167	25%	311	47%	N/A	N/A	**327**	**49%**
Plays/shows/concerts	105	16%	303	47%	N/A	N/A	**321**	**49%**
Attending sports events	83	12%	258	39%	N/A	N/A	**281**	**42%**
Live entertainment	95	15%	250	39%	N/A	N/A	**266**	**42%**
Special entertainment events	99	15%	192	30%	N/A	N/A	**214**	**33%**
Card/table games	25	4%	120	20%	N/A	N/A	**132**	**22%**
Miniature golf	6	1%	90	13%	N/A	N/A	**94**	**14%**
Billiards/game room/video arcade	20	3%	71	10%	N/A	N/A	**79**	**12%**
Ordering pay-per-view events	13	2%	65	10%	N/A	N/A	**74**	**11%**
Bingo	10	2%	33	6%	N/A	N/A	**39**	**7%**

Exhibit 2-12 (continued)
Market Share Analysis by Activity Category - All Respondents (n=629)
(Survey Questions 54, 55 and 56)

	Participated On Post		Participated Off Post		Participated At Home		**Overall Participation**	
	n	%	n	%	n	%	**n**	**%**
Special Interest/Arts & Crafts:								
Gardening	21	3%	65	12%	329	53%	**345**	**55%**
Internet access/applications	163	23%	62	11%	331	49%	**366**	**54%**
Auto maintenance/washing auto	81	11%	171	26%	294	44%	**343**	**51%**
Trips/touring	36	5%	198	31%	203	34%	**309**	**49%**
Reading/book clubs	54	8%	82	13%	254	40%	**268**	**42%**
Computer games	35	5%	40	7%	229	34%	**249**	**38%**
Collecting	18	3%	65	11%	122	20%	**137**	**22%**
Computer graphics/design	33	5%	15	3%	96	15%	**106**	**17%**
Photography/development	16	2%	50	8%	81	13%	**101**	**16%**
Woodworking/industrial arts	18	3%	18	3%	96	15%	**102**	**16%**
Participation in music/theater	32	4%	63	10%	54	9%	**98**	**15%**
Picture framing	35	5%	21	3%	58	10%	**93**	**15%**
Fiber/decoration/decor	3	0%	14	3%	68	12%	**73**	**13%**
Drawing/painting	8	1%	14	3%	64	10%	**66**	**10%**
Auto detail/customization/paint	11	2%	20	3%	48	7%	**57**	**9%**
Art/metal/jewelry making	4	1%	8	2%	35	6%	**38**	**6%**
Model making	4	0%	8	1%	31	5%	**34**	**5%**
Ceramics/pottery	11	2%	5	1%	15	2%	**24**	**4%**
Stained glass	10	1%	4	1%	14	2%	**21**	**3%**
Sculpture/3D design	1	0%	2	0%	11	2%	**12**	**2%**
Trophy making	1	0%	5	1%	4	1%	**8**	**1%**

Market Share Analysis by Activity Category

Exhibit 2-13 provides an estimated market share analysis of the 76 activities by activity category for active duty respondents. The number and percentage of respondents who reported that they participated in an activity on post during the past 12 months are presented in the column marked "Participated On Post." The column marked "Participated Off Post" presents the number and percentage of respondents who reported that they participated in an activity off post during the past 12 months. The number and percentage of respondents who reported that they participated in an activity at home during the past 12 months are presented in the column marked "Participated At Home." Activities that did not have a response option for participation at home will show "N/A" in the "Participated At Home" column. The total number and percentage of people who indicated that they participated in the activity on post, off post or at home during the past year are presented in the last column marked "Overall Participation."

Exhibit 2-13
Market Share Analysis by Activity Category – Active Duty (n=208)
(Survey Questions 54, 55 and 56)

	Participated On Post		Participated Off Post		Participated At Home		**Overall Participation**	
	n	%	n	%	n	%	**n**	**%**
Team Sports:								
Softball	30	14%	6	3%	N/A	N/A	**33**	**16%**
Soccer	20	10%	18	9%	N/A	N/A	**30**	**14%**
Volleyball	29	14%	10	5%	N/A	N/A	**30**	**14%**
Basketball	14	7%	14	7%	N/A	N/A	**22**	**11%**
Touch/flag football	7	3%	2	1%	N/A	N/A	**8**	**4%**
Hockey	0	0%	2	1%	N/A	N/A	**2**	**1%**
Outdoor Recreation:								
Going to beaches/lakes	81	39%	118	57%	N/A	N/A	**135**	**65%**
Picnicking	56	27%	64	31%	N/A	N/A	**82**	**39%**
Bicycle riding/mountain biking	39	19%	54	26%	N/A	N/A	**74**	**36%**
Fishing	38	18%	42	20%	N/A	N/A	**59**	**28%**
Camping/hiking/backpacking	14	7%	47	23%	N/A	N/A	**52**	**25%**
Power boat/sail/jet & water ski	18	9%	35	17%	N/A	N/A	**42**	**20%**
In-line skating	14	7%	19	9%	N/A	N/A	**29**	**14%**
Snow skiing	2	1%	29	14%	N/A	N/A	**30**	**14%**
Canoeing/kayaking/rafting	9	4%	15	7%	N/A	N/A	**22**	**11%**
Windsurf/surf/boogie boarding	4	2%	15	7%	N/A	N/A	**17**	**8%**
Horseback riding	8	4%	9	4%	N/A	N/A	**14**	**7%**
Hunting	1	0%	10	5%	N/A	N/A	**10**	**5%**
Volksmarching	3	1%	10	5%	N/A	N/A	**11**	**5%**
Paintball	5	2%	5	2%	N/A	N/A	**9**	**4%**
Skeet/trap shooting	1	0%	6	3%	N/A	N/A	**7**	**3%**
Rock climbing/mountain climbing	0	0%	5	2%	N/A	N/A	**5**	**2%**
Sky diving	0	0%	4	2%	N/A	N/A	**4**	**2%**

Exhibit 2-13 (continued)
Market Share Analysis by Activity Category – Active Duty (n=208)
(Survey Questions 54, 55 and 56)

	Participated On Post		Participated Off Post		Participated At Home		**Overall Participation**	
	n	%	n	%	n	%	**n**	**%**
Social:								
Entertaining guests at home	53	25%	111	53%	N/A	N/A	**154**	**74%**
Shopping trips	67	32%	126	61%	N/A	N/A	**133**	**64%**
Special family events	58	28%	117	56%	N/A	N/A	**128**	**62%**
Happy hour/social hour	51	25%	49	24%	N/A	N/A	**82**	**39%**
Dancing	22	11%	66	32%	N/A	N/A	**76**	**37%**
Night clubs/lounges	22	11%	66	32%	N/A	N/A	**73**	**35%**
Sports and Fitness:								
Running/jogging	151	73%	117	56%	N/A	N/A	**166**	**80%**
Cardiovascular exercise	130	63%	88	42%	N/A	N/A	**141**	**68%**
Walking	94	45%	104	50%	N/A	N/A	**131**	**63%**
Weight/strength training	112	54%	57	27%	N/A	N/A	**126**	**61%**
Swimming at pool	48	23%	51	25%	N/A	N/A	**78**	**38%**
Bowling	59	28%	28	13%	N/A	N/A	**74**	**36%**
Golf	27	13%	57	27%	N/A	N/A	**66**	**32%**
Roller/ice skating	7	3%	27	13%	N/A	N/A	**29**	**14%**
Tennis	18	9%	12	6%	N/A	N/A	**25**	**12%**
Racquetball	21	10%	5	2%	N/A	N/A	**23**	**11%**
Group aerobics classes	5	2%	7	3%	N/A	N/A	**11**	**5%**
Martial arts	3	1%	4	2%	N/A	N/A	**5**	**2%**
Wrestling	2	1%	3	1%	N/A	N/A	**4**	**2%**
Boxing	1	0%	2	1%	N/A	N/A	**3**	**1%**
Entertainment:								
Going to movie theaters	63	30%	169	81%	N/A	N/A	**174**	**84%**
Watching TV/VCR movies	56	27%	137	66%	N/A	N/A	**174**	**84%**
Festivals/events	67	32%	121	58%	N/A	N/A	**127**	**61%**
Attending sports events	37	18%	104	50%	N/A	N/A	**118**	**57%**
Plays/shows/concerts	37	18%	111	53%	N/A	N/A	**117**	**56%**
Live entertainment	28	13%	85	41%	N/A	N/A	**88**	**42%**
Special entertainment events	34	16%	67	32%	N/A	N/A	**73**	**35%**
Miniature golf	2	1%	41	20%	N/A	N/A	**43**	**21%**
Billiards/game room/video arcade	7	3%	30	14%	N/A	N/A	**32**	**15%**
Card/table games	6	3%	28	13%	N/A	N/A	**32**	**15%**
Ordering pay-per-view events	9	4%	22	11%	N/A	N/A	**30**	**14%**
Bingo	2	1%	6	3%	N/A	N/A	**7**	**3%**

Exhibit 2-13 (continued)
Market Share Analysis by Activity Category – Active Duty (n=208)
(Survey Questions 54, 55 and 56)

	Participated On Post		Participated Off Post		Participated At Home		**Overall Participation**	
	n	%	n	%	n	%	**n**	**%**
Special Interest/Arts & Crafts:								
Internet access/applications	76	37%	14	7%	142	68%	**155**	**75%**
Auto maintenance/washing auto	47	23%	65	31%	119	57%	**140**	**67%**
Gardening	11	5%	10	5%	103	50%	**109**	**52%**
Trips/touring	17	8%	74	36%	52	25%	**102**	**49%**
Computer games	16	8%	9	4%	92	44%	**97**	**47%**
Reading/book clubs	22	11%	24	12%	80	38%	**86**	**41%**
Collecting	7	3%	12	6%	33	16%	**39**	**19%**
Computer graphics/design	14	7%	4	2%	34	16%	**36**	**17%**
Participation in music/theater	17	8%	23	11%	16	8%	**33**	**16%**
Woodworking/industrial arts	9	4%	4	2%	31	15%	**34**	**16%**
Photography/development	8	4%	16	8%	22	11%	**30**	**14%**
Picture framing	14	7%	6	3%	11	5%	**26**	**13%**
Auto detail/customization/paint	6	3%	8	4%	19	9%	**24**	**12%**
Drawing/painting	5	2%	2	1%	21	10%	**22**	**11%**
Model making	3	1%	1	0%	13	6%	**14**	**7%**
Fiber/decoration/decor	1	0%	0	0%	11	5%	**12**	**6%**
Art/metal/jewelry making	0	0%	0	0%	8	4%	**8**	**4%**
Stained glass	6	3%	1	0%	4	2%	**8**	**4%**
Ceramics/pottery	3	1%	1	0%	4	2%	**5**	**2%**
Sculpture/3D design	1	0%	0	0%	4	2%	**5**	**2%**
Trophy making	1	0%	2	1%	2	1%	**4**	**2%**

Market Share Analysis by Activity Category

Exhibit 2-14 provides an estimated market share analysis of the 76 activities by activity category for civilian respondents. The number and percentage of respondents who reported that they participated in an activity on post during the past 12 months are presented in the column marked "Participated On Post." The column marked "Participated Off Post" presents the number and percentage of respondents who reported that they participated in an activity off post during the past 12 months. The number and percentage of respondents who reported that they participated in an activity at home during the past 12 months are presented in the column marked "Participated At Home." Activities that did not have a response option for participation at home will show "N/A" in the "Participated At Home" column. The total number and percentage of people who indicated that they participated in the activity on post, off post or at home during the past year are presented in the last column marked "Overall Participation."

Exhibit 2-14
Market Share Analysis by Activity Category – Civilians (n=190)
(Survey Questions 54, 55 and 56)

	Participated On Post		Participated Off Post		Participated At Home		**Overall Participation**	
	n	%	n	%	n	%	**n**	**%**
Team Sports:								
Volleyball	15	8%	9	5%	N/A	N/A	**16**	**8%**
Basketball	6	3%	10	5%	N/A	N/A	**13**	**7%**
Softball	11	6%	4	2%	N/A	N/A	**13**	**7%**
Soccer	0	0%	5	3%	N/A	N/A	**5**	**3%**
Hockey	0	0%	1	1%	N/A	N/A	**1**	**1%**
Touch/flag football	1	1%	1	1%	N/A	N/A	**1**	**1%**
Outdoor Recreation:								
Going to beaches/lakes	39	21%	96	51%	N/A	N/A	**103**	**54%**
Picnicking	55	29%	67	35%	N/A	N/A	**83**	**44%**
Bicycle riding/mountain biking	7	4%	44	23%	N/A	N/A	**48**	**25%**
Fishing	17	9%	38	20%	N/A	N/A	**45**	**24%**
Camping/hiking/backpacking	7	4%	37	19%	N/A	N/A	**41**	**22%**
Power boat/sail/jet & water ski	8	4%	29	15%	N/A	N/A	**33**	**17%**
Canoeing/kayaking/rafting	3	2%	17	9%	N/A	N/A	**18**	**9%**
Volksmarching	9	5%	10	5%	N/A	N/A	**15**	**8%**
Snow skiing	2	1%	13	7%	N/A	N/A	**14**	**7%**
In-line skating	8	4%	11	6%	N/A	N/A	**12**	**6%**
Horseback riding	0	0%	7	4%	N/A	N/A	**7**	**4%**
Paintball	4	2%	4	2%	N/A	N/A	**7**	**4%**
Rock climbing/mountain climbing	0	0%	8	4%	N/A	N/A	**8**	**4%**
Windsurf/surf/boogie boarding	0	0%	7	4%	N/A	N/A	**7**	**4%**
Hunting	0	0%	5	3%	N/A	N/A	**5**	**3%**
Skeet/trap shooting	1	1%	5	3%	N/A	N/A	**6**	**3%**
Sky diving	0	0%	1	1%	N/A	N/A	**1**	**1%**

Exhibit 2-14 (continued)
Market Share Analysis by Activity Category – Civilians (n=190)
(Survey Questions 54, 55 and 56)

	Participated On Post		Participated Off Post		Participated At Home		**Overall Participation**	
	n	%	n	%	n	%	**n**	**%**
Social:								
Entertaining guests at home	19	10%	136	72%	N/A	N/A	**149**	**78%**
Shopping trips	42	22%	129	68%	N/A	N/A	**141**	**74%**
Special family events	31	16%	127	67%	N/A	N/A	**140**	**74%**
Happy hour/social hour	33	17%	74	39%	N/A	N/A	**90**	**47%**
Dancing	23	12%	64	34%	N/A	N/A	**73**	**38%**
Night clubs/lounges	13	7%	58	31%	N/A	N/A	**63**	**33%**
Sports and Fitness:								
Walking	101	53%	119	63%	N/A	N/A	**136**	**72%**
Cardiovascular exercise	50	26%	60	32%	N/A	N/A	**77**	**41%**
Weight/strength training	41	22%	44	23%	N/A	N/A	**66**	**35%**
Bowling	46	24%	30	16%	N/A	N/A	**56**	**29%**
Swimming at pool	19	10%	40	21%	N/A	N/A	**50**	**26%**
Running/jogging	33	17%	37	19%	N/A	N/A	**42**	**22%**
Golf	11	6%	28	15%	N/A	N/A	**30**	**16%**
Group aerobics classes	13	7%	11	6%	N/A	N/A	**19**	**10%**
Tennis	9	5%	12	6%	N/A	N/A	**16**	**8%**
Roller/ice skating	5	3%	12	6%	N/A	N/A	**14**	**7%**
Racquetball	3	2%	4	2%	N/A	N/A	**6**	**3%**
Martial arts	3	2%	4	2%	N/A	N/A	**4**	**2%**
Boxing	1	1%	1	1%	N/A	N/A	**1**	**1%**
Wrestling	0	0%	2	1%	N/A	N/A	**2**	**1%**
Entertainment:								
Watching TV/VCR movies	20	11%	165	87%	N/A	N/A	**171**	**90%**
Going to movie theaters	23	12%	132	69%	N/A	N/A	**135**	**71%**
Festivals/events	59	31%	113	59%	N/A	N/A	**119**	**63%**
Plays/shows/concerts	39	21%	109	57%	N/A	N/A	**115**	**61%**
Live entertainment	42	22%	96	51%	N/A	N/A	**104**	**55%**
Special entertainment events	42	22%	81	43%	N/A	N/A	**89**	**47%**
Attending sports events	26	14%	82	43%	N/A	N/A	**86**	**45%**
Card/table games	10	5%	53	28%	N/A	N/A	**57**	**30%**
Billiards/game room/video arcade	5	3%	28	15%	N/A	N/A	**28**	**15%**
Miniature golf	1	1%	28	15%	N/A	N/A	**29**	**15%**
Ordering pay-per-view events	2	1%	23	12%	N/A	N/A	**23**	**12%**
Bingo	2	1%	14	7%	N/A	N/A	**14**	**7%**

Exhibit 2-14 (continued)
Market Share Analysis by Activity Category – Civilians (n=190)
(Survey Questions 54, 55 and 56)

	Participated On Post		Participated Off Post		Participated At Home		**Overall Participation**	
	n	%	n	%	n	%	**n**	**%**
Special Interest/Arts & Crafts:								
Internet access/applications	78	41%	24	13%	110	58%	**130**	**68%**
Gardening	3	2%	28	15%	118	62%	**121**	**64%**
Reading/book clubs	24	13%	30	16%	101	53%	**107**	**56%**
Trips/touring	9	5%	60	32%	81	43%	**107**	**56%**
Auto maintenance/washing auto	13	7%	51	27%	87	46%	**100**	**53%**
Computer games	14	7%	16	8%	73	38%	**84**	**44%**
Collecting	7	4%	25	13%	41	22%	**45**	**24%**
Fiber/decoration/decor	2	1%	11	6%	42	22%	**44**	**23%**
Photography/development	4	2%	17	9%	33	17%	**39**	**21%**
Picture framing	14	7%	9	5%	23	12%	**40**	**21%**
Computer graphics/design	17	9%	4	2%	31	16%	**38**	**20%**
Participation in music/theater	6	3%	24	13%	22	12%	**37**	**19%**
Woodworking/industrial arts	1	1%	6	3%	29	15%	**30**	**16%**
Drawing/painting	3	2%	6	3%	22	12%	**23**	**12%**
Art/metal/jewelry making	0	0%	5	3%	16	8%	**17**	**9%**
Auto detail/customization/paint	0	0%	4	2%	12	6%	**14**	**7%**
Ceramics/pottery	6	3%	2	1%	5	3%	**11**	**6%**
Model making	1	1%	4	2%	6	3%	**7**	**4%**
Stained glass	2	1%	1	1%	4	2%	**6**	**3%**
Sculpture/3D design	0	0%	1	1%	4	2%	**4**	**2%**
Trophy making	0	0%	1	1%	0	0%	**1**	**1%**

Market Share Analysis by Activity Category

Exhibit 2-15 provides an estimated market share analysis of the 76 activities by activity category for retirees. The number and percentage of respondents who reported that they participated in an activity on post during the past 12 months are presented in the column marked "Participated On Post." The column marked "Participated Off Post" presents the number and percentage of respondents who reported that they participated in an activity off post during the past 12 months. The number and percentage of respondents who reported that they participated in an activity at home during the past 12 months are presented in the column marked "Participated At Home." Activities that did not have a response option for participation at home will show "N/A" in the "Participated At Home" column. The total number and percentage of people who indicated that they participated in the activity on post, off post or at home during the past year are presented in the last column marked "Overall Participation."

Exhibit 2-15
Market Share Analysis by Activity Category – Retirees (n=226)
(Survey Questions 54, 55 and 56)

	Participated On Post		Participated Off Post		Participated At Home		**Overall Participation**	
	n	%	n	%	n	%	**n**	**%**
Team Sports:								
Basketball	5	2%	9	4%	N/A	N/A	**12**	**5%**
Softball	6	3%	6	3%	N/A	N/A	**12**	**5%**
Soccer	2	1%	5	2%	N/A	N/A	**6**	**3%**
Volleyball	3	1%	4	2%	N/A	N/A	**7**	**3%**
Hockey	2	1%	2	1%	N/A	N/A	**4**	**2%**
Touch/flag football	2	1%	3	1%	N/A	N/A	**4**	**2%**
Outdoor Recreation:								
Going to beaches/lakes	34	15%	75	33%	N/A	N/A	**85**	**38%**
Fishing	32	14%	50	22%	N/A	N/A	**59**	**26%**
Picnicking	38	17%	43	19%	N/A	N/A	**58**	**26%**
Bicycle riding/mountain biking	9	4%	38	17%	N/A	N/A	**41**	**18%**
Camping/hiking/backpacking	9	4%	27	12%	N/A	N/A	**31**	**14%**
Power boat/sail/jet & water ski	7	3%	26	12%	N/A	N/A	**29**	**13%**
Canoeing/kayaking/rafting	3	1%	10	4%	N/A	N/A	**12**	**5%**
Hunting	2	1%	9	4%	N/A	N/A	**11**	**5%**
Volksmarching	6	3%	6	3%	N/A	N/A	**12**	**5%**
Horseback riding	2	1%	4	2%	N/A	N/A	**6**	**3%**
In-line skating	3	1%	6	3%	N/A	N/A	**7**	**3%**
Snow skiing	1	0%	5	2%	N/A	N/A	**6**	**3%**
Rock climbing/mountain climbing	1	0%	3	1%	N/A	N/A	**4**	**2%**
Windsurf/surf/boogie boarding	1	0%	3	1%	N/A	N/A	**4**	**2%**
Paintball	2	1%	1	0%	N/A	N/A	**3**	**1%**
Skeet/trap shooting	1	0%	2	1%	N/A	N/A	**3**	**1%**
Sky diving	1	0%	2	1%	N/A	N/A	**3**	**1%**

Exhibit 2-15 (continued)
Market Share Analysis by Activity Category – Retirees (n=226)
(Survey Questions 54, 55 and 56)

	Participated On Post		Participated Off Post		Participated At Home		**Overall Participation**	
	n	%	n	%	n	%	**n**	**%**
Social:								
Entertaining guests at home	22	10%	116	51%	N/A	N/A	**132**	**58%**
Special family events	39	17%	102	45%	N/A	N/A	**118**	**52%**
Shopping trips	47	21%	96	42%	N/A	N/A	**107**	**47%**
Dancing	34	15%	57	25%	N/A	N/A	**71**	**31%**
Happy hour/social hour	26	12%	52	23%	N/A	N/A	**60**	**27%**
Night clubs/lounges	16	7%	46	20%	N/A	N/A	**54**	**24%**
Sports and Fitness:								
Walking	49	22%	112	50%	N/A	N/A	**122**	**54%**
Cardiovascular exercise	36	16%	70	31%	N/A	N/A	**88**	**39%**
Weight/strength training	26	12%	39	17%	N/A	N/A	**56**	**25%**
Swimming at pool	20	9%	38	17%	N/A	N/A	**51**	**23%**
Bowling	29	13%	30	13%	N/A	N/A	**46**	**20%**
Running/jogging	18	8%	35	15%	N/A	N/A	**41**	**18%**
Golf	11	5%	28	12%	N/A	N/A	**33**	**15%**
Racquetball	11	5%	7	3%	N/A	N/A	**15**	**7%**
Group aerobics classes	4	2%	9	4%	N/A	N/A	**12**	**5%**
Roller/ice skating	3	1%	8	4%	N/A	N/A	**11**	**5%**
Tennis	6	3%	9	4%	N/A	N/A	**12**	**5%**
Boxing	4	2%	3	1%	N/A	N/A	**6**	**3%**
Martial arts	1	0%	2	1%	N/A	N/A	**3**	**1%**
Wrestling	1	0%	1	0%	N/A	N/A	**2**	**1%**
Entertainment:								
Watching TV/VCR movies	25	11%	135	60%	N/A	N/A	**145**	**64%**
Going to movie theaters	40	18%	103	46%	N/A	N/A	**110**	**49%**
Plays/shows/concerts	29	13%	82	36%	N/A	N/A	**88**	**39%**
Festivals/events	41	18%	76	34%	N/A	N/A	**80**	**35%**
Attending sports events	20	9%	71	31%	N/A	N/A	**76**	**34%**
Live entertainment	25	11%	68	30%	N/A	N/A	**73**	**32%**
Special entertainment events	23	10%	43	19%	N/A	N/A	**51**	**23%**
Card/table games	8	4%	37	16%	N/A	N/A	**41**	**18%**
Miniature golf	3	1%	21	9%	N/A	N/A	**22**	**10%**
Ordering pay-per-view events	2	1%	20	9%	N/A	N/A	**21**	**9%**
Billiards/game room/video arcade	8	4%	13	6%	N/A	N/A	**19**	**8%**
Bingo	6	3%	12	5%	N/A	N/A	**17**	**8%**

Exhibit 2-15 (continued)
Market Share Analysis by Activity Category – Retirees (n=226)
(Survey Questions 54, 55 and 56)

	Participated On Post		Participated Off Post		Participated At Home		**Overall Participation**	
	n	%	n	%	n	%	**n**	**%**
Special Interest/Arts & Crafts:								
Gardening	7	3%	27	12%	105	46%	**112**	**50%**
Auto maintenance/washing auto	21	9%	54	24%	87	38%	**101**	**45%**
Trips/touring	10	4%	64	28%	68	30%	**98**	**43%**
Internet access/applications	8	4%	24	11%	78	35%	**80**	**35%**
Reading/book clubs	8	4%	28	12%	71	31%	**73**	**32%**
Computer games	5	2%	15	7%	61	27%	**65**	**29%**
Collecting	4	2%	28	12%	47	21%	**52**	**23%**
Woodworking/industrial arts	8	4%	8	4%	36	16%	**38**	**17%**
Computer graphics/design	2	1%	7	3%	31	14%	**32**	**14%**
Photography/development	4	2%	17	8%	25	11%	**31**	**14%**
Participation in music/theater	9	4%	16	7%	15	7%	**27**	**12%**
Picture framing	7	3%	6	3%	24	11%	**27**	**12%**
Drawing/painting	0	0%	6	3%	21	9%	**21**	**9%**
Auto detail/customization/paint	5	2%	8	4%	17	8%	**19**	**8%**
Fiber/decoration/decor	0	0%	3	1%	15	7%	**17**	**8%**
Art/metal/jewelry making	4	2%	3	1%	11	5%	**13**	**6%**
Model making	0	0%	3	1%	12	5%	**13**	**6%**
Ceramics/pottery	2	1%	2	1%	5	2%	**7**	**3%**
Stained glass	2	1%	2	1%	6	3%	**7**	**3%**
Sculpture/3D design	0	0%	1	0%	3	1%	**3**	**1%**
Trophy making	0	0%	2	1%	2	1%	**3**	**1%**

RECREATION PROGRAMS AND FACILITIES

The following exhibits (2-16 through 2-35) provide information on a variety of areas relating to recreation facilities and programs. Exhibits 2-16 through 2-19 provide ratings of satisfaction with post recreation facilities for all respondents and for each of the three patron groups. Exhibits 2-20 through 2-27 present respondents' quality ratings of buildings, equipment and staff, as well as importance of quality ratings for these three quality components. Exhibits 2-28 through 2-35 present the same information for Active Duty personnel only. The first four exhibits (2-16 through 2-19) on satisfaction with post recreation facilities are described below and are presented on the following pages.

Satisfaction with Post Recreation Facilities

Exhibit 2-16 shows the percentage of all respondents who feel very dissatisfied, somewhat dissatisfied, satisfied, somewhat satisfied and very satisfied with each facility available at your post. Only those respondents who indicated they had used the facility provided ratings of satisfaction. The facilities are listed in descending order by their mean score rating. The mean score is based on a 5-point scale where 1 = very dissatisfied and 5 = very satisfied. Note that total cases will differ by facility as only those respondents who said they had used the facility rated their satisfaction with it.

Exhibit 2-16
Satisfaction with Post Recreation Facilities - All Respondents
(Survey Questions 14 and 15)

	Very Dissatisfied		Somewhat Dissatisfied		Satisfied		Somewhat Satisfied		Very Satisfied		**Total Cases**	**Mean Score**
	n	%	n	%	n	%	n	%	n	%	**n**	
Cabins & Campgrounds	0	0%	0	0%	2	9%	3	17%	11	73%	**16**	**4.64**
Child Development Center	0	0%	1	3%	4	13%	1	3%	19	81%	**25**	**4.61**
Automotive Skills Center	0	0%	1	1%	14	13%	20	19%	58	66%	**93**	**4.51**
Youth Center	0	0%	0	0%	5	20%	5	20%	12	61%	**22**	**4.41**
ITR Office/Commercial Travel Agency	0	0%	3	5%	17	16%	16	19%	44	61%	**80**	**4.35**
Recreation Ctr./Comm. Activity Ctr.	0	0%	2	3%	13	21%	10	14%	35	62%	**60**	**4.34**
Swimming Pool	1	1%	4	6%	10	12%	18	23%	34	58%	**67**	**4.30**
Bowling Pro Shop	0	0%	0	0%	6	26%	6	21%	11	53%	**23**	**4.27**
Arts & Crafts Center	1	1%	3	3%	23	21%	24	23%	44	52%	**95**	**4.22**
Recreational Equip. Checkout	2	4%	4	5%	5	8%	20	33%	27	50%	**58**	**4.21**
Tennis Courts	0	0%	1	2%	12	26%	10	29%	13	44%	**36**	**4.14**
Post Picnic Areas	1	0%	3	2%	32	26%	31	26%	47	45%	**114**	**4.14**
Library	2	1%	8	5%	40	25%	40	22%	69	47%	**159**	**4.09**
Bowling Ctr. Food & Bev. Operations	0	0%	7	5%	37	29%	32	24%	47	42%	**123**	**4.03**
Fitness Center/Gymnasium	9	3%	25	8%	56	19%	78	28%	96	43%	**264**	**4.00**
Bowling Center	1	1%	7	6%	31	26%	32	32%	35	36%	**106**	**3.96**
Army Lodging	0	0%	2	10%	5	26%	8	27%	5	38%	**20**	**3.91**
Athletic Fields	1	2%	5	6%	28	38%	13	17%	22	37%	**69**	**3.81**

Satisfaction with Post Recreation Facilities

Exhibit 2-17 shows ratings of satisfaction given by active duty respondents for each facility available at your installation. Only those active duty respondents who indicated they had used the facility provided ratings of satisfaction. The facilities are listed in descending order by their mean score rating, which is based on a 5-point scale. Because only active duty respondents who used the facility are included in this exhibit, total cases will differ by facility.

Exhibit 2-17
Satisfaction with Post Recreation Facilities - Active Duty
(Survey Questions 14 and 15)

	Very Dissatisfied		Somewhat Dissatisfied		Satisfied		Somewhat Satisfied		Very Satisfied		**Total Cases**	**Mean Score**
	n	%	n	%	n	%	n	%	n	%	**n**	
Child Development Center	0	0%	1	5%	4	20%	1	5%	14	70%	**20**	**4.40**
Automotive Skills Center	0	0%	0	0%	10	21%	13	27%	25	52%	**48**	**4.31**
Youth Center	0	0%	0	0%	5	26%	5	26%	9	47%	**19**	**4.21**
Recreation Ctr./Comm. Activity Ctr.	0	0%	1	3%	8	24%	8	24%	16	48%	**33**	**4.18**
Cabins & Campgrounds	0	0%	0	0%	1	33%	1	33%	1	33%	**3**	**4.00**
Swimming Pool	1	3%	2	5%	8	21%	14	36%	14	36%	**39**	**3.97**
Library	1	2%	4	7%	16	26%	21	34%	19	31%	**61**	**3.87**
ITR Office/Commercial Travel Agency	0	0%	0	0%	12	44%	7	26%	8	30%	**27**	**3.85**
Recreational Equip. Checkout	0	0%	3	18%	2	12%	7	41%	5	29%	**17**	**3.82**
Arts & Crafts Center	1	2%	1	2%	14	34%	14	34%	11	27%	**41**	**3.80**
Bowling Pro Shop	0	0%	0	0%	1	25%	3	75%	0	0%	**4**	**3.75**
Tennis Courts	0	0%	1	4%	11	46%	6	25%	6	25%	**24**	**3.71**
Post Picnic Areas	1	3%	2	5%	14	36%	13	33%	9	23%	**39**	**3.69**
Bowling Ctr. Food & Bev. Operations	0	0%	3	8%	14	36%	14	36%	8	21%	**39**	**3.69**
Fitness Center/Gymnasium	8	5%	20	13%	41	26%	50	31%	40	25%	**159**	**3.59**
Athletic Fields	0	0%	4	9%	20	45%	10	23%	10	23%	**44**	**3.59**
Bowling Center	1	2%	4	9%	19	41%	11	24%	11	24%	**46**	**3.59**
Army Lodging	0	0%	1	8%	3	25%	8	67%	0	0%	**12**	**3.58**

Satisfaction with Post Recreation Facilities

Exhibit 2-18 shows ratings of satisfaction given by civilians for each facility available at your installation. Only those civilians who indicated they had used the facility provided ratings of satisfaction. The facilities are listed in descending order by their mean score rating, which is based on a 5-point scale. Because only civilians who used the facility are included in this exhibit, total cases will differ by facility.

Exhibit 2-18
Satisfaction with Post Recreation Facilities - Civilians
(Survey Questions 14 and 15)

	Very Dissatisfied		Somewhat Dissatisfied		Satisfied		Somewhat Satisfied		Very Satisfied		**Total Cases**	**Mean Score**
	n	%	n	%	n	%	n	%	n	%	**n**	
Child Development Center	0	0%	0	0%	0	0%	0	0%	3	100%	**3**	**5.00**
Youth Center	0	0%	0	0%	0	0%	0	0%	2	100%	**2**	**5.00**
Swimming Pool	0	0%	1	7%	1	7%	1	7%	11	79%	**14**	**4.57**
Recreation Ctr./Comm. Activity Ctr.	0	0%	1	6%	2	11%	1	6%	14	78%	**18**	**4.56**
Automotive Skills Center	0	0%	1	3%	3	10%	4	14%	21	72%	**29**	**4.55**
ITR Office/Commercial Travel Agency	0	0%	2	5%	4	10%	8	19%	28	67%	**42**	**4.48**
Arts & Crafts Center	0	0%	1	3%	6	17%	6	17%	22	63%	**35**	**4.40**
Cabins & Campgrounds	0	0%	0	0%	1	33%	0	0%	2	67%	**3**	**4.33**
Post Picnic Areas	0	0%	1	2%	14	25%	14	25%	28	49%	**57**	**4.21**
Bowling Center	0	0%	2	5%	5	14%	14	38%	16	43%	**37**	**4.19**
Bowling Pro Shop	0	0%	0	0%	4	33%	2	17%	6	50%	**12**	**4.17**
Tennis Courts	0	0%	0	0%	1	14%	4	57%	2	29%	**7**	**4.14**
Library	1	1%	4	6%	15	22%	16	23%	33	48%	**69**	**4.10**
Recreational Equip. Checkout	2	10%	1	5%	1	5%	6	29%	11	52%	**21**	**4.10**
Bowling Ctr. Food & Bev. Operations	0	0%	3	5%	18	29%	13	21%	29	46%	**63**	**4.08**
Fitness Center/Gymnasium	0	0%	5	8%	13	20%	23	35%	24	37%	**65**	**4.02**
Army Lodging	0	0%	1	33%	0	0%	0	0%	2	67%	**3**	**4.00**
Athletic Fields	1	6%	1	6%	7	41%	2	12%	6	35%	**17**	**3.65**

Satisfaction with Post Recreation Facilities

Exhibit 2-19 shows ratings of satisfaction provided by retirees for each facility available at your installation. Only those retirees who indicated they had used the facility provided ratings of satisfaction. The facilities are listed in descending order by their mean score rating, which is based on a 5-point scale. Because only retirees who used the facility are included in this exhibit, total cases will differ by facility.

Exhibit 2-19
Satisfaction with Post Recreation Facilities - Retirees
(Survey Questions 14 and 15)

	Very Dissatisfied		Somewhat Dissatisfied		Satisfied		Somewhat Satisfied		Very Satisfied		**Total Cases**	**Mean Score**
	n	%	n	%	n	%	n	%	n	%	**n**	
Tennis Courts	0	0%	0	0%	0	0%	0	0%	5	100%	**5**	**5.00**
Child Development Center	0	0%	0	0%	0	0%	0	0%	2	100%	**2**	**5.00**
Youth Center	0	0%	0	0%	0	0%	0	0%	1	100%	**1**	**5.00**
Cabins & Campgrounds	0	0%	0	0%	0	0%	2	20%	8	80%	**10**	**4.80**
Automotive Skills Center	0	0%	0	0%	1	6%	3	19%	12	75%	**16**	**4.69**
Fitness Center/Gymnasium	1	3%	0	0%	2	5%	5	13%	32	80%	**40**	**4.68**
Athletic Fields	0	0%	0	0%	1	13%	1	13%	6	75%	**8**	**4.63**
Bowling Pro Shop	0	0%	0	0%	1	17%	1	17%	4	67%	**6**	**4.50**
Recreational Equip. Checkout	0	0%	0	0%	2	10%	7	35%	11	55%	**20**	**4.45**
ITR Office/Commercial Travel Agency	0	0%	1	9%	1	9%	1	9%	8	73%	**11**	**4.45**
Swimming Pool	0	0%	1	7%	1	7%	3	21%	9	64%	**14**	**4.43**
Post Picnic Areas	0	0%	0	0%	4	22%	4	22%	10	56%	**18**	**4.33**
Arts & Crafts Center	0	0%	1	5%	3	16%	4	21%	11	58%	**19**	**4.32**
Library	0	0%	0	0%	9	31%	3	10%	17	59%	**29**	**4.28**
Recreation Ctr./Comm. Activity Ctr.	0	0%	0	0%	3	33%	1	11%	5	56%	**9**	**4.22**
Army Lodging	0	0%	0	0%	2	40%	0	0%	3	60%	**5**	**4.20**
Bowling Ctr. Food & Bev. Operations	0	0%	1	5%	5	25%	4	20%	10	50%	**20**	**4.15**
Bowling Center	0	0%	1	4%	7	30%	7	30%	8	35%	**23**	**3.96**

Quality Ratings of Specific Aspects of Recreation Facilities

The next series of exhibits provides the quality ratings and quality importance ratings identified by respondents for various aspects of the installation's recreation facilities. Exhibits 2-20 through 2-27 provide this information for all respondents and Exhibits 2-28 through 2-35 provide this information for active duty respondents.

Respondents were asked to rate the overall quality of the building/facility/space of each MWR recreational facility they had used (Exhibit 2-20). Only those MWR facilities that are available at your post appear in this chart. The facilities are listed in descending order by their mean score rating. The mean score is based on a 5-point scale where 1 = very poor and 5 = very good. Note that only those respondents who said they had used the facility rated its quality so total cases will differ by facility.

Exhibit 2-20
Quality of Recreation Building/Facility/Space - All Respondents
(Survey Questions 14 and 15)

	Very Poor		Poor		Adequate		Good		Very Good		**Total Cases**	**Mean Score**
	n	%	n	%	n	%	n	%	n	%	**n**	
Youth Center	0	0%	0	0%	0	0%	7	27%	15	73%	**22**	**4.73**
Child Development Center	0	0%	0	0%	2	6%	8	25%	16	69%	**26**	**4.63**
Recreation Ctr./Comm. Activity Ctr.	0	0%	0	0%	3	6%	17	27%	40	67%	**60**	**4.61**
Cabins & Campgrounds	0	0%	0	0%	3	13%	3	20%	10	67%	**16**	**4.54**
Automotive Skills Center	0	0%	2	3%	10	9%	24	23%	62	65%	**98**	**4.50**
Swimming Pool	0	0%	1	1%	10	13%	17	24%	37	62%	**65**	**4.47**
Arts & Crafts Center	0	0%	2	1%	13	12%	27	26%	55	61%	**97**	**4.47**
Bowling Pro Shop	0	0%	0	0%	7	33%	4	12%	10	54%	**21**	**4.21**
Post Picnic Areas	1	1%	2	1%	33	27%	41	36%	35	36%	**112**	**4.05**
Army Lodging	0	0%	1	4%	5	28%	7	29%	6	39%	**19**	**4.04**
Tennis Courts	0	0%	4	8%	9	20%	12	33%	10	38%	**35**	**4.02**
Bowling Center	0	0%	6	6%	23	21%	45	43%	28	30%	**102**	**3.98**
ITR Office/Commercial Travel Agency	0	0%	2	3%	26	30%	26	34%	24	33%	**78**	**3.97**
Bowling Ctr. Food & Bev. Operations	0	0%	7	7%	34	25%	46	37%	35	32%	**122**	**3.93**
Athletic Fields	0	0%	7	8%	24	30%	21	28%	18	33%	**70**	**3.87**
Library	2	1%	11	7%	52	31%	57	35%	39	27%	**161**	**3.79**
Fitness Center/Gymnasium	11	3%	43	14%	62	21%	80	30%	69	33%	**265**	**3.74**
Recreational Equip. Checkout	1	2%	5	8%	19	30%	22	40%	12	20%	**59**	**3.68**

Quality Ratings of Specific Aspects of Recreation Facilities

Respondents were asked to rate the importance of the quality of the building/ facility/space of each MWR recreational facility they had used (Exhibit 2-21). Again, only those MWR facilities that are available at your installation will appear in this chart. The facilities are listed in descending order by their mean score rating, which is based on a 5-point scale, 1 = not important at all and 5 = very important. Note that only those respondents who said they had used the facility rated the importance of its quality so total "n"s will differ by facility.

Exhibit 2-21
Importance of Quality of Recreation Building/Facility/Space - All Respondents
(Survey Questions 14 and 15)

	Not Important At All		Not Important		Somewhat Important		Important		Very Important		**Total Cases**	**Mean Score**
	n	%	n	%	n	%	n	%	n	%	**n**	
Child Development Center	0	0%	0	0%	1	3%	2	6%	23	91%	**26**	**4.88**
Youth Center	0	0%	0	0%	0	0%	6	24%	15	76%	**21**	**4.76**
Cabins & Campgrounds	0	0%	0	0%	1	6%	5	27%	10	67%	**16**	**4.60**
Army Lodging	0	0%	0	0%	3	11%	5	23%	11	66%	**19**	**4.55**
Swimming Pool	0	0%	1	1%	3	6%	25	35%	36	59%	**65**	**4.51**
Recreation Ctr./Comm. Activity Ctr.	0	0%	0	0%	3	7%	25	37%	32	55%	**60**	**4.48**
Bowling Pro Shop	0	0%	0	0%	1	2%	10	47%	10	50%	**21**	**4.48**
Fitness Center/Gymnasium	0	0%	2	1%	17	6%	107	38%	137	55%	**263**	**4.47**
Tennis Courts	0	0%	1	2%	3	6%	13	42%	16	50%	**33**	**4.39**
Automotive Skills Center	0	0%	2	3%	7	7%	38	38%	48	52%	**95**	**4.39**
Arts & Crafts Center	0	0%	1	1%	9	9%	41	43%	42	47%	**93**	**4.36**
Bowling Center	0	0%	3	2%	8	7%	51	50%	41	41%	**103**	**4.29**
Post Picnic Areas	0	0%	0	0%	22	19%	41	33%	50	48%	**113**	**4.28**
Bowling Ctr. Food & Bev. Operations	0	0%	5	4%	9	7%	60	49%	48	40%	**122**	**4.25**
Library	0	0%	4	2%	20	14%	74	44%	60	40%	**158**	**4.22**
Athletic Fields	0	0%	1	1%	8	12%	40	57%	19	30%	**68**	**4.16**
Recreational Equip. Checkout	1	2%	3	6%	10	15%	23	40%	22	37%	**59**	**4.03**
ITR Office/Commercial Travel Agency	0	0%	4	5%	24	30%	25	33%	25	32%	**78**	**3.91**

Quality Ratings of Specific Aspects of Recreation Facilities

Exhibit 2-22 shows respondents' ratings of the quality of the equipment and furnishings at each MWR facility listed below. MWR facilities are ranked by their mean score, which is shown in the far right column and is based on a 5-point scale. Again, only those respondents who used each facility rated the quality of equipment and furnishings.

Exhibit 2-22
Quality of Recreation Equipment/Furnishings - All Respondents
(Survey Questions 14 and 15)

	Very Poor		Poor		Adequate		Good		Very Good		**Total Cases**	**Mean Score**
	n	%	n	%	n	%	n	%	n	%	**n**	
Automotive Skills Center	0	0%	1	1%	5	4%	33	31%	57	63%	**96**	**4.56**
Child Development Center	0	0%	0	0%	4	12%	6	19%	16	69%	**26**	**4.56**
Arts & Crafts Center	1	1%	0	0%	5	5%	38	35%	48	59%	**92**	**4.52**
Recreation Ctr./Comm. Activity Ctr.	0	0%	0	0%	5	10%	19	30%	36	61%	**60**	**4.51**
Cabins & Campgrounds	0	0%	0	0%	3	13%	4	24%	9	63%	**16**	**4.50**
Youth Center	0	0%	0	0%	4	16%	6	29%	11	55%	**21**	**4.39**
Swimming Pool	0	0%	3	3%	11	15%	19	29%	32	53%	**65**	**4.31**
Fitness Center/Gymnasium	6	2%	14	4%	48	15%	100	36%	94	42%	**262**	**4.11**
Post Picnic Areas	0	0%	4	2%	25	22%	49	42%	33	34%	**111**	**4.08**
ITR Office/Commercial Travel Agency	0	0%	0	0%	22	23%	37	47%	20	29%	**79**	**4.06**
Bowling Pro Shop	0	0%	2	8%	6	28%	5	21%	8	44%	**21**	**4.00**
Army Lodging	0	0%	0	0%	7	34%	8	38%	4	28%	**19**	**3.94**
Library	1	0%	10	7%	42	25%	63	38%	41	30%	**157**	**3.90**
Recreational Equip. Checkout	1	2%	3	5%	19	29%	17	31%	19	34%	**59**	**3.90**
Tennis Courts	0	0%	4	9%	6	18%	16	50%	7	23%	**33**	**3.88**
Bowling Ctr. Food & Bev. Operations	1	1%	9	7%	38	27%	45	36%	30	28%	**123**	**3.83**
Athletic Fields	0	0%	5	7%	24	32%	25	39%	12	22%	**66**	**3.77**
Bowling Center	2	3%	13	11%	27	24%	33	32%	28	31%	**103**	**3.77**

Quality Ratings of Specific Aspects of Recreation Facilities

Exhibit 2-23 shows respondents' quality importance ratings for each MWR facility's equipment and furnishings. MWR facilities are ranked by their mean score, which is shown in the far right column and is based on a 5-point scale. Only those respondents who used each facility rated the importance of the quality of its equipment and furnishings.

Exhibit 2-23
Importance of Quality of Recreation Equipment/Furnishings - All Respondents
(Survey Questions 14 and 15)

	Not Important At All		Not Important		Somewhat Important		Important		Very Important		**Total Cases**	**Mean Score**
	n	%	n	%	n	%	n	%	n	%	**n**	
Child Development Center	0	0%	0	0%	0	0%	2	6%	24	94%	**26**	**4.94**
Youth Center	0	0%	0	0%	0	0%	7	33%	14	67%	**21**	**4.67**
Cabins & Campgrounds	0	0%	0	0%	2	10%	4	20%	10	70%	**16**	**4.60**
Fitness Center/Gymnasium	0	0%	0	0%	12	4%	92	33%	158	63%	**262**	**4.59**
Army Lodging	0	0%	0	0%	2	7%	6	27%	11	66%	**19**	**4.59**
Swimming Pool	0	0%	1	1%	4	7%	19	25%	41	67%	**65**	**4.58**
Recreation Ctr./Comm. Activity Ctr.	0	0%	0	0%	2	5%	23	33%	35	62%	**60**	**4.58**
Automotive Skills Center	0	0%	0	0%	6	7%	31	30%	60	63%	**97**	**4.56**
Bowling Pro Shop	0	0%	0	0%	1	2%	9	41%	11	56%	**21**	**4.54**
Recreational Equip. Checkout	1	2%	0	0%	6	7%	16	28%	36	63%	**59**	**4.50**
Tennis Courts	0	0%	1	2%	3	9%	11	32%	18	56%	**33**	**4.43**
Arts & Crafts Center	0	0%	1	1%	9	9%	36	36%	49	53%	**95**	**4.41**
Bowling Center	0	0%	1	1%	9	7%	45	43%	47	49%	**102**	**4.39**
Post Picnic Areas	0	0%	0	0%	18	17%	44	35%	52	48%	**114**	**4.31**
Library	0	0%	1	1%	25	17%	64	36%	70	46%	**160**	**4.28**
Bowling Ctr. Food & Bev. Operations	0	0%	6	5%	9	6%	54	43%	54	45%	**123**	**4.28**
Athletic Fields	0	0%	0	0%	8	13%	35	51%	24	36%	**67**	**4.22**
ITR Office/Commercial Travel Agency	1	2%	6	9%	17	20%	24	33%	30	37%	**78**	**3.95**

Quality Ratings of Specific Aspects of Recreation Facilities

Exhibit 2-24 shows respondents' ratings of the quality of each MWR facility's personnel. MWR facilities are ranked by their mean score, which is shown in the far right column and is based on a 5-point scale. Again, only those respondents who used each facility rated the quality of the personnel.

Exhibit 2-24
Quality of Recreation Personnel - All Respondents
(Survey Questions 14 and 15)

	Very Poor		Poor		Adequate		Good		Very Good		**Total Cases**	**Mean Score**
	n	%	n	%	n	%	n	%	n	%	**n**	
Cabins & Campgrounds	0	0%	0	0%	1	3%	2	10%	13	87%	**16**	**4.84**
Child Development Center	0	0%	0	0%	3	9%	2	6%	21	84%	**26**	**4.75**
Youth Center	0	0%	0	0%	3	12%	3	12%	15	76%	**21**	**4.63**
Library	0	0%	2	1%	15	9%	34	19%	109	71%	**160**	**4.60**
Automotive Skills Center	0	0%	0	0%	10	11%	21	20%	66	69%	**97**	**4.58**
Arts & Crafts Center	1	1%	1	1%	7	6%	23	23%	61	69%	**93**	**4.57**
Recreational Equip. Checkout	0	0%	0	0%	6	9%	19	32%	34	60%	**59**	**4.51**
ITR Office/Commercial Travel Agency	1	2%	0	0%	11	13%	16	19%	51	67%	**79**	**4.49**
Recreation Ctr./Comm. Activity Ctr.	0	0%	0	0%	8	10%	20	34%	32	56%	**60**	**4.46**
Fitness Center/Gymnasium	1	0%	5	1%	35	13%	87	28%	137	57%	**265**	**4.41**
Bowling Pro Shop	0	0%	1	5%	2	10%	6	27%	12	58%	**21**	**4.37**
Post Picnic Areas	0	0%	1	1%	19	18%	28	29%	47	53%	**95**	**4.34**
Swimming Pool	0	0%	3	3%	11	16%	19	28%	31	53%	**64**	**4.31**
Army Lodging	0	0%	1	8%	4	13%	5	20%	10	59%	**20**	**4.30**
Bowling Center	1	1%	3	3%	12	10%	43	43%	43	44%	**102**	**4.26**
Bowling Ctr. Food & Bev. Operations	0	0%	1	0%	23	19%	44	34%	54	46%	**122**	**4.26**
Athletic Fields	0	0%	1	2%	15	22%	29	44%	17	31%	**62**	**4.05**
Tennis Courts	1	3%	2	5%	6	20%	9	37%	8	35%	**26**	**3.96**

Quality Ratings of Specific Aspects of Recreation Facilities

Exhibit 2-25 shows respondents' quality importance ratings for each MWR facility's personnel. MWR facilities are ranked by their mean score, which is shown in the far right column and is based on a 5-point scale. Again, only those respondents who used each facility rated the importance of the quality of its personnel.

Exhibit 2-25
Importance of Quality of Recreation Personnel - All Respondents
(Survey Questions 14 and 15)

	Not Important At All		Not Important		Somewhat Important		Important		Very Important		**Total Cases**	**Mean Score**
	n	%	n	%	n	%	n	%	n	%	**n**	
Child Development Center	0	0%	0	0%	0	0%	1	3%	25	97%	**26**	**4.97**
Youth Center	0	0%	0	0%	0	0%	2	8%	19	92%	**21**	**4.92**
Swimming Pool	0	0%	0	0%	2	2%	13	19%	49	79%	**64**	**4.77**
Cabins & Campgrounds	0	0%	0	0%	1	7%	2	9%	13	83%	**16**	**4.76**
ITR Office/Commercial Travel Agency	0	0%	0	0%	2	2%	18	22%	59	76%	**79**	**4.74**
Army Lodging	0	0%	0	0%	0	0%	6	27%	13	73%	**19**	**4.73**
Automotive Skills Center	0	0%	0	0%	1	1%	25	27%	71	72%	**97**	**4.71**
Arts & Crafts Center	0	0%	0	0%	2	2%	26	26%	66	72%	**94**	**4.70**
Library	0	0%	0	0%	8	5%	40	22%	110	72%	**158**	**4.67**
Recreation Ctr./Comm. Activity Ctr.	0	0%	0	0%	1	2%	18	28%	40	69%	**59**	**4.67**
Recreational Equip. Checkout	0	0%	0	0%	2	4%	17	26%	40	70%	**59**	**4.66**
Fitness Center/Gymnasium	0	0%	1	0%	14	4%	84	30%	166	65%	**265**	**4.60**
Bowling Center	0	0%	1	1%	4	4%	37	35%	60	60%	**102**	**4.53**
Bowling Pro Shop	0	0%	0	0%	0	0%	10	48%	11	52%	**21**	**4.52**
Bowling Ctr. Food & Bev. Operations	0	0%	2	2%	6	5%	42	35%	72	58%	**122**	**4.49**
Post Picnic Areas	0	0%	0	0%	12	12%	30	28%	58	60%	**100**	**4.48**
Athletic Fields	0	0%	1	1%	7	9%	25	41%	29	49%	**62**	**4.37**
Tennis Courts	3	8%	0	0%	2	5%	5	24%	16	63%	**26**	**4.33**

Quality Ratings of Specific Aspects of Recreation Facilities

Exhibit 2-26 displays the three mean quality ratings given by respondents for each recreation facility available at your installation as well as an overall mean quality rating. Facilities are listed in descending rank order based on the overall quality mean. Each column also shows the number (n) of respondents who used the facility and rated the quality; the numbers will differ as everyone who used a facility may not have rated all three quality factors. The overall mean is based only on those respondents who rated all three aspects of the facility.

Exhibit 2-26
Mean Quality Ratings of Recreation Facilities - All Respondents
(Survey Questions 14 and 15)

	Quality of Building		Quality of Equipment		Quality of Personnel		**Total Cases**	**Overall Quality**
	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Child Development Center	26	4.63	26	4.56	26	4.75	**26**	**4.65**
Cabins & Campgrounds	16	4.54	16	4.50	16	4.84	**16**	**4.62**
Youth Center	22	4.73	21	4.39	21	4.63	**21**	**4.58**
Automotive Skills Center	98	4.50	96	4.56	97	4.58	**96**	**4.56**
Arts & Crafts Center	97	4.47	92	4.52	93	4.57	**90**	**4.55**
Recreation Ctr./Comm. Activity Ctr.	60	4.61	60	4.51	60	4.46	**60**	**4.53**
Swimming Pool	65	4.47	65	4.31	64	4.31	**61**	**4.38**
Post Picnic Areas	112	4.05	111	4.08	95	4.34	**91**	**4.21**
Bowling Pro Shop	21	4.21	21	4.00	21	4.37	**21**	**4.20**
Army Lodging	19	4.04	19	3.94	20	4.30	**19**	**4.16**
ITR Office/Commercial Travel Agency	78	3.97	79	4.06	79	4.49	**78**	**4.16**
Library	161	3.79	157	3.90	160	4.60	**156**	**4.10**
Fitness Center/Gymnasium	265	3.74	262	4.11	265	4.41	**262**	**4.09**
Recreational Equip. Checkout	59	3.68	59	3.90	59	4.51	**59**	**4.03**
Tennis Courts	35	4.02	33	3.88	26	3.96	**25**	**4.02**
Bowling Center	102	3.98	103	3.77	102	4.26	**101**	**4.00**
Bowling Ctr. Food & Bev. Operations	122	3.93	123	3.83	122	4.26	**119**	**3.99**
Athletic Fields	70	3.87	66	3.77	62	4.05	**60**	**3.90**

Quality Ratings of Specific Aspects of Recreation Facilities

Exhibit 2-27 displays the three mean quality importance ratings given by respondents for each recreation facility available at your installation as well as an overall mean quality importance rating. Facilities are listed in descending rank order based on the overall quality importance mean. Each column also shows the number (n) of respondents who used the facility and rated the importance of its quality; the numbers will differ as everyone who used a facility may not have rated the importance of all three quality factors. The overall mean is based only on those respondents who rated the importance of the quality of all three aspects of the facility.

Exhibit 2-27
Mean Importance of Quality Ratings of Recreation Facilities -All Respondents
(Survey Questions 14 and 15)

	Importance of Quality of Building		Importance of Quality of Equipment		Importance of Quality of Personnel		**Total Cases**	**Overall Quality Importance**
	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Child Development Center	26	4.88	26	4.94	26	4.97	**26**	**4.93**
Youth Center	21	4.76	21	4.67	21	4.92	**21**	**4.78**
Cabins & Campgrounds	16	4.60	16	4.60	16	4.76	**16**	**4.66**
Army Lodging	19	4.55	19	4.59	19	4.73	**19**	**4.63**
Swimming Pool	65	4.51	65	4.58	64	4.77	**62**	**4.61**
Recreation Ctr./Comm. Activity Ctr.	60	4.48	60	4.58	59	4.67	**59**	**4.58**
Fitness Center/Gymnasium	263	4.47	262	4.59	265	4.60	**262**	**4.55**
Automotive Skills Center	95	4.39	97	4.56	97	4.71	**95**	**4.55**
Bowling Pro Shop	21	4.48	21	4.54	21	4.52	**21**	**4.51**
Tennis Courts	33	4.39	33	4.43	26	4.33	**25**	**4.49**
Arts & Crafts Center	93	4.36	95	4.41	94	4.70	**90**	**4.48**
Recreational Equip. Checkout	59	4.03	59	4.50	59	4.66	**59**	**4.40**
Bowling Center	103	4.29	102	4.39	102	4.53	**102**	**4.40**
Library	158	4.22	160	4.28	158	4.67	**157**	**4.39**
Post Picnic Areas	113	4.28	114	4.31	100	4.48	**98**	**4.38**
Bowling Ctr. Food & Bev. Operations	122	4.25	123	4.28	122	4.49	**120**	**4.34**
Athletic Fields	68	4.16	67	4.22	62	4.37	**62**	**4.26**
ITR Office/Commercial Travel Agency	78	3.91	78	3.95	79	4.74	**77**	**4.19**

Quality of Specific Aspects of Recreation Facilities

This exhibit (2-28) shows the ratings given by active duty respondents for the quality of the building/facility/space of each MWR facility. The facilities are displayed in descending order of their mean score rating. The mean score is based on a 5-point scale, 1 = very poor and 5 = very good. Note that only those active duty respondents who said they had used the facility rated its quality so total "n"s will differ by facility.

Exhibit 2-28
Quality of Recreation Building/Facility/Space – Active Duty
(Survey Questions 14 and 15)

	Very Poor		Poor		Adequate		Good		Very Good		**Total Cases**	**Mean Score**
	n	%	n	%	n	%	n	%	n	%	**n**	
Recreation Ctr./Comm. Activity Ctr.	0	0%	0	0%	1	3%	10	30%	22	67%	**33**	**4.64**
Youth Center	0	0%	0	0%	0	0%	7	37%	12	63%	**19**	**4.63**
Automotive Skills Center	0	0%	0	0%	7	14%	14	28%	29	58%	**50**	**4.44**
Child Development Center	0	0%	0	0%	2	10%	8	38%	11	52%	**21**	**4.43**
Swimming Pool	0	0%	1	3%	8	21%	12	31%	18	46%	**39**	**4.21**
Arts & Crafts Center	0	0%	2	5%	8	20%	13	33%	17	43%	**40**	**4.12**
Bowling Center	0	0%	3	7%	12	27%	21	48%	8	18%	**44**	**3.77**
Army Lodging	0	0%	1	8%	3	25%	6	50%	2	17%	**12**	**3.75**
Bowling Pro Shop	0	0%	0	0%	1	25%	3	75%	0	0%	**4**	**3.75**
ITR Office/Commercial Travel Agency	0	0%	0	0%	13	48%	8	30%	6	22%	**27**	**3.74**
Bowling Ctr. Food & Bev. Operations	0	0%	0	0%	17	43%	17	43%	6	15%	**40**	**3.73**
Cabins & Campgrounds	0	0%	0	0%	2	67%	0	0%	1	33%	**3**	**3.67**
Library	1	2%	4	7%	24	39%	22	36%	10	16%	**61**	**3.59**
Recreational Equip. Checkout	0	0%	2	12%	7	41%	4	24%	4	24%	**17**	**3.59**
Post Picnic Areas	1	3%	2	5%	16	41%	15	38%	5	13%	**39**	**3.54**
Athletic Fields	0	0%	6	13%	19	41%	15	33%	6	13%	**46**	**3.46**
Tennis Courts	0	0%	4	17%	8	35%	8	35%	3	13%	**23**	**3.43**
Fitness Center/Gymnasium	9	6%	34	21%	45	28%	49	31%	22	14%	**159**	**3.26**

Quality of Specific Aspects of Recreation Facilities

This exhibit (2-29) shows the ratings given by active duty respondents for the importance of the quality of the building/facility/space of each MWR recreational facility they had used. The facilities are listed in descending order by their mean score rating. The mean score is based on a 5-point scale, 1 = not important at all and 5 = very important. Note that only those active duty respondents who said they had used the facility rated the importance of its quality so total cases will differ by facility.

Exhibit 2-29
Importance of Quality of Recreation Building/Facility/Space - Active Duty
(Survey Questions 14 and 15)

	Not Important At All		Not Important		Somewhat Important		Important		Very Important		**Total Cases**	**Mean Score**
	n	%	n	%	n	%	n	%	n	%	**n**	
Child Development Center	0	0%	0	0%	1	5%	2	10%	18	86%	**21**	**4.81**
Youth Center	0	0%	0	0%	0	0%	6	33%	12	67%	**18**	**4.67**
Recreation Ctr./Comm. Activity Ctr.	0	0%	0	0%	0	0%	17	52%	16	48%	**33**	**4.48**
Swimming Pool	0	0%	1	3%	1	3%	18	47%	18	47%	**38**	**4.39**
Fitness Center/Gymnasium	0	0%	1	1%	11	7%	73	46%	73	46%	**158**	**4.38**
Automotive Skills Center	0	0%	0	0%	4	8%	22	46%	22	46%	**48**	**4.38**
Cabins & Campgrounds	0	0%	0	0%	0	0%	2	67%	1	33%	**3**	**4.33**
Tennis Courts	0	0%	1	5%	3	14%	8	36%	10	45%	**22**	**4.23**
Arts & Crafts Center	0	0%	0	0%	5	14%	19	51%	13	35%	**37**	**4.22**
Recreational Equip. Checkout	0	0%	0	0%	4	24%	6	35%	7	41%	**17**	**4.18**
Bowling Ctr. Food & Bev. Operations	0	0%	2	5%	3	8%	21	53%	14	35%	**40**	**4.18**
Army Lodging	0	0%	0	0%	3	25%	4	33%	5	42%	**12**	**4.17**
Bowling Center	0	0%	2	5%	5	11%	21	48%	16	36%	**44**	**4.16**
Library	0	0%	2	3%	5	8%	35	59%	17	29%	**59**	**4.14**
Athletic Fields	0	0%	1	2%	5	11%	28	62%	11	24%	**45**	**4.09**
Post Picnic Areas	0	0%	0	0%	8	21%	20	51%	11	28%	**39**	**4.08**
Bowling Pro Shop	0	0%	0	0%	1	25%	2	50%	1	25%	**4**	**4.00**
ITR Office/Commercial Travel Agency	0	0%	1	4%	9	35%	7	27%	9	35%	**26**	**3.92**

Quality of Specific Aspects of Recreation Facilities

Exhibit 2-30 shows active duty respondents' ratings of the quality of the equipment and furnishings at each MWR facility listed below. MWR facilities are ranked by their mean score, which is shown in the far right column and is based on a 5-point scale. Again, only those active duty respondents who used each facility rated the quality of its equipment and furnishings.

Exhibit 2-30
Quality of Recreation Equipment/Furnishings – Active Duty
(Survey Questions 14 and 15)

	Very Poor		Poor		Adequate		Good		Very Good		**Total Cases**	**Mean Score**
	n	%	n	%	n	%	n	%	n	%	**n**	
Recreation Ctr./Comm. Activity Ctr.	0	0%	0	0%	2	6%	12	36%	19	58%	**33**	**4.52**
Automotive Skills Center	0	0%	0	0%	4	8%	21	43%	24	49%	**49**	**4.41**
Child Development Center	0	0%	0	0%	4	19%	6	29%	11	52%	**21**	**4.33**
Youth Center	0	0%	0	0%	4	22%	5	28%	9	50%	**18**	**4.28**
Arts & Crafts Center	1	3%	0	0%	3	8%	24	62%	11	28%	**39**	**4.13**
Swimming Pool	0	0%	3	8%	8	21%	12	31%	16	41%	**39**	**4.05**
Fitness Center/Gymnasium	4	3%	11	7%	38	24%	66	42%	39	25%	**158**	**3.79**
Library	1	2%	2	3%	20	33%	29	48%	8	13%	**60**	**3.68**
Army Lodging	0	0%	0	0%	5	42%	6	50%	1	8%	**12**	**3.67**
Tennis Courts	0	0%	4	18%	4	18%	10	45%	4	18%	**22**	**3.64**
Post Picnic Areas	0	0%	4	10%	10	26%	21	54%	4	10%	**39**	**3.64**
Recreational Equip. Checkout	0	0%	1	6%	9	53%	3	18%	4	24%	**17**	**3.59**
ITR Office/Commercial Travel Agency	0	0%	0	0%	13	48%	12	44%	2	7%	**27**	**3.59**
Athletic Fields	0	0%	4	9%	19	43%	16	36%	5	11%	**44**	**3.50**
Bowling Center	0	0%	8	18%	15	34%	14	32%	7	16%	**44**	**3.45**
Bowling Ctr. Food & Bev. Operations	0	0%	3	8%	19	48%	15	38%	3	8%	**40**	**3.45**
Cabins & Campgrounds	0	0%	0	0%	2	67%	1	33%	0	0%	**3**	**3.33**
Bowling Pro Shop	0	0%	1	25%	1	25%	2	50%	0	0%	**4**	**3.25**

Quality Ratings of Specific Aspects of Recreation Facilities

Exhibit 2-31 shows active duty respondents' quality importance ratings for each MWR facility's equipment and furnishings. MWR facilities are ranked by their mean score, which is shown in the far right column and is based on a 5-point scale. Only those active duty respondents who used each facility rated the importance of the quality of its equipment and furnishings.

Exhibit 2-31
Importance of Quality of Recreation Equipment/Furnishings – Active Duty
(Survey Questions 14 and 15)

	Not Important At All		Not Important		Somewhat Important		Important		Very Important		**Total Cases**	**Mean Score**
	n	%	n	%	n	%	n	%	n	%	**n**	
Child Development Center	0	0%	0	0%	0	0%	2	10%	19	90%	**21**	**4.90**
Youth Center	0	0%	0	0%	0	0%	6	33%	12	67%	**18**	**4.67**
Automotive Skills Center	0	0%	0	0%	2	4%	19	39%	28	57%	**49**	**4.53**
Fitness Center/Gymnasium	0	0%	0	0%	9	6%	63	40%	86	54%	**158**	**4.49**
Recreation Ctr./Comm. Activity Ctr.	0	0%	0	0%	0	0%	17	52%	16	48%	**33**	**4.48**
Swimming Pool	0	0%	1	3%	2	5%	15	38%	21	54%	**39**	**4.44**
Arts & Crafts Center	0	0%	0	0%	4	10%	17	44%	18	46%	**39**	**4.36**
Tennis Courts	0	0%	1	5%	2	9%	8	36%	11	50%	**22**	**4.32**
Recreational Equip. Checkout	0	0%	0	0%	4	24%	4	24%	9	53%	**17**	**4.29**
Athletic Fields	0	0%	0	0%	4	9%	24	55%	16	36%	**44**	**4.27**
Army Lodging	0	0%	0	0%	2	17%	5	42%	5	42%	**12**	**4.25**
Bowling Center	0	0%	0	0%	6	14%	21	48%	17	39%	**44**	**4.25**
Post Picnic Areas	0	0%	0	0%	4	10%	22	56%	13	33%	**39**	**4.23**
Library	0	0%	0	0%	7	12%	33	55%	20	33%	**60**	**4.22**
Bowling Ctr. Food & Bev. Operations	0	0%	1	3%	4	10%	20	50%	15	38%	**40**	**4.22**
ITR Office/Commercial Travel Agency	0	0%	1	4%	8	30%	6	22%	12	44%	**27**	**4.07**
Bowling Pro Shop	0	0%	0	0%	1	25%	2	50%	1	25%	**4**	**4.00**
Cabins & Campgrounds	0	0%	0	0%	1	33%	2	67%	0	0%	**3**	**3.67**

Quality of Specific Aspects of Recreation Facilities

Exhibit 2-32 shows active duty respondents' ratings of the quality of personnel at each MWR facility listed below. MWR facilities are ranked by their mean score, which is shown in the far right column and is based on a 5-point scale. Only those active duty respondents who used each facility rated the quality of its personnel.

Exhibit 2-32
Quality of Recreation Personnel – Active Duty
(Survey Questions 14 and 15)

	Very Poor		Poor		Adequate		Good		Very Good		**Total Cases**	**Mean Score**
	n	%	n	%	n	%	n	%	n	%	**n**	
Child Development Center	0	0%	0	0%	3	14%	2	10%	16	76%	**21**	**4.62**
Automotive Skills Center	0	0%	0	0%	4	8%	14	29%	31	63%	**49**	**4.55**
Youth Center	0	0%	0	0%	3	17%	3	17%	12	67%	**18**	**4.50**
Bowling Pro Shop	0	0%	0	0%	0	0%	2	50%	2	50%	**4**	**4.50**
Library	0	0%	1	2%	7	12%	19	32%	33	55%	**60**	**4.40**
ITR Office/Commercial Travel Agency	0	0%	0	0%	5	19%	7	26%	15	56%	**27**	**4.37**
Arts & Crafts Center	0	0%	1	3%	5	13%	12	32%	20	53%	**38**	**4.34**
Recreational Equip. Checkout	0	0%	0	0%	3	18%	6	35%	8	47%	**17**	**4.29**
Recreation Ctr./Comm. Activity Ctr.	0	0%	0	0%	7	21%	11	33%	15	45%	**33**	**4.24**
Fitness Center/Gymnasium	1	1%	5	3%	22	14%	67	42%	64	40%	**159**	**4.18**
Bowling Ctr. Food & Bev. Operations	0	0%	1	3%	7	18%	17	44%	14	36%	**39**	**4.13**
Bowling Center	1	2%	2	5%	7	16%	18	41%	16	36%	**44**	**4.05**
Swimming Pool	0	0%	3	8%	8	21%	13	33%	15	38%	**39**	**4.03**
Cabins & Campgrounds	0	0%	0	0%	1	33%	1	33%	1	33%	**3**	**4.00**
Army Lodging	0	0%	0	0%	4	33%	4	33%	4	33%	**12**	**4.00**
Post Picnic Areas	0	0%	1	3%	9	30%	10	33%	10	33%	**30**	**3.97**
Athletic Fields	0	0%	0	0%	11	28%	20	51%	8	21%	**39**	**3.92**
Tennis Courts	1	6%	2	12%	5	29%	5	29%	4	24%	**17**	**3.53**

Quality Ratings of Specific Aspects of Recreation Facilities

Exhibit 2-33 shows active duty respondents' quality importance ratings for each MWR facility's personnel. MWR facilities are ranked by their mean score, which is shown in the far right column and is based on a 5-point scale. Only those active duty respondents who used each facility rated the importance of the quality of its personnel.

Exhibit 2-33
Importance of Quality of Recreation Personnel – Active Duty
(Survey Questions 14 and 15)

	Not Important At All		Not Important		Somewhat Important		Important		Very Important		**Total Cases**	**Mean Score**
	n	%	n	%	n	%	n	%	n	%	**n**	
Child Development Center	0	0%	0	0%	0	0%	1	5%	20	95%	**21**	**4.95**
Youth Center	0	0%	0	0%	0	0%	2	11%	16	89%	**18**	**4.89**
Automotive Skills Center	0	0%	0	0%	0	0%	12	24%	37	76%	**49**	**4.76**
Swimming Pool	0	0%	0	0%	2	5%	9	23%	28	72%	**39**	**4.67**
Cabins & Campgrounds	0	0%	0	0%	0	0%	1	33%	2	67%	**3**	**4.67**
ITR Office/Commercial Travel Agency	0	0%	0	0%	1	4%	7	26%	19	70%	**27**	**4.67**
Recreation Ctr./Comm. Activity Ctr.	0	0%	0	0%	0	0%	12	36%	21	64%	**33**	**4.64**
Arts & Crafts Center	0	0%	0	0%	1	3%	13	33%	25	64%	**39**	**4.62**
Recreational Equip. Checkout	0	0%	0	0%	0	0%	7	41%	10	59%	**17**	**4.59**
Bowling Ctr. Food & Bev. Operations	0	0%	0	0%	2	5%	12	31%	25	64%	**39**	**4.59**
Army Lodging	0	0%	0	0%	0	0%	5	42%	7	58%	**12**	**4.58**
Bowling Center	0	0%	0	0%	1	2%	18	41%	25	57%	**44**	**4.55**
Library	0	0%	0	0%	3	5%	22	37%	35	58%	**60**	**4.53**
Fitness Center/Gymnasium	0	0%	1	1%	11	7%	55	35%	92	58%	**159**	**4.50**
Bowling Pro Shop	0	0%	0	0%	0	0%	2	50%	2	50%	**4**	**4.50**
Post Picnic Areas	0	0%	0	0%	4	13%	12	38%	16	50%	**32**	**4.37**
Athletic Fields	0	0%	1	3%	6	15%	15	38%	17	44%	**39**	**4.23**
Tennis Courts	3	18%	0	0%	2	12%	2	12%	10	59%	**17**	**3.94**

Quality Ratings of Specific Aspects of Recreation Facilities

Exhibit 2-34 displays the three mean quality ratings given by active duty respondents for each recreation facility available at your installation as well as an overall mean quality rating. Facilities are displayed in descending rank order based on the overall mean. Only those active duty respondents who rated all three quality aspects of the facility are included in the calculation of the overall mean.

Exhibit 2-34
Mean Quality Ratings of Recreation Facilities – Active Duty
(Survey Questions 14 and 15)

	Quality of Building		Quality of Equipment		Quality of Personnel		**Total Cases**	**Overall Quality**
	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Automotive Skills Center	50	4.44	49	4.41	49	4.55	**49**	**4.46**
Recreation Ctr./Comm. Activity Ctr.	33	4.64	33	4.52	33	4.24	**33**	**4.46**
Child Development Center	21	4.43	21	4.33	21	4.62	**21**	**4.46**
Youth Center	19	4.63	18	4.28	18	4.50	**18**	**4.46**
Arts & Crafts Center	40	4.12	39	4.13	38	4.34	**37**	**4.22**
Swimming Pool	39	4.21	39	4.05	39	4.03	**37**	**4.11**
Library	61	3.59	60	3.68	60	4.40	**60**	**3.90**
ITR Office/Commercial Travel Agency	27	3.74	27	3.59	27	4.37	**27**	**3.90**
Bowling Pro Shop	4	3.75	4	3.25	4	4.50	**4**	**3.83**
Recreational Equip. Checkout	17	3.59	17	3.59	17	4.29	**17**	**3.82**
Army Lodging	12	3.75	12	3.67	12	4.00	**12**	**3.81**
Bowling Ctr. Food & Bev. Operations	40	3.73	40	3.45	39	4.13	**39**	**3.78**
Bowling Center	44	3.77	44	3.45	44	4.05	**44**	**3.76**
Fitness Center/Gymnasium	159	3.26	158	3.79	159	4.18	**158**	**3.75**
Post Picnic Areas	39	3.54	39	3.64	30	3.97	**29**	**3.69**
Cabins & Campgrounds	3	3.67	3	3.33	3	4.00	**3**	**3.67**
Athletic Fields	46	3.46	44	3.50	39	3.92	**38**	**3.62**
Tennis Courts	23	3.43	22	3.64	17	3.53	**16**	**3.52**

Quality Ratings of Specific Aspects of Recreation Facilities

Exhibit 2-35 displays the three mean quality importance ratings given by active duty respondents for each recreation facility available at your installation as well as an overall mean quality importance rating. Facilities are listed in descending rank order based on the overall quality importance mean. Only those active duty respondents who rated the importance of all three quality aspects of the facility were used to calculate the overall mean.

Exhibit 2-35
Mean Importance of Quality Ratings of Recreation Facilities – Active Duty
(Survey Questions 14 and 15)

	Importance of Quality of Building		Importance of Quality of Equipment		Importance of Quality of Personnel		**Total Cases**	**Overall Quality Importance**
	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Child Development Center	21	4.81	21	4.90	21	4.95	**21**	**4.89**
Youth Center	18	4.67	18	4.67	18	4.89	**18**	**4.74**
Automotive Skills Center	48	4.38	49	4.53	49	4.76	**48**	**4.56**
Recreation Ctr./Comm. Activity Ctr.	33	4.48	33	4.48	33	4.64	**33**	**4.54**
Swimming Pool	38	4.39	39	4.44	39	4.67	**37**	**4.49**
Fitness Center/Gymnasium	158	4.38	158	4.49	159	4.50	**158**	**4.45**
Arts & Crafts Center	37	4.22	39	4.36	39	4.62	**35**	**4.39**
Recreational Equip. Checkout	17	4.18	17	4.29	17	4.59	**17**	**4.35**
Tennis Courts	22	4.23	22	4.32	17	3.94	**16**	**4.33**
Army Lodging	12	4.17	12	4.25	12	4.58	**12**	**4.33**
Bowling Ctr. Food & Bev. Operations	40	4.18	40	4.22	39	4.59	**39**	**4.33**
Bowling Center	44	4.16	44	4.25	44	4.55	**44**	**4.32**
Library	59	4.14	60	4.22	60	4.53	**59**	**4.29**
Post Picnic Areas	39	4.08	39	4.23	32	4.37	**32**	**4.23**
Cabins & Campgrounds	3	4.33	3	3.67	3	4.67	**3**	**4.22**
Athletic Fields	45	4.09	44	4.27	39	4.23	**39**	**4.21**
ITR Office/Commercial Travel Agency	26	3.92	27	4.07	27	4.67	**26**	**4.21**
Bowling Pro Shop	4	4.00	4	4.00	4	4.50	**4**	**4.17**

Post Recreation Facilities' Impact on Quality of Life

Exhibit 2-36 presents respondents' perceptions of how the elimination of recreation programs would affect their quality of life. Respondents were asked to indicate if the elimination would cause a great, moderate or slight decrease in their quality of life or would have no effect. Data are presented separately for each patron group. A breakout of active duty and retiree rank groups is also provided.

Exhibit 2-36
Effect on Quality of Life if Post Recreation Programs Were Eliminated
(Survey Question 27)

	No Effect		Slightly Decrease		Moderately Decrease		Greatly Decrease		**Total Cases**
	n	%	n	%	n	%	n	%	**n**
Active Duty:									
E1-E4	1	25%	2	50%	0	0%	1	25%	**4**
E5-E9	11	22%	10	20%	15	29%	15	29%	**51**
Officers	14	10%	28	20%	45	32%	54	38%	**141**
Total	27	14%	41	21%	60	30%	71	36%	**199**
Civilians:									
Total	58	32%	43	24%	37	20%	43	24%	**181**
Retirees:									
Enlisted	37	39%	18	19%	17	18%	24	25%	**96**
Officers	31	29%	25	24%	27	25%	23	22%	**106**
Total	68	33%	43	21%	44	22%	48	24%	**203**

CLUB PROGRAMS AND FACILITIES

The following 31 exhibits (2-37 through 2-63) provide information on overall quality and quality importance ratings of food and beverage, catering and entertainment programs; dining preferences; and the impact of club programs on quality of life. Information is provided according to patron group status.

Quality of Army Clubs

The first eighteen exhibits (2-37 through 2-54) on overall quality and quality importance of club programs are presented in the pages to follow.

Exhibit 2-37, Quality of Army Food and Beverage Services – All Patron Groups, shows the percentage of each patron group that feels the overall quality of Army food and beverage services is very poor/poor, adequate/OK and good/very good. The exhibit also shows the percentage of each patron group that did not use Army food and beverage services. Each cluster shows the distribution of the patron group over these responses and will sum to 100%.

Exhibit 2-37
Quality of Army Food and Beverage Services – All Patron Groups
(Survey Question 19)

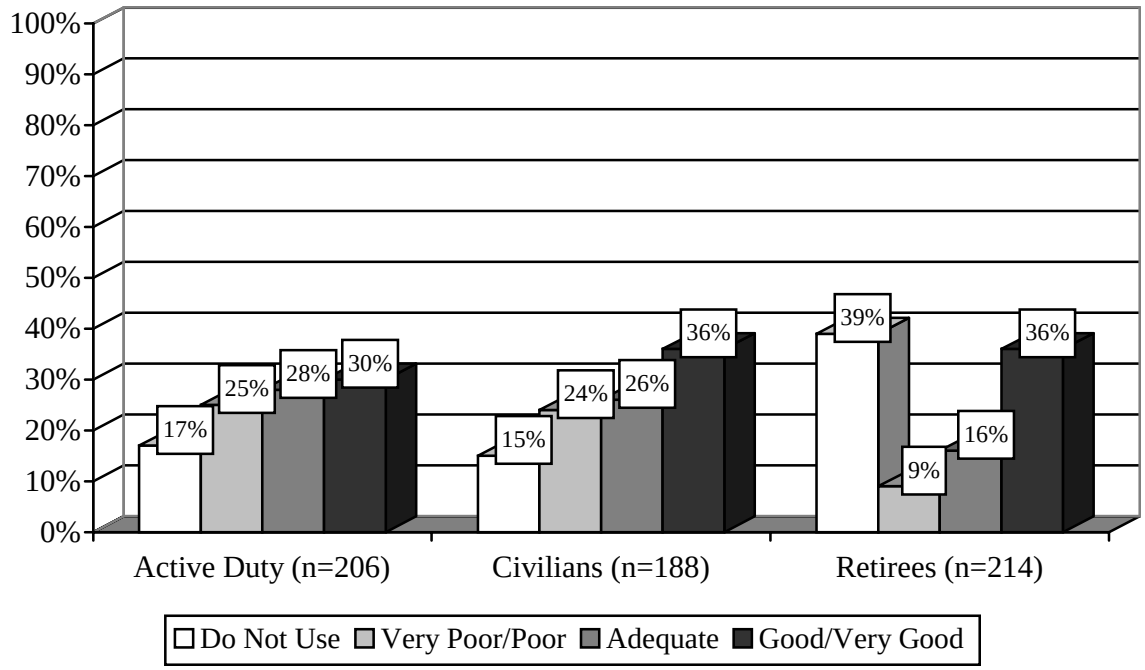


Exhibit 2-38, Quality of Army Food and Beverage Services – Active Duty, and Exhibit 2-39, Quality of Army Food and Beverage Services – Retirees, provide food and beverage quality assessment for active duty and retiree groups, respectively.

Exhibit 2-38
Quality of Army Food and Beverage Services – Active Duty
(Survey Question 19)

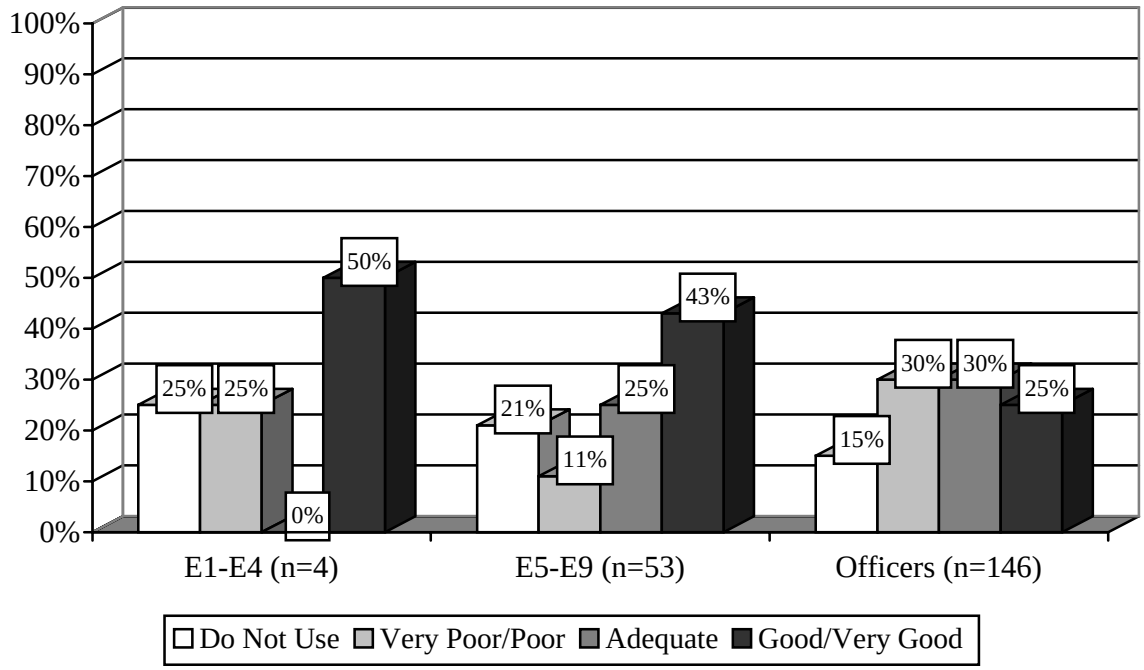


Exhibit 2-38, Quality of Army Food and Beverage Services – Active Duty, and Exhibit 2-39, Quality of Army Food and Beverage Services – Retirees, provide food and beverage quality assessment for active duty and retiree groups, respectively

Exhibit 2-39
Quality of Army Food and Beverage Services – Retirees
(Survey Question 19)

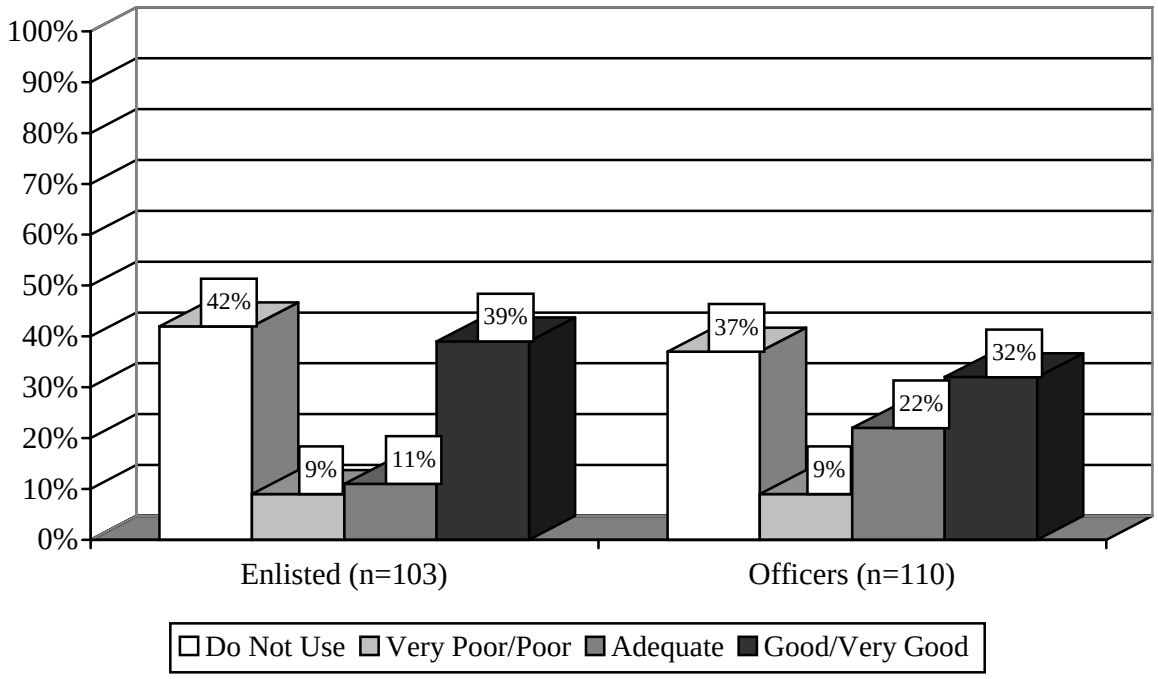


Exhibit 2-40, Importance of Quality of Army Food and Beverage Services by – All Patron Groups, shows the percentage of each patron group that feels the overall quality of Army food and beverage services is not important, somewhat important, important and very important. Each cluster shows the distribution of the patron group over these responses and will sum to 100%.

Exhibit 2-40
Importance of Quality of Army Food and Beverage Services – All Patron Groups
(Survey Question 19)

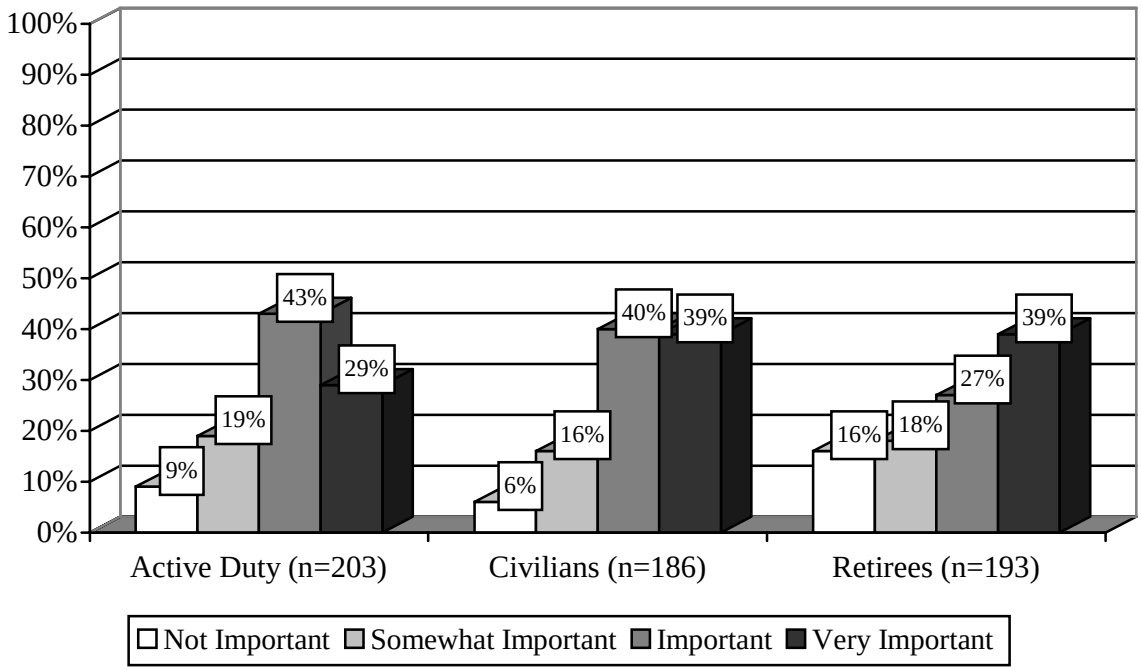


Exhibit 2-41, Importance of Quality of Army Food and Beverage Services – Active Duty, and Exhibit 2-42, Importance of Quality of Army Food and Beverage Services – Retirees, provide quality importance ratings for active duty and retiree groups, respectively.

Exhibit 2-41
Importance of Quality of Army Food and Beverage Services – Active Duty
(Survey Question 19)

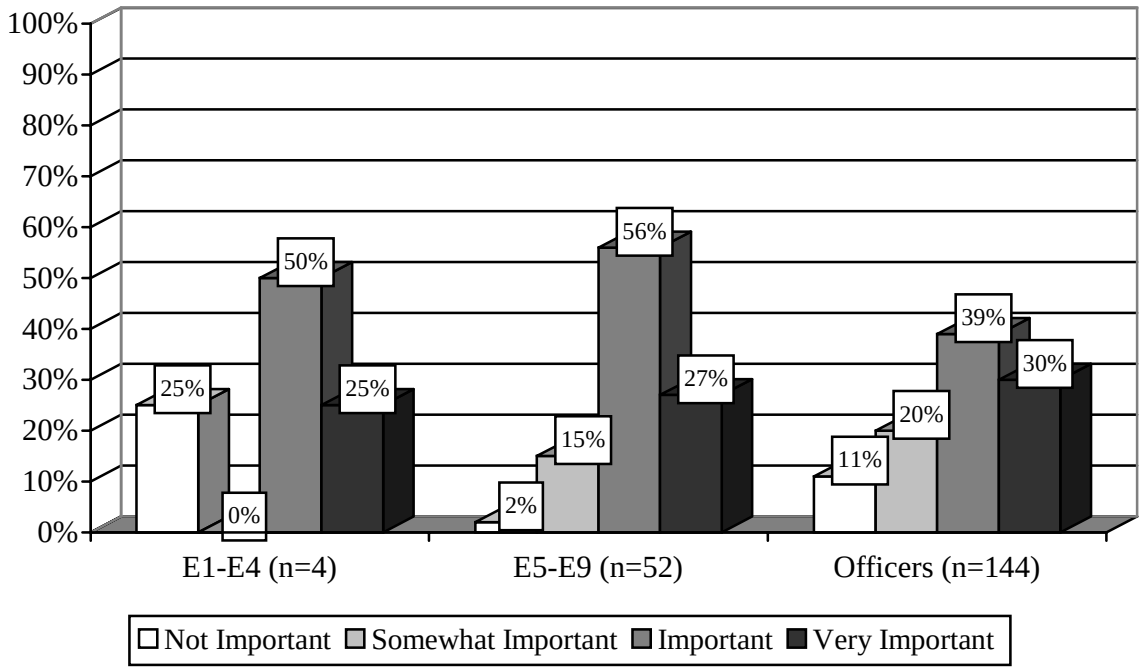
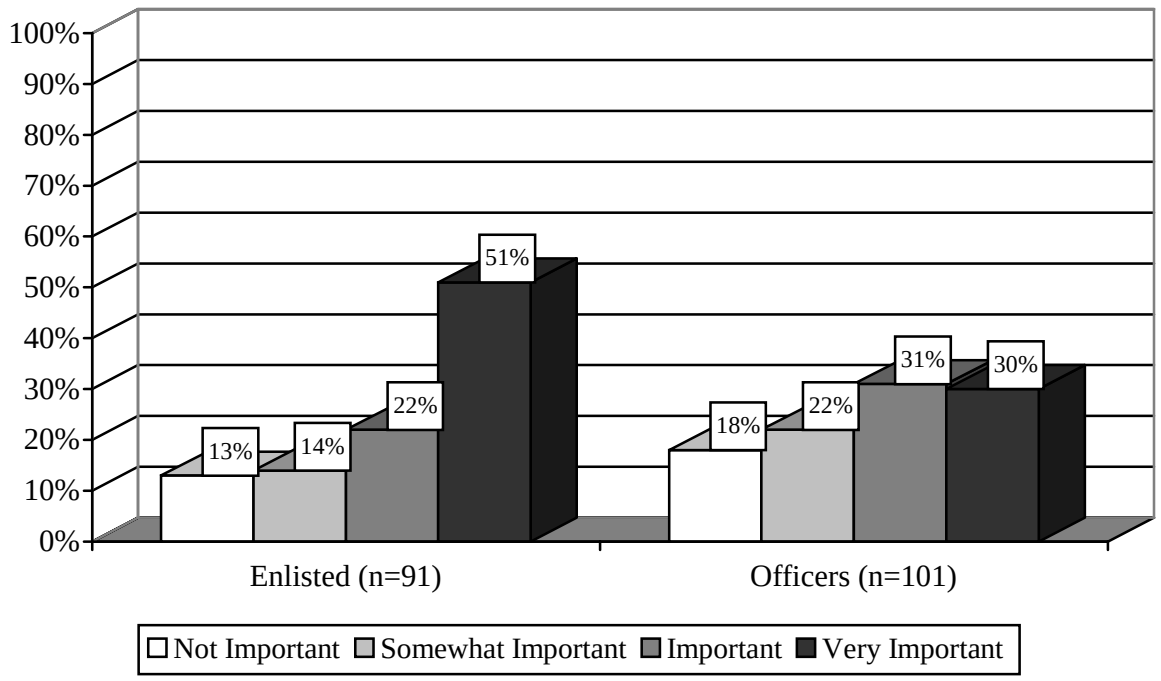


Exhibit 2-41, Importance of Quality of Army Food and Beverage Services – Active Duty, and Exhibit 2-42, Importance of Quality of Army Food and Beverage Services – Retirees, provide quality importance ratings for active duty and retiree groups, respectively.

Exhibit 2-42
Importance of Quality of Army Food and Beverage Services – Retirees
(Survey Question 19)



Results for catering services and entertainment services are provided in Exhibits 2-43 through 2-48 and Exhibits 2-49 through 2-54, respectively. The presentation of these data is identical to the exhibits for food and beverage services.

Exhibit 2-43
Quality of Army Catering Services – All Patron Groups
(Survey Question 20)

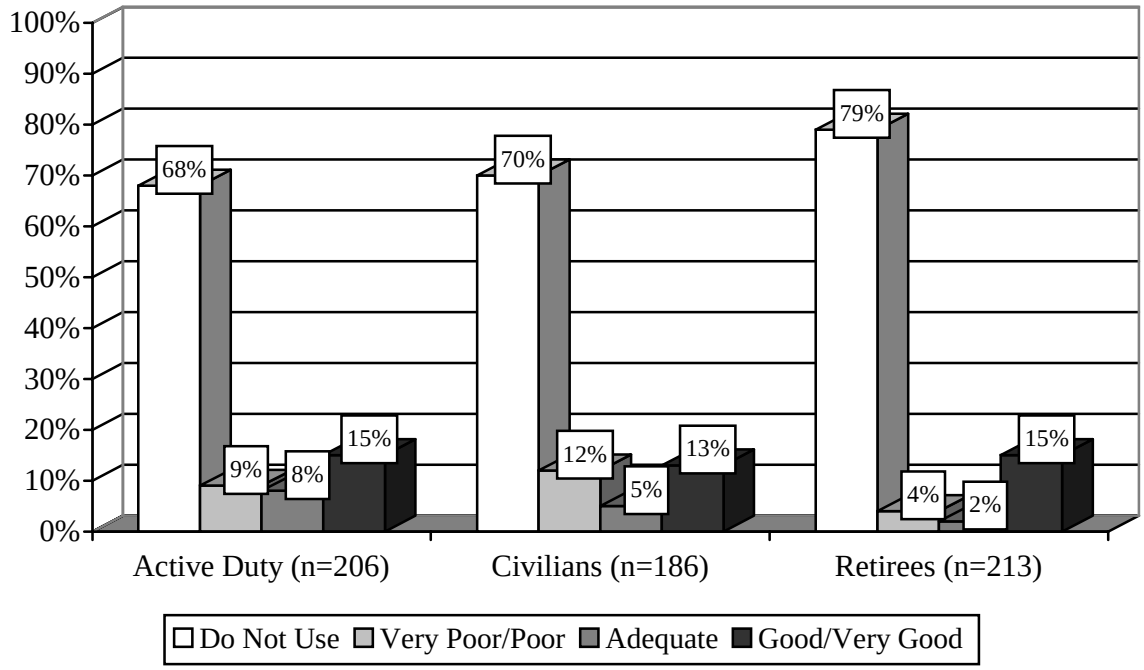


Exhibit 2-44
Quality of Army Catering Services – Active Duty
(Survey Question 20)

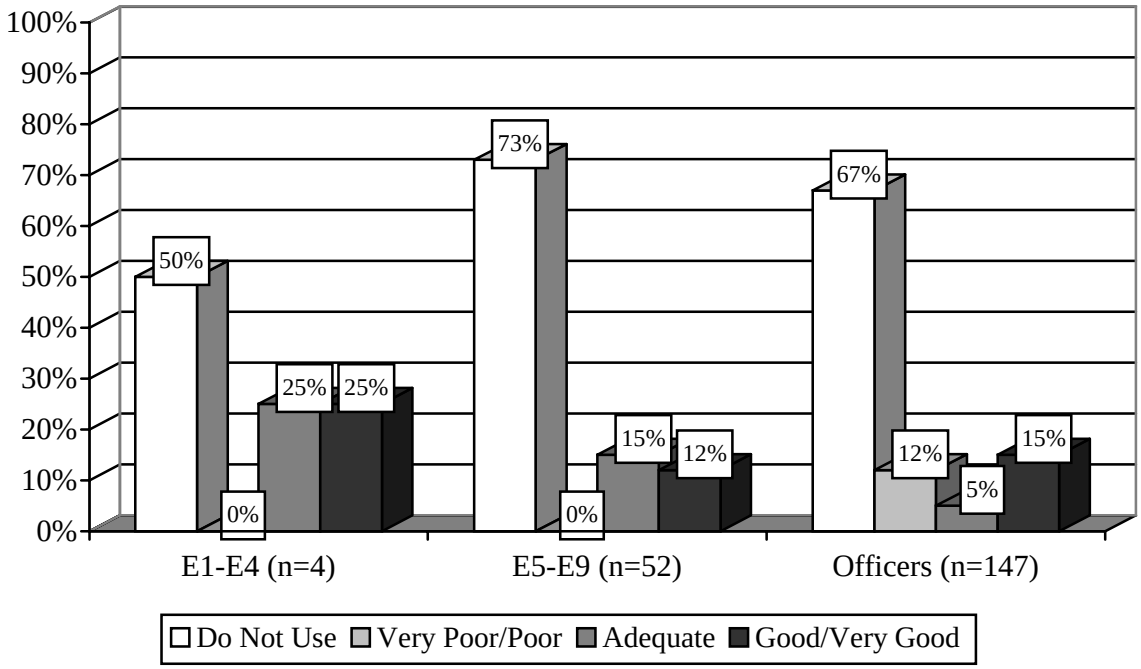


Exhibit 2-45
Quality of Army Catering Services – Retirees
(Survey Question 20)

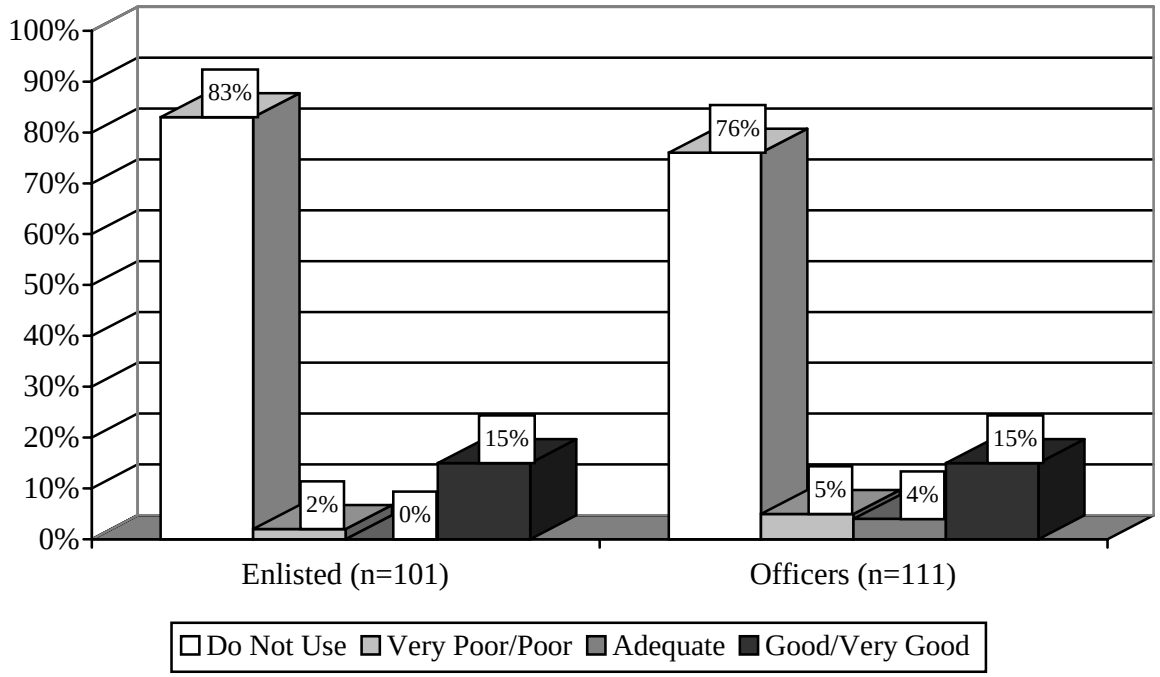


Exhibit 2-46
Importance of Quality of Army Catering Services – All Patron Groups
(Survey Question 20)

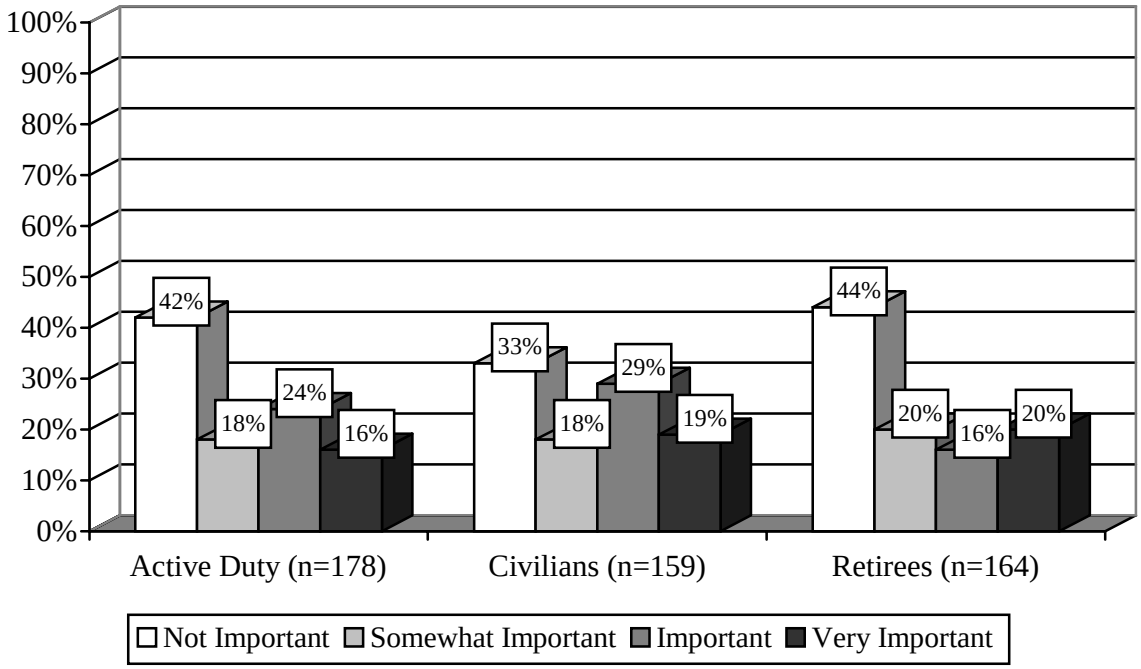


Exhibit 2-47
Importance of Quality of Army Catering Services – Active Duty
(Survey Question 20)

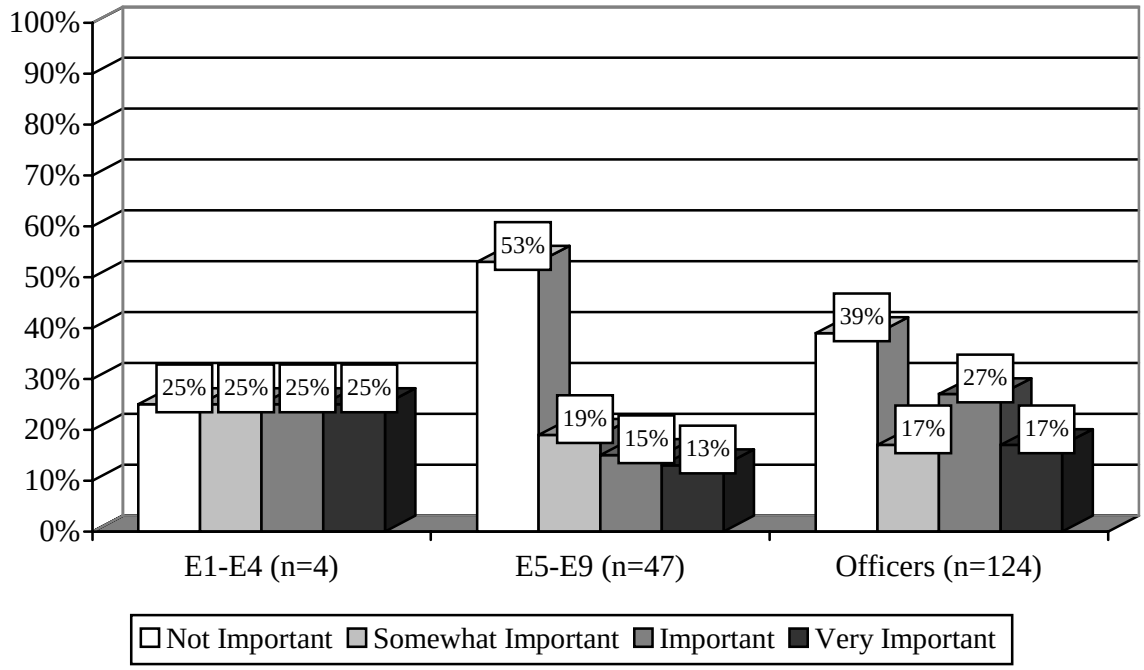
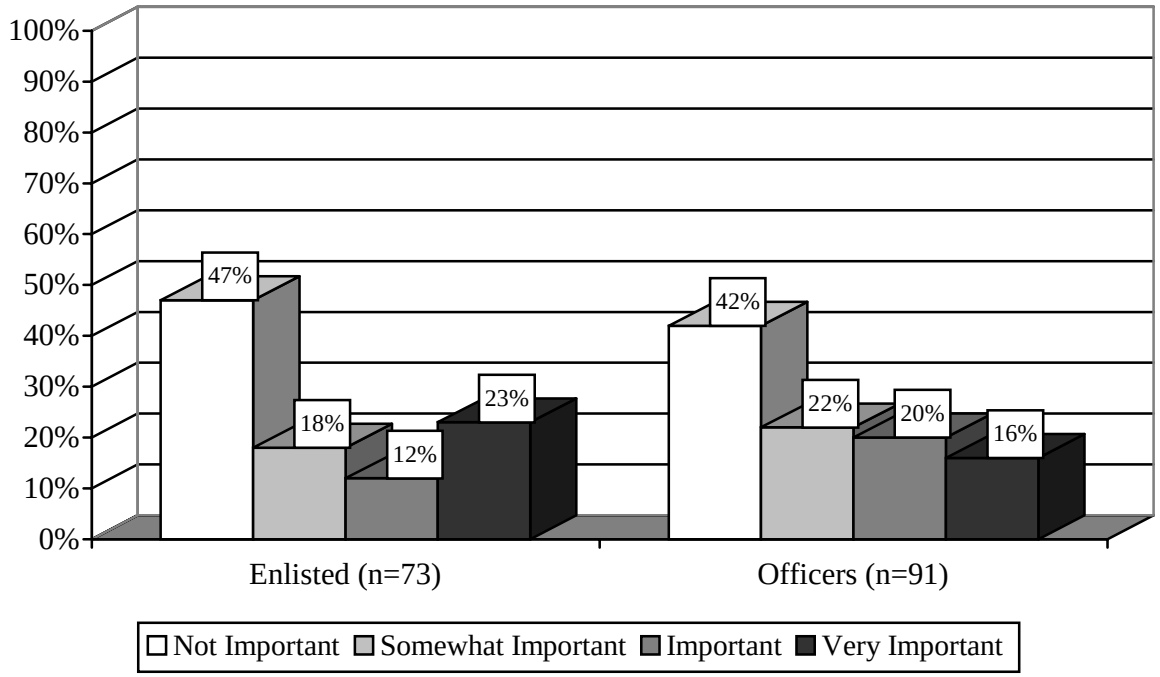


Exhibit 2-48
Importance of Quality of Army Catering Services – Retirees
(Survey Question 20)



Results for catering services and entertainment services are provided in Exhibits 2-43 through 2-48 and Exhibits 2-49 through 2-54, respectively. The presentation of these data is identical to the exhibits for food and beverage services.

Exhibit 2-49
Quality of Army Entertainment Services – All Patron Groups
(Survey Question 21)

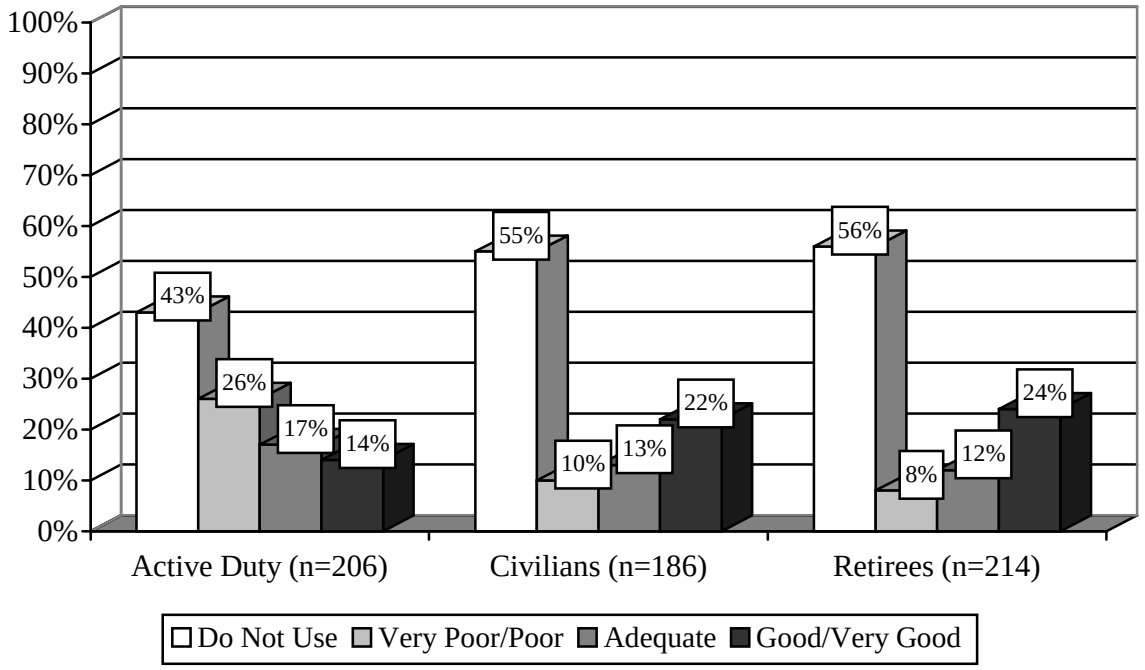


Exhibit 2-50
Quality of Army Entertainment Services – Active Duty
(Survey Question 21)

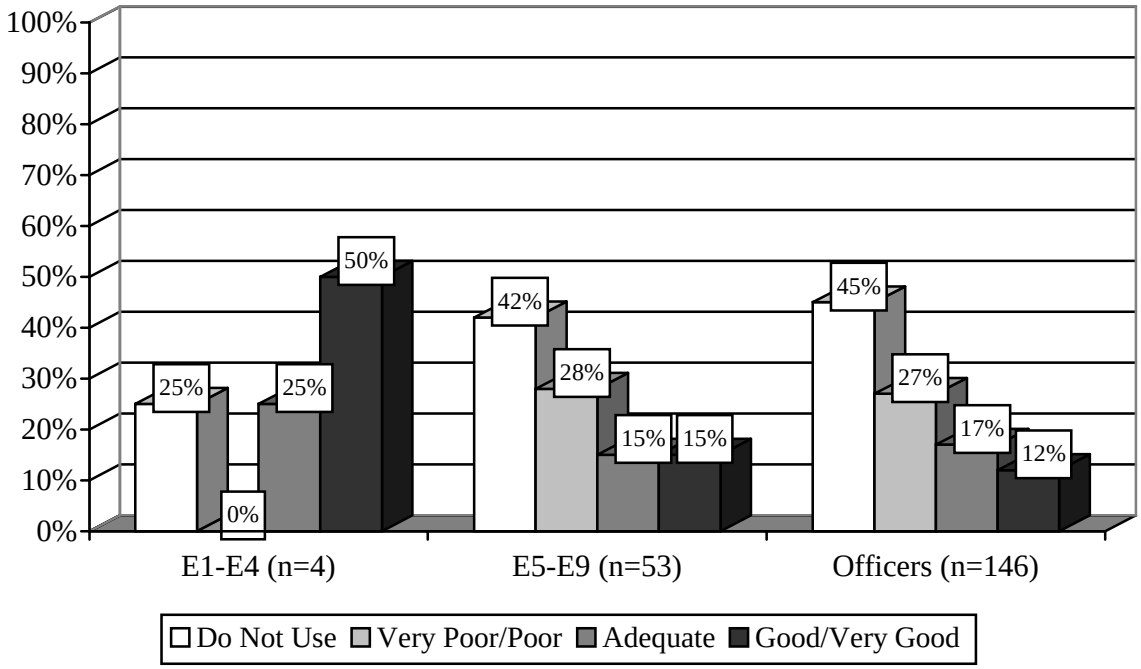


Exhibit 2-51
Quality of Army Entertainment Services – Retirees
(Survey Question 21)

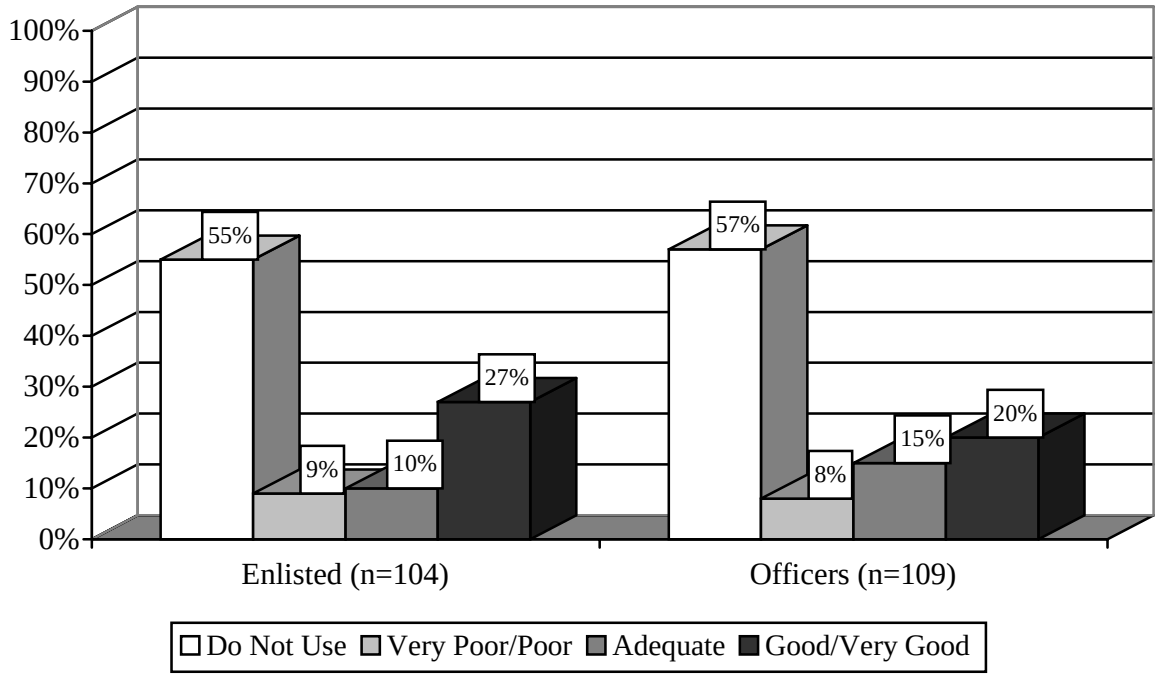


Exhibit 2-52
Importance of Quality of Army Entertainment Services – All Patron Groups
(Survey Question 21)

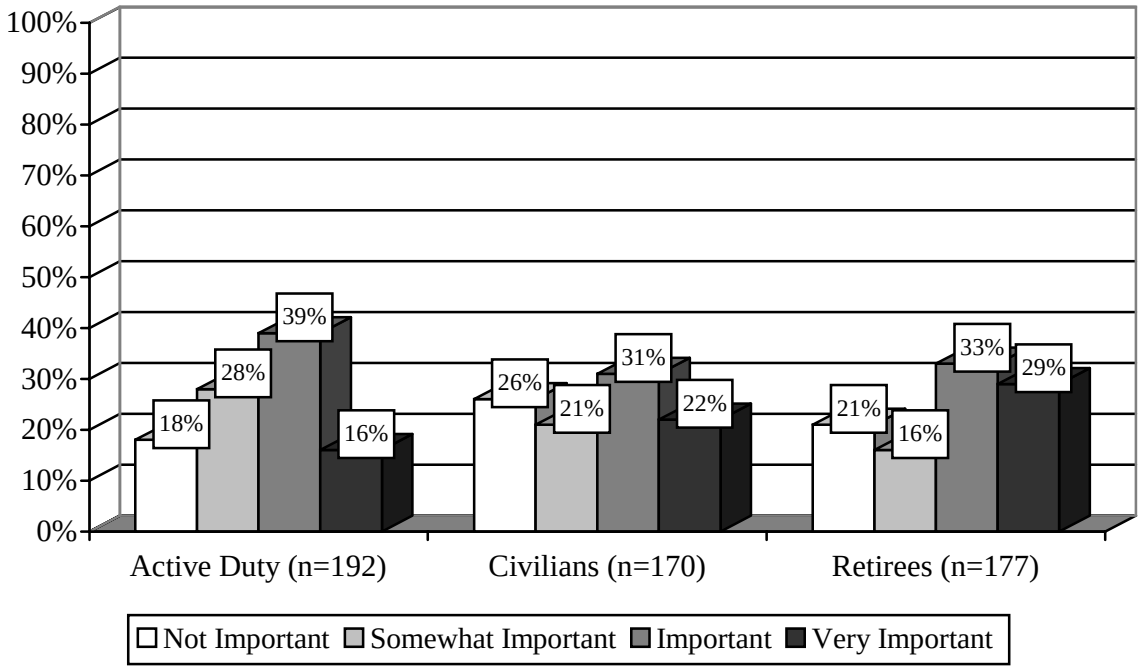


Exhibit 2-53
Importance of Quality of Army Entertainment Services – Active Duty
(Survey Question 21)

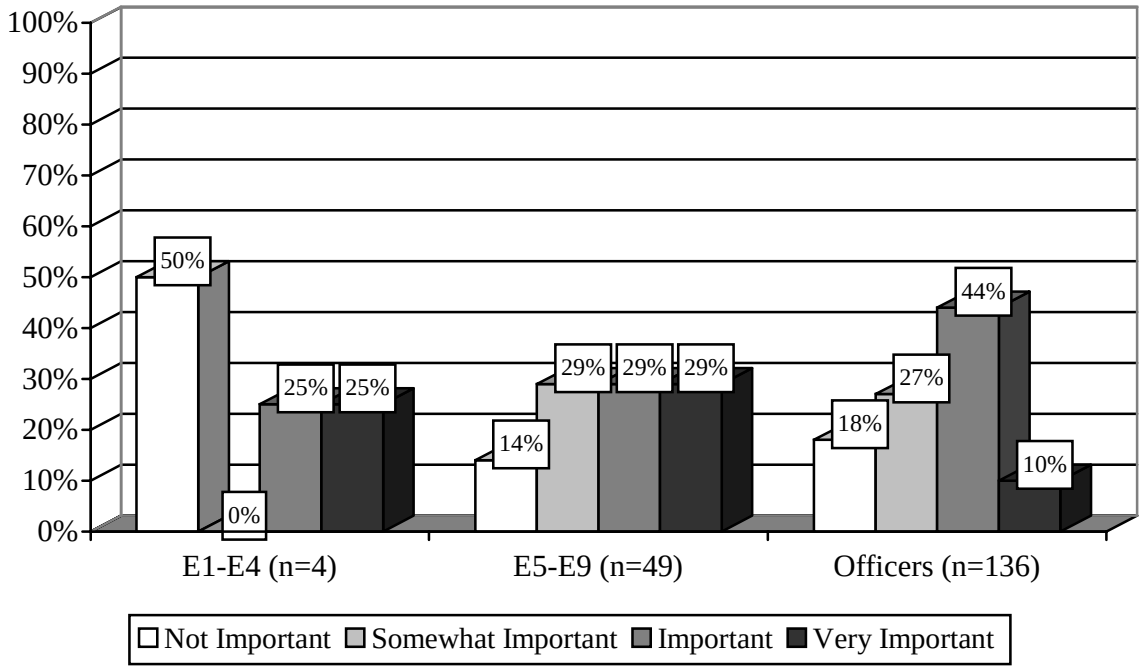
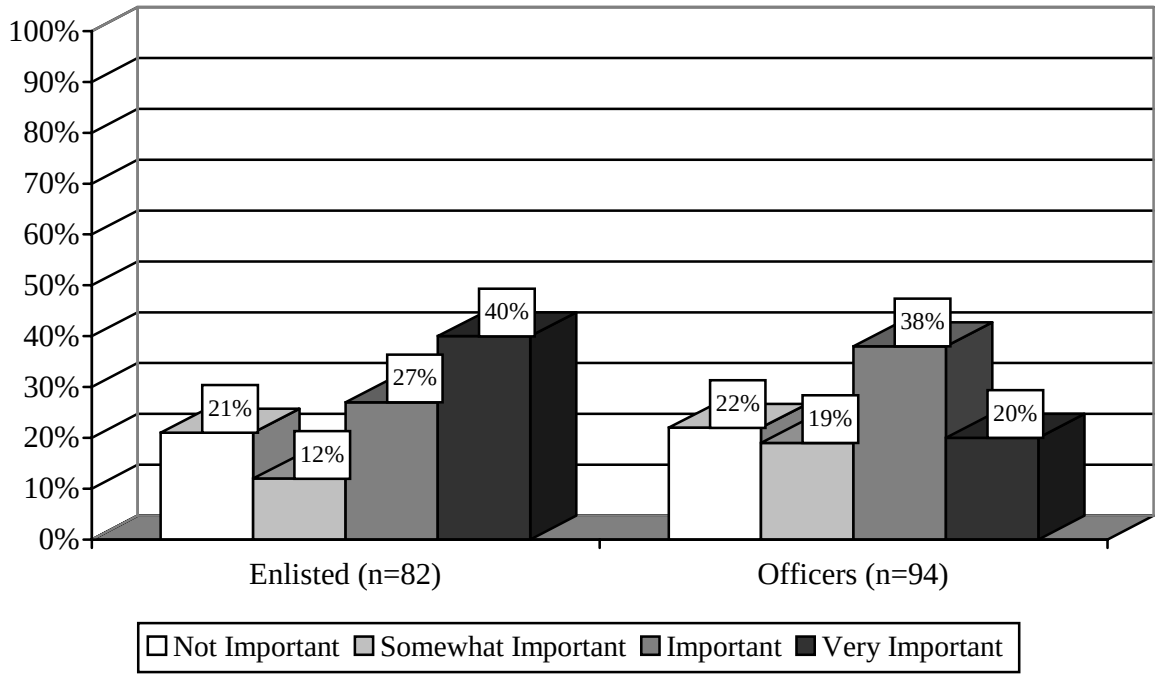


Exhibit 2-54
Importance of Quality of Army Entertainment Services – Retirees
(Survey Question 21)



Comparison of On-Post and Off-Post Food and Beverage, Catering and Entertainment Services

Survey respondents were asked to rate both the overall quality of food and beverage services on post and similar facilities off post in the local community. Exhibit 2-55 presents the ratings that respondents gave to on-post facilities (this page) and to off-post facilities (next page). Totals for on-post/off-post residents for all subgroups are provided at the top of each exhibit. Responses are categorized within patron group according to whether respondents live on post or off post. The two parts of the exhibit can be used to compare perceptions of quality and to evaluate services across military and civilian facilities.

Exhibit 2-55
Comparison of Quality of On-Post and Off-Post Food and Beverage Services - On Post
(Survey Question 19)

	Do Not Use		Very Poor		Poor		Adequate/ OK		Good		Very Good		**Total Cases**	**Mean score**
	n	%	n	%	n	%	n	%	n	%	n	%	**n**	
Total:														
Live on post	7	13%	3	5%	12	21%	19	34%	12	21%	3	5%	**56**	**3.00**
Live off post	134	27%	18	3%	80	14%	121	22%	104	19%	77	15%	**534**	**3.40**
E1-E4:														
Live on post	1	33%	0	0%	1	33%	0	0%	1	33%	0	0%	**3**	**3.00**
Live off post	0	0%	0	0%	0	0%	0	0%	1	100%	0	0%	**1**	**4.00**
E5-E9:														
Live on post	1	6%	0	0%	3	18%	6	35%	5	29%	2	12%	**17**	**3.37**
Live off post	10	29%	0	0%	3	9%	7	20%	11	31%	4	11%	**35**	**3.64**
Officers:														
Live on post	4	12%	3	9%	8	24%	12	36%	5	15%	1	3%	**33**	**2.76**
Live off post	18	16%	6	5%	26	23%	32	29%	19	17%	11	10%	**112**	**3.03**
Civilians:														
Live on post	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	**0**	**0**
Live off post	27	15%	10	5%	35	19%	48	26%	40	22%	24	13%	**184**	**3.21**
Retirees:														
Live on post	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	**0**	**0**
Live off post	79	39%	2	1%	16	8%	34	17%	33	16%	38	19%	**202**	**3.72**

Exhibit 2-55 (continued)
Comparison of Quality of On-Post and Off-Post Food and Beverage Services - Off Post
(Survey Question 19)

	Do Not Use		Very Poor		Poor		Adequate/ OK		Good		Very Good		**Total Cases**	**Mean**
	n	%	n	%	n	%	n	%	n	%	n	%	**n**	**score**
Total:														
Live on post	1	2%	0	0%	1	2%	5	9%	23	41%	26	46%	**56**	**4.35**
Live off post	33	7%	1	0%	10	2%	74	15%	202	37%	207	39%	**527**	**4.22**
E1-E4:														
Live on post	0	0%	0	0%	0	0%	0	0%	3	100%	0	0%	**3**	**4.00**
Live off post	0	0%	0	0%	0	0%	0	0%	1	100%	0	0%	**1**	**4.00**
E5-E9:														
Live on post	0	0%	0	0%	0	0%	2	12%	4	24%	11	65%	**17**	**4.53**
Live off post	2	6%	0	0%	0	0%	5	14%	13	37%	15	43%	**35**	**4.30**
Officers:														
Live on post	1	3%	0	0%	1	3%	3	9%	14	42%	14	42%	**33**	**4.28**
Live off post	4	4%	0	0%	3	3%	10	9%	50	45%	44	40%	**111**	**4.26**
Civilians:														
Live on post	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	**0**	**0**
Live off post	7	4%	1	1%	4	2%	30	16%	72	40%	68	37%	**182**	**4.15**
Retirees:														
Live on post	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	**0**	**0**
Live off post	20	10%	0	0%	3	2%	29	15%	66	33%	80	40%	**198**	**4.25**

Comparison of On-Post and Off-Post Food and Beverage, Catering and Entertainment Services

Survey respondents were asked to rate both the importance of quality of food and beverage services on-post and similar facilities off-post in the local community. Exhibit 2-56 presents the ratings that respondents gave to on-post facilities (this page) and to off-post facilities (next page). Totals for on-post/off-post residents for all subgroups are provided at the top of each exhibit. Responses are categorized within patron group according to whether respondents live on post or off post. The two parts of the exhibit can be used to compare perceptions of quality importance and to evaluate services across military and civilian facilities.

Exhibit 2-56
Comparison of Importance of Quality of On-Post and Off-Post Food and Beverage Services - On Post
(Survey Question 19)

	Not Important At All		Not Important		Somewhat Important		Important		Very Important		**Total Cases**	**Mean**
	n	%	n	%	n	%	n	%	n	%	**n**	**Score**
Total:												
Live on post	0	0%	2	4%	9	16%	26	47%	18	33%	**55**	**4.09**
Live off post	25	5%	31	6%	91	18%	182	34%	182	37%	**511**	**3.92**
E1-E4:												
Live on post	0	0%	1	33%	0	0%	1	33%	1	33%	**3**	**3.67**
Live off post	0	0%	0	0%	0	0%	1	100%	0	0%	**1**	**4.00**
E5-E9:												
Live on post	0	0%	0	0%	2	12%	9	53%	6	35%	**17**	**4.24**
Live off post	0	0%	1	3%	5	15%	20	59%	8	24%	**34**	**4.03**
Officers:												
Live on post	0	0%	1	3%	6	19%	15	47%	10	31%	**32**	**4.06**
Live off post	5	5%	10	9%	23	21%	40	36%	33	30%	**111**	**3.77**
Civilians:												
Live on post	0	0%	0	0%	0	0%	0	0%	0	0%	**0**	**0**
Live off post	4	2%	7	4%	29	16%	71	39%	71	39%	**182**	**4.09**
Retirees:												
Live on post	0	0%	0	0%	0	0%	0	0%	0	0%	**0**	**0**
Live off post	16	9%	13	7%	34	19%	50	27%	70	38%	**183**	**3.79**

Exhibit 2-56 (continued)
Comparison of Importance of Quality of On-Post and Off-Post
Food and Beverage Services - Off Post
(Survey Question 19)

	Not Important At All		Not Important		Somewhat Important		Important		Very Important		**Total Cases**	**Mean**
	n	%	n	%	n	%	n	%	n	%	**n**	**Score**
Total:												
Live on post	0	0%	0	0%	4	7%	32	58%	19	35%	**55**	**4.27**
Live off post	10	2%	22	4%	82	16%	226	43%	172	34%	**512**	**4.02**
E1-E4:												
Live on post	0	0%	0	0%	0	0%	2	67%	1	33%	**3**	**4.33**
Live off post	0	0%	0	0%	0	0%	0	0%	1	100%	**1**	**5.00**
E5-E9:												
Live on post	0	0%	0	0%	1	6%	10	59%	6	35%	**17**	**4.29**
Live off post	0	0%	0	0%	4	12%	16	47%	14	41%	**34**	**4.29**
Officers:												
Live on post	0	0%	0	0%	2	6%	19	59%	11	34%	**32**	**4.28**
Live off post	1	1%	6	5%	18	16%	54	49%	32	29%	**111**	**3.99**
Civilians:												
Live on post	0	0%	0	0%	0	0%	0	0%	0	0%	**0**	**0**
Live off post	4	2%	2	1%	28	16%	79	44%	67	37%	**180**	**4.13**
Retirees:												
Live on post	0	0%	0	0%	0	0%	0	0%	0	0%	**0**	**0**
Live off post	5	3%	14	8%	32	17%	77	41%	58	31%	**186**	**3.91**

Comparison of On-Post and Off-Post Food and Beverage, Catering and Entertainment Services

Survey respondents were asked to rate both the overall quality of catering services on post and similar facilities off post in the local community. Exhibit 2-57 presents the ratings that respondents gave to on-post facilities (this page) and to off-post facilities (next page). Totals for on-post/off-post residents for all subgroups are provided at the top of each exhibit. Responses are categorized within patron group according to whether respondents live on post or off post. The two parts of the exhibit can be used to compare perceptions of quality and to evaluate services across military and civilian facilities.

Exhibit 2-57
Comparison of Quality of On-Post and Off-Post Catering Services - On Post
(Survey Question 20)

	Do Not Use		Very Poor		Poor		Adequate/ OK		Good		Very Good		**Total Cases**	**Mean**
	n	%	n	%	n	%	n	%	n	%	n	%	**n**	**Score**
Total:														
Live on post	36	63%	4	7%	3	5%	6	11%	6	11%	2	4%	**57**	**2.95**
Live off post	391	74%	10	2%	31	6%	25	4%	41	7%	33	7%	**531**	**3.44**
E1-E4:														
Live on post	2	67%	0	0%	0	0%	1	33%	0	0%	0	0%	**3**	**3.00**
Live off post	0	0%	0	0%	0	0%	0	0%	1	100%	0	0%	**1**	**4.00**
E5-E9:														
Live on post	11	65%	0	0%	0	0%	3	18%	3	18%	0	0%	**17**	**3.50**
Live off post	26	76%	0	0%	0	0%	5	15%	1	3%	2	6%	**34**	**3.63**
Officers:														
Live on post	21	62%	4	12%	3	9%	2	6%	3	9%	1	3%	**34**	**2.54**
Live off post	77	69%	3	3%	8	7%	6	5%	14	13%	4	4%	**112**	**3.23**
Civilians:														
Live on post	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	**0**	**0**
Live off post	128	70%	7	4%	15	8%	10	5%	13	7%	9	5%	**182**	**3.04**
Retirees:														
Live on post	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	**0**	**0**
Live off post	160	79%	0	0%	8	4%	4	2%	12	6%	18	9%	**202**	**3.95**

Exhibit 2-57 (continued)
Comparison of Quality of On-Post and Off-Post Catering Services - Off Post
(Survey Question 20)

	Do Not Use		Very Poor		Poor		Adequate/ OK		Good		Very Good		**Total Cases**	**Mean**
	n	%	n	%	n	%	n	%	n	%	n	%	**n**	**Score**
Total:														
Live on post	40	70%	0	0%	0	0%	1	2%	10	18%	6	11%	**57**	**4.29**
Live off post	364	70%	2	0%	1	0%	15	3%	73	13%	71	14%	**526**	**4.30**
E1-E4:														
Live on post	3	100%	0	0%	0	0%	0	0%	0	0%	0	0%	**3**	**0**
Live off post	0	0%	0	0%	0	0%	1	100%	0	0%	0	0%	**1**	**3.00**
E5-E9:														
Live on post	11	65%	0	0%	0	0%	1	6%	3	18%	2	12%	**17**	**4.17**
Live off post	26	74%	0	0%	0	0%	1	3%	3	9%	5	14%	**35**	**4.44**
Officers:														
Live on post	24	71%	0	0%	0	0%	0	0%	6	18%	4	12%	**34**	**4.40**
Live off post	74	67%	1	1%	0	0%	1	1%	21	19%	14	13%	**111**	**4.27**
Civilians:														
Live on post	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	**0**	**0**
Live off post	120	66%	1	1%	1	1%	6	3%	27	15%	26	14%	**181**	**4.25**
Retirees:														
Live on post	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	**0**	**0**
Live off post	144	73%	0	0%	0	0%	6	3%	22	11%	26	13%	**198**	**4.37**

Comparison of On-Post and Off-Post Food and Beverage, Catering and Entertainment Services

Survey respondents were asked to rate both the importance of quality of catering services on post and similar facilities off post in the local community. Exhibit 2-58 presents the ratings that respondents gave to on-post facilities (this page) and to off-post facilities (next page). Totals for on-post/off-post residents for all subgroups are provided at the top of each exhibit. Responses are categorized within patron group according to whether respondents live on post or off post. The two parts of the exhibit can be used to compare perceptions of quality importance and to evaluate services across military and civilian facilities.

Exhibit 2-58
Comparison of Importance of Quality of On-Post and Off-Post Catering Services - On Post
(Survey Question 20)

	Not Important At All		Not Important		Somewhat Important		Important		Very Important		**Total Cases**	**Mean Score**
	n	%	n	%	n	%	n	%	n	%	**n**	
Total:												
Live on post	6	12%	10	20%	8	16%	15	29%	12	24%	**51**	**3.33**
Live off post	86	19%	92	20%	85	20%	98	22%	77	18%	**438**	**3.00**
E1-E4:												
Live on post	0	0%	1	33%	0	0%	1	33%	1	33%	**3**	**3.67**
Live off post	0	0%	0	0%	1	100%	0	0%	0	0%	**1**	**3.00**
E5-E9:												
Live on post	3	20%	4	27%	2	13%	3	20%	3	20%	**15**	**2.93**
Live off post	8	25%	10	31%	7	22%	4	13%	3	9%	**32**	**2.50**
Officers:												
Live on post	3	10%	5	17%	5	17%	10	33%	7	23%	**30**	**3.43**
Live off post	20	22%	20	22%	16	17%	23	25%	14	15%	**93**	**2.90**
Civilians:												
Live on post	0	0%	0	0%	0	0%	0	0%	0	0%	**0**	**0**
Live off post	20	13%	32	21%	29	19%	45	29%	30	19%	**156**	**3.21**
Retirees:												
Live on post	0	0%	0	0%	0	0%	0	0%	0	0%	**0**	**0**
Live off post	38	24%	30	19%	32	21%	26	17%	30	19%	**156**	**2.87**

Exhibit 2-58 (continued)
Comparison of Importance of Quality of On-Post and Off-Post Catering Services - Off Post
(Survey Question 20)

	Not Important At All		Not Important		Somewhat Important		Important		Very Important		**Total Cases**	**Mean Score**
	n	%	n	%	n	%	n	%	n	%	**n**	
Total:												
Live on post	6	12%	13	26%	11	22%	14	28%	6	12%	**50**	**3.02**
Live off post	87	20%	82	19%	86	19%	120	28%	63	15%	**438**	**2.99**
E1-E4:												
Live on post	0	0%	1	33%	0	0%	1	33%	1	33%	**3**	**3.67**
Live off post	0	0%	0	0%	0	0%	1	100%	0	0%	**1**	**4.00**
E5-E9:												
Live on post	3	21%	3	21%	3	21%	3	21%	2	14%	**14**	**2.86**
Live off post	8	24%	8	24%	10	30%	5	15%	2	6%	**33**	**2.55**
Officers:												
Live on post	3	10%	9	30%	6	20%	9	30%	3	10%	**30**	**3.00**
Live off post	20	22%	15	16%	21	23%	23	25%	14	15%	**93**	**2.96**
Civilians:												
Live on post	0	0%	0	0%	0	0%	0	0%	0	0%	**0**	**0**
Live off post	23	15%	29	19%	26	17%	54	35%	23	15%	**155**	**3.16**
Retirees:												
Live on post	0	0%	0	0%	0	0%	0	0%	0	0%	**0**	**0**
Live off post	36	23%	30	19%	29	19%	37	24%	24	15%	**156**	**2.89**

Comparison of On-Post and Off-Post Food and Beverage, Catering and Entertainment Services

Survey respondents were asked to rate both the overall quality of entertainment services on post and similar facilities off post in the local community. Exhibit 2-59 presents the ratings that respondents gave to on-post facilities (this page) and to off-post facilities (next page). Totals for on-post/off-post residents for all subgroups are provided at the top of each exhibit. Responses are categorized within patron group according to whether respondents live on post or off post. The two parts of the exhibit can be used to compare perceptions of quality and to evaluate services across military and civilian facilities.

Exhibit 2-59
Comparison of Quality of On-Post and Off-Post Entertainment Services - On Post
(Survey Question 21)

	Do Not Use		Very Poor		Poor		Adequate/ OK		Good		Very Good		**Total Cases**	**Mean**
	n	%	n	%	n	%	n	%	n	%	n	%	**n**	**Score**
Total:														
Live on post	9	16%	8	14%	14	25%	18	32%	5	9%	3	5%	**57**	**2.60**
Live off post	292	55%	18	3%	49	8%	66	13%	58	11%	49	10%	**532**	**3.39**
E1-E4:														
Live on post	1	33%	0	0%	0	0%	1	33%	0	0%	1	33%	**3**	**4.00**
Live off post	0	0%	0	0%	0	0%	0	0%	1	100%	0	0%	**1**	**4.00**
E5-E9:														
Live on post	2	12%	1	6%	5	29%	5	29%	3	18%	1	6%	**17**	**2.87**
Live off post	19	54%	3	9%	6	17%	3	9%	4	11%	0	0%	**35**	**2.50**
Officers:														
Live on post	5	15%	7	21%	9	26%	11	32%	2	6%	0	0%	**34**	**2.28**
Live off post	60	54%	5	5%	17	15%	14	13%	8	7%	7	6%	**111**	**2.90**
Civilians:														
Live on post	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	**0**	**0**
Live off post	101	55%	8	4%	11	6%	24	13%	22	12%	16	9%	**182**	**3.33**
Retirees:														
Live on post	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	**0**	**0**
Live off post	112	55%	2	1%	15	7%	25	12%	23	11%	26	13%	**203**	**3.62**

Exhibit 2-59 (continued)
Comparison of Quality of On-Post and Off-Post Entertainment Services - Off Post
(Survey Question 21)

	Do Not Use		Very Poor		Poor		Adequate/ OK		Good		Very Good		**Total Cases**	**Mean**
	n	%	n	%	n	%	n	%	n	%	n	%	**n**	**Score**
Total:														
Live on post	4	7%	0	0%	0	0%	2	4%	21	37%	30	53%	**57**	**4.53**
Live off post	104	21%	4	1%	6	1%	41	8%	159	30%	210	39%	**524**	**4.32**
E1-E4:														
Live on post	0	0%	0	0%	0	0%	0	0%	1	33%	2	67%	**3**	**4.67**
Live off post	0	0%	0	0%	0	0%	0	0%	1	100%	0	0%	**1**	**4.00**
E5-E9:														
Live on post	1	6%	0	0%	0	0%	0	0%	7	41%	9	53%	**17**	**4.56**
Live off post	7	20%	0	0%	0	0%	3	9%	11	31%	14	40%	**35**	**4.39**
Officers:														
Live on post	3	9%	0	0%	0	0%	1	3%	12	35%	18	53%	**34**	**4.55**
Live off post	16	14%	0	0%	1	1%	6	5%	35	32%	53	48%	**111**	**4.47**
Civilians:														
Live on post	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	**0**	**0**
Live off post	30	17%	2	1%	2	1%	14	8%	55	31%	76	42%	**179**	**4.35**
Retirees:														
Live on post	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	**0**	**0**
Live off post	51	26%	2	1%	3	2%	18	9%	57	29%	67	34%	**198**	**4.25**

Comparison of On-Post and Off-Post Food and Beverage, Catering and Entertainment Services

Survey respondents were asked to rate both the importance of quality of entertainment services on post and similar facilities off post in the local community. Exhibit 2-60 presents the ratings that respondents gave to on-post facilities (this page) and to off-post facilities (next page). Totals for on-post/off-post residents for all subgroups are provided at the top of each exhibit. Responses are categorized within patron group according to whether respondents live on post or off post. The two parts of the exhibit can be used to compare perceptions of quality importance and to evaluate services across military and civilian facilities.

Exhibit 2-60
Comparison of Importance of Quality of On-Post and Off-Post Entertainment Services - On Post
(Survey Question 21)

	Not Important At All		Not Important		Somewhat Important		Important		Very Important		**Total Cases**	**Mean**
	n	%	n	%	n	%	n	%	n	%	**n**	**Score**
Total:												
Live on post	1	2%	3	6%	12	22%	25	46%	13	24%	**54**	**3.85**
Live off post	48	11%	61	12%	105	21%	158	33%	102	23%	**474**	**3.46**
E1-E4:												
Live on post	0	0%	2	67%	0	0%	0	0%	1	33%	**3**	**3.00**
Live off post	0	0%	0	0%	0	0%	1	100%	0	0%	**1**	**4.00**
E5-E9:												
Live on post	0	0%	0	0%	3	20%	5	33%	7	47%	**15**	**4.27**
Live off post	2	6%	5	15%	11	32%	9	26%	7	21%	**34**	**3.41**
Officers:												
Live on post	1	3%	1	3%	7	21%	20	61%	4	12%	**33**	**3.76**
Live off post	8	8%	15	15%	30	29%	39	38%	10	10%	**102**	**3.27**
Civilians:												
Live on post	0	0%	0	0%	0	0%	0	0%	0	0%	**0**	**0**
Live off post	18	11%	26	16%	36	22%	50	30%	37	22%	**167**	**3.37**
Retirees:												
Live on post	0	0%	0	0%	0	0%	0	0%	0	0%	**0**	**0**
Live off post	20	12%	15	9%	28	16%	59	35%	48	28%	**170**	**3.59**

Exhibit 2-60 (continued)
Comparison of Importance of Quality of On-Post and Off-Post Entertainment Services - Off Post
(Survey Question 21)

	Not Important At All		Not Important		Somewhat Important		Important		Very Important		**Total Cases**	**Mean Score**
	n	%	n	%	n	%	n	%	n	%	**n**	
Total:												
Live on post	1	2%	1	2%	2	4%	33	60%	18	33%	**55**	**4.20**
Live off post	22	5%	29	6%	81	17%	208	42%	145	30%	**485**	**3.87**
E1-E4:												
Live on post	0	0%	0	0%	0	0%	0	0%	3	100%	**3**	**5.00**
Live off post	0	0%	0	0%	0	0%	0	0%	1	100%	**1**	**5.00**
E5-E9:												
Live on post	0	0%	0	0%	1	6%	6	38%	9	56%	**16**	**4.50**
Live off post	2	6%	0	0%	5	15%	17	50%	10	29%	**34**	**3.97**
Officers:												
Live on post	1	3%	1	3%	1	3%	24	73%	6	18%	**33**	**4.00**
Live off post	4	4%	8	8%	16	15%	48	46%	28	27%	**104**	**3.85**
Civilians:												
Live on post	0	0%	0	0%	0	0%	0	0%	0	0%	**0**	**0**
Live off post	8	5%	10	6%	25	15%	67	39%	62	36%	**172**	**3.96**
Retirees:												
Live on post	0	0%	0	0%	0	0%	0	0%	0	0%	**0**	**0**
Live off post	8	5%	11	6%	35	20%	76	44%	44	25%	**174**	**3.79**

Dining Preferences

Exhibit 2-61 presents respondents' answers to the question "How often do you take out, order in, or dine out using the following service options and for the following meals?" The results are provided for all respondents and for each patron group.

Exhibit 2-61
Frequency of Meals Eaten Out, Taken Out or Ordered In
(Survey Question 23)

	Never		Less than once per month		1-3 times per month		4-6 times per month		7 or more times per month		**Total Cases**
	n	%	n	%	n	%	n	%	n	%	**n**
All Respondents: (n=629)											
Meals											
Breakfast	169	30%	182	33%	122	24%	41	8%	26	5%	**540**
Lunch	40	8%	111	19%	188	32%	109	19%	121	21%	**569**
Dinner	47	9%	78	14%	201	33%	155	26%	101	18%	**582**
Service Options											
Takeout/delivery	78	15%	178	32%	212	34%	64	11%	42	8%	**574**
Fast food	53	11%	139	25%	211	35%	87	14%	80	14%	**570**
Buffet style	95	18%	253	42%	172	32%	26	5%	18	3%	**564**
Full service	58	11%	133	22%	220	37%	109	20%	52	10%	**572**
Cafeteria style	210	39%	201	36%	89	18%	29	5%	12	2%	**541**
Active Duty: (n=208)											
Meals											
Breakfast	65	36%	69	38%	34	19%	9	5%	5	3%	**182**
Lunch	4	2%	41	21%	76	39%	35	18%	40	20%	**196**
Dinner	7	4%	20	10%	79	40%	60	30%	31	16%	**197**
Service Options											
Takeout/delivery	16	8%	55	28%	94	48%	23	12%	8	4%	**196**
Fast food	6	3%	40	20%	90	45%	37	19%	25	13%	**198**
Buffet style	26	14%	105	55%	50	26%	6	3%	4	2%	**191**
Full service	11	6%	61	31%	84	42%	32	16%	11	6%	**199**
Cafeteria style	75	40%	75	40%	21	11%	10	5%	6	3%	**187**

Exhibit 2-61 (continued)
Frequency of Meals Eaten Out, Taken Out or Ordered In
(Survey Question 23)

	Never		Less than once per month		1-3 times per month		4-6 times per month		7 or more times per month		**Total Cases**
	n	%	n	%	n	%	n	%	n	%	**n**
Civilians: (n=190)											
Meals											
Breakfast	54	32%	54	32%	40	23%	16	9%	7	4%	**171**
Lunch	6	3%	30	17%	50	28%	39	22%	55	31%	**180**
Dinner	19	11%	23	13%	52	29%	48	27%	38	21%	**180**
Service Options											
Takeout/delivery	16	9%	62	34%	59	32%	25	14%	20	11%	**182**
Fast food	14	8%	48	27%	56	31%	29	16%	32	18%	**179**
Buffet style	29	16%	78	44%	55	31%	8	5%	6	3%	**176**
Full service	18	10%	27	15%	72	40%	38	21%	24	13%	**179**
Cafeteria style	68	39%	65	37%	29	16%	11	6%	3	2%	**176**
Retirees: (n=226)											
Meals											
Breakfast	47	26%	58	32%	47	26%	16	9%	14	8%	**182**
Lunch	28	15%	40	21%	59	31%	35	19%	26	14%	**188**
Dinner	19	10%	35	18%	70	35%	45	23%	31	16%	**200**
Service Options											
Takeout/delivery	44	23%	61	32%	57	30%	15	8%	14	7%	**191**
Fast food	32	17%	51	27%	65	34%	19	10%	22	12%	**189**
Buffet style	38	20%	70	36%	66	34%	11	6%	8	4%	**193**
Full service	28	15%	44	23%	63	33%	38	20%	17	9%	**190**
Cafeteria style	66	38%	58	33%	39	22%	8	5%	3	2%	**174**

Dining Preferences

Survey respondents were asked to indicate how often they would eat foods from several menu options, if they were available. Exhibit 2-62 presents the distribution of responses for each type of menu. These results are provided for all respondents and for each patron group. The response categories answer the question, "When you dine out (either ON POST or OFF POST) for lunch or dinner (evening meal), how often do you choose the following menu options?"

Exhibit 2-62
Lunch and Dinner Menu Preferences
(Survey Question 24)

	Never		Less than once per month		1-3 times per month		4-6 times per month		7 or more times per month		**Total Cases**
	n	%	n	%	n	%	n	%	n	%	**n**
All Respondents: (n=629)											
Appetizers	162	32%	230	42%	119	20%	25	4%	6	1%	**542**
Burgers/chicken	48	9%	154	28%	235	41%	86	15%	36	7%	**559**
Pizza	74	14%	196	36%	232	39%	49	8%	10	2%	**561**
Deli/sandwich	76	14%	214	39%	181	33%	63	11%	11	2%	**545**
Main-meal salad	103	19%	167	30%	153	29%	80	16%	37	7%	**540**
Home cooking	118	22%	178	33%	145	27%	55	12%	31	6%	**527**
Soup/chili/chowder	180	33%	203	37%	111	23%	27	6%	7	1%	**528**
Chinese/oriental	74	14%	221	39%	208	37%	51	9%	7	1%	**561**
Italian	80	16%	238	42%	189	34%	38	7%	6	1%	**551**
Mexican	145	28%	219	39%	158	28%	22	4%	3	0%	**547**
German	292	54%	195	38%	33	7%	6	1%	3	1%	**529**
Barbeque	183	33%	246	46%	79	15%	23	4%	2	0%	**533**
Steak	106	19%	224	39%	171	32%	43	8%	13	3%	**557**
Seafood	66	11%	163	27%	238	41%	82	16%	24	4%	**573**
Other ethnic foods	240	47%	187	36%	68	13%	13	3%	6	1%	**514**
Other	233	52%	137	33%	41	11%	10	2%	5	1%	**426**
Active Duty: (n=208)											
Appetizers	38	20%	87	45%	57	29%	10	5%	2	1%	**194**
Burgers/chicken	11	6%	50	26%	94	48%	29	15%	10	5%	**194**
Pizza	16	8%	59	30%	97	49%	20	10%	5	3%	**197**
Deli/sandwich	23	12%	79	41%	63	33%	23	12%	3	2%	**191**
Main-meal salad	41	22%	65	35%	48	26%	20	11%	14	7%	**188**
Home cooking	46	26%	65	36%	50	28%	10	6%	9	5%	**180**
Soup/chili/chowder	71	40%	77	43%	23	13%	5	3%	3	2%	**179**
Chinese/oriental	21	11%	82	43%	71	37%	15	8%	2	1%	**191**
Italian	20	10%	92	48%	65	34%	13	7%	2	1%	**192**
Mexican	40	21%	86	45%	59	31%	5	3%	2	1%	**192**
German	109	60%	64	35%	8	4%	2	1%	0	0%	**183**
Barbeque	71	38%	83	45%	24	13%	8	4%	0	0%	**186**
Steak	35	18%	90	47%	51	26%	14	7%	3	2%	**193**
Seafood	23	12%	65	34%	84	43%	15	8%	7	4%	**194**
Other ethnic foods	82	45%	72	39%	24	13%	4	2%	2	1%	**184**
Other	94	64%	41	28%	7	5%	4	3%	0	0%	**146**

Exhibit 2-62 (continued)
Lunch and Dinner Menu Preferences
(Survey Question 24)

	Never		Less than once per month		1-3 times per month		4-6 times per month		7 or more times per month		**Total Cases**
	n	%	n	%	n	%	n	%	n	%	**n**
Civilians: (n=190)											
Appetizers	60	34%	74	43%	32	18%	8	5%	0	0%	**174**
Burgers/chicken	9	5%	55	31%	64	36%	35	20%	15	8%	**178**
Pizza	25	14%	63	35%	74	41%	15	8%	2	1%	**179**
Deli/sandwich	21	12%	70	40%	53	31%	23	13%	6	3%	**173**
Main-meal salad	22	13%	55	32%	45	26%	39	22%	13	7%	**174**
Home cooking	31	18%	59	34%	49	28%	22	13%	12	7%	**173**
Soup/chili/chowder	51	30%	69	40%	41	24%	10	6%	1	1%	**172**
Chinese/oriental	23	13%	72	40%	67	37%	18	10%	1	1%	**181**
Italian	18	10%	79	44%	68	38%	11	6%	2	1%	**178**
Mexican	40	22%	68	38%	58	33%	11	6%	1	1%	**178**
German	106	61%	53	30%	11	6%	3	2%	2	1%	**175**
Barbeque	58	33%	86	49%	23	13%	7	4%	1	1%	**175**
Steak	35	20%	62	35%	58	33%	18	10%	3	2%	**176**
Seafood	21	12%	49	28%	68	38%	33	19%	7	4%	**178**
Other ethnic foods	78	47%	57	35%	26	16%	4	2%	0	0%	**165**
Other	62	46%	52	39%	17	13%	1	1%	2	1%	**134**
Retirees: (n=226)											
Appetizers	60	36%	68	40%	30	18%	7	4%	4	2%	**169**
Burgers/chicken	26	14%	49	27%	74	41%	22	12%	11	6%	**182**
Pizza	30	17%	72	40%	61	34%	14	8%	3	2%	**180**
Deli/sandwich	28	16%	65	37%	64	36%	17	10%	2	1%	**176**
Main-meal salad	38	22%	46	27%	58	34%	21	12%	10	6%	**173**
Home cooking	39	23%	54	32%	45	27%	21	12%	10	6%	**169**
Soup/chili/chowder	55	32%	57	33%	45	26%	12	7%	3	2%	**172**
Chinese/oriental	27	15%	66	36%	70	38%	17	9%	4	2%	**184**
Italian	39	22%	66	38%	55	31%	14	8%	2	1%	**176**
Mexican	62	36%	63	37%	41	24%	6	3%	0	0%	**172**
German	72	43%	78	47%	14	8%	1	1%	1	1%	**166**
Barbeque	50	30%	76	46%	32	19%	8	5%	1	1%	**167**
Steak	33	18%	72	39%	61	33%	10	5%	7	4%	**183**
Seafood	20	10%	49	25%	85	43%	32	16%	10	5%	**196**
Other ethnic foods	75	47%	58	36%	18	11%	5	3%	4	3%	**160**
Other	73	52%	43	30%	17	12%	5	4%	3	2%	**141**

Dining Preferences

Exhibit 2-63 presents the results for two questions on the survey related to dining preferences. The first question asks respondents how much they typically spend per person for breakfast, lunch and dinner when eating out off post. Respondents were also asked to select the three most important factors they consider when choosing a restaurant off post. The column percents for this question, which are based on the total number of respondents in each patron group, will not add to 100% since respondents were asked to indicate more than one factor. The results for both questions are presented by patron group and for the total of the three patron groups.

Exhibit 2-63
Typical Off-Post Dining Out Costs and Considerations
(Survey Questions 25 and 26)

	Active Duty (n=208)		Civilians (n=190)		Retirees (n=226)		**Total Cases (n=624)**	
	n	%	n	%	n	%	**n**	**%**
Typical dining out costs:								
Breakfast								
Less than $3.00	66	35%	75	43%	46	24%	**187**	**33%**
$3.00-$5.99	100	52%	82	47%	109	56%	**291**	**52%**
$6.00-$8.99	23	12%	18	10%	35	18%	**76**	**14%**
$9.00 or more	2	1%	0	0%	5	3%	**7**	**1%**
Lunch								
Less than $5.00	60	30%	58	32%	41	20%	**159**	**26%**
$5.00-$8.99	125	62%	120	66%	136	66%	**381**	**65%**
$9.00-$12.99	16	8%	5	3%	23	11%	**44**	**7%**
$13.00 or more	2	1%	0	0%	5	2%	**7**	**1%**
Dinner								
Less than $7.00	12	6%	17	9%	15	7%	**44**	**8%**
$7.00-$10.99	64	32%	74	40%	67	32%	**205**	**35%**
$11.00-$14.99	87	43%	62	34%	72	35%	**221**	**36%**
$15.00 or more	39	19%	31	17%	54	26%	**124**	**21%**
Most important factors:								
Price	114	55%	81	43%	111	49%	**306**	**48%**
Quality of food served	184	88%	175	92%	188	83%	**547**	**87%**
Customer service	85	41%	66	35%	91	40%	**242**	**38%**
Quantity of food served	19	9%	19	10%	25	11%	**63**	**10%**
Convenient location	29	14%	34	18%	22	10%	**85**	**14%**
Speed of service	15	7%	20	11%	10	4%	**45**	**7%**
Atmosphere	47	23%	39	21%	54	24%	**140**	**22%**
Family oriented	36	17%	11	6%	19	8%	**66**	**9%**
Menu variety	27	13%	26	14%	31	14%	**84**	**14%**
Cleanliness	62	30%	85	45%	83	37%	**230**	**39%**

Army Clubs' Impact on Quality of Life

Exhibit 2-64 presents respondents' perceptions of how the elimination of Army club programs would affect their quality of life. Respondents were asked to indicate if the elimination would cause a great, moderate or slight decrease in their quality of life or would have no effect. Data are presented separately for each patron group. A breakout of active duty and retiree rank groups is also provided.

Exhibit 2-64
Effect on Quality of Life if Army Club Programs Were Eliminated
(Survey Question 27)

	No Effect		Slightly Decrease		Moderately Decrease		Greatly Decrease		**Total Cases**
	n	%	n	%	n	%	n	%	**n**
Active Duty:									
E1-E4	2	50%	2	50%	0	0%	0	0%	**4**
E5-E9	30	59%	13	25%	4	8%	4	8%	**51**
Officers	65	45%	47	32%	25	17%	8	6%	**145**
Total	98	48%	62	31%	31	15%	12	6%	**203**
Civilians:									
Total	103	57%	40	22%	21	12%	18	10%	**182**
Retirees:									
Enlisted	53	54%	11	11%	12	12%	22	22%	**98**
Officers	44	41%	26	24%	19	18%	18	17%	**107**
Total	98	48%	37	18%	31	15%	40	19%	**206**

MWR PROGRAMS

This section provides information regarding the MWR programs that are perceived to most enhance quality of life (Exhibit 2-65) and those MWR programs that least enhance quality of life (Exhibit 2-66). Data on music listening preferences; golfing costs, purchasing preferences and clinic attendance; bowling costs and purchasing preferences; leisure airline travel contractor use; Armed Forces Recreation Center use; and sources of MWR information are provided in Exhibits 2-67 through 2-72. Three exhibits (2-73, 2-74 and 2-75) focus on Army Community Service (ACS) and present information on program awareness, satisfaction with and impact of ACS programs, and concerns about using ACS programs and services.

Program Preferences

Exhibit 2-65 shows the number and percent of each patron group and the sum total of these groups that chose each MWR program as one of the seven "most important" to have on an installation. Programs are listed in descending order according to the ranking by active duty respondents. Programs that no one chose as most important will show 0 and 0%.

Exhibit 2-65
Most Important MWR Programs and Services Ranked by Active Duty
(Survey Question 17)

	Active Duty (n=208)		Civilians (n=190)		Retirees (n=226)		**Total Cases (n=624)**	
	n	%	n	%	n	%	**n**	**%**
Fitness Center/Gymnasium	193	93%	150	79%	144	64%	**487**	**74%**
Army Lodging	146	70%	89	47%	142	63%	**377**	**59%**
Child Development Center	127	61%	109	57%	89	39%	**325**	**50%**
Library	116	56%	125	66%	134	59%	**375**	**61%**
Swimming Pool	105	50%	73	38%	98	43%	**276**	**43%**
Athletic Fields	103	50%	66	35%	103	46%	**272**	**42%**
Youth Center	101	49%	82	43%	93	41%	**276**	**43%**
ITR Office/Commercial Travel Agency	84	40%	97	51%	80	35%	**261**	**42%**
Automotive Skills Center	82	39%	45	24%	72	32%	**199**	**30%**
Recreation Ctr./Comm. Activity Ctr.	73	35%	80	42%	95	42%	**248**	**41%**
Bowling Center	51	25%	64	34%	77	34%	**192**	**32%**
Recreational Equip. Checkout	48	23%	57	30%	50	22%	**155**	**25%**
Arts & Crafts Center	45	22%	66	35%	69	31%	**180**	**30%**
Golf Course/Pro Shop	45	22%	19	10%	36	16%	**100**	**15%**
Car Wash	27	13%	17	9%	31	14%	**75**	**12%**
Post Picnic Areas	21	10%	71	37%	55	24%	**147**	**26%**
Bowling Center Food & Bev. Operations	20	10%	48	25%	50	22%	**118**	**21%**
Tennis Courts	20	10%	19	10%	31	14%	**70**	**12%**
Cabins & Campgrounds	11	5%	20	11%	54	24%	**85**	**16%**
Golf Course Food & Bev. Operations	10	5%	9	5%	18	8%	**37**	**6%**
Bowling Center Pro Shop	1	0%	4	2%	13	6%	**18**	**4%**

Program Preferences

Exhibit 2-66 shows the number and percent of respondents from each patron group who chose each MWR program as one of the seven "least important" to have on an installation. Programs are presented in descending order, according to active duty rankings. Comparing Exhibits 2-65 and 2-66 will show each patron group's most and least desired MWR programs.

Exhibit 2-66
Least Important MWR Programs and Services Ranked by Active Duty
(Survey Question 17)

	Active Duty (n=208)		Civilians (n=190)		Retirees (n=226)		**Total Cases (n=624)**	
	n	%	n	%	n	%	**n**	**%**
Car Wash	137	66%	123	65%	125	55%	**385**	**61%**
Bowling Center Pro Shop	135	65%	104	55%	117	52%	**356**	**55%**
Golf Course Food & Bev. Operations	125	60%	114	60%	120	53%	**359**	**57%**
Cabins & Campgrounds	112	54%	105	55%	94	42%	**311**	**49%**
Tennis Courts	108	52%	82	43%	75	33%	**265**	**40%**
Golf Course/Pro Shop	106	51%	124	65%	109	48%	**339**	**55%**
Bowling Center Food & Bev. Operations	83	40%	35	18%	56	25%	**174**	**25%**
Arts & Crafts Center	79	38%	60	32%	70	31%	**209**	**32%**
Post Picnic Areas	77	37%	31	16%	53	23%	**161**	**23%**
Bowling Center	61	29%	31	16%	46	20%	**138**	**21%**
Recreational Equip. Checkout	56	27%	49	26%	49	22%	**154**	**24%**
Automotive Skills Center	52	25%	68	36%	62	27%	**182**	**30%**
ITR Office/Commercial Travel Agency	46	22%	34	18%	57	25%	**137**	**22%**
Library	32	15%	20	11%	14	6%	**66**	**9%**
Recreation Ctr./Comm. Activity Ctr.	25	12%	16	8%	19	8%	**60**	**9%**
Army Lodging	23	11%	53	28%	34	15%	**110**	**19%**
Youth Center	22	11%	31	16%	32	14%	**85**	**14%**
Athletic Fields	19	9%	30	16%	32	14%	**81**	**14%**
Swimming Pool	17	8%	32	17%	30	13%	**79**	**14%**
Child Development Center	15	7%	25	13%	48	21%	**88**	**16%**
Fitness Center/Gymnasium	0	0%	7	4%	15	7%	**22**	**4%**

Leisure Time, Satisfaction and Program Information

Survey respondents were asked to indicate the types of music they prefer. Exhibit 2-67 shows preferences for each patron group and for the sum of all patron groups. Column percents will not add to 100% since respondents could select two types of music they like. The last column, "Total Cases," provides both the sum and the percent of responses in each category.

Exhibit 2-67
Music Listening Preferences
(Survey Question 22)

	Active Duty (n=208)		Civilians (n=190)		Retirees (n=226)		**Total Cases (n=624)**	
	n	%	n	%	n	%	**n**	**%**
Oldies/50's and 60's	39	19%	65	34%	83	37%	**187**	**33%**
Country and Western	54	26%	49	26%	65	29%	**168**	**27%**
Big Band	19	9%	37	19%	81	36%	**137**	**25%**
Popular	50	24%	44	23%	31	14%	**125**	**19%**
Rock and Roll	58	28%	47	25%	18	8%	**123**	**17%**
Classical	37	18%	33	17%	50	22%	**120**	**20%**
Jazz/Fusion	46	22%	31	16%	32	14%	**109**	**16%**
Rhythm and Blues	41	20%	27	14%	29	13%	**97**	**15%**
Other	11	5%	13	7%	14	6%	**38**	**6%**
Alternative/Progressive	18	9%	13	7%	1	0%	**32**	**4%**
Dance	12	6%	4	2%	11	5%	**27**	**4%**
New Age	11	5%	7	4%	3	1%	**21**	**3%**
Latino	9	4%	5	3%	2	1%	**16**	**2%**
Rap	2	1%	0	0%	0	0%	**2**	**0%**

Leisure Time, Satisfaction and Program Information

Survey respondents were asked to indicate how much they typically spend on greens fees when golfing off post; where they prefer to purchase golf equipment; and how many golf clinics they have attended in the past 12 months. Exhibit 2-68 shows preferences for each patron group and for the sum of all patron groups. The last column, "Total Cases," provides both the sum and the percent of responses in each category.

Exhibit 2-68
Typical Golfing Costs, Purchasing Preferences, and Clinic Attendance
(Survey Questions 45, 46 and 47)

	Active Duty (n=208)		Civilians (n=190)		Retirees (n=226)		**Total Cases (n=624)**	
	n	%	n	%	n	%	**n**	**%**
Off-post greens fees:								
I don't golf	133	65%	148	84%	169	81%	**450**	**79%**
I golf, but don't pay for greens fees off post	9	4%	2	1%	8	4%	**19**	**3%**
Less than $20.00	25	12%	13	7%	15	7%	**53**	**8%**
$20.00-$35.99	34	17%	11	6%	15	7%	**60**	**9%**
$36.00-$50.00	3	1%	3	2%	1	0%	**7**	**1%**
$51.00 or more	2	1%	0	0%	1	0%	**3**	**0%**
Golf equipment purchasing preferences:								
Most Preferred								
MWR	13	18%	0	0%	3	8%	**16**	**9%**
AAFES	17	24%	2	7%	10	26%	**29**	**20%**
Golf discount store	39	54%	27	93%	24	62%	**90**	**68%**
Internet	3	4%	0	0%	2	5%	**5**	**3%**
Least Preferred								
MWR	9	13%	3	11%	3	9%	**15**	**11%**
AAFES	10	14%	2	7%	5	14%	**17**	**12%**
Golf discount store	5	7%	0	0%	0	0%	**5**	**2%**
Internet	46	66%	23	82%	27	77%	**96**	**75%**
Golf clinic attendance in past 12 months:								
I haven't attended any golf clinics	58	79%	23	79%	35	83%	**116**	**81%**
1 time	9	12%	4	14%	4	10%	**17**	**12%**
2-4 times	6	8%	2	7%	2	5%	**10**	**6%**
5 or more times	0	0%	0	0%	1	2%	**1**	**1%**

Leisure Time, Satisfaction and Program Information

Survey respondents were asked to indicate how much they typically spend per game when bowling off post and where they prefer to purchase bowling equipment. Exhibit 2-69 shows preferences for each patron group and for the sum of all patron groups. The last column, "Total Cases," provides both the sum and the percent of responses in each category.

Exhibit 2-69
Typical Bowling Costs and Purchasing Preferences
(Survey Questions 48 and 49)

	Active Duty (n=208)		Civilians (n=190)		Retirees (n=226)		**Total Cases (n=624)**	
	n	%	n	%	n	%	**n**	**%**
Off-post game fees:								
I don't bowl	129	65%	104	62%	143	70%	**376**	**66%**
I only bowl on post	41	21%	21	12%	25	12%	**87**	**14%**
Less than $1.00	1	1%	0	0%	0	0%	**1**	**0%**
$1.00-$2.99	22	11%	27	16%	14	7%	**63**	**11%**
$3.00-$4.99	5	3%	11	7%	17	8%	**33**	**7%**
$5.00 or more	1	1%	6	4%	6	3%	**13**	**3%**
Bowling equipment purchasing preferences:								
Most Preferred								
MWR	16	25%	24	42%	27	45%	**67**	**40%**
AAFES	26	41%	11	19%	15	25%	**52**	**26%**
Bowling discount store	18	28%	21	37%	18	30%	**57**	**32%**
Internet	4	6%	1	2%	0	0%	**5**	**2%**
Least Preferred								
MWR	3	5%	3	6%	1	2%	**7**	**4%**
AAFES	5	8%	7	13%	2	3%	**14**	**8%**
Bowling discount store	6	10%	1	2%	0	0%	**7**	**3%**
Internet	46	77%	43	80%	56	95%	**145**	**86%**

Leisure Time, Satisfaction and Program Information

Exhibit 2-70 presents the results for two questions on the survey related to leisure airline travel contractor use. The first question asks respondents to indicate the contractor they used the most during the past 12 months and the second question asks respondents to indicate the number of times they used an on-post contractor in the past 12 months. The results for both questions are presented by patron group and for the total of the three patron groups.

Exhibit 2-70
Leisure Airline Travel Use
(Survey Questions 50 and 51)

	Active Duty (n=208)		Civilians (n=190)		Retirees (n=226)		**Total Cases (n=624)**	
	n	%	n	%	n	%	**n**	**%**
Most used contractor in past 12 months:								
On-post travel services contractor	23	11%	27	15%	13	6%	**63**	**10%**
Off-post commercial travel services	28	14%	44	24%	55	26%	**127**	**23%**
Internet	67	33%	34	19%	21	10%	**122**	**17%**
Other	32	16%	23	13%	31	15%	**86**	**14%**
Does not apply	52	26%	53	29%	91	43%	**196**	**35%**
Use of on-post contractor in past 12 months:								
0 times	164	80%	137	77%	190	90%	**491**	**84%**
1-2 times	33	16%	34	19%	16	8%	**83**	**13%**
3 or more times	8	4%	8	4%	4	2%	**20**	**3%**

Leisure Time, Satisfaction and Program Information

Exhibit 2-71 presents the results for two questions on the survey related to Armed Forces Recreation Center use. The first question asks respondents to identify which Armed Forces Recreation Centers they have visited in the past 12 months. The column percents for this question will not add to 100% since respondents could select more than one recreation center. Respondents were also asked to indicate the last time they visited an Armed Forces Recreation Center. The results for both questions are presented by patron group and for the total of the three patron groups.

Exhibit 2-71
Armed Forces Recreation Center Use
(Survey Questions 52 and 53)

	Active Duty (n=208)		Civilians (n=190)		Retirees (n=226)		**Total Cases (n=624)**	
	n	%	n	%	n	%	**n**	**%**
Armed Forces Recreation Centers visited in past 12 months:								
Haven't visited one	170	82%	163	86%	188	83%	**521**	**84%**
Hale Koa Hotel	8	4%	6	3%	15	7%	**29**	**5%**
Shades of Green	15	7%	8	4%	6	3%	**29**	**4%**
Dragon Hill Lodge	6	3%	0	0%	3	1%	**9**	**1%**
Armed Forces Recreation Center—Europe	7	3%	2	1%	6	3%	**15**	**2%**
Most recent visit to an Armed Forces Recreation Center:								
Haven't visited one	40	20%	81	45%	50	23%	**171**	**30%**
Within the past 12 months	34	17%	31	17%	30	14%	**95**	**16%**
1-3 years ago	58	28%	31	17%	24	11%	**113**	**17%**
4-5 years ago	25	12%	8	4%	16	8%	**49**	**7%**
More than 5 years ago	48	23%	28	16%	93	44%	**169**	**30%**

Leisure Time, Satisfaction and Program Information

Survey respondents were asked to identify all sources through which they hear about recreation and club events offered at the installation (Exhibit 2-72). Columns will not sum to 100% since respondents could mark multiple sources. The publicity sources are listed in descending rank order based on the "Total Cases" column, which shows the total number and percentage of respondents who chose each source. The information presented is intended to assist you in determining where individuals are most likely to get MWR information depending upon their status. This information may be helpful in planning or targeting your publicity efforts.

Exhibit 2-72
Sources of MWR Program Information
(Survey Question 18)

	Active Duty (n=208)		Civilians (n=190)		Retirees (n=226)		**Total Cases (n=624)**	
	n	%	n	%	n	%	**n**	**%**
Post newspaper	160	77%	147	77%	119	53%	**426**	**66%**
E-mail	121	58%	123	65%	18	8%	**262**	**37%**
Flyers	88	42%	88	46%	56	25%	**232**	**36%**
From friends and neighbors	74	36%	40	21%	68	30%	**182**	**28%**
From bulletin boards on post	66	32%	62	33%	51	23%	**179**	**28%**
From other unit members or co-workers	66	32%	64	34%	21	9%	**151**	**22%**
MWR publication	43	21%	31	16%	53	23%	**127**	**20%**
Marquees/billboards	39	19%	25	13%	29	13%	**93**	**14%**
I never hear anything	7	3%	7	4%	41	18%	**55**	**10%**
From unit or post command or supervisor	22	11%	12	6%	6	3%	**40**	**5%**
Internet	12	6%	15	8%	4	2%	**31**	**5%**
Other	4	2%	1	1%	16	7%	**21**	**4%**
From radio	1	0%	3	2%	9	4%	**13**	**3%**
From television	1	0%	3	2%	12	5%	**16**	**3%**
My child(ren) let(s) me know	13	6%	1	1%	4	2%	**18**	**2%**

Army Community Service

Survey respondents were presented with a list of Army Community Service (ACS) programs and services and were asked to respond to two questions. First, respondents were asked to indicate if they were aware of the existence of the ACS program at the installation. Second, if they had used the program, respondents were asked to indicate if they were satisfied or dissatisfied with the services that they received. Exhibit 2-73 presents the results of these questions for all respondents and for active duty, civilians and retirees. The percentage of respondents who were aware of the program is based on the total number of respondents in the patron group, found next to the patron group name. Because respondents were asked to mark their level of satisfaction with the program only if they had used it, the total number of respondents who answered that question (presented in the column marked "Total Cases") is likely to be less than the number of respondents in that patron group.

Exhibit 2-73
Awareness of and Satisfaction with ACS Programs
(Survey Question 42)

	Aware of Program		Satisfied		Dissatisfied		**Total Cases**
	n	%	n	%	n	%	**n**
All Respondents: (n=629)							
Information and referral	301	47%	96	93%	7	7%	**103**
Outreach programs	144	22%	21	98%	1	2%	**22**
Family Support Groups, deployment/reunion briefings	216	34%	31	94%	2	6%	**33**
Relocation Assistance Program	357	52%	122	91%	12	9%	**134**
Family Advocacy Program	268	40%	36	92%	4	8%	**40**
Crisis intervention	200	31%	18	90%	2	10%	**20**
Money management classes, budgeting assistance	236	35%	34	94%	2	6%	**36**
Financial counseling, including tax assistance	288	44%	51	97%	1	3%	**52**
Consumer information	138	21%	26	93%	2	7%	**28**
Family Member Employment Assistance Program	185	28%	24	89%	4	11%	**28**
Foster child care	66	10%	5	100%	0	0%	**629**
Exceptional Family Member Program	226	32%	35	88%	5	12%	**40**
Army Family Team Building	215	31%	31	84%	7	16%	**38**

Exhibit 2-73 (continued)
Awareness of and Satisfaction with ACS Programs
(Survey Question 42)

	Aware of Program		Satisfied		Dissatisfied		Total Cases
	n	%	n	%	n	%	**n**
Active Duty: (n=208)							
Information and referral	112	54%	49	96%	2	4%	**51**
Outreach programs	52	25%	6	86%	1	14%	**7**
Family Support Groups, deployment/reunion briefings	76	37%	16	94%	1	6%	**17**
Relocation Assistance Program	159	76%	85	91%	8	9%	**93**
Family Advocacy Program	111	53%	19	86%	3	14%	**22**
Crisis intervention	67	32%	9	90%	1	10%	**10**
Money management classes, budgeting assistance	98	47%	22	96%	1	4%	**23**
Financial counseling, including tax assistance	112	54%	30	100%	0	0%	**208**
Consumer information	57	27%	16	94%	1	6%	**17**
Family Member Employment Assistance Program	75	36%	12	80%	3	20%	**15**
Foster child care	24	12%	3	100%	0	0%	**208**
Exceptional Family Member Program	111	53%	27	87%	4	13%	**31**
Army Family Team Building	98	47%	18	78%	5	22%	**23**
Civilians: (n=190)							
Information and referral	79	42%	11	73%	4	27%	**15**
Outreach programs	47	25%	6	100%	0	0%	**190**
Family Support Groups, deployment/reunion briefings	68	36%	3	75%	1	25%	**4**
Relocation Assistance Program	106	56%	18	82%	4	18%	**22**
Family Advocacy Program	96	51%	9	90%	1	10%	**10**
Crisis intervention	76	40%	3	75%	1	25%	**4**
Money management classes, budgeting assistance	82	43%	9	90%	1	10%	**10**
Financial counseling, including tax assistance	101	53%	13	93%	1	7%	**14**
Consumer information	42	22%	5	83%	1	17%	**6**
Family Member Employment Assistance Program	62	33%	3	75%	1	25%	**4**
Foster child care	20	11%	0	0%	0	0%	**190**
Exceptional Family Member Program	68	36%	3	75%	1	25%	**4**
Army Family Team Building	74	39%	6	75%	2	25%	**8**
Retirees: (n=226)							
Information and referral	107	47%	36	100%	0	0%	**226**
Outreach programs	45	20%	9	100%	0	0%	**226**
Family Support Groups, deployment/reunion briefings	71	31%	12	100%	0	0%	**226**
Relocation Assistance Program	91	40%	19	100%	0	0%	**226**
Family Advocacy Program	60	27%	8	100%	0	0%	**226**
Crisis intervention	56	25%	6	100%	0	0%	**226**
Money management classes, budgeting assistance	56	25%	3	100%	0	0%	**226**
Financial counseling, including tax assistance	74	33%	8	100%	0	0%	**226**
Consumer information	39	17%	5	100%	0	0%	**226**
Family Member Employment Assistance Program	47	21%	9	100%	0	0%	**226**
Foster child care	22	10%	2	100%	0	0%	**226**
Exceptional Family Member Program	47	21%	5	100%	0	0%	**226**
Army Family Team Building	43	19%	7	100%	0	0%	**226**

Army Community Service

Respondents were asked to what extent ACS programs at your installation positively impact different aspects of their lives. Exhibit 2-74 presents these data for all respondents and for active duty, civilians and retirees. The number of people within a patron group who responded to each item is presented in the column marked "Total Cases."

Exhibit 2-74
Impact of ACS Programs
(Survey Question 43)

	Very Great/ Great Extent		Moderate Extent		Slight/ No Extent		Does Not Apply		**Total Cases**
	n	%	n	%	n	%	n	%	**n**
All Respondents: (n=629)									
Satisfaction with your job	24	5%	30	6%	143	24%	291	65%	**488**
Personal job performance/readiness	21	4%	23	4%	152	26%	289	66%	**485**
Unit cohesion and teamwork	17	4%	38	7%	164	27%	269	62%	**488**
Unit readiness	24	4%	21	3%	156	26%	284	67%	**485**
Relationship with your spouse	15	3%	13	3%	159	28%	298	66%	**485**
Relationship with your children	13	3%	13	2%	154	27%	303	69%	**483**
Family's adjustment to Army life	17	3%	21	3%	130	21%	313	73%	**481**
Family preparedness for deployments	22	3%	13	2%	124	20%	322	74%	**481**
Ability to manage your finances	9	2%	17	3%	167	29%	290	66%	**483**
Feeling like part of the military community	42	9%	52	10%	170	31%	228	50%	**492**
Feeling that Army cares about its people	80	17%	63	11%	158	29%	199	44%	**500**
Active Duty: (n=208)									
Satisfaction with your job	9	5%	15	8%	89	47%	76	40%	**189**
Personal job performance/readiness	8	4%	12	6%	94	50%	74	39%	**188**
Unit cohesion and teamwork	4	2%	22	12%	106	56%	58	31%	**190**
Unit readiness	15	8%	16	8%	100	52%	60	31%	**191**
Relationship with your spouse	7	4%	6	3%	94	50%	82	43%	**189**
Relationship with your children	6	3%	11	6%	93	49%	79	42%	**189**
Family's adjustment to Army life	9	5%	17	9%	91	48%	71	38%	**188**
Family preparedness for deployments	17	9%	10	5%	86	46%	76	40%	**189**
Ability to manage your finances	4	2%	9	5%	103	54%	74	39%	**190**
Feeling like part of the military community	13	7%	23	12%	91	48%	64	34%	**191**
Feeling that Army cares about its people	25	13%	36	19%	81	42%	49	26%	**191**

Exhibit 2-74 (continued)
Impact of ACS Programs
(Survey Question 43)

	Very Great/ Great Extent		Moderate Extent		Slight/ No Extent		Does Not Apply		**Total Cases**
	n	%	n	%	n	%	n	%	**n**
Civilians: (n=190)									
Satisfaction with your job	11	7%	10	6%	41	26%	96	61%	**158**
Personal job performance/readiness	10	6%	5	3%	44	28%	99	63%	**158**
Unit cohesion and teamwork	8	5%	14	9%	45	28%	93	58%	**160**
Unit readiness	5	3%	3	2%	44	28%	105	67%	**157**
Relationship with your spouse	2	1%	2	1%	41	26%	112	71%	**157**
Relationship with your children	3	2%	1	1%	40	26%	112	72%	**156**
Family's adjustment to Army life	2	1%	2	1%	27	17%	124	80%	**155**
Family preparedness for deployments	1	1%	1	1%	25	16%	129	83%	**156**
Ability to manage your finances	2	1%	6	4%	44	28%	103	66%	**155**
Feeling like part of the military community	8	5%	17	11%	49	32%	81	52%	**155**
Feeling that Army cares about its people	20	13%	17	11%	46	29%	77	48%	**160**
Retirees: (n=226)									
Satisfaction with your job	4	3%	5	4%	13	9%	119	84%	**141**
Personal job performance/readiness	3	2%	6	4%	14	10%	116	83%	**139**
Unit cohesion and teamwork	5	4%	2	1%	13	9%	118	86%	**138**
Unit readiness	4	3%	2	1%	12	9%	119	87%	**137**
Relationship with your spouse	6	4%	5	4%	24	17%	104	75%	**139**
Relationship with your children	4	3%	1	1%	21	15%	112	81%	**138**
Family's adjustment to Army life	6	4%	2	1%	12	9%	118	86%	**138**
Family preparedness for deployments	4	3%	2	1%	13	10%	117	86%	**136**
Ability to manage your finances	3	2%	2	1%	20	14%	113	82%	**138**
Feeling like part of the military community	21	14%	12	8%	30	21%	83	57%	**146**
Feeling that Army cares about its people	35	23%	10	7%	31	21%	73	49%	**149**

Army Community Service

Survey respondents were asked to indicate the concerns they have about using ACS programs at their installation, regardless of whether they had used any of the services. Exhibit 2-75 presents this information for each patron group and for all respondents. Column percents will not add to 100% since respondents could select more than one reason. The last column, "Total Cases," provides both the sum and the percent of responses in each category.

Exhibit 2-75
Concerns About Using ACS Programs
(Survey Question 44)

	Active Duty (n=208)		Civilians (n=190)		Retirees (n=226)		**Total Cases (n=624)**	
	n	%	n	%	n	%	**n**	**%**
No concerns with ACS	115	55%	94	49%	108	48%	**317**	**50%**
Not aware of programs or services	20	10%	23	12%	22	10%	**65**	**11%**
Prefer to use off-post services	21	10%	31	16%	19	8%	**71**	**11%**
Programs don't meet my needs	22	11%	16	8%	23	10%	**61**	**10%**
Not interested in programs/services	27	13%	19	10%	11	5%	**57**	**8%**
Lack of program information in the unit	13	6%	9	5%	4	2%	**26**	**4%**
Info. does not remain confidential	9	4%	7	4%	1	0%	**17**	**2%**
Unit leaders don't support programs	3	1%	6	3%	1	0%	**10**	**2%**
Lack of transportation	0	0%	1	1%	4	2%	**5**	**1%**
Not accessible for the disabled	0	0%	1	1%	2	1%	**3**	**1%**

INSTALLATION SPECIFIC QUESTION RESULTS

The last twelve exhibits of this section present the results of several installation specific questions in the survey. Exhibit 2-76 presents the percentage of survey respondents assigned to each unit/organization on your installation. Exhibit 2-77 presents satisfaction ratings for installation specific facilities and programs, Exhibits 2-78 through 2-85 present quality ratings and importance of quality ratings for these facilities and programs, and Exhibit 2-86 presents information regarding options for specific MWR programs. Your installation was also invited to submit up to 10 additional questions reflecting installation specific issues and concerns. The results of these questions are presented in Exhibit 2-87.

Installation Specific Assignments

Exhibit 2-76 shows the units/organizations to which your installation's survey respondents are assigned. The units/organizations are listed in descending order according to the percentage of respondents assigned to them.

Exhibit 2-76
Unit/Organization Assignment
(Survey Question 30)

Unit/Organization	n	%
Other	156	39%
DCSBOS	44	10%
DCST	31	8%
CADET CMD	40	8%
POST	34	8%
DCSCD	38	7%
DCG&CS	24	4%
DCSIM	17	4%
DCSRM	16	4%
CG	21	3%
JWFS	8	2%
DCSA	8	2%

Installation Specific Facilities

This exhibit (2-77) shows respondents' ratings of satisfaction with select installation facilities. Note that only those respondents who indicated that they had used the facility were asked to provide satisfaction ratings. The number and percentage of respondents who gave each rating are presented for the total group of respondents. The far right column presents a mean score for each facility. The mean score was calculated by assigning a number to each rating, 1 = very dissatisfied through 5 = very satisfied, and taking an average of the ratings.

Exhibit 2-77
Satisfaction with Select Installation Facilities – All Respondents
(Survey Question 13)

	Very Dissatisfied		Somewhat Dissatisfied		Satisfied		Somewhat Satisfied		Very Satisfied		**Total Cases**	**Mean Score**
	n	%	n	%	n	%	n	%	n	%	**n**	
Old Point Comfort Marina	5	4%	17	11%	31	22%	44	30%	36	33%	**133**	**3.78**
Fort Monroe Club	20	6%	61	20%	98	34%	52	20%	47	20%	**278**	**3.30**

Installation Specific Facilities

Exhibit 2-78 presents respondent ratings on the quality of the building/facility/space for select installation facilities. Only those respondents who said they had used the facility rated the quality of its building and space. The number and percentage of respondents who gave each rating are presented for the total group of respondents. The far right column presents a mean score for each facility. The mean score was calculated by assigning a number to each rating, 1 = very poor through 5 = very good, and taking an average of the ratings.

Exhibit 2-78
Quality of Building/Facility/Space for Select Installation Facilities – All Respondents
(Survey Question 13)

	Very Poor		Poor		Adequate		Good		Very Good		**Total Cases**	**Mean Score**
	n	%	n	%	n	%	n	%	n	%	**n**	
Old Point Comfort Marina	2	2%	8	6%	41	26%	50	37%	34	29%	**135**	**3.86**
Fort Monroe Club	6	2%	37	11%	92	32%	92	34%	50	21%	**277**	**3.62**

Installation Specific Facilities

Exhibit 2-79 presents importance of quality ratings given to each installation specific facility's building/facility/space. Only those respondents who said they had used the facility rated the importance of the quality of its building and space. The number and percentage of respondents who gave each rating are presented for the total group of respondents. The far right column presents a mean score for each facility. The mean score was calculated by assigning a number to each rating, 1 = not important at all through 5 = very important, and taking an average of the ratings.

Exhibit 2-79
Importance of Quality of Building/Facility/Space
for Select Installation Facilities – All Respondents
(Survey Question 13)

	Not Important At All		Not Important		Somewhat Important		Important		Very Important		**Total Cases**	**Mean Score**
	n	%	n	%	n	%	n	%	n	%	**n**	
Fort Monroe Club	2	1%	9	3%	51	17%	129	46%	86	33%	**277**	**4.06**
Old Point Comfort Marina	1	0%	4	3%	32	23%	64	47%	33	27%	**134**	**3.97**

Installation Specific Facilities

Exhibit 2-80 shows the quality ratings given to the equipment/furnishings of each installation specific facility by different patron groups. Equipment/furnishings may include sports equipment, furniture, lighting, etc. The number and percentage of respondents who gave each rating are presented for the total group of respondents. Only respondents who reported that they had used the facility provided quality ratings. The far right column presents a mean score for each program. The mean score was calculated by assigning a number to each rating, 1 = very poor through 5 = very good, and taking an average of the ratings.

Exhibit 2-80
Quality of Equipment/Furnishings for Select Installation Facilities – All Respondents
(Survey Question 13)

	Very Poor		Poor		Adequate		Good		Very Good		**Total Cases**	**Mean Score**
	n	%	n	%	n	%	n	%	n	%	**n**	
Old Point Comfort Marina	2	2%	5	3%	55	37%	44	31%	29	27%	**135**	**3.80**
Fort Monroe Club	6	2%	37	12%	116	41%	80	29%	38	17%	**277**	**3.48**

Installation Specific Facilities

Exhibit 2-81 shows the importance of quality ratings given to the equipment/furnishings of each installation specific facility. Equipment/furnishings may include sports equipment, furniture, lighting, etc. The number and percentage of respondents who gave each rating are presented for the total group of respondents. Only respondents who had used the facility provided quality importance ratings. The far right column presents a mean score for each facility. The mean score was calculated by assigning a number to each rating, 1 = not important at all through 5 = very important, and taking an average of the ratings.

Exhibit 2-81
Importance of Quality of Equipment/Furnishings
for Select Installation Facilities – All Respondents
(Survey Question 13)

	Not Important At All		Not Important		Somewhat Important		Important		Very Important		**Total Cases**	**Mean Score**
	n	%	n	%	n	%	n	%	n	%	**n**	
Fort Monroe Club	0	0%	9	3%	51	17%	132	46%	85	33%	**277**	**4.10**
Old Point Comfort Marina	0	0%	4	2%	30	21%	65	47%	36	30%	**135**	**4.04**

Installation Specific Facilities

Exhibit 2-82 shows personnel quality ratings given by installation specific facility users. Only those respondents who used the facility rated personnel quality. The number and percentage of respondents who gave each rating are presented for the total group of respondents. The far right column presents a mean score for each facility. The mean score was calculated by assigning a number to each rating, 1 = very poor through 5 = very good, and taking an average of the ratings.

Exhibit 2-82
Quality of Personnel for Select Installation Facilities – All Respondents
(Survey Question 13)

	Very Poor		Poor		Adequate		Good		Very Good		**Total Cases**	**Mean Score**
	n	%	n	%	n	%	n	%	n	%	**n**	
Old Point Comfort Marina	2	2%	5	2%	36	26%	46	30%	45	41%	**134**	**4.05**
Fort Monroe Club	10	2%	21	7%	84	29%	93	33%	69	29%	**277**	**3.79**

Installation Specific Facilities

Exhibit 2-83 shows the importance of quality ratings given to the personnel of each installation specific facility. The number and percentage of respondents who gave each rating are presented for the total group of respondents. Again, only respondents who had used the facility provided quality importance ratings. The far right column presents a mean score for each facility. The mean score was calculated by assigning a number to each rating, 1 = not important at all through 5 = very important, and taking an average of the ratings.

Exhibit 2-83
Importance of Quality of Personnel for Select Installation Facilities – All Respondents
(Survey Question 13)

	Not Important At All		Not Important		Somewhat Important		Important		Very Important		**Total Cases**	**Mean Score**
	n	%	n	%	n	%	n	%	n	%	**n**	
Old Point Comfort Marina	0	0%	0	0%	8	4%	51	37%	74	58%	**133**	**4.54**
Fort Monroe Club	0	0%	2	1%	19	7%	101	35%	156	57%	**278**	**4.48**

Installation Specific Facilities

Exhibit 2-84 presents the mean quality ratings for the building, equipment and personnel of each facility specific to your installation and an average of the three, the overall mean. The overall mean column is based only on the respondents who rated all three aspects of the facility. Thus, the "n"s for the overall mean will differ from individual quality ratings. Each facility's ratings are shown for the three patron groups.

Exhibit 2-84
Mean Quality Ratings for Select Installation Facilities – All Respondents
(Survey Question 13)

	Quality of Building		Quality of Equipment		Quality of Personnel		**Total Cases**	**Overall Quality**
	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Old Point Comfort Marina	135	3.86	135	3.80	134	4.05	**133**	**3.91**
Fort Monroe Club	277	3.62	277	3.48	277	3.79	**277**	**3.62**

Installation Specific Facilities

Exhibit 2-85 presents the mean quality importance ratings for the building, equipment and personnel of each facility specific to your installation and an average of the three, the overall mean. The overall mean column is based only on the respondents who rated the importance of the quality of all three aspects of the facility. Thus, the "n"s for the overall mean will differ from individual quality importance ratings. Each facility's ratings are shown for the three patron groups.

Exhibit 2-85
Mean Importance of Quality Ratings for Select Installation Facilities – All Respondents
(Survey Question 13)

	Importance of Quality of Building		Importance of Quality of Equipment		Importance of Quality of Personnel		**Total Cases**	**Overall Quality Importance**
	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Fort Monroe Club	277	4.06	277	4.10	278	4.48	**277**	**4.21**
Old Point Comfort Marina	134	3.97	135	4.04	133	4.54	**132**	**4.18**

Installation Specific Facilities

Exhibit 2-86 shows what respondents felt were the best options for facilities at your installation that may be affected by budget cuts. The facilities listed below were selected by your installation MWR staff. Responses are presented for each facility by patron group.

Exhibit 2-86
What Is The Best Option for Each Program/Facility?
(Survey Question 16)
NOT APPLICABLE

Installation Specific Questions

Each installation that participated in the Leisure Needs Survey was provided the opportunity to include ten additional questions on items of particular interest to their MWR programs and/or installation. This exhibit shows the responses for these questions by patron group. The number of respondents in each patron group who selected each response and the percent they represent out of the total number of their patron group who answered the question are provided. A total number of cases, representing all patron group respondents, is found in the far right column. If the question was multiple response (more than one answer could be selected), columns will not add to 100%. If your installation chose not to include any tailored questions, no information is presented.

Exhibit 2-87
Installation Specific Questions
(Survey Questions 57 through 66)

57. If a car wash were available on Fort Monroe, how often would you use it?

	Active Duty (n = 208)		Civilians (n = 190)		Retirees (n = 226)		**Total Cases (n = 624)**	
	n	%	n	%	n	%	**n**	**%**
Weekly	55	26%	30	16%	43	19%	**128**	**19%**
Monthly	61	29%	51	27%	44	19%	**156**	**24%**
Quarterly	23	11%	20	11%	10	4%	**53**	**8%**
I wouldn't use it	59	28%	80	42%	114	50%	**253**	**44%**

58. How often do you entertain for business/personal reasons?

	Active Duty (n = 208)		Civilians (n = 190)		Retirees (n = 226)		**Total Cases (n = 624)**	
	n	%	n	%	n	%	**n**	**%**
Monthly	73	35%	51	27%	55	24%	**179**	**27%**
Quarterly	32	15%	17	9%	15	7%	**64**	**9%**
Annually	4	2%	3	2%	6	3%	**13**	**2%**
Special occasions	60	29%	80	42%	81	36%	**221**	**37%**
I don't entertain	32	15%	32	17%	53	23%	**117**	**20%**

Exhibit 2-87
Installation Specific Questions
(Survey Questions 57 through 66)

59. When you plan a social function, where do you normally hold it?

	Active Duty (n = 208)		Civilians (n = 190)		Retirees (n = 226)		**Total Cases (n = 624)**	
	n	%	n	%	n	%	**n**	**%**
Fort Monroe Club	7	3%	6	3%	8	4%	**21**	**3%**
Other military club	1	0%	1	1%	12	5%	**14**	**3%**
Hotel or restaurant	31	15%	22	12%	24	11%	**77**	**12%**
Meeting hall (church, VFW, etc)	5	2%	6	3%	11	5%	**22**	**4%**
Home	143	69%	129	68%	132	58%	**404**	**64%**

60. When choosing where to hold a function, what matters most in your choice? (Select your top two choices only)

	Active Duty (n = 208)		Civilians (n = 190)		Retirees (n = 226)		**Total Cases (n = 624)**	
	n	%	n	%	n	%	**n**	**%**
Quality of facility	57	27%	65	34%	75	33%	**197**	**32%**
Quality of service	72	35%	55	29%	67	30%	**194**	**30%**
Quality of food	100	48%	111	58%	109	48%	**320**	**52%**
Location	56	27%	54	28%	54	24%	**164**	**26%**
Price	74	36%	54	28%	66	29%	**194**	**30%**

61. When you are looking for a place to hold a function, what sources do you use?

	Active Duty (n = 208)		Civilians (n = 190)		Retirees (n = 226)		**Total Cases (n = 624)**	
	n	%	n	%	n	%	**n**	**%**
Recommendations from friends	155	75%	145	76%	139	62%	**439**	**69%**
Yellow Pages	40	19%	22	12%	21	9%	**83**	**12%**
Newspaper ads	16	8%	14	7%	15	7%	**45**	**7%**
Other	39	19%	43	23%	73	32%	**155**	**26%**

Exhibit 2-87
Installation Specific Questions
(Survey Questions 57 through 66)

62. How many children ages 6-18 do you have?

	Active Duty (n = 208)		Civilians (n = 190)		Retirees (n = 226)		**Total Cases (n = 624)**	
	n	%	n	%	n	%	**n**	**%**
None	80	38%	128	67%	180	80%	**388**	**68%**
One	51	25%	29	15%	21	9%	**101**	**14%**
Two	48	23%	19	10%	11	5%	**78**	**10%**
Three	18	9%	3	2%	0	0%	**21**	**2%**
Four	6	3%	1	1%	0	0%	**7**	**1%**
Five or more	0	0%	0	0%	1	0%	**1**	**0%**

63. Do you use School Age Services (SAS) at Fort Monroe?

	Active Duty (n = 208)		Civilians (n = 190)		Retirees (n = 226)		**Total Cases (n = 624)**	
	n	%	n	%	n	%	**n**	**%**
Does not apply, I do not have school age children	84	40%	137	72%	189	84%	**410**	**72%**
I have school age children, but I do not use the services	107	51%	44	23%	22	10%	**173**	**22%**
Yes	9	4%	0	0%	2	1%	**11**	**1%**

64. If you use SAS, how much longer will you be in the area?

	Active Duty (n = 208)		Civilians (n = 190)		Retirees (n = 226)		**Total Cases (n = 624)**	
	n	%	n	%	n	%	**n**	**%**
Does not apply, I do not use SAS	158	76%	148	78%	167	74%	**473**	**76%**
One year	7	3%	0	0%	2	1%	**9**	**1%**
Two years	3	1%	0	0%	0	0%	**3**	**0%**
Three years	2	1%	0	0%	0	0%	**2**	**0%**
Permanent resident	3	1%	4	2%	21	9%	**28**	**5%**

Exhibit 2-87
Installation Specific Questions
(Survey Questions 57 through 66)

65. Which of the following special events have you attended? (Mark all that apply)

	Active Duty (n = 208)		Civilians (n = 190)		Retirees (n = 226)		**Total Cases (n = 624)**	
	n	%	n	%	n	%	**n**	**%**
Fourth at the Fort	102	49%	104	55%	134	59%	**340**	**56%**
Seafood Fling	72	35%	69	36%	59	26%	**200**	**31%**
Hampton Cup Regatta	55	26%	59	31%	67	30%	**181**	**30%**
Tatoo	95	46%	73	38%	56	25%	**224**	**33%**
Music Under the Stars	108	52%	96	51%	102	45%	**306**	**48%**
Cotillion	16	8%	6	3%	6	3%	**28**	**4%**

66. Which of the following events would you attend if offered? (Select your top choice only)

	Active Duty (n = 208)		Civilians (n = 190)		Retirees (n = 226)		**Total Cases (n = 624)**	
	n	%	n	%	n	%	**n**	**%**
Smooth Jazz Concert	33	16%	39	21%	28	12%	**100**	**16%**
Live Comedy	8	4%	19	10%	16	7%	**43**	**8%**
Oktoberfest	39	19%	32	17%	55	24%	**126**	**21%**
TGIF Pool Party	3	1%	3	2%	7	3%	**13**	**2%**
Cinco de Mayo	6	3%	2	1%	4	2%	**12**	**2%**

SECTION THREE: MWR FACILITY ANALYSIS
TABLE OF CONTENTS

INTRODUCTION TO MWR FACILITY ANALYSIS 3-2

THE FACILITY QUALITY GRIDS 3-3

Exhibit 3-1: MWR Facility Quality Grid 3-5
Exhibit 3-2: MWR Facility Quality Grid - Building/Space 3-6
Exhibit 3-3: MWR Facility Quality Grid - Equipment/Furnishings 3-7
Exhibit 3-4: MWR Facility Quality Grid - Personnel 3-8

FACILITY USAGE AND QUALITY RATINGS: ARMY AND MACOM COMPARISONS 3-9

Exhibit 3-5: Facility Usage and Quality Ratings Army Baseline Comparisons 3-10
Exhibit 3-6: Facility Usage and Quality Ratings TRADOC Baseline Comparisons 3-11

DATA APPLICATIONS TO INCREASE FACILITY/PROGRAM USE 3-12

GUIDE TO FACILITY ANALYSES WORKSHEETS 3-18

Facility Evaluation Worksheet Examples 3-19
Customer Profile Worksheet Examples 3-22
Strategic Marketing Analysis Worksheet Examples 3-24

INDIVIDUAL FACILITY WORKSHEETS 3-26

Army Lodging 3-26
Arts & Crafts Center 3-29
Athletic Fields 3-32
Automotive Skills Center 3-35
Bowling Center 3-38
Bowling Ctr. Food & Bev. Operations 3-41
Bowling Pro Shop 3-44
Cabins & Campgrounds 3-47
Child Development Center 3-50
Fitness Center/Gymnasium 3-53
Fort Monroe Club 3-56
ITR Office/Commercial Travel Agency 3-59
Library 3-62
Old Point Comfort Marina 3-65
Post Picnic Areas 3-68
Recreation Ctr./Comm. Activity Ctr. 3-71
Recreational Equip. Checkout 3-74
Swimming Pool 3-77
Tennis Courts 3-80
Youth Center 3-83

SECTION THREE
MWR FACILITY ANALYSIS

INTRODUCTION TO MWR FACILITY ANALYSIS

The MWR Facility Analysis section of the Leisure Needs Survey Report includes seven main components:

- An overall quality grid that categorizes each of your MWR facilities according to the average of the three quality components (i.e., building/facility/space, equipment/furnishings and personnel) and the importance of that quality
- A quality grid that categorizes each of your MWR facilities according to the quality of their building/facility/space and the importance of that quality
- A quality grid that categorizes each of your MWR facilities according to the quality of their equipment/furnishings and the importance of that quality
- A quality grid that categorizes each of your MWR facilities according to the quality of their personnel and the importance of that quality
- A facility evaluation worksheet for each facility that provides information by patron group on usage, satisfaction, quality and importance of quality
- A customer profile worksheet for each facility that provides a demographic overview of those respondents who used the facility
- A strategic marketing analysis worksheet for each facility comparing your facility with Army-wide averages and with your MACOM averages on facility use, facility quality and facility importance of quality.

The information presented in this section is based on responses to questions about use, satisfaction and quality of up to 21 standard and 12 tailored recreational facilities at your installation (Questions 13-15) on the 2000 Leisure Needs Survey. This section provides instructions on how to interpret the results of the facility analyses. It is presented in the following five subsections:

- The Facility Quality Grids
- Facility Usage and Quality Ratings: Army and MACOM Comparisons
- Data Applications to Increase Facility/Program Use
- Guide to Facility Analyses Worksheets
- Individual Facility Worksheets.

Each of these facility analyses components is explained on the next page.

1. **The Facility Quality Grids.** The four quality grids presented in this subsection give you a "snapshot" of how your patrons feel about quality and the importance of quality for each of your facilities.

2. **Facility Usage and Quality Ratings: Army and MACOM Comparisons.** These two exhibits show how each facility at your installation compares to similar facilities throughout the Army and your MACOM with respect to quality and usage.

3. **Data Applications to Increase Facility/Program Use.** This subsection provides useful strategies to identify problem facilities and to develop plans to correct these problems.

4. **Guide to Facility Analyses Worksheets.** This subsection describes the components of the Facility Worksheets.

5. **Facility Worksheets.** The data for each facility is reported in three worksheets: Facility Evaluation Worksheet, Customer Profile Worksheet, and Strategic Marketing Analysis Worksheet.

THE FACILITY QUALITY GRIDS

Four Facility Quality Grids are presented next in this section (see Exhibits 3-1 to 3-4). The first grid is an overall look at the quality and the importance of quality for your installation's MWR facilities. Following this overall quality assessment are three grids which focus on specific facility quality components:

- Building/facility/space
- Equipment/furnishings
- Personnel.

The Quality Grids are four-cell, four-category matrices. They provide "snapshots" of how your patrons feel about the quality and the importance of quality for each of your facilities. Specifically, the Quality Grids graphically depict whether the quality of each facility's building/facility/space, equipment/furnishings and personnel is adequate or inadequate. They also show whether the quality of each facility's building/facility/space, equipment/furnishings and personnel is important or unimportant to users.

The statistical bases for the grid categorizations are the Quality and Importance of Quality means for each facility's building/facility/space, equipment/furnishings, and personnel. The quality of a particular facility component is considered adequate if its mean (i.e., the average of all ratings) falls above a score of 3 (out of 5) on the Quality scale, but inadequate if its mean falls below a score of 3. Similarly, the quality of a particular facility component is considered important if its mean falls above a score of 3 (out of 5) on the Importance of Quality scale, but unimportant if its mean falls below a score of 3.

MWR Facility Quality Grid Classifications

Your installation facility quality ratings fall into one of four categories. Following is a discussion of each of these market quality categories.

1. **Keep Up The Good Work (Adequate Quality, Quality Is Important).** If a particular component of a facility, for example Equipment/Furnishings, is deemed to have adequate quality and the quality of that component of the facility is important to users, then you should keep up the good work. Users of this facility think that this component meets or exceeds their needs. Although there may be specific problem areas that need attention, this component probably does not need immediate management improvements.

2. **Possible Overkill (Adequate Quality, Quality Is Unimportant).** When the quality of a particular component of a facility, for example Building/Facility/ Space, is considered adequate, but unimportant, efforts to improve the quality of this component may not be necessary. In other words, this component is probably least in need of management improvements.

3. **Concentrate Here (Inadequate Quality, Quality Is Important).** If the quality of a particular component of a facility is important to users, yet users consider the quality to be inadequate, this component is most in need of attention, and you should concentrate on improving it.

4. **Low Priority (Inadequate Quality, Quality Is Unimportant).** When the quality of a particular component of a facility is considered inadequate and unimportant, then improvements should be given low priority because users would view any improvements in quality as unnecessary.

EXHIBIT 3-1
MWR FACILITY QUALITY GRID - OVERALL

	CONCENTRATE HERE	KEEP UP THE GOOD WORK
QUALITY VERY IMPORTANT		Army Lodging Arts & Crafts Center Athletic Fields Automotive Skills Center Bowling Center Bowling Ctr. Food & Bev. Operations Bowling Pro Shop Cabins & Campgrounds Child Development Center Fitness Center/Gymnasium Fort Monroe Club ITR Office/Commercial Travel Agency Library Old Point Comfort Marina Post Picnic Areas Recreation Ctr./Comm. Activity Ctr. Recreational Equip. Checkout Swimming Pool Tennis Courts Youth Center
	LOW PRIORITY	**POSSIBLE OVERKILL**
QUALITY NOT IMPORTANT AT ALL		

QUALITY VERY POOR — *QUALITY VERY GOOD*

EXHIBIT 3-2
MWR FACILITY QUALITY GRID - BUILDING/SPACE

	CONCENTRATE HERE	KEEP UP THE GOOD WORK
QUALITY VERY IMPORTANT		Army Lodging Arts & Crafts Center Athletic Fields Automotive Skills Center Bowling Center Bowling Ctr. Food & Bev. Operations Bowling Pro Shop Cabins & Campgrounds Child Development Center Fitness Center/Gymnasium Fort Monroe Club ITR Office/Commercial Travel Agency Library Old Point Comfort Marina Post Picnic Areas Recreation Ctr./Comm. Activity Ctr. Recreational Equip. Checkout Swimming Pool Tennis Courts Youth Center
QUALITY NOT IMPORTANT AT ALL	**LOW PRIORITY**	**POSSIBLE OVERKILL**

QUALITY VERY POOR — *QUALITY VERY GOOD*

EXHIBIT 3-3
MWR FACILITY QUALITY GRID – EQUIPMENT/FURNISHINGS

	CONCENTRATE HERE	KEEP UP THE GOOD WORK
QUALITY VERY IMPORTANT		Army Lodging Arts & Crafts Center Athletic Fields Automotive Skills Center Bowling Center Bowling Ctr. Food & Bev. Operations Bowling Pro Shop Cabins & Campgrounds Child Development Center Fitness Center/Gymnasium Fort Monroe Club ITR Office/Commercial Travel Agency Library Old Point Comfort Marina Post Picnic Areas Recreation Ctr./Comm. Activity Ctr. Recreational Equip. Checkout Swimming Pool Tennis Courts Youth Center
QUALITY NOT IMPORTANT AT ALL	**LOW PRIORITY**	**POSSIBLE OVERKILL**

QUALITY VERY POOR — *QUALITY VERY GOOD*

EXHIBIT 3-4
MWR FACILITY QUALITY GRID - PERSONNEL

	CONCENTRATE HERE	KEEP UP THE GOOD WORK
QUALITY VERY IMPORTANT		Army Lodging Arts & Crafts Center Athletic Fields Automotive Skills Center Bowling Center Bowling Ctr. Food & Bev. Operations Bowling Pro Shop Cabins & Campgrounds Child Development Center Fitness Center/Gymnasium Fort Monroe Club ITR Office/Commercial Travel Agency Library Old Point Comfort Marina Post Picnic Areas Recreation Ctr./Comm. Activity Ctr. Recreational Equip. Checkout Swimming Pool Tennis Courts Youth Center
	LOW PRIORITY	**POSSIBLE OVERKILL**
QUALITY NOT IMPORTANT AT ALL		

QUALITY VERY POOR — *QUALITY VERY GOOD*

FACILITY USAGE, SATISFACTION AND QUALITY RATINGS: ARMY AND MACOM COMPARISONS

Information is provided in Exhibits 3-5 and 3-6 that will allow your MWR managers to see how each facility at your installation compares to similar Army facilities with respect to usage, satisfaction and quality. Specifically, these exhibits compare your facilities' usage, satisfaction and quality ratings with Army and MACOM baselines. (The Army baseline represents the aggregate of the 91 installations surveyed in 2000; the MACOM baseline represents the aggregate of all posts comprising your installation's MACOM.)

A statistical measure, the standard deviation, provides a means for evaluating whether a facility's performance is above average, average or below average. A facility is considered above average if its score is greater than one standard deviation above the baseline mean and below average if its score is more than one standard deviation below the baseline mean. If a facility's score falls within one standard deviation of the baseline mean, its performance is considered average. Thus, if the Army baseline for Fitness Center/Gymnasium is 3.87 and the standard deviation is 0.32, your Fitness Center/Gymnasium's performance would be considered "average" if its score falls between 3.55 and 4.19 (3.87 minus 0.32 and 3.87 plus 0.32). Your Fitness Center/Gymnasium's performance would be "above average" if its score falls above 4.19 and "below average" if its score falls below 3.55.

By knowing the standard deviation of the Army baseline, MWR managers can determine if their facility is performing significantly better or worse with respect to use, satisfaction and quality than similar facilities across the Army. Knowing the standard deviation of the MACOM baseline permits an installation to assess the relative position of each of its facilities in relation to similar facilities within its MACOM. For each MWR facility, ratings of quality were derived by averaging scores on the following three quality components: building/facility/space, equipment/furnishings and personnel.

Exhibit 3-5
Facility Usage and Quality Ratings
Army Baseline Comparisons

	Overall Usage Rates			Overall Satisfaction Ratings			Overall Quality Ratings		
Facility	Post Usage	Army Mean	Baseline SD	Post Rating	Army Mean	Baseline SD	Post Rating	Army Mean	Baseline SD
Army Lodging	3.9%	9.9%	5.3%	3.91	3.75	0.49	4.16	3.83	0.39
Arts & Crafts Center	20.2%	13.9%	9.4%	4.22	3.82	0.36	4.55	3.85	0.30
Athletic Fields	13.0%	23.2%	12.7%	3.81	3.73	0.32	3.90	3.74	0.25
Automotive Skills Center	18.9%	19.1%	11.8%	4.51	3.83	0.39	4.56	3.82	0.36
Bowling Center	19.6%	26.6%	15.4%	3.96	3.84	0.28	4.00	3.83	0.31
Bowling Ctr. Food & Bev. Operations	24.7%	26.4%	15.7%	4.03	3.80	0.25	3.99	3.83	0.28
Bowling Pro Shop	5.6%	6.6%	3.6%	4.24	3.74	0.46	4.20	3.73	0.41
Cabins & Campgrounds	4.8%	7.7%	4.3%	4.64	3.76	0.55	4.62	3.70	0.54
Child Development Center	3.6%	8.0%	5.4%	4.61	3.77	0.49	4.65	3.91	0.42
Fitness Center/Gymnasium	38.1%	48.5%	20.9%	4.00	3.99	0.34	4.09	3.96	0.28
ITR Office/Commercial Travel Agency	15.9%	26.4%	12.4%	4.35	3.88	0.35	4.16	3.89	0.29
Library	31.5%	34.9%	20.5%	4.09	3.88	0.33	4.10	3.93	0.26
Post Picnic Areas	26.9%	19.6%	7.9%	4.14	3.80	0.33	4.21	3.74	0.36
Recreation Ctr./Comm. Activity Ctr.	11.7%	13.4%	9.9%	4.34	3.80	0.36	4.53	3.84	0.33
Recreational Equip. Checkout	11.8%	14.0%	6.8%	4.21	3.89	0.35	4.03	3.87	0.31
Swimming Pool	12.8%	18.7%	12.2%	4.30	3.81	0.49	4.38	3.83	0.47
Tennis Courts	6.6%	8.1%	4.0%	4.14	3.57	0.50	4.02	3.58	0.50
Youth Center	3.1%	8.2%	4.7%	4.41	3.75	0.45	4.58	3.80	0.42

Exhibit 3-6
Facility Usage and Quality Ratings
TRADOC Baseline Comparisons

	Overall Usage Rates			Overall Satisfaction Ratings			Overall Quality Ratings		
Facility	Post Usage	MACOM Mean	Baseline SD	Post Rating	MACOM Mean	Baseline SD	Post Rating	MACOM Mean	Baseline SD
Army Lodging	3.9%	9.7%	2.7%	3.91	3.86	0.27	4.16	3.95	0.26
Arts & Crafts Center	20.2%	10.1%	5.0%	4.22	3.78	0.28	4.55	3.89	0.27
Athletic Fields	13.0%	22.6%	7.0%	3.81	3.81	0.24	3.90	3.83	0.17
Automotive Skills Center	18.9%	15.8%	5.0%	4.51	3.85	0.28	4.56	3.88	0.31
Bowling Center	19.6%	22.4%	7.6%	3.96	3.94	0.24	4.00	3.94	0.24
Bowling Ctr. Food & Bev. Operations	24.7%	22.6%	8.1%	4.03	3.95	0.18	3.99	3.98	0.19
Bowling Pro Shop	5.6%	6.2%	1.8%	4.24	3.85	0.26	4.20	3.84	0.27
Cabins & Campgrounds	4.8%	8.4%	3.9%	4.64	3.88	0.31	4.62	3.87	0.28
Child Development Center	3.6%	6.4%	1.8%	4.61	3.89	0.34	4.65	4.06	0.29
Fitness Center/Gymnasium	38.1%	41.4%	7.6%	4.00	3.93	0.21	4.09	3.92	0.18
ITR Office/Commercial Travel Agency	15.9%	22.7%	10.7%	4.35	4.03	0.23	4.16	4.02	0.18
Library	31.5%	28.9%	9.3%	4.09	3.97	0.26	4.10	4.06	0.18
Post Picnic Areas	26.9%	16.6%	5.5%	4.14	3.89	0.18	4.21	3.85	0.18
Recreation Ctr./Comm. Activity Ctr.	11.7%	9.9%	4.2%	4.34	3.83	0.25	4.53	3.90	0.28
Recreational Equip. Checkout	11.8%	9.6%	3.9%	4.21	3.81	0.22	4.03	3.82	0.17
Swimming Pool	12.8%	17.2%	6.8%	4.30	3.89	0.22	4.38	3.91	0.17
Tennis Courts	6.6%	7.0%	1.5%	4.14	3.56	0.43	4.02	3.70	0.31
Youth Center	3.1%	7.3%	2.1%	4.41	3.82	0.25	4.58	3.89	0.24

Installations included in these MACOM baseline data: Fort Benning, Fort Bliss, Carlisle Barracks, Fort Eustis, Fort Gordon, Fort Huachuca, Fort Jackson, Fort Knox, Fort Leavenworth, Fort Lee, Fort Leonard Wood, Fort Monroe, Presidio of Monterey, Fort Rucker, Fort Sill, Fort Story.

DATA APPLICATIONS TO INCREASE FACILITY/PROGRAM USE

The preceding exhibits provided an overview of two major components of performance for facilities at your installation: quality and usage. In the exhibits that follow, quality and usage data for each facility are presented in greater detail. Before focusing on the data specific to any installation facility, you should gain an understanding of ways you can use these data to improve the programs and facilities offered at your installation. In this subsection, a process will be discussed that uses Leisure Needs Survey data to assist in improving your programs and services. This process has four main steps:

1. Identify Facility/Program Problems
2. Set Goals to Address Problems
3. Develop Action Plans
4. Monitor Plans and Adjust as Necessary.

This process requires that all MWR staff work together, taking an installation level approach to facility and program problem solving. Therefore, it is suggested that all installation MWR managers take part in each step of the process. In this way the managers will be able to provide context to the data in this report and have input into how their facility fits into the installation facility improvement plan. Also, at certain points in the process representatives from other installation service providers (e.g., mental health, etc.) should be consulted. It is important that any improvements made to one facility/program benefit the entire installation and not focus on one facility/program at the expense of others more in need of attention.

Below is a brief explanation of each of the steps of the process along with an example of its application. It is important to note that this process is presented as only one way to use the data from this survey to identify, plan and implement facility improvements. There are many other possible data applications. The process is outlined broadly, so that it can be adapted to each installation's specific needs.

Identify Facility/Program Problems

In this first step, the overview of facility quality and usage is used to identify facilities that may be in need of improvement. After identifying potential "problem" facilities, we examine the survey data to determine the extent of the "problem." The problem identification first focuses on facility quality.

The Quality Grid (Exhibit 3-1) is an important place to start this process. This Quality Grid is an aggregate of the three main quality components of a facility (i.e., building/space, equipment/furnishings and personnel). Thus, in order for the facility to be rated low in this Quality Grid, it must be rated low in at least two to three components, or very low in one component. A facility that is rated low in this Quality Grid should be scrutinized further, since a

low quality rating in an area that users feel is important could result in low patron usage of that facility.

Case Study: Fort Anywhere

MWR managers at Ft. Anywhere reviewed the Quality Grid and found that four facilities were in the "Concentrate Here" cell. The facilities were:

- Bowling Center Pro Shop
- The Ft. Anywhere Restaurant
- Library
- Youth Center

Usage figures (see Exhibits 3-5 and 3-6) should next be reviewed for each facility that has been identified as having a quality problem. The usage figures show the percentage of your total installation population that used a particular facility over a twelve-month period. The MWR facility manager should decide if the usage in these exhibits is near the facility's maximum capacity (e.g., the maximum number of people who would use the facility in a twelve month period, taking into account repeat customers and patrons not available for surveying in the Leisure Needs Survey).

Case Study: Fort Anywhere

The managers for the four facilities under review estimated the capacity for each of their facilities:

- The Bowling Center manager estimated the total number of people who are bowling during the operating hours of the Pro Shop. Then he estimated the percentage of those bowlers who would use the Pro Shop on any given day. He translated this to a percentage of the total population and determined that the Pro Shop was running near capacity.
- The MWR manager for The Ft. Anywhere Restaurant estimated the percentage of total installation population that had used her facility at least once over the last twelve months by developing a complicated formula that took into account total seating capacity, percentage of customers not counted in the Leisure Needs Survey (spouses, children, and guests), and repeat customers. According to her calculations the usage number reported in the survey was approximately 20% of her maximum capacity.
- Similarly the Library manager and the Youth Center manager estimated that their facilities were running at approximately one-half and one-third capacity respectively.

At this point, the MWR managers decided to not make the Bowling Center Pro Shop a top concern for major improvement due to its adequate utilization. The managers did decide however, to investigate the other facilities further.

For each facility identified above (i.e., facilities with low quality/low utilization), the survey data should be closely examined to determine the extent of the quality problem. First look at the components of facility quality (see Exhibits 3-2 to 3-4). If the facility is categorized in the "Concentrate Here" cell in more than one component grid, then you should refer to the facility evaluation worksheets at the end of this section for the actual ratings that underlie the categorization. This will help you evaluate the relative magnitude of the problem. Also, for

some programs (e.g., Youth Services) there are other places within the survey where relevant information is presented (e.g., Exhibit 2-5). For facilities that involve leisure activities (e.g., swimming), the activity worksheets at the end of Section 4 can give you a better understanding of the facility's potential customer base. It is highly recommended that you become familiar with the entire survey report so that you will know where to look for information that could help further explain low quality and/or usage at the facility being assessed.

There are data sources other than the survey that should be used to further understand the extent of a quality problem. Many of these, such as financial records, are gathered routinely and used for other reporting purposes. Data may also be gathered from sources outside the installation, such as industry trends and local economic data.

Case Study: Fort Anywhere

The MWR managers first reviewed the quality grids for building/space, equipment/furnishings and personnel to attempt to identify the extent of the quality problem. They then reviewed the rest of the survey to discover information, in addition to the quality grids, that would help them improve facility utilization.

- Further review of the Quality Grids showed that the Ft. Anywhere Restaurant was rated low in the building/space quality component, the Library was rated low in equipment/furnishings, and the Youth Center was rated low in personnel quality.
- Each manager found different exhibits in the rest of the report that helped them understand more about their facility utilization.
  - The restaurant manager reviewed the dining preferences section of the Leisure Needs Survey Report and noted that the majority of active duty and retirees were spending more for dinner off post than they would for an average entrée at her dining room. This told her that pricing was NOT affecting her usage figures. At this point, the only problem that could be affecting utilization that had been identified for the restaurant was low quality of the building/space.
  - The Library manager noted that his usage figure was half the percentage of people who reported in the Leisure Needs Survey that they read books and/or were a member of a book club. He knew that there was a larger market out there than he was capturing. As with the restaurant, only a quality problem had been identified to account for low utilization.
  - The Youth Center manager noted that there were many more families with children who could participate in Youth Center activities than were coming to the Youth Center. He also noted from the Leisure Needs Survey data that many potential patrons were going off post for services. Finally, he noted that survey respondents gave Youth Services an "Adequate" overall quality rating. This information told the manager that there were probably higher quality competitors off post that were capturing much of his market.

Set Goals to Address Problems

It is very important to set specific goals for the facility/program improvements that need to be made. All goals should be determined by the group of MWR managers, put onto a list and prioritized. Only the top three to five goals should be targeted for the first year so that full attention can be given to achieving them. The goals should include concrete, measurable factors that can be used to monitor and evaluate the progress of the improvements. The goals should be attainable within a set time frame and should be agreed upon by all stakeholder groups. To

facilitate the process, two levels of goals should be developed for the improvement plans: installation goals and facility goals.

At the installation level, goals should describe how the end results of all facility improvements impact the installation community. Goals should be prioritized based on your specific installation and patron needs. These priorities should have been set and agreed upon by all MWR service providers, and should be made independently of any specific facility improvement plan. Data from the Leisure Activity Analysis section of this report can provide information to formulate these installation facility/program improvement goals.

At the facility level, goals should address what specific improvements to the facility will be made.

Case Study: Fort Anywhere

Each manager took the information gained from the Leisure Needs Survey Report and presented it to the MWR management group. The management group used this information along with known installation priorities (e.g., a major priority of the installation was to help young families adjust to military life). They then developed MWR installation level goals, followed by specific facility priorities to enhance those goals.

Installation Goals:

1. Improve the Ft. Anywhere Restaurant building/space and promote young family adjustment to military life by making the restaurant a family dining facility. The goal was set to increase overall usage by 40% in one year.
2. To further improve young family adjustment to military life, improve participation in Army Youth Services activities (at the Youth Center) by improving the quality of personnel. The goal was set to increase participation at the Youth Center by 50% within two years.
3. Improve Library equipment/furnishings (e.g., books, tapes, computers) to improve usage by 25% in one year.

Facility Goals:

1. Ft. Anywhere Restaurant
   a. Remodel dining area
   b. Revise menu
2. Youth Center
   a. Train personnel
   b. Add additional staff
3. Library
   a. Update book and tape collections
   b. Add Internet access

The MWR management group decided to implement the Ft. Anywhere Restaurant improvements in the current year, and then implement the Youth Center and Library improvements the following year.

Develop Action Plans

Multiple action plans should be developed to reach the facility goals. The action plans should target different areas of facility operation that impact quality. The action plans for each of the areas targeted should be able to produce results that are measurable in terms of the results

put forward in the facility goals. Each action plan should also include estimates of constraints, costs, and results that can be used to compare and contrast competing plans.

In developing action plans, it is good to use other facilities at your installation as guides when choosing improvement techniques. This can be done by using data from this report to identify successful facilities and then examining the business practices of those facilities to identify what works. Successful facilities can be identified in much the same way as problem facilities were identified earlier in this process. Examine the Quality Grid (Exhibit 3-1) to find facilities in the "Keep Up the Good Work" cell that serve a similar function to the facility being assessed. Note that if the "problem" facility is deficient in only one quality component (i.e., building/space, equipment/furnishings or personnel) then that Quality Grid should be reviewed for best practices identification. Next, review the usage figures to see which facilities have both good quality and operate at a high capacity. Then the MWR manager of the facility that needs improvement and the manager of the facility that is the model for improvement should meet and discuss differences in operation that might account for the differences in quality.

Case Study: Fort Anywhere

The MWR management group concentrated on developing action plans for the Ft. Anywhere Restaurant. The restaurant manager coordinated the planning, with help from the rest of the team as needed.

- In her review of the Leisure Needs Survey data, the restaurant manager noted that the Bowling Center Food & Beverage Operation had good quality ratings in the building/space component and high usage rates. The restaurant and bowling managers reviewed the operations at both facilities, noting some similarities and many differences. The bowling center operation had separated the bar from the dining area. The bowling center had children's tables, and a room devoted just to children's parties. The bowling center operation was brightly lit and used bright colors throughout its décor. In contrast, the dining area at the Ft. Anywhere Restaurant had very dim lighting and the décor was that of an English Manor House. If the restaurant dining facility was going to provide a family friendly atmosphere like the bowling center, major remodeling was going to be needed.
- The restaurant manager then conducted focus groups of both users and non-users of the Ft. Anywhere Restaurant. Focus group participants indicated that the current facility did not appeal to their children. They suggested that changing the theme of the restaurant would attract families.
- The restaurant manager also visited competing facilities located off post. The manager found that the popular restaurants had bright, cheery interiors and menu items that catered to families. Also of importance, the restaurant manager noted that most of the popular restaurants were over five miles from post. This indicated that if the Ft. Anywhere Restaurant could provide comparable atmosphere, there was great potential to draw patrons living on post.

Monitor Plans and Adjust as Necessary

During the implementation of the action plans, regular monitoring should take place by the management group to guarantee that facility and installation goals are met. The monitoring system should be put in place prior to the implementation of the action plan. It is also good to place monitoring points at times where adjustments can be made to the plan if necessary.

Monitoring should continue past the end of the actual intervention. In many cases, it is best to make some form of monitoring a permanent part of the new operations of the facility.

Case Study: Fort Anywhere

The Ft. Anywhere Restaurant dining facility developed a three stage, six month remodeling plan. The first stage included changes to the décor and lighting. The second stage involved changes to the menu. Finally, the restaurant would get new furniture. Each stage of the remodeling effort would last less than two months, after which new focus groups would be conducted to assess the effect of the changes and alterations to the plan before the next stage would begin. The installation also monitored the Bowling Center's dining facility to insure that they were not being adversely affected. Over time, the Ft. Anywhere Restaurant saw dramatic improvements in usage, and in the next Leisure Needs Survey it was categorized in the "Keep Up the Good Work" cell of the Overall Quality Grid.

GUIDE TO FACILITY ANALYSES WORKSHEETS

MWR facility users were asked to rate their satisfaction with each MWR facility. Users were also asked to rate the quality of each MWR facility's building/facility/space, equipment/furnishings and personnel, as well as the importance of these three quality components. These and other results are presented in this section for each of the facilities in three worksheets:

- **Facility Evaluation Worksheet -** This worksheet provides the number and percentage of respondents using the facility, frequency of use, satisfaction with the facility, and mean quality ratings and quality importance ratings of the facility's building/facility/space, equipment/furnishings and personnel by patron group (active duty, civilian, retiree).
- **Customer Profile Worksheet -** This worksheet summarizes the demographic characteristics of facility users in terms of rank/grade, gender, age, race, education, marital status and residence.
- **Strategic Marketing Analysis Worksheet -** This worksheet summarizes respondent use, satisfaction, quality and quality importance ratings and provides overall Army baseline and MACOM baseline percentage responses for comparison. Results of the previous Leisure Needs Survey (LNS) are also presented where applicable.

Presentation of Results

Results for each facility are presented on three pages. The **Facility Evaluation**, located on the first page; the **Customer Profile**, located on the second page; and the **Strategic Marketing Analysis**, located on the third page. **Note that only standard facilities at your installation, as well as tailored facilities comparable to a standard facility, will have a Strategic Marketing Analysis worksheet.** For those installations surveyed between 1996 and 1998, the Strategic Marketing Analysis also provides usage and quality data on each facility for the most recent previous year in which your installation was surveyed. **Note that in 1996 and 1998 spouses of active duty were included in the survey, and their responses were included in overall numbers reported at that time. In order to directly compare overall numbers from the 2000 Leisure Needs Survey to overall numbers from previous years, overall numbers for 1996 and 1998 were recalculated without the spouses' data.**

The following seven pages provide annotated examples of the three facility worksheets. Compare the examples to actual worksheets in your report. This process will facilitate the appropriate application of your data to MWR program decisions.

FACILITY EVALUATION EXAMPLE

Fitness Center/Gymnasium (Page 1 of 3)

	Active Duty		Civilians		Retirees		**Total Cases**	
	n	%	n	%	n	%	**n**	**%**
Total Respondents	707	41%						
Did Not Use in Past Year	157	22%						
Did Not Respond/Missing Data	153	22%						
USED PAST YEAR	**397**	**56%**						

Frequency of Use	n	%
Less Than Once A Month	69	17%
1-3 Times A Month	120	30%
4 + Times A Month	208	52%

Satisfaction	n	%
Very dissatisfied	7	2%
Somewhat dissatisfied	41	10%
Satisfied	95	24%
Somewhat satisfied	154	39%
Very satisfied	100	25%

Mean Quality Ratings by Users (1=very poor, 5=very good)	n	Mean
Building/Facility/Space	385	3.80
Equipment/Furnishings	377	3.82
Personnel	369	3.82
Overall Quality Rating	**368**	**3.82**

Mean Importance of Quality Ratings by Users (1=not important at all, 5=very important)	n	Mean
Building/Facility/Space	396	3.60
Equipment/Furnishings	365	4.10
Personnel	382	3.83
Overall Quality Importance Rating	**381**	**3.84**

WHO RESPONDED….

For each of the population groups surveyed, the number of respondents and the percentage of the overall total respondents that they represent are given in the row labeled **Total Respondents**. The total number of respondents for all groups appears in the column labeled **Total Cases**.

HOW MANY USED….

In this section are responses to the question about use of the **Fitness Center/Gymnasium** during the past year. For active duty, 157 or 22% did not use the **Fitness Center/Gymnasium**, whereas 397 or 56% did (see **USED PAST YEAR**). One hundred and fifty-three (22%) active duty respondents did not answer the question.

NOTE: All data reported below this section are based on the responses of those respondents who **used** the **Fitness Center/Gymnasium** last year.

HOW OFTEN USED….

Under **Frequency of Use**, information is given on how often individuals used the facility last year. Of the 397 active duty who used the **Fitness Center/Gymnasium**, 17% used the **Gym** less than once a month, 30% used the **Fitness Center/Gymnasium** 1-3 times a month and 52% used the **Fitness Center/Gymnasium** more than 4 times a month.

FACILITY EVALUATION EXAMPLE

Fitness Center/Gymnasium (Page 1 of 3) Continued

	Active Duty		Civilians		Retirees		**Total Cases**	
	n	%	n	%	n	%	**n**	**%**
Total Respondents	707	41%						
Did Not Use in Past Year	157	22%						
Did Not Respond/Missing Data	153	22%						
USED PAST YEAR	**397**	**56%**						
Frequency of Use	n	%						
Less Than Once A Month	69	17%						
1-3 Times A Month	120	30%						
4 + Times A Month	208	52%						
Satisfaction	n	%						
Very dissatisfied	7	2%						
Somewhat dissatisfied	41	10%						
Satisfied	95	24%						
Somewhat satisfied	154	39%						
Very satisfied	100	25%						
Mean Quality Ratings by Users (1=very poor, 5=very good)	n	Mean						
Building/Facility/Space	385	3.80						
Equipment/Furnishings	377	3.82						
Personnel	369	3.82						
Overall Quality Rating	**368**	**3.82**						
Mean Importance of Quality Ratings by Users (1=not important at all, 5=very important)	n	Mean						
Building/Facility/Space	396	3.60						
Equipment/Furnishings	365	4.10						
Personnel	382	3.83						
Overall Quality Importance Rating	**381**	**3.84**						

SATISFACTION WITH THE FACILITY….

This section shows how satisfied **Fitness Center/Gymnasium** users are with the facility. Of the 397 active duty respondents who used the **Fitness Center/Gymnasium** in the past year, 349 or 88% were satisfied to some degree with the facility.

PERCEPTIONS ABOUT QUALITY OF FACILITY….

Information about the quality of installation facilities was ascertained by asking individuals who indicated they had used the facility to rate the quality of three components of the facility: building/facility/space, equipment/furnishings and personnel. Users were instructed to rate the quality of each component on a 5-point scale with 1 representing very poor quality and 5 representing very good quality. The average ratings for the three components are presented in the **Mean Quality Ratings by Users** category. As can be seen, 385 of the 397 active duty who used the **Fitness Center/Gymnasium** rated the quality of the **Building/Facility/Space**. The average (or mean) of their ratings is 3.80. The average for both **Equipment/Furnishings** and **Personnel** is 3.82. An average quality rating, shown in the row labeled **Overall Quality Rating**, is computed on the total number of active duty respondents who rated all three components (i.e., 368).

Average quality ratings given by respondents from all three patron groups are presented in the far right column under **Total Cases.**

NOTE: If the number ("n") beside each quality rating is not equivalent to the total number of users (397 active duty in this example), this indicates that some individuals did not provide a rating for the component.

FACILITY EVALUATION EXAMPLE

Fitness Center/Gymnasium (Page 1 of 3) Continued

	Active Duty		Civilians		Retirees		**Total Cases**	
	n	%	n	%	n	%	**n**	**%**
Total Respondents	707	41%						
Did Not Use in Past Year	157	22%						
Did Not Respond/Missing Data	153	22%						
USED PAST YEAR	**397**	**56%**						
Frequency of Use	n	%						
Less Than Once A Month	69	17%						
1-3 Times A Month	120	30%						
4 + Times A Month	208	52%						
Satisfaction	n	%						
Very dissatisfied	7	2%						
Somewhat dissatisfied	41	10%						
Satisfied	95	24%						
Somewhat satisfied	154	39%						
Very satisfied	100	25%						
Mean Quality Ratings by Users (1=very poor, 5=very good)	n	Mean						
Building/Facility/Space	385	3.80						
Equipment/Furnishings	377	3.82						
Personnel	369	3.82						
Overall Quality Rating	**368**	**3.82**						
Mean Importance of Quality Ratings by Users (1=not important at all, 5=very important)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	396	3.60	64	4.25	16	4.50	476	3.74
Equipment/Furnishings	365	4.10	64	4.08	16	3.75	445	3.98
Personnel	382	3.83	64	4.16	16	4.00	462	3.92
Overall Quality Importance Rating	**381**	**3.84**	**381**	**4.16**	**381**	**4.08**	**381**	**3.88**

PERCEPTIONS ABOUT IMPORTANCE OF FACILITY QUALITY…

Information about the importance of facility quality was ascertained by asking individuals who indicated they had used the facility to rate the importance of the quality of the building/facility/space, equipment/furnishings and personnel. Users were instructed to rate the importance of each quality component on a 5-point scale with 1 indicating not important at all and 5 indicating very important. The average ratings for the three components are presented in the **Mean Importance of Quality Ratings by Users** category. As can be seen, 396 of the 397 active duty who used the **Fitness Center/Gymnasium** rated the importance of the quality of the **Building/Facility/Space**. The average (or mean) of their ratings is 3.60. The average for **Equipment/Furnishings** is 4.10 and the average for **Personnel** is 3.83. An average importance rating, shown in the row labeled **Overall Quality Importance Rating**, is computed on the total number of active duty respondents who rated all three components (i.e., 381).

Average quality importance ratings given by respondents from all three patron groups are presented in the far right column under **Total Cases.**

CUSTOMER PROFILE EXAMPLE

Fitness Center/Gymnasium (Page 2 of 3)
Customer Profile

Active Duty Ranks	Total N	Total %	Users Only n	Users Only %
E1-E4	278	44%	130	35%
E5-E9	293	46%	193	53%
WO-CW5	3	0%	2	1%
O1-O3	52	8%	36	10%
O4-O10	11	2%	6	2%
Total	**637**	**100%**	**367**	**100%**

Civilian Groups	N	%	n	%
GS9 or below	194	59%	38	67%
GS10 or above	76	23%	10	18%
Wage Grade	8	2%	1	2%
Crafts and Trades	51	16%	8	14%
Contractor	0	0%	0	0
Total	**329**	**100%**	**57**	**100%**

Gender	N	%	n	%
Male	1079	64%	393	68%
Female	613	36%	181	32%
Total	**1692**	**100%**	**574**	**100%**

Age Groups	N	%	n	%
21 and Under	227	13%	74	13%
22-29	336	20%	177	31%
30-38	455	27%	208	36%
39-49	289	17%	78x	14%
50 +	405	24%	36	6%
Total	**1712**	**100%**	**573**	**100%**

WHO USED….

The **Customer Profile** describes the characteristics of all survey respondents (**Total**) and those individuals who used the **Fitness Center/Gymnasium** (**Users Only**).

RANK AND GRADE….

Active Duty Ranks is the first category on the left side of the page. The majority of active duty who used the **Fitness Center/ Gymnasium** are enlisted (88%), with more than half of these being senior enlisted (E5-E9).

In the **Civilian Groups** category, the majority of civilians who used the **Fitness Center/Gymnasium** are GS9 or below (67%).

GENDER AND AGE…

In the **Gender** category, 68% of users of the **Fitness Center/Gymnasium** are male.

Two-thirds (67%) of users are between the ages of 22 and 38 years of age (see **Age Groups**).

IMPORTANT POINTS ABOUT THE DATA....

The sum of the numbers (n) reported for **Total** and **Users Only** may not correspond to Section Two of this report or the previous page. This occurs if there are missing data in a category. Percentages, however, are based on those respondents reported in the category and thus will add to 100%. For example, under **Gender**, you see that gender is available on only 574 of the 585 facility users (see Used Past Year on Facility Evaluation page). The percentages (68+32) are based on these 574 respondents (not 585) and add to 100%.

CUSTOMER PROFILE EXAMPLE

Fitness Center/Gymnasium (Page 2 of 3) Continued
Customer Profile

WHO USED....

The **Racial/Ethnic Origin** category shows that half of **Fitness Center/Gymnasium** users are White; one-third are Black/African American.

Almost half (48%) who use the **Fitness Center/Gymnasium** have completed some college (see **Education**).

Over three-fourths of **Fitness Center/Gymnasium** users are married, with over half being married with children as indicated under **Marital Status**.

The majority of **Fitness Center/Gymnasium** users live off post (see **Residence**).

NOTE: Demographic data presented under the column labeled **Users Only** provide a profile of those individuals who used the **Fitness Center/Gymnasium** within the last twelve months, whereas data presented under the column labeled **Total** represent all survey respondents. Comparisons between these two groups can assist you in determining who is most likely to use the facility, but comparisons must be screened for appropriateness. For example, the proportion of respondents 50+ years old in the **Total** sample is 24%. In this example, however, only 6% of the users are 50+ years old, which is a more realistic number for **Fitness Center/Gymnasium** use.

	Total		Users Only	
Racial/Ethnic Origin	**N**	**%**	**n**	**%**
Black/African-American	424	24%	195	33%
White	1134	64%	295	50%
Spanish/Hispanic/Latino	118	7%	58	10%
Asian	46	3%	18	3%
Amer. Indian/Alaskan Native	18	1%	8	1%
Native Hawaiian/Pacific Isl.	31	2%	17	3%
Total	**1771**	**100%**	**591**	**100%**

Education	**N**	**%**	**n**	**%**
Some High School	50	3%	6	1%
H.S. Grad/G.E.D.	517	30%	161	28%
Some College	712	41%	278	48%
College Graduate	271	16%	98	17%
Post-Grad Study/Degree	188	11%	41	7%
Total	**1738**	**100%**	**584**	**100%**

Marital Status	**N**	**%**	**n**	**%**
Single	266	16%	94	16%
Single Parent	98	6%	28	5%
Married w/o Children	472	28%	123	21%
Married with Children	869	51%	331	57%
Total	**1705**	**100%**	**576**	**100%**

Residence	**N**	**%**	**n**	**%**
Barracks/BEQ/BOQ	216	12%	79	13%
Military Housing On Post	331	19%	182	31%
Off-post Housing (<30 min.)	964	55%	267	45%
Off-Post Housing (>=30 min.)	246	14%	59	10%
Total	**1757**	**100%**	**587**	**100%**

Age Groups	**N**	**%**	**n**	**%**
21 and Under	227	13%	74	13%
22-29	336	20%	177	31%
30-38	455	27%	208	36%
39-49	289	17%	78x	14%
50 +	405	24%	36	6%
Total	**1712**	**100%**	**573**	**100%**

STRATEGIC MARKETING EXAMPLE

Fitness Center/Gymnasium (Page 3 of 3)
Strategic Marketing Analysis

Number of Users=591

FACILITY USERS....

The number of users is the total number of Leisure Needs Survey respondents who indicated their status group (Active Duty, Civilians, Retirees) and who indicated that they used the **Fitness Center/Gymnasium** at least once in the previous year.

FACILITY USAGE (percent of ***Total*** that has used the facility)	**2000 Data**	**Army Baseline**	**MACOM Baseline**	**1996 Data**
Overall Usage	**43.2%**	**28.8%**	**27.8%**	**50.4%**
Active Duty:				
E1-E4	68.6%	57.6%	58.6%	74.2%
E5-E9	32.3%	58.2%	58.0%	43.5%
Officers	6.1%	55.5%	54.4%	35.2%
Civilians	17.3%	21.6%	18.1%	20.2%
Retirees	5.2%	10.4%	10.5%	10.1%

FACILITY SATISFACTION (1=very dissatisfied, 5=very satisfied)	**2000 Data**	**Army Baseline**	**MACOM Baseline**	**1996 Data**
Overall Satisfaction	**4.12**	**4.21**	**4.01**	**N/A**
Active Duty:				
E1-E4	4.01	4.29	4.03	N/A
E5-E9	3.98	4.31	4.15	N/A
Officers	3.22	3.15	3.98	N/A
Civilians	4.25	4.01	4.20	N/A
Retirees	4.33	4.28	3.95	N/A

FACILITY USAGE, SATISFACTION AND PAST DATA....

Percentages in the FACILITY USAGE table represent the proportion of each subgroup that indicated they used the facility at least once in the previous year. During 2000, 68.6% of all junior enlisted respondents used the Gym compared with 74.2% in 1996. Note that if N/A appears in the 1996 data column, data were not collected for that facility in 1996.

Means in the FACILITY SATISFACTION table are based on a scale of 1 (very dissatisfied) to 5 (very satisfied) and were calculated for all respondents and for active duty, civilians and retirees. Only respondents who indicated that they had used the **Fitness Center/Gymnasium** are included in these means. Note that comparison means are not available for 1996 as data pertaining to satisfaction were not obtained that year.

ARMY BASELINE....

The Army baseline is the Army-wide aggregate of the 91 installations surveyed this year. Keep in mind that the percentages in this section are not calculated based on the total number of respondents in the baseline. Rather, each percentage reflects the mean percentage of the 91 installations in the baseline.

MACOM BASELINE....

The MACOM baseline is the MACOM-wide aggregate of the installations from your MACOM surveyed this year. Keep in mind that the percentages in this section are not calculated based on the total number of respondents in the baseline. Rather, each percentage reflects the mean percentage of the installations in the MACOM baseline.

STRATEGIC MARKETING EXAMPLE

Fitness Center/Gymnasium (Page 3 of 3) Continued
Strategic Marketing Analysis

Number of Users=591

FACILITY USAGE (percent of ***Total*** that has used the facility)	**2000 Data**	**Army Baseline**	**MACOM Baseline**	**1996 Data**
Overall Usage	**43.2%**	**28.8%**	**27.8%**	**50.4%**
Active Duty:				
E1-E4	68.6%	57.6%	58.6%	74.2%
E5-E9	32.3%	58.2%	58.0%	43.5%
Officers	6.1%	55.5%	54.4%	35.2%

QUALITY EVALUATION....

Means based on a scale of 1 (very poor) to 5 (very good) were calculated for each of the three quality components of the **Fitness Center/Gymnasium**. Only respondents who indicated that they had used the **Fitness Center/Gymnasium** are included in these means. The overall quality rating is the mean of the three quality ratings. This mean includes only those respondents who rated all three quality components for the **Fitness Center/Gymnasium**.

QUALITY EVALUATION (1=very poor, 5=very good)	**2000 Data**	**Army Baseline**	**MACOM Baseline**	**1996 Data**
Overall Quality Rating	**4.14**	**4.01**	**3.98**	**4.07**
Building/Facility/Space Rating	3.99	4.02	4.01	4.01
Equipment/Furnishings Rating	4.19	4.03	3.99	4.12
Personnel Rating	4.17	3.97	3.94	4.07

IMPORTANCE OF QUALITY EVALUATION (1=very important, 5=not important at all)	**2000 Data**	**Army Baseline**	**MACOM Baseline**	**1996 Data**
Overall Quality Importance Rating	**4.08**	**4.02**	**4.00**	**N/A**
Building/Facility/Space Rating	4.05	4.03	3.99	N/A
Equipment/Furnishings Rating	4.32	4.05	4.01	N/A
Personnel Rating	3.88	3.99	4.00	N/A

IMPORTANCE OF QUALITY EVALUATION….

Means based on a scale of 1 (not important at all) to 5 (very important) were calculated for each of the three quality importance components of the **Fitness Center/Gymnasium**. Only respondents who indicated that they had used the **Fitness Center/Gymnasium** are included in these means. The overall quality importance rating is the mean of the three importance ratings. This mean includes only those respondents who rated all three quality importance components for the **Fitness Center/Gymnasium**. Note that comparison means are not available for 1996 as data pertaining to quality importance were not obtained that year.

Army Lodging (Page 1 of 3)
Facility Evaluation

	Active Duty		Civilians		Retirees		**Total Cases**	
	n	%	n	%	n	%	**n**	**%**
Total Respondents	208	33%	190	30%	226	36%	**624**	**100%**
Did Not Use in Past Year	178	86%	172	91%	167	74%	**517**	**82%**
Did Not Respond/Missing Data	13	6%	13	7%	52	23%	**78**	**14%**
USED PAST YEAR	**17**	**8%**	**5**	**3%**	**7**	**3%**	**29**	**4%**
Frequency of Use	n	%	n	%	n	%	**n**	**%**
Less Than Once A Month	14	82%	4	80%	5	71%	**23**	**78%**
1-3 Times A Month	2	12%	1	20%	2	29%	**5**	**20%**
4 + Times A Month	1	6%	0	0%	0	0%	**1**	**2%**
Satisfaction	n	%	n	%	n	%	**n**	**%**
Very Dissatisfied	0	0%	0	0%	0	0%	**0**	**0%**
Somewhat Dissatisfied	1	8%	1	33%	0	0%	**2**	**10%**
Satisfied	3	25%	0	0%	2	40%	**5**	**26%**
Somewhat Satisfied	8	67%	0	0%	0	0%	**8**	**27%**
Very Satisfied	0	0%	2	67%	3	60%	**5**	**38%**
Mean Quality Ratings by Users (1=very poor, 5=very good)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	12	3.75	3	4.67	4	4.00	**19**	**4.04**
Equipment/Furnishings	12	3.67	3	4.00	4	4.25	**19**	**3.94**
Personnel	12	4.00	3	4.67	5	4.40	**20**	**4.30**
Overall Quality Rating	**12**	**3.81**	**3**	**4.44**	**4**	**4.42**	**19**	**4.16**
Mean Importance of Quality Ratings by Users (1=not important at all, 5=very important)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	12	4.17	3	5.00	4	4.75	**19**	**4.55**
Equipment/Furnishings	12	4.25	3	5.00	4	4.75	**19**	**4.59**
Personnel	12	4.58	3	5.00	4	4.75	**19**	**4.73**
Overall Quality Importance Rating	**12**	**4.33**	**3**	**5.00**	**4**	**4.75**	**19**	**4.63**

Army Lodging (Page 2 of 3)
Customer Profile

Active Duty Ranks	Total N	Total %	Users Only n	Users Only %
E1-E4	4	2%	0	0%
E5-E9	53	26%	3	18%
WO-CW5	2	1%	0	0%
O1-O3	20	10%	3	18%
O4-O10	126	61%	11	65%
Total	**205**	**100%**	**17**	**100%**

Racial/Ethnic Origin	Total N	Total %	Users Only n	Users Only %
Black/African-American	114	19%	10	40%
White	474	77%	16	48%
Spanish/Hispanic/Latino	12	1%	1	5%
Asian	9	1%	0	0%
Amer. Indian/Alaskan Native	3	1%	2	8%
Native Hawaiian/Pacific Isl.	3	0%	0	0%
Total	**615**	**100%**	**29**	**100%**

Civilian Groups	N	%	n	%
GS9 or below	64	34%	2	40%
GS10 or above	118	63%	3	60%
Wage Grade	3	2%	0	0%
Crafts and Trades	1	1%	0	0%
Contractor	1	1%	0	0%
Total	**187**	**100%**	**5**	**100%**

Education	N	%	n	%
Some High School	2	0%	0	0%
H.S. Grad/G.E.D.	60	12%	2	10%
Some College	148	26%	1	2%
College Graduate	132	20%	12	45%
Post-Grad Study/Degree	276	42%	14	44%
Total	**618**	**100%**	**29**	**100%**

Gender	N	%	n	%
Male	439	74%	21	75%
Female	149	26%	5	25%
Total	**588**	**100%**	**26**	**100%**

Marital Status	N	%	n	%
Single	86	15%	0	0%
Single Parent	23	3%	3	10%
Married w/o Children	288	56%	14	55%
Married with Children	185	26%	11	35%
Total	**582**	**100%**	**28**	**100%**

Age Groups	N	%	n	%
21 and Under	3	0%	0	0%
22-29	11	1%	1	2%
30-38	81	8%	7	16%
39-49	179	26%	12	41%
50 +	320	64%	8	40%
Total	**594**	**100%**	**28**	**100%**

Residence	N	%	n	%
Barracks/BEQ/BOQ	3	0%	0	0%
Military Housing On Post	54	5%	7	16%
Off-post Housing (<30 min.)	436	76%	18	69%
Off-Post Housing (>=30 min.)	113	19%	4	15%
Total	**606**	**100%**	**29**	**100%**

Army Lodging (Page 3 of 3)
Strategic Marketing Analysis

Number of Users=29

FACILITY USAGE (percent of ***Total*** that has used the facility)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Usage	**3.9%**	**9.9%**	**9.7%**	**0.0%**
Active Duty:				
E1-E4	0.0%	11.4%	13.9%	0.0%
E5-E9	5.7%	15.4%	17.7%	0.0%
Officers	9.5%	21.6%	20.1%	0.0%
Civilians	2.6%	6.8%	4.3%	0.0%
Retirees	3.1%	4.9%	4.3%	0.0%

FACILITY SATISFACTION (1=very dissatisfied, 5=very satisfied)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Satisfaction	**3.91**	**3.75**	**3.86**	**N/A**
Active Duty:				
E1-E4	0.00	3.48	3.48	N/A
E5-E9	4.00	3.49	3.88	N/A
Officers	3.44	3.60	3.53	N/A
Civilians	4.00	3.92	4.16	N/A
Retirees	4.20	4.24	4.26	N/A

QUALITY EVALUATION (1=very poor, 5=very good)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Rating	**4.16**	**3.83**	**3.95**	**0.00**
Building/Facility/Space Rating	4.04	3.76	3.96	0.00
Equipment/Furnishings Rating	3.94	3.77	3.92	0.00
Personnel Rating	4.30	3.93	3.95	0.00

IMPORTANCE OF QUALITY EVALUATION (1=very important, 5=not important at all)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Importance Rating	**4.63**	**4.39**	**4.46**	**N/A**
Building/Facility/Space Rating	4.55	4.37	4.45	N/A
Equipment/Furnishings Rating	4.59	4.36	4.44	N/A
Personnel Rating	4.73	4.43	4.48	N/A

Arts & Crafts Center (Page 1 of 3)
Facility Evaluation

	Active Duty		Civilians		Retirees		**Total Cases**	
	n	%	n	%	n	%	**n**	**%**
Total Respondents	208	33%	190	30%	226	36%	**624**	**100%**
Did Not Use in Past Year	143	69%	125	66%	145	64%	**413**	**66%**
Did Not Respond/Missing Data	8	4%	14	7%	53	23%	**75**	**14%**
USED PAST YEAR	**57**	**27%**	**51**	**27%**	**28**	**12%**	**136**	**20%**
Frequency of Use	n	%	n	%	n	%	**n**	**%**
Less Than Once A Month	43	75%	44	86%	23	82%	**110**	**82%**
1-3 Times A Month	10	18%	5	10%	3	11%	**18**	**12%**
4 + Times A Month	4	7%	2	4%	2	7%	**8**	**6%**
Satisfaction	n	%	n	%	n	%	**n**	**%**
Very Dissatisfied	1	2%	0	0%	0	0%	**1**	**1%**
Somewhat Dissatisfied	1	2%	1	3%	1	5%	**3**	**3%**
Satisfied	14	34%	6	17%	3	16%	**23**	**21%**
Somewhat Satisfied	14	34%	6	17%	4	21%	**24**	**23%**
Very Satisfied	11	27%	22	63%	11	58%	**44**	**52%**
Mean Quality Ratings by Users (1=very poor, 5=very good)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	40	4.12	37	4.59	20	4.55	**97**	**4.47**
Equipment/Furnishings	39	4.13	33	4.73	20	4.55	**92**	**4.52**
Personnel	38	4.34	35	4.74	20	4.50	**93**	**4.57**
Overall Quality Rating	**37**	**4.22**	**33**	**4.75**	**20**	**4.53**	**90**	**4.55**
Mean Importance of Quality Ratings by Users (1=not important at all, 5=very important)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	37	4.22	36	4.50	20	4.25	**93**	**4.36**
Equipment/Furnishings	39	4.36	36	4.44	20	4.40	**95**	**4.41**
Personnel	39	4.62	36	4.75	19	4.68	**94**	**4.70**
Overall Quality Importance Rating	**35**	**4.39**	**36**	**4.56**	**19**	**4.42**	**90**	**4.48**

Arts & Crafts Center (Page 2 of 3)
Customer Profile

Active Duty Ranks	Total N	Total %	Users Only n	Users Only %
E1-E4	4	2%	0	0%
E5-E9	53	26%	15	27%
WO-CW5	2	1%	0	0%
O1-O3	20	10%	1	2%
O4-O10	126	61%	40	71%
Total	**205**	**100%**	**56**	**100%**

Racial/Ethnic Origin	Total N	Total %	Users Only n	Users Only %
Black/African-American	114	19%	16	11%
White	474	77%	113	84%
Spanish/Hispanic/Latino	12	1%	4	3%
Asian	9	1%	1	1%
Amer. Indian/Alaskan Native	3	1%	1	1%
Native Hawaiian/Pacific Isl.	3	0%	0	0%
Total	**615**	**100%**	**135**	**100%**

Civilian Groups	N	%	n	%
GS9 or below	64	34%	19	38%
GS10 or above	118	63%	31	62%
Wage Grade	3	2%	0	0%
Crafts and Trades	1	1%	0	0%
Contractor	1	1%	0	0%
Total	**187**	**100%**	**50**	**100%**

Education	N	%	n	%
Some High School	2	0%	0	0%
H.S. Grad/G.E.D.	60	12%	10	9%
Some College	148	26%	27	22%
College Graduate	132	20%	33	25%
Post-Grad Study/Degree	276	42%	65	44%
Total	**618**	**100%**	**135**	**100%**

Gender	N	%	n	%
Male	439	74%	84	61%
Female	149	26%	45	39%
Total	**588**	**100%**	**129**	**100%**

Marital Status	N	%	n	%
Single	86	15%	16	13%
Single Parent	23	3%	6	4%
Married w/o Children	288	56%	53	50%
Married with Children	185	26%	49	33%
Total	**582**	**100%**	**124**	**100%**

Age Groups	N	%	n	%
21 and Under	3	0%	0	0%
22-29	11	1%	5	3%
30-38	81	8%	18	10%
39-49	179	26%	49	32%
50 +	320	64%	58	55%
Total	**594**	**100%**	**130**	**100%**

Residence	N	%	n	%
Barracks/BEQ/BOQ	3	0%	1	0%
Military Housing On Post	54	5%	23	10%
Off-post Housing (<30 min.)	436	76%	87	72%
Off-Post Housing (>=30 min.)	113	19%	21	18%
Total	**606**	**100%**	**132**	**100%**

Arts & Crafts Center (Page 3 of 3)
Strategic Marketing Analysis

Number of Users=136

FACILITY USAGE (percent of ***Total*** that has used the facility)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Usage	**20.2%**	**13.9%**	**10.1%**	**12.1%**
Active Duty:				
E1-E4	0.0%	13.9%	7.6%	42.9%
E5-E9	28.3%	16.4%	14.9%	25.7%
Officers	27.7%	18.6%	15.8%	17.2%
Civilians	26.8%	14.8%	9.5%	20.5%
Retirees	12.4%	9.0%	8.4%	6.9%

FACILITY SATISFACTION (1=very dissatisfied, 5=very satisfied)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Satisfaction	**4.22**	**3.82**	**3.78**	**N/A**
Active Duty:				
E1-E4	0.00	3.48	3.51	N/A
E5-E9	3.60	3.68	3.88	N/A
Officers	3.87	3.66	3.37	N/A
Civilians	4.40	3.95	3.87	N/A
Retirees	4.32	4.00	3.84	N/A

QUALITY EVALUATION (1=very poor, 5=very good)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Rating	**4.55**	**3.85**	**3.89**	**4.38**
Building/Facility/Space Rating	4.47	3.74	3.86	4.06
Equipment/Furnishings Rating	4.52	3.75	3.82	4.29
Personnel Rating	4.57	4.02	3.95	4.70

IMPORTANCE OF QUALITY EVALUATION (1=very important, 5=not important at all)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Importance Rating	**4.48**	**4.29**	**4.30**	**N/A**
Building/Facility/Space Rating	4.36	4.17	4.16	N/A
Equipment/Furnishings Rating	4.41	4.27	4.31	N/A
Personnel Rating	4.70	4.41	4.43	N/A

Athletic Fields (Page 1 of 3)
Facility Evaluation

	Active Duty		Civilians		Retirees		**Total Cases**	
	n	%	n	%	n	%	**n**	**%**
Total Respondents	208	33%	190	30%	226	36%	**624**	**100%**
Did Not Use in Past Year	137	66%	156	82%	159	70%	**452**	**74%**
Did Not Respond/Missing Data	8	4%	10	5%	52	23%	**70**	**13%**
USED PAST YEAR	**63**	**30%**	**24**	**13%**	**15**	**7%**	**102**	**13%**
Frequency of Use	n	%	n	%	n	%	**n**	**%**
Less Than Once A Month	27	43%	20	83%	12	80%	**59**	**65%**
1-3 Times A Month	24	38%	2	8%	2	13%	**28**	**22%**
4 + Times A Month	12	19%	2	8%	1	7%	**15**	**12%**
Satisfaction	n	%	n	%	n	%	**n**	**%**
Very Dissatisfied	0	0%	1	6%	0	0%	**1**	**2%**
Somewhat Dissatisfied	4	9%	1	6%	0	0%	**5**	**6%**
Satisfied	20	45%	7	41%	1	13%	**28**	**38%**
Somewhat Satisfied	10	23%	2	12%	1	13%	**13**	**17%**
Very Satisfied	10	23%	6	35%	6	75%	**22**	**37%**
Mean Quality Ratings by Users (1=very poor, 5=very good)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	46	3.46	15	3.93	9	4.67	**70**	**3.87**
Equipment/Furnishings	44	3.50	14	3.71	8	4.50	**66**	**3.77**
Personnel	39	3.92	14	3.93	9	4.44	**62**	**4.05**
Overall Quality Rating	**38**	**3.62**	**14**	**3.88**	**8**	**4.50**	**60**	**3.90**
Mean Importance of Quality Ratings by Users (1=not important at all, 5=very important)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	45	4.09	15	4.13	8	4.38	**68**	**4.16**
Equipment/Furnishings	44	4.27	15	4.13	8	4.25	**67**	**4.22**
Personnel	39	4.23	15	4.40	8	4.63	**62**	**4.37**
Overall Quality Importance Rating	**39**	**4.21**	**15**	**4.22**	**8**	**4.42**	**62**	**4.26**

Athletic Fields (Page 2 of 3)
Customer Profile

Active Duty Ranks	Total N	Total %	Users Only n	Users Only %
E1-E4	4	2%	1	2%
E5-E9	53	26%	18	29%
WO-CW5	2	1%	0	0%
O1-O3	20	10%	7	11%
O4-O10	126	61%	36	58%
Total	**205**	**100%**	**62**	**100%**

Racial/Ethnic Origin	Total N	Total %	Users Only n	Users Only %
Black/African-American	114	19%	15	13%
White	474	77%	82	82%
Spanish/Hispanic/Latino	12	1%	1	1%
Asian	9	1%	2	3%
Amer. Indian/Alaskan Native	3	1%	1	1%
Native Hawaiian/Pacific Isl.	3	0%	0	0%
Total	**615**	**100%**	**101**	**100%**

Civilian Groups	N	%	n	%
GS9 or below	64	34%	6	26%
GS10 or above	118	63%	17	74%
Wage Grade	3	2%	0	0%
Crafts and Trades	1	1%	0	0%
Contractor	1	1%	0	0%
Total	**187**	**100%**	**23**	**100%**

Education	N	%	n	%
Some High School	2	0%	1	1%
H.S. Grad/G.E.D.	60	12%	1	1%
Some College	148	26%	16	18%
College Graduate	132	20%	34	33%
Post-Grad Study/Degree	276	42%	50	47%
Total	**618**	**100%**	**102**	**100%**

Gender	N	%	n	%
Male	439	74%	82	81%
Female	149	26%	15	19%
Total	**588**	**100%**	**97**	**100%**

Marital Status	N	%	n	%
Single	86	15%	15	15%
Single Parent	23	3%	3	2%
Married w/o Children	288	56%	39	47%
Married with Children	185	26%	40	36%
Total	**582**	**100%**	**97**	**100%**

Age Groups	N	%	n	%
21 and Under	3	0%	2	1%
22-29	11	1%	5	4%
30-38	81	8%	27	21%
39-49	179	26%	33	33%
50 +	320	64%	29	41%
Total	**594**	**100%**	**96**	**100%**

Residence	N	%	n	%
Barracks/BEQ/BOQ	3	0%	2	1%
Military Housing On Post	54	5%	29	20%
Off-post Housing (<30 min.)	436	76%	60	67%
Off-Post Housing (>=30 min.)	113	19%	8	11%
Total	**606**	**100%**	**99**	**100%**

Athletic Fields (Page 3 of 3)
Strategic Marketing Analysis

Number of Users=102

FACILITY USAGE (percent of ***Total*** that has used the facility)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Usage	**13.0%**	**23.2%**	**22.6%**	**7.3%**
Active Duty:				
E1-E4	25.0%	38.4%	38.1%	57.1%
E5-E9	34.0%	39.9%	46.4%	42.9%
Officers	29.1%	39.4%	44.1%	31.3%
Civilians	12.6%	12.7%	10.3%	6.2%
Retirees	6.6%	6.1%	7.6%	2.0%

FACILITY SATISFACTION (1=very dissatisfied, 5=very satisfied)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Satisfaction	**3.81**	**3.73**	**3.81**	**N/A**
Active Duty:				
E1-E4	0.00	3.65	3.74	N/A
E5-E9	3.58	3.65	3.75	N/A
Officers	3.55	3.68	3.65	N/A
Civilians	3.65	3.88	4.08	N/A
Retirees	4.63	4.06	4.17	N/A

QUALITY EVALUATION (1=very poor, 5=very good)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Rating	**3.90**	**3.74**	**3.83**	**3.76**
Building/Facility/Space Rating	3.87	3.71	3.84	3.65
Equipment/Furnishings Rating	3.77	3.66	3.76	3.53
Personnel Rating	4.05	3.81	3.86	3.86

IMPORTANCE OF QUALITY EVALUATION (1=very important, 5=not important at all)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Importance Rating	**4.26**	**4.24**	**4.27**	**N/A**
Building/Facility/Space Rating	4.16	4.24	4.30	N/A
Equipment/Furnishings Rating	4.22	4.24	4.27	N/A
Personnel Rating	4.37	4.22	4.23	N/A

Automotive Skills Center (Page 1 of 3)
Facility Evaluation

	Active Duty		Civilians		Retirees		**Total Cases**	
	n	%	n	%	n	%	**n**	**%**
Total Respondents	208	33%	190	30%	226	36%	**624**	**100%**
Did Not Use in Past Year	129	62%	142	75%	151	67%	**422**	**69%**
Did Not Respond/Missing Data	7	3%	10	5%	48	21%	**65**	**12%**
USED PAST YEAR	**72**	**35%**	**38**	**20%**	**27**	**12%**	**137**	**19%**
Frequency of Use	n	%	n	%	n	%	**n**	**%**
Less Than Once A Month	55	76%	27	71%	23	85%	**105**	**77%**
1-3 Times A Month	14	19%	9	24%	3	11%	**26**	**19%**
4 + Times A Month	3	4%	2	5%	1	4%	**6**	**4%**
Satisfaction	n	%	n	%	n	%	**n**	**%**
Very Dissatisfied	0	0%	0	0%	0	0%	**0**	**0%**
Somewhat Dissatisfied	0	0%	1	3%	0	0%	**1**	**1%**
Satisfied	10	21%	3	10%	1	6%	**14**	**13%**
Somewhat Satisfied	13	27%	4	14%	3	19%	**20**	**19%**
Very Satisfied	25	52%	21	72%	12	75%	**58**	**66%**
Mean Quality Ratings by Users (1=very poor, 5=very good)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	50	4.44	30	4.63	18	4.39	**98**	**4.50**
Equipment/Furnishings	49	4.41	29	4.66	18	4.61	**96**	**4.56**
Personnel	49	4.55	30	4.73	18	4.39	**97**	**4.58**
Overall Quality Rating	**49**	**4.46**	**29**	**4.70**	**18**	**4.46**	**96**	**4.56**
Mean Importance of Quality Ratings by Users (1=not important at all, 5=very important)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	48	4.38	29	4.55	18	4.17	**95**	**4.39**
Equipment/Furnishings	49	4.53	30	4.67	18	4.44	**97**	**4.56**
Personnel	49	4.76	30	4.73	18	4.61	**97**	**4.71**
Overall Quality Importance Rating	**48**	**4.56**	**29**	**4.64**	**18**	**4.41**	**95**	**4.55**

Automotive Skills Center (Page 2 of 3)
Customer Profile

Active Duty Ranks	Total N	Total %	Users Only n	Users Only %
E1-E4	4	2%	2	3%
E5-E9	53	26%	21	29%
WO-CW5	2	1%	0	0%
O1-O3	20	10%	5	7%
O4-O10	126	61%	44	61%
Total	**205**	**100%**	**72**	**100%**

Racial/Ethnic Origin	Total N	Total %	Users Only n	Users Only %
Black/African-American	114	19%	27	21%
White	474	77%	98	71%
Spanish/Hispanic/Latino	12	1%	8	5%
Asian	9	1%	3	3%
Amer. Indian/Alaskan Native	3	1%	1	1%
Native Hawaiian/Pacific Isl.	3	0%	0	0%
Total	**615**	**100%**	**137**	**100%**

Civilian Groups	N	%	n	%
GS9 or below	64	34%	14	39%
GS10 or above	118	63%	20	56%
Wage Grade	3	2%	1	3%
Crafts and Trades	1	1%	1	3%
Contractor	1	1%	0	0%
Total	**187**	**100%**	**36**	**100%**

Education	N	%	n	%
Some High School	2	0%	0	0%
H.S. Grad/G.E.D.	60	12%	8	8%
Some College	148	26%	30	24%
College Graduate	132	20%	38	29%
Post-Grad Study/Degree	276	42%	60	40%
Total	**618**	**100%**	**136**	**100%**

Gender	N	%	n	%
Male	439	74%	98	72%
Female	149	26%	33	28%
Total	**588**	**100%**	**131**	**100%**

Marital Status	N	%	n	%
Single	86	15%	16	13%
Single Parent	23	3%	10	6%
Married w/o Children	288	56%	45	43%
Married with Children	185	26%	55	37%
Total	**582**	**100%**	**126**	**100%**

Age Groups	N	%	n	%
21 and Under	3	0%	2	1%
22-29	11	1%	6	3%
30-38	81	8%	25	13%
39-49	179	26%	47	32%
50 +	320	64%	49	50%
Total	**594**	**100%**	**129**	**100%**

Residence	N	%	n	%
Barracks/BEQ/BOQ	3	0%	3	1%
Military Housing On Post	54	5%	21	10%
Off-post Housing (<30 min.)	436	76%	87	71%
Off-Post Housing (>=30 min.)	113	19%	21	18%
Total	**606**	**100%**	**132**	**100%**

Automotive Skills Center (Page 3 of 3)
Strategic Marketing Analysis

Number of Users=137

FACILITY USAGE (percent of ***Total*** that has used the facility)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Usage	**18.9%**	**19.1%**	**15.8%**	**8.4%**
Active Duty:				
E1-E4	50.0%	24.4%	19.3%	57.1%
E5-E9	39.6%	29.3%	29.3%	45.7%
Officers	33.1%	24.1%	23.2%	15.2%
Civilians	20.0%	17.3%	14.0%	8.1%
Retirees	11.9%	10.9%	12.4%	4.9%

FACILITY SATISFACTION (1=very dissatisfied, 5=very satisfied)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Satisfaction	**4.51**	**3.83**	**3.85**	**N/A**
Active Duty:				
E1-E4	0.00	3.54	3.64	N/A
E5-E9	4.18	3.72	3.67	N/A
Officers	4.39	3.71	3.60	N/A
Civilians	4.55	4.03	4.16	N/A
Retirees	4.69	4.11	4.03	N/A

QUALITY EVALUATION (1=very poor, 5=very good)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Rating	**4.56**	**3.82**	**3.88**	**4.31**
Building/Facility/Space Rating	4.50	3.75	3.85	3.99
Equipment/Furnishings Rating	4.56	3.75	3.84	4.19
Personnel Rating	4.58	3.96	3.94	4.71

IMPORTANCE OF QUALITY EVALUATION (1=very important, 5=not important at all)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Importance Rating	**4.55**	**4.37**	**4.40**	**N/A**
Building/Facility/Space Rating	4.39	4.25	4.28	N/A
Equipment/Furnishings Rating	4.56	4.36	4.40	N/A
Personnel Rating	4.71	4.49	4.51	N/A

Bowling Center (Page 1 of 3)
Facility Evaluation

	Active Duty		Civilians		Retirees		**Total Cases**	
	n	%	n	%	n	%	**n**	**%**
Total Respondents	208	33%	190	30%	226	36%	**624**	**100%**
Did Not Use in Past Year	137	66%	135	71%	148	65%	**420**	**68%**
Did Not Respond/Missing Data	8	4%	11	6%	49	22%	**68**	**13%**
USED PAST YEAR	**63**	**30%**	**44**	**23%**	**29**	**13%**	**136**	**20%**
Frequency of Use	n	%	n	%	n	%	**n**	**%**
Less Than Once A Month	51	81%	28	64%	12	41%	**91**	**62%**
1-3 Times A Month	11	17%	9	20%	9	31%	**29**	**23%**
4 + Times A Month	1	2%	7	16%	8	28%	**16**	**15%**
Satisfaction	n	%	n	%	n	%	**n**	**%**
Very Dissatisfied	1	2%	0	0%	0	0%	**1**	**1%**
Somewhat Dissatisfied	4	9%	2	5%	1	4%	**7**	**6%**
Satisfied	19	41%	5	14%	7	30%	**31**	**26%**
Somewhat Satisfied	11	24%	14	38%	7	30%	**32**	**32%**
Very Satisfied	11	24%	16	43%	8	35%	**35**	**36%**
Mean Quality Ratings by Users (1=very poor, 5=very good)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	44	3.77	37	4.11	21	3.95	**102**	**3.98**
Equipment/Furnishings	44	3.45	37	4.00	22	3.68	**103**	**3.77**
Personnel	44	4.05	37	4.41	21	4.24	**102**	**4.26**
Overall Quality Rating	**44**	**3.76**	**37**	**4.17**	**20**	**3.95**	**101**	**4.00**
Mean Importance of Quality Ratings by Users (1=not important at all, 5=very important)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	44	4.16	37	4.35	22	4.32	**103**	**4.29**
Equipment/Furnishings	44	4.25	37	4.32	21	4.62	**102**	**4.39**
Personnel	44	4.55	37	4.46	21	4.62	**102**	**4.53**
Overall Quality Importance Rating	**44**	**4.32**	**37**	**4.38**	**21**	**4.52**	**102**	**4.40**

Bowling Center (Page 2 of 3)
Customer Profile

Active Duty Ranks	Total N	Total %	Users Only n	Users Only %
E1-E4	4	2%	2	3%
E5-E9	53	26%	18	29%
WO-CW5	2	1%	0	0%
O1-O3	20	10%	8	13%
O4-O10	126	61%	35	56%
Total	**205**	**100%**	**63**	**100%**

Racial/Ethnic Origin	Total N	Total %	Users Only n	Users Only %
Black/African-American	114	19%	27	20%
White	474	77%	99	73%
Spanish/Hispanic/Latino	12	1%	3	2%
Asian	9	1%	2	2%
Amer. Indian/Alaskan Native	3	1%	1	1%
Native Hawaiian/Pacific Isl.	3	0%	2	2%
Total	**615**	**100%**	**134**	**100%**

Civilian Groups	N	%	n	%
GS9 or below	64	34%	17	39%
GS10 or above	118	63%	26	59%
Wage Grade	3	2%	1	2%
Crafts and Trades	1	1%	0	0%
Contractor	1	1%	0	0%
Total	**187**	**100%**	**44**	**100%**

Education	N	%	n	%
Some High School	2	0%	0	0%
H.S. Grad/G.E.D.	60	12%	13	13%
Some College	148	26%	30	22%
College Graduate	132	20%	33	23%
Post-Grad Study/Degree	276	42%	59	42%
Total	**618**	**100%**	**135**	**100%**

Gender	N	%	n	%
Male	439	74%	92	71%
Female	149	26%	36	29%
Total	**588**	**100%**	**128**	**100%**

Marital Status	N	%	n	%
Single	86	15%	15	11%
Single Parent	23	3%	11	7%
Married w/o Children	288	56%	50	45%
Married with Children	185	26%	56	37%
Total	**582**	**100%**	**132**	**100%**

Age Groups	N	%	n	%
21 and Under	3	0%	0	0%
22-29	11	1%	6	4%
30-38	81	8%	24	13%
39-49	179	26%	48	32%
50 +	320	64%	52	51%
Total	**594**	**100%**	**130**	**100%**

Residence	N	%	n	%
Barracks/BEQ/BOQ	3	0%	0	0%
Military Housing On Post	54	5%	23	10%
Off-post Housing (<30 min.)	436	76%	94	76%
Off-Post Housing (>=30 min.)	113	19%	17	14%
Total	**606**	**100%**	**134**	**100%**

Bowling Center (Page 3 of 3)
Strategic Marketing Analysis

Number of Users=136

FACILITY USAGE (percent of ***Total*** that has used the facility)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Usage	**19.6%**	**26.6%**	**22.4%**	**15.0%**
Active Duty:				
E1-E4	50.0%	36.4%	34.9%	85.7%
E5-E9	34.0%	37.5%	35.3%	45.7%
Officers	29.1%	33.4%	31.0%	26.3%
Civilians	23.2%	22.3%	18.4%	23.4%
Retirees	12.8%	11.5%	12.8%	7.8%

FACILITY SATISFACTION (1=very dissatisfied, 5=very satisfied)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Satisfaction	**3.96**	**3.84**	**3.94**	**N/A**
Active Duty:				
E1-E4	1.00	3.71	3.73	N/A
E5-E9	3.57	3.75	3.77	N/A
Officers	3.68	3.76	3.89	N/A
Civilians	4.19	3.89	4.13	N/A
Retirees	3.96	4.06	4.05	N/A

QUALITY EVALUATION (1=very poor, 5=very good)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Rating	**4.00**	**3.83**	**3.94**	**4.15**
Building/Facility/Space Rating	3.98	3.81	3.94	4.09
Equipment/Furnishings Rating	3.77	3.75	3.86	3.99
Personnel Rating	4.26	3.95	4.00	4.36

IMPORTANCE OF QUALITY EVALUATION (1=very important, 5=not important at all)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Importance Rating	**4.40**	**4.30**	**4.33**	**N/A**
Building/Facility/Space Rating	4.29	4.23	4.26	N/A
Equipment/Furnishings Rating	4.39	4.26	4.30	N/A
Personnel Rating	4.53	4.41	4.42	N/A

Bowling Ctr. Food & Bev. Operations (Page 1 of 3)
Facility Evaluation

	Active Duty		Civilians		Retirees		**Total Cases**	
	n	%	n	%	n	%	**n**	**%**
Total Respondents	208	33%	190	30%	226	36%	**624**	**100%**
Did Not Use in Past Year	141	68%	109	57%	146	65%	**396**	**63%**
Did Not Respond/Missing Data	12	6%	9	5%	48	21%	**69**	**13%**
USED PAST YEAR	**55**	**26%**	**72**	**38%**	**32**	**14%**	**159**	**25%**
Frequency of Use	n	%	n	%	n	%	**n**	**%**
Less Than Once A Month	35	64%	33	46%	14	44%	**82**	**49%**
1-3 Times A Month	19	35%	24	33%	11	34%	**54**	**34%**
4 + Times A Month	1	2%	15	21%	7	22%	**23**	**17%**
Satisfaction	n	%	n	%	n	%	**n**	**%**
Very Dissatisfied	0	0%	0	0%	0	0%	**0**	**0%**
Somewhat Dissatisfied	3	8%	3	5%	1	5%	**7**	**5%**
Satisfied	14	36%	18	29%	5	25%	**37**	**29%**
Somewhat Satisfied	14	36%	13	21%	4	20%	**31**	**23%**
Very Satisfied	8	21%	29	46%	10	50%	**47**	**42%**
Mean Quality Ratings by Users (1=very poor, 5=very good)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	40	3.73	62	4.02	19	3.84	**121**	**3.93**
Equipment/Furnishings	40	3.45	62	3.92	20	3.90	**122**	**3.83**
Personnel	39	4.13	62	4.29	20	4.30	**121**	**4.26**
Overall Quality Rating	**39**	**3.78**	**61**	**4.06**	**19**	**3.98**	**119**	**3.99**
Mean Importance of Quality Ratings by Users (1=not important at all, 5=very important)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	40	4.18	62	4.26	19	4.32	**121**	**4.25**
Equipment/Furnishings	40	4.22	62	4.27	20	4.40	**122**	**4.29**
Personnel	39	4.59	62	4.47	20	4.45	**121**	**4.49**
Overall Quality Importance Rating	**39**	**4.33**	**62**	**4.33**	**19**	**4.39**	**120**	**4.34**

Bowling Ctr. Food & Bev. Operations (Page 2 of 3)
Customer Profile

Active Duty Ranks	Total N	Total %	Users Only n	Users Only %
E1-E4	4	2%	2	4%
E5-E9	53	26%	17	31%
WO-CW5	2	1%	0	0%
O1-O3	20	10%	6	11%
O4-O10	126	61%	30	55%
Total	**205**	**100%**	**55**	**100%**

Racial/Ethnic Origin	Total N	Total %	Users Only n	Users Only %
Black/African-American	114	19%	34	22%
White	474	77%	115	72%
Spanish/Hispanic/Latino	12	1%	5	3%
Asian	9	1%	2	1%
Amer. Indian/Alaskan Native	3	1%	1	1%
Native Hawaiian/Pacific Isl.	3	0%	2	2%
Total	**615**	**100%**	**159**	**100%**

Civilian Groups	N	%	n	%
GS9 or below	64	34%	33	46%
GS10 or above	118	63%	35	49%
Wage Grade	3	2%	2	3%
Crafts and Trades	1	1%	1	1%
Contractor	1	1%	0	0%
Total	**187**	**100%**	**71**	**100%**

Education	N	%	n	%
Some High School	2	0%	0	0%
H.S. Grad/G.E.D.	60	12%	18	14%
Some College	148	26%	41	27%
College Graduate	132	20%	41	25%
Post-Grad Study/Degree	276	42%	57	35%
Total	**618**	**100%**	**157**	**100%**

Gender	N	%	n	%
Male	439	74%	99	63%
Female	149	26%	53	37%
Total	**588**	**100%**	**152**	**100%**

Marital Status	N	%	n	%
Single	86	15%	22	16%
Single Parent	23	3%	12	7%
Married w/o Children	288	56%	59	45%
Married with Children	185	26%	60	33%
Total	**582**	**100%**	**153**	**100%**

Age Groups	N	%	n	%
21 and Under	3	0%	0	0%
22-29	11	1%	6	3%
30-38	81	8%	26	12%
39-49	179	26%	50	30%
50 +	320	64%	69	55%
Total	**594**	**100%**	**151**	**100%**

Residence	N	%	n	%
Barracks/BEQ/BOQ	3	0%	0	0%
Military Housing On Post	54	5%	22	8%
Off-post Housing (<30 min.)	436	76%	110	76%
Off-Post Housing (>=30 min.)	113	19%	22	16%
Total	**606**	**100%**	**154**	**100%**

Bowling Ctr. Food & Bev. Operations (Page 3 of 3)
Strategic Marketing Analysis

Number of Users=159

FACILITY USAGE (percent of ***Total*** that has used the facility)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Usage	**24.7%**	**26.4%**	**22.6%**	**19.4%**
Active Duty:				
E1-E4	50.0%	32.7%	30.5%	71.4%
E5-E9	32.1%	34.8%	32.0%	37.1%
Officers	24.3%	29.4%	28.2%	25.3%
Civilians	37.9%	27.5%	25.9%	38.6%
Retirees	14.2%	12.2%	13.5%	9.0%

FACILITY SATISFACTION (1=very dissatisfied, 5=very satisfied)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Satisfaction	**4.03**	**3.80**	**3.95**	**N/A**
Active Duty:				
E1-E4	3.00	3.70	3.78	N/A
E5-E9	3.43	3.68	3.76	N/A
Officers	3.88	3.54	3.79	N/A
Civilians	4.08	3.85	4.14	N/A
Retirees	4.15	4.07	4.12	N/A

QUALITY EVALUATION (1=very poor, 5=very good)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Rating	**3.99**	**3.83**	**3.98**	**4.10**
Building/Facility/Space Rating	3.93	3.78	3.93	3.97
Equipment/Furnishings Rating	3.83	3.77	3.92	3.93
Personnel Rating	4.26	3.93	4.08	4.34

IMPORTANCE OF QUALITY EVALUATION (1=very important, 5=not important at all)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Importance Rating	**4.34**	**4.30**	**4.36**	**N/A**
Building/Facility/Space Rating	4.25	4.25	4.31	N/A
Equipment/Furnishings Rating	4.29	4.24	4.31	N/A
Personnel Rating	4.49	4.42	4.47	N/A

Bowling Pro Shop (Page 1 of 3)
Facility Evaluation

	Active Duty		Civilians		Retirees		**Total Cases**	
	n	%	n	%	n	%	**n**	**%**
Total Respondents	208	33%	190	30%	226	36%	**624**	**100%**
Did Not Use in Past Year	188	90%	157	83%	166	73%	**511**	**80%**
Did Not Respond/Missing Data	13	6%	17	9%	50	22%	**80**	**15%**
USED PAST YEAR	**7**	**3%**	**16**	**8%**	**10**	**4%**	**33**	**6%**
Frequency of Use	n	%	n	%	n	%	**n**	**%**
Less Than Once A Month	5	71%	10	63%	5	50%	**20**	**59%**
1-3 Times A Month	2	29%	3	19%	2	20%	**7**	**20%**
4 + Times A Month	0	0%	3	19%	3	30%	**6**	**21%**
Satisfaction	n	%	n	%	n	%	**n**	**%**
Very Dissatisfied	0	0%	0	0%	0	0%	**0**	**0%**
Somewhat Dissatisfied	0	0%	0	0%	0	0%	**0**	**0%**
Satisfied	1	25%	4	33%	1	17%	**6**	**27%**
Somewhat Satisfied	3	75%	2	17%	1	17%	**6**	**22%**
Very Satisfied	0	0%	6	50%	4	67%	**10**	**51%**
Mean Quality Ratings by Users (1=very poor, 5=very good)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	4	3.75	12	3.92	5	5.00	**21**	**4.21**
Equipment/Furnishings	4	3.25	12	3.75	5	4.80	**21**	**4.00**
Personnel	4	4.50	12	4.25	5	4.60	**21**	**4.37**
Overall Quality Rating	**4**	**3.83**	**12**	**3.97**	**5**	**4.80**	**21**	**4.20**
Mean Importance of Quality Ratings by Users (1=not important at all, 5=very important)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	4	4.00	12	4.50	5	4.60	**21**	**4.48**
Equipment/Furnishings	4	4.00	12	4.50	5	4.80	**21**	**4.54**
Personnel	4	4.50	12	4.58	5	4.40	**21**	**4.52**
Overall Quality Importance Rating	**4**	**4.17**	**12**	**4.53**	**5**	**4.60**	**21**	**4.51**

Bowling Pro Shop (Page 2 of 3)
Customer Profile

Active Duty Ranks	Total N	Total %	Users Only n	Users Only %
E1-E4	4	2%	0	0%
E5-E9	53	26%	1	14%
WO-CW5	2	1%	0	0%
O1-O3	20	10%	2	29%
O4-O10	126	61%	4	57%
Total	**205**	**100%**	**7**	**100%**

Racial/Ethnic Origin	Total N	Total %	Users Only n	Users Only %
Black/African-American	114	19%	9	28%
White	474	77%	22	65%
Spanish/Hispanic/Latino	12	1%	1	4%
Asian	9	1%	0	0%
Amer. Indian/Alaskan Native	3	1%	1	4%
Native Hawaiian/Pacific Isl.	3	0%	0	0%
Total	**615**	**100%**	**33**	**100%**

Civilian Groups	N	%	n	%
GS9 or below	64	34%	7	44%
GS10 or above	118	63%	9	56%
Wage Grade	3	2%	0	0%
Crafts and Trades	1	1%	0	0%
Contractor	1	1%	0	0%
Total	**187**	**100%**	**16**	**100%**

Education	N	%	n	%
Some High School	2	0%	0	0%
H.S. Grad/G.E.D.	60	12%	4	14%
Some College	148	26%	4	14%
College Graduate	132	20%	10	32%
Post-Grad Study/Degree	276	42%	14	40%
Total	**618**	**100%**	**32**	**100%**

Gender	N	%	n	%
Male	439	74%	23	74%
Female	149	26%	7	26%
Total	**588**	**100%**	**30**	**100%**

Marital Status	N	%	n	%
Single	86	15%	3	9%
Single Parent	23	3%	0	0%
Married w/o Children	288	56%	17	61%
Married with Children	185	26%	11	30%
Total	**582**	**100%**	**31**	**100%**

Age Groups	N	%	n	%
21 and Under	3	0%	0	0%
22-29	11	1%	0	0%
30-38	81	8%	4	8%
39-49	179	26%	11	31%
50 +	320	64%	18	61%
Total	**594**	**100%**	**33**	**100%**

Residence	N	%	n	%
Barracks/BEQ/BOQ	3	0%	0	0%
Military Housing On Post	54	5%	3	5%
Off-post Housing (<30 min.)	436	76%	26	84%
Off-Post Housing (>=30 min.)	113	19%	4	12%
Total	**606**	**100%**	**33**	**100%**

Bowling Pro Shop (Page 3 of 3)
Strategic Marketing Analysis

Number of Users=33

FACILITY USAGE (percent of ***Total*** that has used the facility)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Usage	**5.6%**	**6.6%**	**6.2%**	**2.8%**
Active Duty:				
E1-E4	0.0%	9.2%	7.3%	14.3%
E5-E9	1.9%	8.7%	9.2%	5.7%
Officers	4.1%	5.7%	7.0%	4.0%
Civilians	8.4%	5.4%	5.1%	3.6%
Retirees	4.4%	4.6%	5.3%	2.0%

FACILITY SATISFACTION (1=very dissatisfied, 5=very satisfied)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Satisfaction	**4.24**	**3.74**	**3.85**	**N/A**
Active Duty:				
E1-E4	0.00	3.60	3.71	N/A
E5-E9	4.00	3.66	3.68	N/A
Officers	3.67	3.64	3.81	N/A
Civilians	4.17	3.83	4.12	N/A
Retirees	4.50	4.01	3.99	N/A

QUALITY EVALUATION (1=very poor, 5=very good)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Rating	**4.20**	**3.73**	**3.84**	**3.97**
Building/Facility/Space Rating	4.21	3.68	3.84	3.84
Equipment/Furnishings Rating	4.00	3.62	3.74	3.85
Personnel Rating	4.37	3.89	3.94	4.17

IMPORTANCE OF QUALITY EVALUATION (1=very important, 5=not important at all)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Importance Rating	**4.51**	**4.25**	**4.28**	**N/A**
Building/Facility/Space Rating	4.48	4.22	4.22	N/A
Equipment/Furnishings Rating	4.54	4.17	4.23	N/A
Personnel Rating	4.52	4.35	4.37	N/A

Cabins & Campgrounds (Page 1 of 3)
Facility Evaluation

	Active Duty		Civilians		Retirees		**Total Cases**	
	n	%	n	%	n	%	**n**	**%**
Total Respondents	208	33%	190	30%	226	36%	**624**	**100%**
Did Not Use in Past Year	188	90%	169	89%	156	69%	**513**	**80%**
Did Not Respond/Missing Data	11	5%	16	8%	55	24%	**82**	**15%**
USED PAST YEAR	**9**	**4%**	**5**	**3%**	**15**	**7%**	**29**	**5%**
Frequency of Use	n	%	n	%	n	%	**n**	**%**
Less Than Once A Month	9	100%	4	80%	15	100%	**28**	**96%**
1-3 Times A Month	0	0%	0	0%	0	0%	**0**	**0**
4 + Times A Month	0	0%	1	20%	0	0%	**1**	**4%**
Satisfaction	n	%	n	%	n	%	**n**	**%**
Very Dissatisfied	0	0%	0	0%	0	0%	**0**	**0%**
Somewhat Dissatisfied	0	0%	0	0%	0	0%	**0**	**0%**
Satisfied	1	33%	1	33%	0	0%	**2**	**9%**
Somewhat Satisfied	1	33%	0	0%	2	20%	**3**	**17%**
Very Satisfied	1	33%	2	67%	8	80%	**11**	**73%**
Mean Quality Ratings by Users (1=very poor, 5=very good)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	3	3.67	3	4.33	10	4.70	**16**	**4.54**
Equipment/Furnishings	3	3.33	3	4.67	10	4.60	**16**	**4.50**
Personnel	3	4.00	3	5.00	10	4.90	**16**	**4.84**
Overall Quality Rating	**3**	**3.67**	**3**	**4.67**	**10**	**4.73**	**16**	**4.62**
Mean Importance of Quality Ratings by Users (1=not important at all, 5=very important)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	3	4.33	3	4.00	10	4.80	**16**	**4.60**
Equipment/Furnishings	3	3.67	3	4.67	10	4.70	**16**	**4.60**
Personnel	3	4.67	3	4.67	10	4.80	**16**	**4.76**
Overall Quality Importance Rating	**3**	**4.22**	**3**	**4.44**	**10**	**4.77**	**16**	**4.66**

Cabins & Campgrounds (Page 2 of 3)
Customer Profile

Active Duty Ranks	Total N	Total %	Users Only n	Users Only %
E1-E4	4	2%	0	0%
E5-E9	53	26%	3	33%
WO-CW5	2	1%	0	0%
O1-O3	20	10%	0	0%
O4-O10	126	61%	6	67%
Total	**205**	**100%**	**9**	**100%**

Racial/Ethnic Origin	Total N	Total %	Users Only n	Users Only %
Black/African-American	114	19%	3	8%
White	474	77%	24	83%
Spanish/Hispanic/Latino	12	1%	0	0%
Asian	9	1%	1	4%
Amer. Indian/Alaskan Native	3	1%	0	0%
Native Hawaiian/Pacific Isl.	3	0%	1	4%
Total	**615**	**100%**	**29**	**100%**

Civilian Groups	N	%	n	%
GS9 or below	64	34%	0	0%
GS10 or above	118	63%	5	100%
Wage Grade	3	2%	0	0%
Crafts and Trades	1	1%	0	0%
Contractor	1	1%	0	0%
Total	**187**	**100%**	**5**	**100%**

Education	N	%	n	%
Some High School	2	0%	0	0%
H.S. Grad/G.E.D.	60	12%	1	4%
Some College	148	26%	8	30%
College Graduate	132	20%	9	34%
Post-Grad Study/Degree	276	42%	10	31%
Total	**618**	**100%**	**28**	**100%**

Gender	N	%	n	%
Male	439	74%	21	80%
Female	149	26%	6	20%
Total	**588**	**100%**	**27**	**100%**

Marital Status	N	%	n	%
Single	86	15%	2	6%
Single Parent	23	3%	0	0%
Married w/o Children	288	56%	17	69%
Married with Children	185	26%	7	24%
Total	**582**	**100%**	**26**	**100%**

Age Groups	N	%	n	%
21 and Under	3	0%	0	0%
22-29	11	1%	2	6%
30-38	81	8%	3	8%
39-49	179	26%	3	11%
50 +	320	64%	18	75%
Total	**594**	**100%**	**26**	**100%**

Residence	N	%	n	%
Barracks/BEQ/BOQ	3	0%	0	0%
Military Housing On Post	54	5%	2	4%
Off-post Housing (<30 min.)	436	76%	17	66%
Off-Post Housing (>=30 min.)	113	19%	8	30%
Total	**606**	**100%**	**27**	**100%**

Cabins & Campgrounds (Page 3 of 3)
Strategic Marketing Analysis

Number of Users=29

FACILITY USAGE (percent of ***Total*** that has used the facility)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Usage	**4.8%**	**7.7%**	**8.4%**	**1.6%**
Active Duty:				
E1-E4	0.0%	9.6%	8.8%	14.3%
E5-E9	5.7%	10.4%	13.6%	0.0%
Officers	4.1%	6.9%	10.9%	3.0%
Civilians	2.6%	6.7%	7.9%	2.6%
Retirees	6.6%	7.3%	7.0%	0.8%

FACILITY SATISFACTION (1=very dissatisfied, 5=very satisfied)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Satisfaction	**4.64**	**3.76**	**3.88**	**N/A**
Active Duty:				
E1-E4	0.00	3.52	3.46	N/A
E5-E9	0.00	3.69	3.83	N/A
Officers	4.00	3.62	3.57	N/A
Civilians	4.33	3.99	4.10	N/A
Retirees	4.80	4.09	4.16	N/A

QUALITY EVALUATION (1=very poor, 5=very good)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Rating	**4.62**	**3.70**	**3.87**	**4.18**
Building/Facility/Space Rating	4.54	3.64	3.89	4.20
Equipment/Furnishings Rating	4.50	3.62	3.77	4.07
Personnel Rating	4.84	3.81	3.93	4.27

IMPORTANCE OF QUALITY EVALUATION (1=very important, 5=not important at all)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Importance Rating	**4.66**	**4.23**	**4.28**	**N/A**
Building/Facility/Space Rating	4.60	4.17	4.23	N/A
Equipment/Furnishings Rating	4.60	4.24	4.29	N/A
Personnel Rating	4.76	4.26	4.32	N/A

Child Development Center (Page 1 of 3)
Facility Evaluation

	Active Duty		Civilians		Retirees		**Total Cases**	
	n	%	n	%	n	%	**n**	**%**
Total Respondents	208	33%	190	30%	226	36%	**624**	**100%**
Did Not Use in Past Year	172	83%	174	92%	171	76%	**517**	**83%**
Did Not Respond/Missing Data	12	6%	11	6%	52	23%	**75**	**14%**
USED PAST YEAR	**24**	**12%**	**5**	**3%**	**3**	**1%**	**32**	**4%**
Frequency of Use	n	%	n	%	n	%	**n**	**%**
Less Than Once A Month	7	29%	2	40%	1	33%	**10**	**33%**
1-3 Times A Month	5	21%	0	0%	0	0%	**5**	**12%**
4 + Times A Month	12	50%	3	60%	2	67%	**17**	**55%**
Satisfaction	n	%	n	%	n	%	**n**	**%**
Very Dissatisfied	0	0%	0	0%	0	0%	**0**	**0%**
Somewhat Dissatisfied	1	5%	0	0%	0	0%	**1**	**3%**
Satisfied	4	20%	0	0%	0	0%	**4**	**13%**
Somewhat Satisfied	1	5%	0	0%	0	0%	**1**	**3%**
Very Satisfied	14	70%	3	100%	2	100%	**19**	**81%**
Mean Quality Ratings by Users (1=very poor, 5=very good)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	21	4.43	3	5.00	2	5.00	**26**	**4.63**
Equipment/Furnishings	21	4.33	3	5.00	2	5.00	**26**	**4.56**
Personnel	21	4.62	3	5.00	2	5.00	**26**	**4.75**
Overall Quality Rating	**21**	**4.46**	**3**	**5.00**	**2**	**5.00**	**26**	**4.65**
Mean Importance of Quality Ratings by Users (1=not important at all, 5=very important)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	21	4.81	3	5.00	2	5.00	**26**	**4.88**
Equipment/Furnishings	21	4.90	3	5.00	2	5.00	**26**	**4.94**
Personnel	21	4.95	3	5.00	2	5.00	**26**	**4.97**
Overall Quality Importance Rating	**21**	**4.89**	**3**	**5.00**	**2**	**5.00**	**26**	**4.93**

Child Development Center (Page 2 of 3)
Customer Profile

Active Duty Ranks	Total N	Total %	Users Only n	Users Only %
E1-E4	4	2%	0	0%
E5-E9	53	26%	6	25%
WO-CW5	2	1%	0	0%
O1-O3	20	10%	1	4%
O4-O10	126	61%	17	71%
Total	**205**	**100%**	**24**	**100%**

Racial/Ethnic Origin	Total N	Total %	Users Only n	Users Only %
Black/African-American	114	19%	11	36%
White	474	77%	19	57%
Spanish/Hispanic/Latino	12	1%	0	0%
Asian	9	1%	1	5%
Amer. Indian/Alaskan Native	3	1%	1	2%
Native Hawaiian/Pacific Isl.	3	0%	0	0%
Total	**615**	**100%**	**32**	**100%**

Civilian Groups	N	%	n	%
GS9 or below	64	34%	4	80%
GS10 or above	118	63%	1	20%
Wage Grade	3	2%	0	0%
Crafts and Trades	1	1%	0	0%
Contractor	1	1%	0	0%
Total	**187**	**100%**	**5**	**100%**

Education	N	%	n	%
Some High School	2	0%	0	0%
H.S. Grad/G.E.D.	60	12%	3	15%
Some College	148	26%	4	10%
College Graduate	132	20%	9	33%
Post-Grad Study/Degree	276	42%	16	42%
Total	**618**	**100%**	**32**	**100%**

Gender	N	%	n	%
Male	439	74%	19	62%
Female	149	26%	9	38%
Total	**588**	**100%**	**28**	**100%**

Marital Status	N	%	n	%
Single	86	15%	2	7%
Single Parent	23	3%	6	18%
Married w/o Children	288	56%	5	18%
Married with Children	185	26%	19	57%
Total	**582**	**100%**	**32**	**100%**

Age Groups	N	%	n	%
21 and Under	3	0%	0	0%
22-29	11	1%	1	5%
30-38	81	8%	10	26%
39-49	179	26%	16	51%
50 +	320	64%	3	18%
Total	**594**	**100%**	**30**	**100%**

Residence	N	%	n	%
Barracks/BEQ/BOQ	3	0%	0	0%
Military Housing On Post	54	5%	9	22%
Off-post Housing (<30 min.)	436	76%	20	69%
Off-Post Housing (>=30 min.)	113	19%	3	10%
Total	**606**	**100%**	**32**	**100%**

Child Development Center (Page 3 of 3)
Strategic Marketing Analysis

Number of Users=32

FACILITY USAGE (percent of ***Total*** that has used the facility)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Usage	**3.6%**	**8.0%**	**6.4%**	**2.3%**
Active Duty:				
E1-E4	0.0%	10.1%	7.3%	14.3%
E5-E9	11.3%	15.8%	15.2%	8.6%
Officers	12.2%	11.9%	11.5%	11.1%
Civilians	2.6%	5.5%	4.0%	1.6%
Retirees	1.3%	1.6%	1.6%	0.8%

FACILITY SATISFACTION (1=very dissatisfied, 5=very satisfied)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Satisfaction	**4.61**	**3.77**	**3.89**	**N/A**
Active Duty:				
E1-E4	0.00	3.39	3.51	N/A
E5-E9	5.00	3.76	3.86	N/A
Officers	4.25	3.75	3.61	N/A
Civilians	5.00	4.05	4.40	N/A
Retirees	5.00	4.06	4.09	N/A

QUALITY EVALUATION (1=very poor, 5=very good)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Rating	**4.65**	**3.91**	**4.06**	**4.62**
Building/Facility/Space Rating	4.63	3.89	4.08	4.76
Equipment/Furnishings Rating	4.56	3.89	4.06	4.45
Personnel Rating	4.75	3.92	4.04	4.60

IMPORTANCE OF QUALITY EVALUATION (1=very important, 5=not important at all)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Importance Rating	**4.93**	**4.49**	**4.54**	**N/A**
Building/Facility/Space Rating	4.88	4.47	4.53	N/A
Equipment/Furnishings Rating	4.94	4.42	4.50	N/A
Personnel Rating	4.97	4.55	4.56	N/A

Fitness Center/Gymnasium (Page 1 of 3)
Facility Evaluation

	Active Duty		Civilians		Retirees		**Total Cases**	
	n	%	n	%	n	%	**n**	**%**
Total Respondents	208	33%	190	30%	226	36%	**624**	**100%**
Did Not Use in Past Year	35	17%	112	59%	148	65%	**295**	**54%**
Did Not Respond/Missing Data	3	1%	7	4%	29	13%	**39**	**8%**
USED PAST YEAR	**170**	**82%**	**71**	**37%**	**49**	**22%**	**290**	**38%**
Frequency of Use	n	%	n	%	n	%	**n**	**%**
Less Than Once A Month	33	19%	15	21%	18	37%	**66**	**25%**
1-3 Times A Month	28	16%	15	21%	6	12%	**49**	**17%**
4 + Times A Month	109	64%	41	58%	25	51%	**175**	**58%**
Satisfaction	n	%	n	%	n	%	**n**	**%**
Very Dissatisfied	8	5%	0	0%	1	3%	**9**	**3%**
Somewhat Dissatisfied	20	13%	5	8%	0	0%	**25**	**8%**
Satisfied	41	26%	13	20%	2	5%	**56**	**19%**
Somewhat Satisfied	50	31%	23	35%	5	13%	**78**	**28%**
Very Satisfied	40	25%	24	37%	32	80%	**96**	**43%**
Mean Quality Ratings by Users (1=very poor, 5=very good)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	159	3.26	65	3.82	41	4.44	**265**	**3.74**
Equipment/Furnishings	158	3.79	64	4.17	40	4.55	**262**	**4.11**
Personnel	159	4.18	65	4.57	41	4.56	**265**	**4.41**
Overall Quality Rating	**158**	**3.75**	**64**	**4.18**	**40**	**4.53**	**262**	**4.09**
Mean Importance of Quality Ratings by Users (1=not important at all, 5=very important)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	158	4.38	64	4.58	41	4.46	**263**	**4.47**
Equipment/Furnishings	158	4.49	64	4.72	40	4.58	**262**	**4.59**
Personnel	159	4.50	65	4.65	41	4.71	**265**	**4.60**
Overall Quality Importance Rating	**158**	**4.45**	**64**	**4.65**	**40**	**4.58**	**262**	**4.55**

Fitness Center/Gymnasium (Page 2 of 3)
Customer Profile

Active Duty Ranks	Total N	Total %	Users Only n	Users Only %
E1-E4	4	2%	4	2%
E5-E9	53	26%	45	27%
WO-CW5	2	1%	2	1%
O1-O3	20	10%	17	10%
O4-O10	126	61%	100	60%
Total	**205**	**100%**	**168**	**100%**

Racial/Ethnic Origin	Total N	Total %	Users Only n	Users Only %
Black/African-American	114	19%	52	18%
White	474	77%	217	76%
Spanish/Hispanic/Latino	12	1%	10	3%
Asian	9	1%	4	1%
Amer. Indian/Alaskan Native	3	1%	2	1%
Native Hawaiian/Pacific Isl.	3	0%	2	1%
Total	**615**	**100%**	**287**	**100%**

Civilian Groups	N	%	n	%
GS9 or below	64	34%	20	29%
GS10 or above	118	63%	49	70%
Wage Grade	3	2%	1	1%
Crafts and Trades	1	1%	0	0%
Contractor	1	1%	0	0%
Total	**187**	**100%**	**70**	**100%**

Education	N	%	n	%
Some High School	2	0%	1	0%
H.S. Grad/G.E.D.	60	12%	9	4%
Some College	148	26%	53	20%
College Graduate	132	20%	74	25%
Post-Grad Study/Degree	276	42%	152	51%
Total	**618**	**100%**	**289**	**100%**

Gender	N	%	n	%
Male	439	74%	208	74%
Female	149	26%	66	26%
Total	**588**	**100%**	**274**	**100%**

Marital Status	N	%	n	%
Single	86	15%	40	15%
Single Parent	23	3%	17	5%
Married w/o Children	288	56%	104	45%
Married with Children	185	26%	116	35%
Total	**582**	**100%**	**277**	**100%**

Age Groups	N	%	n	%
21 and Under	3	0%	3	1%
22-29	11	1%	10	3%
30-38	81	8%	61	16%
39-49	179	26%	109	36%
50 +	320	64%	90	45%
Total	**594**	**100%**	**273**	**100%**

Residence	N	%	n	%
Barracks/BEQ/BOQ	3	0%	3	1%
Military Housing On Post	54	5%	47	11%
Off-post Housing (<30 min.)	436	76%	189	72%
Off-Post Housing (>=30 min.)	113	19%	43	16%
Total	**606**	**100%**	**282**	**100%**

Fitness Center/Gymnasium (Page 3 of 3)
Strategic Marketing Analysis

Number of Users=290

FACILITY USAGE (percent of ***Total*** that has used the facility)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Usage	**38.1%**	**48.5%**	**41.4%**	**21.7%**
Active Duty:				
E1-E4	100.0%	74.7%	64.3%	100.0%
E5-E9	84.9%	77.3%	74.7%	85.7%
Officers	80.4%	75.1%	72.5%	72.7%
Civilians	37.4%	36.2%	28.2%	25.0%
Retirees	21.7%	18.6%	20.0%	8.6%

FACILITY SATISFACTION (1=very dissatisfied, 5=very satisfied)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Satisfaction	**4.00**	**3.99**	**3.93**	**N/A**
Active Duty:				
E1-E4	4.00	3.87	3.86	N/A
E5-E9	3.73	3.89	3.83	N/A
Officers	3.50	3.92	3.74	N/A
Civilians	4.02	4.10	4.15	N/A
Retirees	4.68	4.32	4.27	N/A

QUALITY EVALUATION (1=very poor, 5=very good)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Rating	**4.09**	**3.96**	**3.92**	**4.03**
Building/Facility/Space Rating	3.74	3.90	3.89	3.87
Equipment/Furnishings Rating	4.11	3.97	3.90	4.00
Personnel Rating	4.41	4.01	3.97	4.19

IMPORTANCE OF QUALITY EVALUATION (1=very important, 5=not important at all)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Importance Rating	**4.55**	**4.47**	**4.48**	**N/A**
Building/Facility/Space Rating	4.47	4.44	4.46	N/A
Equipment/Furnishings Rating	4.59	4.53	4.52	N/A
Personnel Rating	4.60	4.43	4.44	N/A

Fort Monroe Club (Page 1 of 3)
Facility Evaluation

	Active Duty		Civilians		Retirees		**Total Cases**	
	n	%	n	%	n	%	**n**	**%**
Total Respondents	208	33%	190	30%	226	36%	**624**	**100%**
Did Not Use in Past Year	80	38%	76	40%	139	62%	**295**	**50%**
Did Not Respond/Missing Data	2	1%	6	3%	22	10%	**30**	**6%**
USED PAST YEAR	**126**	**61%**	**108**	**57%**	**65**	**29%**	**299**	**44%**
Frequency of Use	n	%	n	%	n	%	**n**	**%**
Less Than Once A Month	104	83%	83	77%	42	65%	**229**	**75%**
1-3 Times A Month	15	12%	21	19%	16	25%	**52**	**19%**
4 + Times A Month	7	6%	4	4%	7	11%	**18**	**6%**
Satisfaction	n	%	n	%	n	%	**n**	**%**
Very Dissatisfied	14	13%	6	6%	0	0%	**20**	**6%**
Somewhat Dissatisfied	31	28%	20	19%	10	16%	**61**	**20%**
Satisfied	44	40%	37	36%	17	27%	**98**	**34%**
Somewhat Satisfied	15	14%	23	22%	14	22%	**52**	**20%**
Very Satisfied	7	6%	17	17%	23	36%	**47**	**20%**
Mean Quality Ratings by Users (1=very poor, 5=very good)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	112	3.19	103	3.60	62	3.97	**277**	**3.62**
Equipment/Furnishings	111	3.12	104	3.39	62	3.85	**277**	**3.47**
Personnel	111	3.33	103	3.76	63	4.19	**277**	**3.79**
Overall Quality Rating	**111**	**3.21**	**103**	**3.59**	**61**	**3.99**	**275**	**3.62**
Mean Importance of Quality Ratings by Users (1=not important at all, 5=very important)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	111	3.96	103	4.02	63	4.21	**277**	**4.06**
Equipment/Furnishings	111	3.94	103	4.06	63	4.27	**277**	**4.10**
Personnel	111	4.49	103	4.40	64	4.59	**278**	**4.48**
Overall Quality Importance Rating	**111**	**4.13**	**102**	**4.15**	**62**	**4.35**	**275**	**4.21**

Fort Monroe Club (Page 2 of 3)
Customer Profile

Active Duty Ranks	Total N	Total %	Users Only n	Users Only %
E1-E4	4	2%	2	2%
E5-E9	53	26%	28	22%
WO-CW5	2	1%	0	0%
O1-O3	20	10%	12	10%
O4-O10	126	61%	83	66%
Total	**205**	**100%**	**125**	**100%**

Racial/Ethnic Origin	Total N	Total %	Users Only n	Users Only %
Black/African-American	114	19%	54	19%
White	474	77%	232	77%
Spanish/Hispanic/Latino	12	1%	5	1%
Asian	9	1%	4	2%
Amer. Indian/Alaskan Native	3	1%	0	0%
Native Hawaiian/Pacific Isl.	3	0%	1	0%
Total	**615**	**100%**	**296**	**100%**

Civilian Groups	N	%	n	%
GS9 or below	64	34%	37	35%
GS10 or above	118	63%	69	65%
Wage Grade	3	2%	0	0%
Crafts and Trades	1	1%	0	0%
Contractor	1	1%	0	0%
Total	**187**	**100%**	**106**	**100%**

Education	N	%	n	%
Some High School	2	0%	0	0%
H.S. Grad/G.E.D.	60	12%	15	7%
Some College	148	26%	62	23%
College Graduate	132	20%	65	21%
Post-Grad Study/Degree	276	42%	153	49%
Total	**618**	**100%**	**295**	**100%**

Gender	N	%	n	%
Male	439	74%	199	68%
Female	149	26%	84	32%
Total	**588**	**100%**	**283**	**100%**

Marital Status	N	%	n	%
Single	86	15%	39	14%
Single Parent	23	3%	14	5%
Married w/o Children	288	56%	127	51%
Married with Children	185	26%	105	30%
Total	**582**	**100%**	**285**	**100%**

Age Groups	N	%	n	%
21 and Under	3	0%	0	0%
22-29	11	1%	8	2%
30-38	81	8%	46	11%
39-49	179	26%	99	31%
50 +	320	64%	131	57%
Total	**594**	**100%**	**284**	**100%**

Residence	N	%	n	%
Barracks/BEQ/BOQ	3	0%	0	0%
Military Housing On Post	54	5%	33	7%
Off-post Housing (<30 min.)	436	76%	211	75%
Off-Post Housing (>=30 min.)	113	19%	51	18%
Total	**606**	**100%**	**295**	**100%**

Fort Monroe Club (Page 3 of 3)
Strategic Marketing Analysis

Number of Users=299

FACILITY USAGE (percent of ***Total*** that has used the facility)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Usage	**44.4%**	**35.9%**	**29.0%**	**45.7%**
Active Duty:				
E1-E4	50.0%	34.4%	29.9%	85.7%
E5-E9	52.8%	43.0%	39.5%	68.6%
Officers	64.2%	51.6%	51.0%	71.7%
Civilians	56.8%	39.9%	29.2%	62.7%
Retirees	28.8%	19.0%	17.6%	33.5%

FACILITY SATISFACTION (1=very dissatisfied, 5=very satisfied)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Satisfaction	**3.29**	**3.72**	**3.72**	**N/A**
Active Duty:				
E1-E4	2.00	3.54	3.55	N/A
E5-E9	3.19	3.59	3.51	N/A
Officers	2.59	3.70	3.60	N/A
Civilians	3.24	3.80	3.85	N/A
Retirees	3.78	4.01	4.01	N/A

QUALITY EVALUATION (1=very poor, 5=very good)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Rating	**3.62**	**3.89**	**3.89**	**3.98**
Building/Facility/Space Rating	3.62	3.92	3.94	4.08
Equipment/Furnishings Rating	3.47	3.85	3.87	3.94
Personnel Rating	3.79	3.91	3.88	3.91

IMPORTANCE OF QUALITY EVALUATION (1=very important, 5=not important at all)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Importance Rating	**4.21**	**4.23**	**4.27**	**N/A**
Building/Facility/Space Rating	4.06	4.09	4.14	N/A
Equipment/Furnishings Rating	4.10	4.16	4.22	N/A
Personnel Rating	4.48	4.44	4.46	N/A

ITR Office/Commercial Travel Agency (Page 1 of 3)
Facility Evaluation

	Active Duty		Civilians		Retirees		**Total Cases**	
	n	%	n	%	n	%	**n**	**%**
Total Respondents	208	33%	190	30%	226	36%	**624**	**100%**
Did Not Use in Past Year	151	73%	124	65%	160	71%	**435**	**69%**
Did Not Respond/Missing Data	16	8%	17	9%	50	22%	**83**	**15%**
USED PAST YEAR	**41**	**20%**	**49**	**26%**	**16**	**7%**	**106**	**16%**
Frequency of Use	n	%	n	%	n	%	**n**	**%**
Less Than Once A Month	29	71%	35	71%	13	81%	**77**	**73%**
1-3 Times A Month	12	29%	4	8%	1	6%	**17**	**13%**
4 + Times A Month	0	0%	10	20%	2	13%	**12**	**14%**
Satisfaction	n	%	n	%	n	%	**n**	**%**
Very Dissatisfied	0	0%	0	0%	0	0%	**0**	**0%**
Somewhat Dissatisfied	0	0%	2	5%	1	9%	**3**	**5%**
Satisfied	12	44%	4	10%	1	9%	**17**	**16%**
Somewhat Satisfied	7	26%	8	19%	1	9%	**16**	**19%**
Very Satisfied	8	30%	28	67%	8	73%	**44**	**61%**
Mean Quality Ratings by Users (1=very poor, 5=very good)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	27	3.74	41	4.00	10	4.10	**78**	**3.97**
Equipment/Furnishings	27	3.59	41	4.20	11	4.09	**79**	**4.06**
Personnel	27	4.37	42	4.48	10	4.70	**79**	**4.49**
Overall Quality Rating	**27**	**3.90**	**41**	**4.22**	**10**	**4.27**	**78**	**4.16**
Mean Importance of Quality Ratings by Users (1=not important at all, 5=very important)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	26	3.92	41	3.88	11	4.00	**78**	**3.91**
Equipment/Furnishings	27	4.07	41	3.93	10	3.90	**78**	**3.95**
Personnel	27	4.67	41	4.73	11	4.82	**79**	**4.74**
Overall Quality Importance Rating	**26**	**4.21**	**41**	**4.18**	**10**	**4.20**	**77**	**4.19**

ITR Office/Commercial Travel Agency (Page 2 of 3)
Customer Profile

Active Duty Ranks	Total N	Total %	Users Only n	Users Only %
E1-E4	4	2%	2	5%
E5-E9	53	26%	10	24%
WO-CW5	2	1%	0	0%
O1-O3	20	10%	5	12%
O4-O10	126	61%	24	59%
Total	**205**	**100%**	**41**	**100%**

Racial/Ethnic Origin	Total N	Total %	Users Only n	Users Only %
Black/African-American	114	19%	23	22%
White	474	77%	76	73%
Spanish/Hispanic/Latino	12	1%	3	2%
Asian	9	1%	1	1%
Amer. Indian/Alaskan Native	3	1%	0	0%
Native Hawaiian/Pacific Isl.	3	0%	1	1%
Total	**615**	**100%**	**104**	**100%**

Civilian Groups	N	%	n	%
GS9 or below	64	34%	19	40%
GS10 or above	118	63%	29	60%
Wage Grade	3	2%	0	0%
Crafts and Trades	1	1%	0	0%
Contractor	1	1%	0	0%
Total	**187**	**100%**	**48**	**100%**

Education	N	%	n	%
Some High School	2	0%	0	0%
H.S. Grad/G.E.D.	60	12%	8	10%
Some College	148	26%	24	25%
College Graduate	132	20%	28	23%
Post-Grad Study/Degree	276	42%	46	42%
Total	**618**	**100%**	**106**	**100%**

Gender	N	%	n	%
Male	439	74%	61	56%
Female	149	26%	40	44%
Total	**588**	**100%**	**101**	**100%**

Marital Status	N	%	n	%
Single	86	15%	20	19%
Single Parent	23	3%	6	5%
Married w/o Children	288	56%	40	47%
Married with Children	185	26%	34	29%
Total	**582**	**100%**	**100**	**100%**

Age Groups	N	%	n	%
21 and Under	3	0%	1	1%
22-29	11	1%	3	2%
30-38	81	8%	18	11%
39-49	179	26%	33	29%
50 +	320	64%	47	57%
Total	**594**	**100%**	**102**	**100%**

Residence	N	%	n	%
Barracks/BEQ/BOQ	3	0%	1	1%
Military Housing On Post	54	5%	11	6%
Off-post Housing (<30 min.)	436	76%	72	74%
Off-Post Housing (>=30 min.)	113	19%	18	19%
Total	**606**	**100%**	**102**	**100%**

ITR Office/Commercial Travel Agency (Page 3 of 3)
Strategic Marketing Analysis

Number of Users=106

FACILITY USAGE (percent of ***Total*** that has used the facility)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Usage	**15.9%**	**26.4%**	**22.7%**	**14.7%**
Active Duty:				
E1-E4	50.0%	22.5%	21.7%	14.3%
E5-E9	18.9%	32.0%	26.9%	37.1%
Officers	19.6%	42.4%	37.8%	35.4%
Civilians	25.8%	31.9%	28.1%	28.6%
Retirees	7.1%	13.7%	15.3%	4.5%

FACILITY SATISFACTION (1=very dissatisfied, 5=very satisfied)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Satisfaction	**4.35**	**3.88**	**4.03**	**N/A**
Active Duty:				
E1-E4	4.00	3.72	3.70	N/A
E5-E9	4.00	3.79	3.85	N/A
Officers	3.78	3.72	3.87	N/A
Civilians	4.48	3.98	4.31	N/A
Retirees	4.45	4.20	4.08	N/A

QUALITY EVALUATION (1=very poor, 5=very good)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Rating	**4.16**	**3.89**	**4.02**	**4.06**
Building/Facility/Space Rating	3.97	3.82	3.98	3.97
Equipment/Furnishings Rating	4.06	3.82	3.95	4.10
Personnel Rating	4.49	4.01	4.14	4.17

IMPORTANCE OF QUALITY EVALUATION (1=very important, 5=not important at all)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Importance Rating	**4.19**	**4.19**	**4.26**	**N/A**
Building/Facility/Space Rating	3.91	4.03	4.10	N/A
Equipment/Furnishings Rating	3.95	4.02	4.12	N/A
Personnel Rating	4.74	4.51	4.54	N/A

Library (Page 1 of 3)
Facility Evaluation

	Active Duty		Civilians		Retirees		**Total Cases**	
	n	%	n	%	n	%	**n**	**%**
Total Respondents	208	33%	190	30%	226	36%	**624**	**100%**
Did Not Use in Past Year	120	58%	92	48%	136	60%	**348**	**56%**
Did Not Respond/Missing Data	8	4%	10	5%	50	22%	**68**	**13%**
USED PAST YEAR	**80**	**38%**	**88**	**46%**	**40**	**18%**	**208**	**32%**
Frequency of Use	n	%	n	%	n	%	**n**	**%**
Less Than Once A Month	33	41%	48	55%	26	65%	**107**	**54%**
1-3 Times A Month	29	36%	21	24%	11	28%	**61**	**28%**
4 + Times A Month	18	22%	19	22%	3	8%	**40**	**18%**
Satisfaction	n	%	n	%	n	%	**n**	**%**
Very Dissatisfied	1	2%	1	1%	0	0%	**2**	**1%**
Somewhat Dissatisfied	4	7%	4	6%	0	0%	**8**	**5%**
Satisfied	16	26%	15	22%	9	31%	**40**	**25%**
Somewhat Satisfied	21	34%	16	23%	3	10%	**40**	**22%**
Very Satisfied	19	31%	33	48%	17	59%	**69**	**47%**
Mean Quality Ratings by Users (1=very poor, 5=very good)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	61	3.59	70	3.74	30	4.07	**161**	**3.79**
Equipment/Furnishings	60	3.68	68	3.87	29	4.14	**157**	**3.90**
Personnel	60	4.40	70	4.69	30	4.60	**160**	**4.60**
Overall Quality Rating	**60**	**3.90**	**67**	**4.11**	**29**	**4.25**	**156**	**4.10**
Mean Importance of Quality Ratings by Users (1=not important at all, 5=very important)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	59	4.14	70	4.30	29	4.10	**158**	**4.22**
Equipment/Furnishings	60	4.22	71	4.35	29	4.17	**160**	**4.28**
Personnel	60	4.53	69	4.77	29	4.59	**158**	**4.67**
Overall Quality Importance Rating	**59**	**4.29**	**69**	**4.47**	**29**	**4.29**	**157**	**4.39**

Library (Page 2 of 3)
Customer Profile

Active Duty Ranks	Total N	Total %	Users Only n	Users Only %
E1-E4	4	2%	1	1%
E5-E9	53	26%	22	28%
WO-CW5	2	1%	1	1%
O1-O3	20	10%	2	3%
O4-O10	126	61%	52	67%
Total	**205**	**100%**	**78**	**100%**

Racial/Ethnic Origin	Total N	Total %	Users Only n	Users Only %
Black/African-American	114	19%	26	13%
White	474	77%	170	83%
Spanish/Hispanic/Latino	12	1%	4	2%
Asian	9	1%	2	1%
Amer. Indian/Alaskan Native	3	1%	2	1%
Native Hawaiian/Pacific Isl.	3	0%	1	1%
Total	**615**	**100%**	**205**	**100%**

Civilian Groups	N	%	n	%
GS9 or below	64	34%	25	29%
GS10 or above	118	63%	61	71%
Wage Grade	3	2%	0	0%
Crafts and Trades	1	1%	0	0%
Contractor	1	1%	0	0%
Total	**187**	**100%**	**86**	**100%**

Education	N	%	n	%
Some High School	2	0%	0	0%
H.S. Grad/G.E.D.	60	12%	12	7%
Some College	148	26%	44	24%
College Graduate	132	20%	46	21%
Post-Grad Study/Degree	276	42%	104	47%
Total	**618**	**100%**	**206**	**100%**

Gender	N	%	n	%
Male	439	74%	136	65%
Female	149	26%	62	35%
Total	**588**	**100%**	**198**	**100%**

Marital Status	N	%	n	%
Single	86	15%	28	16%
Single Parent	23	3%	8	4%
Married w/o Children	288	56%	79	48%
Married with Children	185	26%	75	33%
Total	**582**	**100%**	**190**	**100%**

Age Groups	N	%	n	%
21 and Under	3	0%	0	0%
22-29	11	1%	3	1%
30-38	81	8%	33	12%
39-49	179	26%	63	28%
50 +	320	64%	97	59%
Total	**594**	**100%**	**196**	**100%**

Residence	N	%	n	%
Barracks/BEQ/BOQ	3	0%	1	0%
Military Housing On Post	54	5%	30	9%
Off-post Housing (<30 min.)	436	76%	133	71%
Off-Post Housing (>=30 min.)	113	19%	36	20%
Total	**606**	**100%**	**200**	**100%**

Library (Page 3 of 3)
Strategic Marketing Analysis

Number of Users=208

FACILITY USAGE (percent of ***Total*** that has used the facility)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Usage	**31.5%**	**34.9%**	**28.9%**	**24.7%**
Active Duty:				
E1-E4	25.0%	41.9%	29.4%	85.7%
E5-E9	41.5%	43.6%	44.6%	62.9%
Officers	37.2%	43.5%	41.7%	55.6%
Civilians	46.3%	34.7%	27.5%	40.9%
Retirees	17.7%	15.1%	20.4%	11.0%

FACILITY SATISFACTION (1=very dissatisfied, 5=very satisfied)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Satisfaction	**4.09**	**3.88**	**3.97**	**N/A**
Active Duty:				
E1-E4	4.00	3.66	3.75	N/A
E5-E9	4.12	3.73	3.79	N/A
Officers	3.78	3.77	3.87	N/A
Civilians	4.10	4.05	4.19	N/A
Retirees	4.28	4.15	4.27	N/A

QUALITY EVALUATION (1=very poor, 5=very good)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Rating	**4.10**	**3.93**	**4.06**	**4.28**
Building/Facility/Space Rating	3.79	3.80	4.01	4.06
Equipment/Furnishings Rating	3.90	3.77	3.93	4.09
Personnel Rating	4.60	4.21	4.24	4.70

IMPORTANCE OF QUALITY EVALUATION (1=very important, 5=not important at all)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Importance Rating	**4.39**	**4.36**	**4.41**	**N/A**
Building/Facility/Space Rating	4.22	4.28	4.32	N/A
Equipment/Furnishings Rating	4.28	4.32	4.35	N/A
Personnel Rating	4.67	4.48	4.53	N/A

Old Point Comfort Marina (Page 1 of 3)
Facility Evaluation

	Active Duty		Civilians		Retirees		**Total Cases**	
	n	%	n	%	n	%	**n**	**%**
Total Respondents	208	33%	190	30%	226	36%	**624**	**100%**
Did Not Use in Past Year	111	53%	132	69%	136	60%	**379**	**62%**
Did Not Respond/Missing Data	6	3%	18	9%	63	28%	**87**	**17%**
USED PAST YEAR	**91**	**44%**	**40**	**21%**	**27**	**12%**	**158**	**21%**
Frequency of Use	n	%	n	%	n	%	**n**	**%**
Less Than Once A Month	75	82%	26	65%	12	44%	**113**	**66%**
1-3 Times A Month	10	11%	9	22%	11	41%	**30**	**23%**
4 + Times A Month	6	7%	5	13%	4	15%	**15**	**11%**
Satisfaction	n	%	n	%	n	%	**n**	**%**
Very Dissatisfied	3	4%	2	6%	0	0%	**5**	**4%**
Somewhat Dissatisfied	12	16%	5	15%	0	0%	**17**	**11%**
Satisfied	20	26%	5	15%	6	26%	**31**	**22%**
Somewhat Satisfied	31	40%	9	27%	4	17%	**44**	**30%**
Very Satisfied	11	14%	12	36%	13	57%	**36**	**33%**
Mean Quality Ratings by Users (1=very poor, 5=very good)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	78	3.64	33	3.82	24	4.21	**135**	**3.86**
Equipment/Furnishings	77	3.47	34	3.79	24	4.25	**135**	**3.80**
Personnel	76	3.74	34	3.94	24	4.62	**134**	**4.05**
Overall Quality Rating	**76**	**3.61**	**33**	**3.86**	**24**	**4.36**	**133**	**3.91**
Mean Importance of Quality Ratings by Users (1=not important at all, 5=very important)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	77	3.81	33	4.33	24	3.75	**134**	**3.97**
Equipment/Furnishings	77	3.84	34	4.29	24	4.00	**135**	**4.04**
Personnel	75	4.40	34	4.62	24	4.62	**133**	**4.54**
Overall Quality Importance Rating	**75**	**4.02**	**33**	**4.40**	**24**	**4.12**	**132**	**4.18**

Old Point Comfort Marina (Page 2 of 3)
Customer Profile

Active Duty Ranks	Total N	Total %	Users Only n	Users Only %
E1-E4	4	2%	0	0%
E5-E9	53	26%	17	19%
WO-CW5	2	1%	0	0%
O1-O3	20	10%	7	8%
O4-O10	126	61%	66	73%
Total	**205**	**100%**	**90**	**100%**

Racial/Ethnic Origin	Total N	Total %	Users Only n	Users Only %
Black/African-American	114	19%	18	11%
White	474	77%	132	84%
Spanish/Hispanic/Latino	12	1%	2	1%
Asian	9	1%	1	1%
Amer. Indian/Alaskan Native	3	1%	3	2%
Native Hawaiian/Pacific Isl.	3	0%	1	1%
Total	**615**	**100%**	**157**	**100%**

Civilian Groups	N	%	n	%
GS9 or below	64	34%	11	28%
GS10 or above	118	63%	29	73%
Wage Grade	3	2%	0	0%
Crafts and Trades	1	1%	0	0%
Contractor	1	1%	0	0%
Total	**187**	**100%**	**40**	**100%**

Education	N	%	n	%
Some High School	2	0%	0	0%
H.S. Grad/G.E.D.	60	12%	6	6%
Some College	148	26%	22	18%
College Graduate	132	20%	48	29%
Post-Grad Study/Degree	276	42%	80	48%
Total	**618**	**100%**	**156**	**100%**

Gender	N	%	n	%
Male	439	74%	118	75%
Female	149	26%	32	25%
Total	**588**	**100%**	**150**	**100%**

Marital Status	N	%	n	%
Single	86	15%	18	12%
Single Parent	23	3%	8	5%
Married w/o Children	288	56%	65	48%
Married with Children	185	26%	64	36%
Total	**582**	**100%**	**155**	**100%**

Age Groups	N	%	n	%
21 and Under	3	0%	0	0%
22-29	11	1%	5	3%
30-38	81	8%	27	12%
39-49	179	26%	56	33%
50 +	320	64%	61	52%
Total	**594**	**100%**	**149**	**100%**

Residence	N	%	n	%
Barracks/BEQ/BOQ	3	0%	0	0%
Military Housing On Post	54	5%	32	14%
Off-post Housing (<30 min.)	436	76%	103	71%
Off-Post Housing (>=30 min.)	113	19%	22	16%
Total	**606**	**100%**	**157**	**100%**

Old Point Comfort Marina (Page 3 of 3)
Strategic Marketing Analysis

Number of Users=158

FACILITY USAGE (percent of ***Total*** that has used the facility)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Usage	**20.9%**	**0.0%**	**0.0%**	**11.5%**
Active Duty:				
E1-E4	0.0%	0.0%	0.0%	28.6%
E5-E9	32.1%	0.0%	0.0%	34.3%
Officers	49.3%	0.0%	0.0%	24.2%
Civilians	21.1%	0.0%	0.0%	12.7%
Retirees	11.9%	0.0%	0.0%	7.8%

FACILITY SATISFACTION (1=very dissatisfied, 5=very satisfied)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Satisfaction	**3.78**	**0.00**	**0.00**	**N/A**
Active Duty:				
E1-E4	0.00	0.00	0.00	N/A
E5-E9	3.21	0.00	0.00	N/A
Officers	3.50	0.00	0.00	N/A
Civilians	3.73	0.00	0.00	N/A
Retirees	4.30	0.00	0.00	N/A

QUALITY EVALUATION (1=very poor, 5=very good)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Rating	**3.91**	**0.00**	**0.00**	**4.32**
Building/Facility/Space Rating	3.86	0.00	0.00	4.20
Equipment/Furnishings Rating	3.80	0.00	0.00	4.23
Personnel Rating	4.05	0.00	0.00	4.49

IMPORTANCE OF QUALITY EVALUATION (1=very important, 5=not important at all)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Importance Rating	**4.18**	**0.00**	**0.00**	**N/A**
Building/Facility/Space Rating	3.97	0.00	0.00	N/A
Equipment/Furnishings Rating	4.04	0.00	0.00	N/A
Personnel Rating	4.54	0.00	0.00	N/A

Post Picnic Areas (Page 1 of 3)
Facility Evaluation

	Active Duty		Civilians		Retirees		**Total Cases**	
	n	%	n	%	n	%	**n**	**%**
Total Respondents	208	33%	190	30%	226	36%	**624**	**100%**
Did Not Use in Past Year	132	63%	104	55%	140	62%	**376**	**60%**
Did Not Respond/Missing Data	7	3%	9	5%	54	24%	**70**	**13%**
USED PAST YEAR	**69**	**33%**	**77**	**41%**	**32**	**14%**	**178**	**27%**
Frequency of Use	n	%	n	%	n	%	**n**	**%**
Less Than Once A Month	64	93%	70	91%	29	91%	**163**	**91%**
1-3 Times A Month	4	6%	6	8%	3	9%	**13**	**8%**
4 + Times A Month	1	1%	1	1%	0	0%	**2**	**1%**
Satisfaction	n	%	n	%	n	%	**n**	**%**
Very Dissatisfied	1	3%	0	0%	0	0%	**1**	**0%**
Somewhat Dissatisfied	2	5%	1	2%	0	0%	**3**	**2%**
Satisfied	14	36%	14	25%	4	22%	**32**	**26%**
Somewhat Satisfied	13	33%	14	25%	4	22%	**31**	**26%**
Very Satisfied	9	23%	28	49%	10	56%	**47**	**45%**
Mean Quality Ratings by Users (1=very poor, 5=very good)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	39	3.54	56	4.14	17	4.29	**112**	**4.05**
Equipment/Furnishings	39	3.64	55	4.20	17	4.18	**111**	**4.08**
Personnel	30	3.97	48	4.42	17	4.41	**95**	**4.34**
Overall Quality Rating	**29**	**3.69**	**45**	**4.33**	**17**	**4.29**	**91**	**4.21**
Mean Importance of Quality Ratings by Users (1=not important at all, 5=very important)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	39	4.08	56	4.39	18	4.17	**113**	**4.28**
Equipment/Furnishings	39	4.23	57	4.42	18	4.06	**114**	**4.31**
Personnel	32	4.37	50	4.52	18	4.44	**100**	**4.48**
Overall Quality Importance Rating	**32**	**4.23**	**48**	**4.50**	**18**	**4.22**	**98**	**4.38**

Post Picnic Areas (Page 2 of 3)
Customer Profile

Active Duty Ranks	Total N	Total %	Users Only n	Users Only %
E1-E4	4	2%	2	3%
E5-E9	53	26%	24	35%
WO-CW5	2	1%	0	0%
O1-O3	20	10%	7	10%
O4-O10	126	61%	36	52%
Total	**205**	**100%**	**69**	**100%**

Racial/Ethnic Origin	Total N	Total %	Users Only n	Users Only %
Black/African-American	114	19%	27	16%
White	474	77%	136	77%
Spanish/Hispanic/Latino	12	1%	6	2%
Asian	9	1%	4	3%
Amer. Indian/Alaskan Native	3	1%	1	1%
Native Hawaiian/Pacific Isl.	3	0%	2	1%
Total	**615**	**100%**	**176**	**100%**

Civilian Groups	N	%	n	%
GS9 or below	64	34%	25	33%
GS10 or above	118	63%	51	67%
Wage Grade	3	2%	0	0%
Crafts and Trades	1	1%	0	0%
Contractor	1	1%	0	0%
Total	**187**	**100%**	**76**	**100%**

Education	N	%	n	%
Some High School	2	0%	0	0%
H.S. Grad/G.E.D.	60	12%	13	9%
Some College	148	26%	47	28%
College Graduate	132	20%	48	27%
Post-Grad Study/Degree	276	42%	70	37%
Total	**618**	**100%**	**178**	**100%**

Gender	N	%	n	%
Male	439	74%	121	67%
Female	149	26%	52	33%
Total	**588**	**100%**	**173**	**100%**

Marital Status	N	%	n	%
Single	86	15%	27	16%
Single Parent	23	3%	12	7%
Married w/o Children	288	56%	66	46%
Married with Children	185	26%	62	31%
Total	**582**	**100%**	**167**	**100%**

Age Groups	N	%	n	%
21 and Under	3	0%	1	0%
22-29	11	1%	8	3%
30-38	81	8%	31	13%
39-49	179	26%	53	28%
50 +	320	64%	77	56%
Total	**594**	**100%**	**170**	**100%**

Residence	N	%	n	%
Barracks/BEQ/BOQ	3	0%	2	1%
Military Housing On Post	54	5%	23	8%
Off-post Housing (<30 min.)	436	76%	121	74%
Off-Post Housing (>=30 min.)	113	19%	27	17%
Total	**606**	**100%**	**173**	**100%**

Post Picnic Areas (Page 3 of 3)
Strategic Marketing Analysis

Number of Users=178

FACILITY USAGE (percent of ***Total*** that has used the facility)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Usage	**26.9%**	**19.6%**	**16.6%**	**21.0%**
Active Duty:				
E1-E4	50.0%	23.0%	18.1%	57.1%
E5-E9	45.3%	25.5%	25.0%	48.6%
Officers	29.1%	22.0%	21.4%	41.4%
Civilians	40.5%	20.9%	18.4%	39.3%
Retirees	14.2%	12.0%	11.9%	8.6%

FACILITY SATISFACTION (1=very dissatisfied, 5=very satisfied)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Satisfaction	**4.14**	**3.80**	**3.89**	**N/A**
Active Duty:				
E1-E4	0.00	3.62	3.71	N/A
E5-E9	3.77	3.62	3.71	N/A
Officers	3.65	3.65	3.62	N/A
Civilians	4.21	3.91	4.00	N/A
Retirees	4.33	4.15	4.13	N/A

QUALITY EVALUATION (1=very poor, 5=very good)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Rating	**4.21**	**3.74**	**3.85**	**4.29**
Building/Facility/Space Rating	4.05	3.72	3.85	4.31
Equipment/Furnishings Rating	4.08	3.64	3.76	4.18
Personnel Rating	4.34	3.80	3.89	4.29

IMPORTANCE OF QUALITY EVALUATION (1=very important, 5=not important at all)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Importance Rating	**4.38**	**4.20**	**4.27**	**N/A**
Building/Facility/Space Rating	4.28	4.19	4.25	N/A
Equipment/Furnishings Rating	4.31	4.20	4.28	N/A
Personnel Rating	4.48	4.19	4.28	N/A

Recreation Ctr./Comm. Activity Ctr. (Page 1 of 3)
Facility Evaluation

	Active Duty		Civilians		Retirees		**Total Cases**	
	n	%	n	%	n	%	**n**	**%**
Total Respondents	208	33%	190	30%	226	36%	**624**	**100%**
Did Not Use in Past Year	148	71%	152	80%	161	71%	**461**	**74%**
Did Not Respond/Missing Data	10	5%	13	7%	52	23%	**75**	**14%**
USED PAST YEAR	**50**	**24%**	**25**	**13%**	**13**	**6%**	**88**	**12%**
Frequency of Use	n	%	n	%	n	%	**n**	**%**
Less Than Once A Month	27	54%	17	68%	10	77%	**54**	**65%**
1-3 Times A Month	13	26%	4	16%	2	15%	**19**	**20%**
4 + Times A Month	10	20%	4	16%	1	8%	**15**	**16%**
Satisfaction	n	%	n	%	n	%	**n**	**%**
Very Dissatisfied	0	0%	0	0%	0	0%	**0**	**0%**
Somewhat Dissatisfied	1	3%	1	6%	0	0%	**2**	**3%**
Satisfied	8	24%	2	11%	3	33%	**13**	**21%**
Somewhat Satisfied	8	24%	1	6%	1	11%	**10**	**14%**
Very Satisfied	16	48%	14	78%	5	56%	**35**	**62%**
Mean Quality Ratings by Users (1=very poor, 5=very good)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	33	4.64	18	4.56	9	4.67	**60**	**4.61**
Equipment/Furnishings	33	4.52	18	4.61	9	4.33	**60**	**4.51**
Personnel	33	4.24	18	4.67	9	4.44	**60**	**4.46**
Overall Quality Rating	**33**	**4.46**	**18**	**4.61**	**9**	**4.48**	**60**	**4.53**
Mean Importance of Quality Ratings by Users (1=not important at all, 5=very important)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	33	4.48	18	4.56	9	4.33	**60**	**4.48**
Equipment/Furnishings	33	4.48	18	4.67	9	4.56	**60**	**4.58**
Personnel	33	4.64	18	4.72	8	4.63	**59**	**4.67**
Overall Quality Importance Rating	**33**	**4.54**	**18**	**4.65**	**8**	**4.54**	**59**	**4.58**

Recreation Ctr./Comm. Activity Ctr. (Page 2 of 3)
Customer Profile

Active Duty Ranks	Total N	Total %	Users Only n	Users Only %
E1-E4	4	2%	2	4%
E5-E9	53	26%	8	16%
WO-CW5	2	1%	0	0%
O1-O3	20	10%	1	2%
O4-O10	126	61%	38	78%
Total	**205**	**100%**	**49**	**100%**

Racial/Ethnic Origin	Total N	Total %	Users Only n	Users Only %
Black/African-American	114	19%	22	27%
White	474	77%	63	68%
Spanish/Hispanic/Latino	12	1%	0	0%
Asian	9	1%	2	3%
Amer. Indian/Alaskan Native	3	1%	1	2%
Native Hawaiian/Pacific Isl.	3	0%	0	0%
Total	**615**	**100%**	**88**	**100%**

Civilian Groups	N	%	n	%
GS9 or below	64	34%	11	48%
GS10 or above	118	63%	12	52%
Wage Grade	3	2%	0	0%
Crafts and Trades	1	1%	0	0%
Contractor	1	1%	0	0%
Total	**187**	**100%**	**23**	**100%**

Education	N	%	n	%
Some High School	2	0%	0	0%
H.S. Grad/G.E.D.	60	12%	5	8%
Some College	148	26%	11	12%
College Graduate	132	20%	25	30%
Post-Grad Study/Degree	276	42%	47	50%
Total	**618**	**100%**	**88**	**100%**

Gender	N	%	n	%
Male	439	74%	62	73%
Female	149	26%	20	27%
Total	**588**	**100%**	**82**	**100%**

Marital Status	N	%	n	%
Single	86	15%	6	8%
Single Parent	23	3%	9	10%
Married w/o Children	288	56%	28	40%
Married with Children	185	26%	44	41%
Total	**582**	**100%**	**87**	**100%**

Age Groups	N	%	n	%
21 and Under	3	0%	0	0%
22-29	11	1%	4	4%
30-38	81	8%	18	17%
39-49	179	26%	37	39%
50 +	320	64%	26	41%
Total	**594**	**100%**	**85**	**100%**

Residence	N	%	n	%
Barracks/BEQ/BOQ	3	0%	0	0%
Military Housing On Post	54	5%	23	18%
Off-post Housing (<30 min.)	436	76%	55	74%
Off-Post Housing (>=30 min.)	113	19%	7	8%
Total	**606**	**100%**	**85**	**100%**

Recreation Ctr./Comm. Activity Ctr. (Page 3 of 3)
Strategic Marketing Analysis

Number of Users=88

FACILITY USAGE (percent of ***Total*** that has used the facility)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Usage	**11.7%**	**13.4%**	**9.9%**	**0.0%**
Active Duty:				
E1-E4	50.0%	15.8%	15.4%	0.0%
E5-E9	15.1%	20.1%	16.3%	0.0%
Officers	26.4%	18.6%	15.6%	0.0%
Civilians	13.2%	12.7%	6.4%	0.0%
Retirees	5.8%	5.3%	4.8%	0.0%

FACILITY SATISFACTION (1=very dissatisfied, 5=very satisfied)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Satisfaction	**4.34**	**3.80**	**3.83**	**N/A**
Active Duty:				
E1-E4	4.00	3.63	3.67	N/A
E5-E9	4.00	3.76	3.66	N/A
Officers	4.25	3.72	3.88	N/A
Civilians	4.56	3.95	4.20	N/A
Retirees	4.22	4.14	4.01	N/A

QUALITY EVALUATION (1=very poor, 5=very good)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Rating	**4.53**	**3.84**	**3.90**	**0.00**
Building/Facility/Space Rating	4.61	3.78	3.89	0.00
Equipment/Furnishings Rating	4.51	3.75	3.85	0.00
Personnel Rating	4.46	3.97	3.96	0.00

IMPORTANCE OF QUALITY EVALUATION (1=very important, 5=not important at all)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Importance Rating	**4.58**	**4.27**	**4.30**	**N/A**
Building/Facility/Space Rating	4.48	4.20	4.25	N/A
Equipment/Furnishings Rating	4.58	4.22	4.26	N/A
Personnel Rating	4.67	4.37	4.38	N/A

Recreational Equip. Checkout (Page 1 of 3)
Facility Evaluation

	Active Duty		Civilians		Retirees		**Total Cases**	
	n	%	n	%	n	%	**n**	**%**
Total Respondents	208	33%	190	30%	226	36%	**624**	**100%**
Did Not Use in Past Year	174	84%	154	81%	173	77%	**501**	**79%**
Did Not Respond/Missing Data	8	4%	9	5%	31	14%	**48**	**9%**
USED PAST YEAR	**26**	**13%**	**27**	**14%**	**22**	**10%**	**75**	**12%**
Frequency of Use	n	%	n	%	n	%	**n**	**%**
Less Than Once A Month	23	88%	23	85%	19	86%	**65**	**86%**
1-3 Times A Month	1	4%	2	7%	2	9%	**5**	**7%**
4 + Times A Month	2	8%	2	7%	1	5%	**5**	**6%**
Satisfaction	n	%	n	%	n	%	**n**	**%**
Very Dissatisfied	0	0%	2	10%	0	0%	**2**	**4%**
Somewhat Dissatisfied	3	18%	1	5%	0	0%	**4**	**5%**
Satisfied	2	12%	1	5%	2	10%	**5**	**8%**
Somewhat Satisfied	7	41%	6	29%	7	35%	**20**	**33%**
Very Satisfied	5	29%	11	52%	11	55%	**27**	**50%**
Mean Quality Ratings by Users (1=very poor, 5=very good)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	17	3.59	22	3.50	20	3.90	**59**	**3.68**
Equipment/Furnishings	17	3.59	22	3.86	20	4.05	**59**	**3.90**
Personnel	17	4.29	22	4.59	20	4.50	**59**	**4.51**
Overall Quality Rating	**17**	**3.82**	**22**	**3.98**	**20**	**4.15**	**59**	**4.03**
Mean Importance of Quality Ratings by Users (1=not important at all, 5=very important)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	17	4.18	22	3.91	20	4.10	**59**	**4.03**
Equipment/Furnishings	17	4.29	22	4.32	20	4.75	**59**	**4.50**
Personnel	17	4.59	22	4.64	20	4.70	**59**	**4.66**
Overall Quality Importance Rating	**17**	**4.35**	**22**	**4.29**	**20**	**4.52**	**59**	**4.40**

Recreational Equip. Checkout (Page 2 of 3)
Customer Profile

Active Duty Ranks	Total N	Total %	Users Only n	Users Only %
E1-E4	4	2%	1	4%
E5-E9	53	26%	7	27%
WO-CW5	2	1%	0	0%
O1-O3	20	10%	3	12%
O4-O10	126	61%	15	58%
Total	**205**	**100%**	**26**	**100%**

Racial/Ethnic Origin	Total N	Total %	Users Only n	Users Only %
Black/African-American	114	19%	17	26%
White	474	77%	56	73%
Spanish/Hispanic/Latino	12	1%	1	1%
Asian	9	1%	0	0%
Amer. Indian/Alaskan Native	3	1%	0	0%
Native Hawaiian/Pacific Isl.	3	0%	0	0%
Total	**615**	**100%**	**74**	**100%**

Civilian Groups	N	%	n	%
GS9 or below	64	34%	8	31%
GS10 or above	118	63%	18	69%
Wage Grade	3	2%	0	0%
Crafts and Trades	1	1%	0	0%
Contractor	1	1%	0	0%
Total	**187**	**100%**	**26**	**100%**

Education	N	%	n	%
Some High School	2	0%	0	0%
H.S. Grad/G.E.D.	60	12%	9	15%
Some College	148	26%	17	22%
College Graduate	132	20%	17	24%
Post-Grad Study/Degree	276	42%	31	39%
Total	**618**	**100%**	**74**	**100%**

Gender	N	%	n	%
Male	439	74%	59	84%
Female	149	26%	12	16%
Total	**588**	**100%**	**71**	**100%**

Marital Status	N	%	n	%
Single	86	15%	4	6%
Single Parent	23	3%	4	5%
Married w/o Children	288	56%	32	49%
Married with Children	185	26%	32	40%
Total	**582**	**100%**	**72**	**100%**

Age Groups	N	%	n	%
21 and Under	3	0%	0	0%
22-29	11	1%	3	3%
30-38	81	8%	11	10%
39-49	179	26%	23	29%
50 +	320	64%	34	57%
Total	**594**	**100%**	**71**	**100%**

Residence	N	%	n	%
Barracks/BEQ/BOQ	3	0%	0	0%
Military Housing On Post	54	5%	8	6%
Off-post Housing (<30 min.)	436	76%	55	82%
Off-Post Housing (>=30 min.)	113	19%	8	12%
Total	**606**	**100%**	**71**	**100%**

Recreational Equip. Checkout (Page 3 of 3)
Strategic Marketing Analysis

Number of Users=75

FACILITY USAGE (percent of ***Total*** that has used the facility)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Usage	**11.8%**	**14.0%**	**9.6%**	**8.0%**
Active Duty:				
E1-E4	25.0%	14.3%	12.6%	14.3%
E5-E9	13.2%	18.1%	14.8%	28.6%
Officers	12.2%	20.2%	15.1%	16.2%
Civilians	14.2%	12.6%	7.7%	13.0%
Retirees	9.7%	8.8%	6.1%	3.7%

FACILITY SATISFACTION (1=very dissatisfied, 5=very satisfied)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Satisfaction	**4.21**	**3.89**	**3.81**	**N/A**
Active Duty:				
E1-E4	5.00	3.69	3.76	N/A
E5-E9	4.25	3.78	3.60	N/A
Officers	3.58	3.70	3.80	N/A
Civilians	4.10	4.05	4.24	N/A
Retirees	4.45	4.22	4.09	N/A

QUALITY EVALUATION (1=very poor, 5=very good)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Rating	**4.03**	**3.87**	**3.82**	**4.10**
Building/Facility/Space Rating	3.68	3.79	3.77	3.92
Equipment/Furnishings Rating	3.90	3.78	3.76	3.84
Personnel Rating	4.51	4.03	3.93	4.49

IMPORTANCE OF QUALITY EVALUATION (1=very important, 5=not important at all)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Importance Rating	**4.40**	**4.26**	**4.26**	**N/A**
Building/Facility/Space Rating	4.03	4.08	4.13	N/A
Equipment/Furnishings Rating	4.50	4.30	4.30	N/A
Personnel Rating	4.66	4.39	4.33	N/A

Swimming Pool (Page 1 of 3)
Facility Evaluation

	Active Duty		Civilians		Retirees		**Total Cases**	
	n	%	n	%	n	%	**n**	**%**
Total Respondents	208	33%	190	30%	226	36%	**624**	**100%**
Did Not Use in Past Year	144	69%	161	85%	153	68%	**458**	**74%**
Did Not Respond/Missing Data	10	5%	11	6%	50	22%	**71**	**13%**
USED PAST YEAR	**54**	**26%**	**18**	**9%**	**23**	**10%**	**95**	**13%**
Frequency of Use	n	%	n	%	n	%	**n**	**%**
Less Than Once A Month	30	56%	11	61%	13	57%	**54**	**57%**
1-3 Times A Month	14	26%	4	22%	5	22%	**23**	**23%**
4 + Times A Month	10	19%	3	17%	5	22%	**18**	**19%**
Satisfaction	n	%	n	%	n	%	**n**	**%**
Very Dissatisfied	1	3%	0	0%	0	0%	**1**	**1%**
Somewhat Dissatisfied	2	5%	1	7%	1	7%	**4**	**6%**
Satisfied	8	21%	1	7%	1	7%	**10**	**12%**
Somewhat Satisfied	14	36%	1	7%	3	21%	**18**	**23%**
Very Satisfied	14	36%	11	79%	9	64%	**34**	**58%**
Mean Quality Ratings by Users (1=very poor, 5=very good)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	39	4.21	13	4.77	13	4.54	**65**	**4.47**
Equipment/Furnishings	39	4.05	14	4.64	12	4.33	**65**	**4.31**
Personnel	39	4.03	13	4.77	12	4.25	**64**	**4.31**
Overall Quality Rating	**37**	**4.11**	**12**	**4.78**	**12**	**4.39**	**61**	**4.38**
Mean Importance of Quality Ratings by Users (1=not important at all, 5=very important)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	38	4.39	14	4.71	13	4.46	**65**	**4.51**
Equipment/Furnishings	39	4.44	14	4.86	12	4.50	**65**	**4.58**
Personnel	39	4.67	13	4.92	12	4.75	**64**	**4.77**
Overall Quality Importance Rating	**37**	**4.49**	**13**	**4.82**	**12**	**4.56**	**62**	**4.61**

Swimming Pool (Page 2 of 3)
Customer Profile

Active Duty Ranks	Total N	Total %	Users Only n	Users Only %
E1-E4	4	2%	1	2%
E5-E9	53	26%	8	15%
WO-CW5	2	1%	0	0%
O1-O3	20	10%	3	6%
O4-O10	126	61%	40	77%
Total	**205**	**100%**	**52**	**100%**

Racial/Ethnic Origin	Total N	Total %	Users Only n	Users Only %
Black/African-American	114	19%	11	11%
White	474	77%	81	86%
Spanish/Hispanic/Latino	12	1%	0	0%
Asian	9	1%	1	2%
Amer. Indian/Alaskan Native	3	1%	1	2%
Native Hawaiian/Pacific Isl.	3	0%	0	0%
Total	**615**	**100%**	**94**	**100%**

Civilian Groups	N	%	n	%
GS9 or below	64	34%	2	11%
GS10 or above	118	63%	16	89%
Wage Grade	3	2%	0	0%
Crafts and Trades	1	1%	0	0%
Contractor	1	1%	0	0%
Total	**187**	**100%**	**18**	**100%**

Education	N	%	n	%
Some High School	2	0%	1	1%
H.S. Grad/G.E.D.	60	12%	2	3%
Some College	148	26%	17	22%
College Graduate	132	20%	27	29%
Post-Grad Study/Degree	276	42%	48	46%
Total	**618**	**100%**	**95**	**100%**

Gender	N	%	n	%
Male	439	74%	69	75%
Female	149	26%	22	25%
Total	**588**	**100%**	**91**	**100%**

Marital Status	N	%	n	%
Single	86	15%	5	6%
Single Parent	23	3%	8	8%
Married w/o Children	288	56%	28	40%
Married with Children	185	26%	49	45%
Total	**582**	**100%**	**90**	**100%**

Age Groups	N	%	n	%
21 and Under	3	0%	1	1%
22-29	11	1%	3	3%
30-38	81	8%	18	15%
39-49	179	26%	38	37%
50 +	320	64%	31	44%
Total	**594**	**100%**	**91**	**100%**

Residence	N	%	n	%
Barracks/BEQ/BOQ	3	0%	0	0%
Military Housing On Post	54	5%	24	17%
Off-post Housing (<30 min.)	436	76%	56	67%
Off-Post Housing (>=30 min.)	113	19%	13	16%
Total	**606**	**100%**	**93**	**100%**

Swimming Pool (Page 3 of 3)
Strategic Marketing Analysis

Number of Users=95

FACILITY USAGE (percent of ***Total*** that has used the facility)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Usage	**12.8%**	**18.7%**	**17.2%**	**7.2%**
Active Duty:				
E1-E4	25.0%	28.7%	21.4%	0.0%
E5-E9	15.1%	27.5%	28.6%	25.7%
Officers	29.1%	28.4%	30.5%	17.2%
Civilians	9.5%	14.2%	11.1%	6.2%
Retirees	10.2%	10.1%	9.6%	4.9%

FACILITY SATISFACTION (1=very dissatisfied, 5=very satisfied)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Satisfaction	**4.30**	**3.81**	**3.89**	**N/A**
Active Duty:				
E1-E4	0.00	3.60	3.52	N/A
E5-E9	4.00	3.69	3.84	N/A
Officers	3.97	3.76	3.69	N/A
Civilians	4.57	3.90	3.99	N/A
Retirees	4.43	4.21	4.07	N/A

QUALITY EVALUATION (1=very poor, 5=very good)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Rating	**4.38**	**3.83**	**3.91**	**4.12**
Building/Facility/Space Rating	4.47	3.78	3.88	4.09
Equipment/Furnishings Rating	4.31	3.77	3.85	4.02
Personnel Rating	4.31	3.90	3.98	4.27

IMPORTANCE OF QUALITY EVALUATION (1=very important, 5=not important at all)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Importance Rating	**4.61**	**4.31**	**4.37**	**N/A**
Building/Facility/Space Rating	4.51	4.27	4.34	N/A
Equipment/Furnishings Rating	4.58	4.28	4.33	N/A
Personnel Rating	4.77	4.35	4.43	N/A

Tennis Courts (Page 1 of 3)
Facility Evaluation

	Active Duty		Civilians		Retirees		**Total Cases**	
	n	%	n	%	n	%	**n**	**%**
Total Respondents	208	33%	190	30%	226	36%	**624**	**100%**
Did Not Use in Past Year	171	82%	169	89%	161	71%	**501**	**79%**
Did Not Respond/Missing Data	7	3%	12	6%	54	24%	**73**	**14%**
USED PAST YEAR	**30**	**14%**	**9**	**5%**	**11**	**5%**	**50**	**7%**
Frequency of Use	n	%	n	%	n	%	**n**	**%**
Less Than Once A Month	18	60%	4	44%	8	73%	**30**	**60%**
1-3 Times A Month	7	23%	3	33%	3	27%	**13**	**27%**
4 + Times A Month	5	17%	2	22%	0	0%	**7**	**12%**
Satisfaction	n	%	n	%	n	%	**n**	**%**
Very Dissatisfied	0	0%	0	0%	0	0%	**0**	**0%**
Somewhat Dissatisfied	1	4%	0	0%	0	0%	**1**	**2%**
Satisfied	11	46%	1	14%	0	0%	**12**	**26%**
Somewhat Satisfied	6	25%	4	57%	0	0%	**10**	**29%**
Very Satisfied	6	25%	2	29%	5	100%	**13**	**44%**
Mean Quality Ratings by Users (1=very poor, 5=very good)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	23	3.43	7	4.14	5	5.00	**35**	**4.02**
Equipment/Furnishings	22	3.64	7	3.86	4	4.50	**33**	**3.88**
Personnel	17	3.53	5	4.40	4	4.25	**26**	**3.96**
Overall Quality Rating	**16**	**3.52**	**5**	**4.27**	**4**	**4.58**	**25**	**4.02**
Mean Importance of Quality Ratings by Users (1=not important at all, 5=very important)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	22	4.23	7	4.71	4	4.25	**33**	**4.39**
Equipment/Furnishings	22	4.32	7	4.86	4	4.00	**33**	**4.43**
Personnel	17	3.94	5	4.80	4	4.50	**26**	**4.33**
Overall Quality Importance Rating	**16**	**4.33**	**5**	**4.93**	**4**	**4.25**	**25**	**4.49**

Tennis Courts (Page 2 of 3)
Customer Profile

Active Duty Ranks	Total N	Total %	Users Only n	Users Only %
E1-E4	4	2%	0	0%
E5-E9	53	26%	6	21%
WO-CW5	2	1%	0	0%
O1-O3	20	10%	4	14%
O4-O10	126	61%	18	64%
Total	**205**	**100%**	**28**	**100%**

Racial/Ethnic Origin	Total N	Total %	Users Only n	Users Only %
Black/African-American	114	19%	5	11%
White	474	77%	42	86%
Spanish/Hispanic/Latino	12	1%	0	0%
Asian	9	1%	1	3%
Amer. Indian/Alaskan Native	3	1%	0	0%
Native Hawaiian/Pacific Isl.	3	0%	0	0%
Total	**615**	**100%**	**48**	**100%**

Civilian Groups	N	%	n	%
GS9 or below	64	34%	1	11%
GS10 or above	118	63%	8	89%
Wage Grade	3	2%	0	0%
Crafts and Trades	1	1%	0	0%
Contractor	1	1%	0	0%
Total	**187**	**100%**	**9**	**100%**

Education	N	%	n	%
Some High School	2	0%	1	1%
H.S. Grad/G.E.D.	60	12%	2	6%
Some College	148	26%	10	25%
College Graduate	132	20%	13	27%
Post-Grad Study/Degree	276	42%	24	40%
Total	**618**	**100%**	**50**	**100%**

Gender	N	%	n	%
Male	439	74%	37	77%
Female	149	26%	9	23%
Total	**588**	**100%**	**46**	**100%**

Marital Status	N	%	n	%
Single	86	15%	7	15%
Single Parent	23	3%	2	5%
Married w/o Children	288	56%	16	43%
Married with Children	185	26%	21	38%
Total	**582**	**100%**	**46**	**100%**

Age Groups	N	%	n	%
21 and Under	3	0%	1	1%
22-29	11	1%	2	3%
30-38	81	8%	12	22%
39-49	179	26%	18	38%
50 +	320	64%	13	36%
Total	**594**	**100%**	**46**	**100%**

Residence	N	%	n	%
Barracks/BEQ/BOQ	3	0%	0	0%
Military Housing On Post	54	5%	11	15%
Off-post Housing (<30 min.)	436	76%	34	76%
Off-Post Housing (>=30 min.)	113	19%	3	9%
Total	**606**	**100%**	**48**	**100%**

Tennis Courts (Page 3 of 3)
Strategic Marketing Analysis

Number of Users=50

FACILITY USAGE (percent of ***Total*** that has used the facility)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Usage	**6.6%**	**8.1%**	**7.0%**	**5.0%**
Active Duty:				
E1-E4	0.0%	12.2%	9.7%	28.6%
E5-E9	11.3%	9.3%	11.1%	20.0%
Officers	14.9%	11.6%	10.8%	13.1%
Civilians	4.7%	6.7%	4.9%	2.9%
Retirees	4.9%	4.2%	4.8%	3.7%

FACILITY SATISFACTION (1=very dissatisfied, 5=very satisfied)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Satisfaction	**4.14**	**3.57**	**3.56**	**N/A**
Active Duty:				
E1-E4	0.00	3.53	3.57	N/A
E5-E9	4.00	3.49	3.61	N/A
Officers	3.58	3.66	3.42	N/A
Civilians	4.14	3.64	3.60	N/A
Retirees	5.00	3.83	3.60	N/A

QUALITY EVALUATION (1=very poor, 5=very good)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Rating	**4.02**	**3.58**	**3.70**	**3.99**
Building/Facility/Space Rating	4.02	3.51	3.60	4.06
Equipment/Furnishings Rating	3.88	3.48	3.52	3.75
Personnel Rating	3.96	3.65	3.76	4.00

IMPORTANCE OF QUALITY EVALUATION (1=very important, 5=not important at all)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Importance Rating	**4.49**	**4.17**	**4.16**	**N/A**
Building/Facility/Space Rating	4.39	4.15	4.16	N/A
Equipment/Furnishings Rating	4.43	4.19	4.15	N/A
Personnel Rating	4.33	4.15	4.19	N/A

Youth Center (Page 1 of 3)
Facility Evaluation

	Active Duty		Civilians		Retirees		**Total Cases**	
	n	%	n	%	n	%	**n**	**%**
Total Respondents	208	33%	190	30%	226	36%	**624**	**100%**
Did Not Use in Past Year	173	83%	174	92%	173	77%	**520**	**83%**
Did Not Respond/Missing Data	13	6%	12	6%	51	23%	**76**	**14%**
USED PAST YEAR	**22**	**11%**	**4**	**2%**	**2**	**1%**	**28**	**3%**
Frequency of Use	n	%	n	%	n	%	**n**	**%**
Less Than Once A Month	6	27%	3	75%	1	50%	**10**	**42%**
1-3 Times A Month	10	45%	1	25%	0	0%	**11**	**34%**
4 + Times A Month	6	27%	0	0%	1	50%	**7**	**24%**
Satisfaction	n	%	n	%	n	%	**n**	**%**
Very Dissatisfied	0	0%	0	0%	0	0%	**0**	**0%**
Somewhat Dissatisfied	0	0%	0	0%	0	0%	**0**	**0%**
Satisfied	5	26%	0	0%	0	0%	**5**	**20%**
Somewhat Satisfied	5	26%	0	0%	0	0%	**5**	**20%**
Very Satisfied	9	47%	2	100%	1	100%	**12**	**61%**
Mean Quality Ratings by Users (1=very poor, 5=very good)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	19	4.63	2	5.00	1	5.00	**22**	**4.73**
Equipment/Furnishings	18	4.28	2	4.50	1	5.00	**21**	**4.39**
Personnel	18	4.50	2	5.00	1	5.00	**21**	**4.63**
Overall Quality Rating	**18**	**4.46**	**2**	**4.83**	**1**	**5.00**	**21**	**4.58**
Mean Importance of Quality Ratings by Users (1=not important at all, 5=very important)	n	Mean	n	Mean	n	Mean	**n**	**Mean**
Building/Facility/Space	18	4.67	2	5.00	1	5.00	**21**	**4.76**
Equipment/Furnishings	18	4.67	2	4.50	1	5.00	**21**	**4.67**
Personnel	18	4.89	2	5.00	1	5.00	**21**	**4.92**
Overall Quality Importance Rating	**18**	**4.74**	**2**	**4.83**	**1**	**5.00**	**21**	**4.78**

Youth Center (Page 2 of 3)
Customer Profile

Active Duty Ranks	Total N	Total %	Users Only n	Users Only %
E1-E4	4	2%	1	5%
E5-E9	53	26%	5	24%
WO-CW5	2	1%	0	0%
O1-O3	20	10%	1	5%
O4-O10	126	61%	14	67%
Total	**205**	**100%**	**21**	**100%**

Racial/Ethnic Origin	Total N	Total %	Users Only n	Users Only %
Black/African-American	114	19%	10	43%
White	474	77%	16	52%
Spanish/Hispanic/Latino	12	1%	2	6%
Asian	9	1%	0	0%
Amer. Indian/Alaskan Native	3	1%	0	0%
Native Hawaiian/Pacific Isl.	3	0%	0	0%
Total	**615**	**100%**	**28**	**100%**

Civilian Groups	N	%	n	%
GS9 or below	64	34%	2	50%
GS10 or above	118	63%	2	50%
Wage Grade	3	2%	0	0%
Crafts and Trades	1	1%	0	0%
Contractor	1	1%	0	0%
Total	**187**	**100%**	**4**	**100%**

Education	N	%	n	%
Some High School	2	0%	0	0%
H.S. Grad/G.E.D.	60	12%	2	12%
Some College	148	26%	3	9%
College Graduate	132	20%	15	57%
Post-Grad Study/Degree	276	42%	8	23%
Total	**618**	**100%**	**28**	**100%**

Gender	N	%	n	%
Male	439	74%	16	58%
Female	149	26%	9	42%
Total	**588**	**100%**	**25**	**100%**

Marital Status	N	%	n	%
Single	86	15%	1	3%
Single Parent	23	3%	5	21%
Married w/o Children	288	56%	4	18%
Married with Children	185	26%	18	57%
Total	**582**	**100%**	**28**	**100%**

Age Groups	N	%	n	%
21 and Under	3	0%	0	0%
22-29	11	1%	2	9%
30-38	81	8%	9	26%
39-49	179	26%	13	49%
50 +	320	64%	3	16%
Total	**594**	**100%**	**27**	**100%**

Residence	N	%	n	%
Barracks/BEQ/BOQ	3	0%	0	0%
Military Housing On Post	54	5%	14	40%
Off-post Housing (<30 min.)	436	76%	10	49%
Off-Post Housing (>=30 min.)	113	19%	4	11%
Total	**606**	**100%**	**28**	**100%**

Youth Center (Page 3 of 3)
Strategic Marketing Analysis

Number of Users=28

FACILITY USAGE (percent of ***Total*** that has used the facility)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Usage	**3.1%**	**8.2%**	**7.3%**	**2.9%**
Active Duty:				
E1-E4	25.0%	7.9%	7.9%	14.3%
E5-E9	9.4%	15.7%	16.4%	14.3%
Officers	10.1%	12.7%	12.1%	13.1%
Civilians	2.1%	7.5%	6.0%	3.6%
Retirees	0.9%	2.4%	2.7%	0.4%

FACILITY SATISFACTION (1=very dissatisfied, 5=very satisfied)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Satisfaction	**4.41**	**3.75**	**3.82**	**N/A**
Active Duty:				
E1-E4	4.00	3.44	3.53	N/A
E5-E9	4.50	3.78	3.78	N/A
Officers	4.15	3.59	3.56	N/A
Civilians	5.00	3.93	4.22	N/A
Retirees	5.00	4.16	4.16	N/A

QUALITY EVALUATION (1=very poor, 5=very good)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Rating	**4.58**	**3.80**	**3.89**	**3.73**
Building/Facility/Space Rating	4.73	3.72	3.88	3.50
Equipment/Furnishings Rating	4.39	3.75	3.83	3.38
Personnel Rating	4.63	3.91	3.94	4.19

IMPORTANCE OF QUALITY EVALUATION (1=very important, 5=not important at all)	**2000 Data**	**Army Baseline**	**TRADOC Baseline**	**1996 Data**
Overall Quality Importance Rating	**4.78**	**4.40**	**4.47**	**N/A**
Building/Facility/Space Rating	4.76	4.35	4.46	N/A
Equipment/Furnishings Rating	4.67	4.33	4.43	N/A
Personnel Rating	4.92	4.50	4.52	N/A

SECTION FOUR: MWR ACTIVITY ANALYSIS

TABLE OF CONTENTS

INTRODUCTION TO MWR ACTIVITY ANALYSIS 4-4

Presentation of Results 4-4
Use of the Data 4-4
Activity Worksheet Example 4-5

TEAM SPORTS 4-7

Basketball 4-7
Hockey 4-8
Soccer 4-9
Softball 4-10
Touch/Flag Football 4-11
Volleyball 4-12

OUTDOOR RECREATION 4-13

Bicycle Riding/Mountain Biking 4-13
Camping/Hiking/Backpacking 4-14
Canoeing/Kayaking/Rafting 4-15
Fishing 4-16
Going to Beaches/Lakes 4-17
Horseback Riding 4-18
Hunting 4-19
In-line Skating 4-20
Paintball 4-21
Picnicking 4-22
Power Boating/Sailing/Jet Skiing/Water Skiing 4-23
Rock Climbing/Mountain Climbing 4-24
Skeet/Trap Shooting 4-25
Sky Diving 4-26
Snow Skiing 4-27
Volksmarching 4-28
Windsurfing/Surfing/Boogie Boarding 4-29

SOCIAL 4-30

Dancing 4-30
Entertaining Guests at Home 4-31
Happy Hour/Social Hour 4-32
Night Clubs/Lounges 4-33
Shopping Trips 4-34
Special Family Events 4-35

SPORTS AND FITNESS 4-36

Aerobics (group classes) 4-36
Bowling 4-37
Boxing 4-38
Cardiovascular Exercise 4-39
Golf 4-40
Martial Arts 4-41
Racquetball 4-42
Roller/Ice Skating 4-43
Running/Jogging 4-44
Swimming (Pool) 4-45
Tennis 4-46
Walking 4-47
Weight/Strength Training 4-48
Wrestling 4-49

ENTERTAINMENT 4-50

Attending Sporting Events 4-50
Billiards/Game Room/Video Arcades 4-51
Bingo 4-52
Card/Table Games 4-53
Festivals/Events 4-54
Going to Movie Theaters 4-55
Live Entertainment 4-56
Miniature Golf 4-57
Plays/Shows/Concerts 4-58
Special Entertainment Activity Events 4-59
Watching TV/VCR Movies 4-60
Ordering Pay-Per-View Events 4-61

SPECIAL INTEREST/ARTS & CRAFTS 4-62

Art/Metal/Jewelry Making 4-62
Auto Detailing/Customization/Painting 4-64
Auto Maintenance/Washing Auto 4-66
Ceramics/Pottery 4-68
Collecting 4-70
Computer Games 4-72
Computer Graphics/Design 4-74
Drawing/Painting 4-76
Fiber/Decoration/Decor 4-78
Gardening 4-80
Internet Access/Applications (web surfing) 4-82
Model Making 4-84
Participating in Music/Theater (Bands/Plays) 4-86
Photography/Development 4-88
Picture Framing 4-90
Reading/Book Clubs 4-92
Sculpture/3D Design 4-94
Stained Glass 4-96
Trips/Touring 4-98
Trophy Making 4-100
Woodworking/Industrial Arts 4-102

SECTION FOUR
MWR ACTIVITY ANALYSIS

INTRODUCTION TO MWR ACTIVITY ANALYSIS

The information presented in this section is based on responses to questions about social and recreational activities (Questions 54-56) on the 2000 Leisure Needs Survey. This introduction provides instructions on how to interpret the survey results.

Presentation of Results

All exhibit pages are presented in the same format and each contains the results for one activity. The numbers of active duty, civilians and retirees who participated in the activity in the past year, whether on post, off post or at home (if applicable), are indicated at the top of each page. Frequency of participation, as well as the rank and residence of participants, is presented for those who participated in the activity on post, for those who participated off post and for those who participated at home. Please follow the annotated example on the following page to familiarize yourself with the presentation of these activity data.

Use of the Data

By comparing results across activities, the recreational interests and preferences of different population groups can be determined. The demographic information offers a description (or profile) of those individuals who participated in the specified activity. Use of this information can be helpful in program planning and in identifying activities preferred by patron groups.

THE EXAMPLE BEGINS ON THE NEXT PAGE ☞

ACTIVITY WORKSHEET EXAMPLE

SPECIAL INTEREST/ARTS & CRAFTS

Auto Maintenance/Washing Auto

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**264**	**37%**						
PARTICIPATED ON POST	**248**	**35%**						
Less Than Once A Month	85	12%						
1-3 Times A Month	60	9%						
4 Or More Times A Month	103	15%						
Did Not Participate	298	42%						
Did Not Respond/Missing Data	161	23%						
Total Respondents	**707**	**100%**						
Participants' Rank								
E1-E4	108	49%						
E5-E9	96	44%						
O1-O3,WO1-CW5	16	7%						
O4-O10	0	0%						
Participants' Residence								
Barracks/BEQ/BOQ	78	32%						
Military Housing On Post	57	23%						
Off-post Housing (<30 min.)	76	31%						
Off-post Housing (>=30 min.)	31	13%						
PARTICIPATED OFF POST	**178**	**25%**						
Less Than Once A Month	59	8%						
1-3 Times A Month	39	6%						
4 Or More Times A Month	80	11%						
Did Not Participate	382	54%						
Did Not Respond/Missing Data	147	21%						
Total Respondents	**707**	**100%**						
Participants' Rank								
E1-E4	53	35%						
E5-E9	82	55%						
O1-O3,WO1-CW5	15	10%						
O4-O10	0	0%						
Participants' Residence								
Barracks/BEQ/BOQ	35	21%						
Military Housing On Post	22	14%						
Off-post Housing (<30 min.)	81	50%						
Off-post Housing (>=30 min.)	25	15%						

WHO PARTICIPATED....

The number and percentage of respondents in each patron group who participated in the activity either on post, off post or at home in the past year are shown in the row labeled **Overall Participation**. The total number of respondents for all groups who participated in the activity appears in the column labeled **Total Cases**.

PARTICIPATION ON POST/OFF POST/ AT HOME....

Information is presented on how often individuals participated in an activity either on or off post. Information on how often individuals participated in an activity at home is presented only for Special Interest/Arts & Crafts activities. Special Interest/Arts & Crafts activities will therefore have two-page worksheets, with information on at home participation on the second page, whereas all other activities will have one-page worksheets. Respondents may participate on post, off post and at home (if applicable) and thus the number and percent of each will not equal the **Overall Participation** numbers.

Two hundred and forty-eight (35%) active duty respondents participated in **auto maintenance/ washing auto** on post, whereas 178 or 25% participated off post. As can be seen on the second worksheet page, 134 or 19% of active duty respondents participated in **auto maintenance/washing auto** at home.

RANK/RESIDENCE....

Rank and residence data are provided for individuals who participate on post, off post and at home (if applicable). The majority of active duty respondents who participated on post are junior enlisted (49%); off post participants are mostly senior enlisted (55%). The majority of individuals who participated at home are Officers (69%). These percentages apply only to those individuals participating in the activity and do not apply to the overall population.

ACTIVITY WORKSHEET EXAMPLE (CONTINUED)

SPECIAL INTEREST/ARTS & CRAFTS

Auto Maintenance/Washing Auto (continued)

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**264**	**37%**	**188**	**32%**	**92**	**25%**	**544**	**18%**
PARTICIPATED AT HOME	**134**	**19%**	**99**	**17%**	**43**	**12%**	**276**	**9%**
Less Than Once A Month	24	3%	33	6%	13	4%	70	3%
1-3 Times A Month	41	6%	33	6%	21	6%	95	6%
4 Or More Times A Month	69	10%	33	6%	9	2%	111	7%
Did Not Participate	451	64%	396	66%	257	69%	1104	66%
Did Not Respond/Missing Data	122	17%	100	16%	72	19%	294	18%
Total Respondents	**707**	**100%**	**595**	**100%**	**372**	**100%**	**1674**	**100%**
Participants' Rank								
E1-E4	20	15%	0	0%	9	21%	29	17%
E5-E9	21	16%	0	0%	10	23%	31	18%
O1-O3,WO1-CW5	42	33%	0	0%	11	26%	53	31%
O4-O10	46	36%	0	0%	13	30%	59	34%
Participants' Residence								
Barracks/BEQ/BOQ	22	17%	0	0%	0	0%	22	8%
Military Housing On Post	30	22%	0	0%	0	0%	30	11%
Off-post Housing (<30 min.)	48	36%	66	67%	3	7%	117	42%
Off-post Housing (>=30 min.)	34	25%	33	33%	40	93%	107	39%

TEAM SPORTS

BASKETBALL

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**22**	**11%**	**13**	**7%**	**12**	**5%**	**47**	**7%**
PARTICIPATED ON POST	**14**	**7%**	**6**	**3%**	**5**	**2%**	**25**	**3%**
Less Than Once A Month	4	2%	4	2%	3	1%	11	2%
1-3 Times A Month	4	2%	0	0%	1	0%	5	1%
4 + Times A Month	6	3%	2	1%	1	0%	9	1%
Did Not Participate	180	87%	174	92%	189	84%	543	87%
Did Not Respond/Missing Data	14	7%	10	5%	32	14%	56	10%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	7%	0	0%	0	0%	1	4%
E5-E9	3	21%	0	0%	3	60%	6	39%
O1-O3,WO1-CW5	3	21%	0	0%	0	0%	3	12%
O4-O10	7	50%	0	0%	2	40%	9	30%
Participants' Residence								
Barracks/BEQ/BOQ	2	14%	0	0%	0	0%	2	5%
Military Housing On Post	4	29%	0	0%	0	0%	4	11%
Off-post Housing (<30 min.)	6	43%	4	80%	5	100%	15	72%
Off-post Housing (>=30 min.)	2	14%	1	17%	0	0%	3	11%
PARTICIPATED OFF POST	**14**	**7%**	**10**	**5%**	**9**	**4%**	**33**	**5%**
Less Than Once A Month	3	1%	5	3%	4	2%	12	2%
1-3 Times A Month	6	3%	1	1%	4	2%	11	2%
4 + Times A Month	5	2%	4	2%	1	0%	10	1%
Did Not Participate	153	74%	133	70%	138	61%	424	66%
Did Not Respond/Missing Data	41	20%	47	25%	79	35%	167	29%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	3	23%	0	0%	6	67%	9	50%
O1-O3,WO1-CW5	4	31%	0	0%	1	11%	5	19%
O4-O10	6	43%	0	0%	2	22%	8	19%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	3	21%	0	0%	0	0%	3	6%
Off-post Housing (<30 min.)	8	57%	6	75%	7	78%	21	71%
Off-post Housing (>=30 min.)	3	21%	2	20%	2	22%	7	21%

TEAM SPORTS

HOCKEY

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**2**	**1%**	**1**	**1%**	**4**	**2%**	**7**	**1%**
PARTICIPATED ON POST	**0**	**0%**	**0**	**0%**	**2**	**1%**	**2**	**0%**
Less Than Once A Month	0	0%	0	0%	2	1%	2	0%
1-3 Times A Month	0	0%	0	0%	0	0%	0	0%
4 + Times A Month	0	0%	0	0%	0	0%	0	0%
Did Not Participate	188	90%	179	94%	183	81%	550	87%
Did Not Respond/Missing Data	20	10%	11	6%	41	18%	72	12%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	0	0%	0	0%	2	100%	2	100%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	0	0%	0	0%	0	0%	0	0%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	0	0%	0	0%	0	0%	0	0%
Off-post Housing (<30 min.)	0	0%	0	0%	2	100%	2	100%
Off-post Housing (>=30 min.)	0	0%	0	0%	0	0%	0	0%
PARTICIPATED OFF POST	**2**	**1%**	**1**	**1%**	**2**	**1%**	**5**	**1%**
Less Than Once A Month	0	0%	0	0%	1	0%	1	0%
1-3 Times A Month	0	0%	0	0%	0	0%	0	0%
4 + Times A Month	2	1%	1	1%	1	0%	4	1%
Did Not Participate	161	77%	138	73%	133	59%	432	67%
Did Not Respond/Missing Data	45	22%	51	27%	91	40%	187	32%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	1	50%	1	35%
E5-E9	0	0%	0	0%	1	50%	1	35%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	2	100%	0	0%	0	0%	2	23%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	1	50%	0	0%	0	0%	1	11%
Off-post Housing (<30 min.)	1	50%	0	0%	1	50%	2	38%
Off-post Housing (>=30 min.)	0	0%	1	100%	1	50%	2	51%

TEAM SPORTS

SOCCER

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**30**	**14%**	**5**	**3%**	**6**	**3%**	**41**	**5%**
PARTICIPATED ON POST	**20**	**10%**	**0**	**0%**	**2**	**1%**	**22**	**2%**
Less Than Once A Month	4	2%	0	0%	1	0%	5	1%
1-3 Times A Month	6	3%	0	0%	0	0%	6	1%
4 + Times A Month	10	5%	0	0%	1	0%	11	1%
Did Not Participate	170	82%	179	94%	182	81%	531	86%
Did Not Respond/Missing Data	18	9%	11	6%	42	19%	71	12%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	2	11%	0	0%	1	50%	3	18%
O1-O3,WO1-CW5	2	11%	0	0%	0	0%	2	8%
O4-O10	15	75%	0	0%	1	50%	16	70%
Participants' Residence								
Barracks/BEQ/BOQ	1	5%	0	0%	0	0%	1	4%
Military Housing On Post	11	55%	0	0%	0	0%	11	44%
Off-post Housing (<30 min.)	8	40%	0	0%	2	100%	10	51%
Off-post Housing (>=30 min.)	0	0%	0	0%	0	0%	0	0%
PARTICIPATED OFF POST	**18**	**9%**	**5**	**3%**	**5**	**2%**	**28**	**4%**
Less Than Once A Month	4	2%	2	1%	1	0%	7	1%
1-3 Times A Month	6	3%	1	1%	2	1%	9	1%
4 + Times A Month	8	4%	2	1%	2	1%	12	1%
Did Not Participate	147	71%	136	72%	132	58%	415	65%
Did Not Respond/Missing Data	43	21%	49	26%	89	39%	181	31%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	3	18%	0	0%	3	60%	6	35%
O1-O3,WO1-CW5	1	6%	0	0%	0	0%	1	3%
O4-O10	13	72%	0	0%	2	40%	15	44%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	6	35%	0	0%	0	0%	6	15%
Off-post Housing (<30 min.)	10	59%	4	80%	5	100%	19	77%
Off-post Housing (>=30 min.)	1	6%	1	20%	0	0%	2	8%

TEAM SPORTS

SOFTBALL

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**33**	**16%**	**13**	**7%**	**12**	**5%**	**58**	**8%**
PARTICIPATED ON POST	**30**	**14%**	**11**	**6%**	**6**	**3%**	**47**	**6%**
Less Than Once A Month	7	3%	7	4%	2	1%	16	2%
1-3 Times A Month	8	4%	3	2%	4	2%	15	2%
4 + Times A Month	15	7%	1	1%	0	0%	16	1%
Did Not Participate	161	77%	168	88%	180	80%	509	82%
Did Not Respond/Missing Data	17	8%	11	6%	40	18%	68	12%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	3%	0	0%	0	0%	1	2%
E5-E9	11	37%	0	0%	3	50%	14	41%
O1-O3,WO1-CW5	4	13%	0	0%	0	0%	4	9%
O4-O10	14	47%	0	0%	3	50%	17	31%
Participants' Residence								
Barracks/BEQ/BOQ	1	3%	0	0%	0	0%	1	2%
Military Housing On Post	12	40%	0	0%	0	0%	12	18%
Off-post Housing (<30 min.)	15	50%	9	90%	6	100%	30	74%
Off-post Housing (>=30 min.)	2	7%	1	9%	0	0%	3	6%
PARTICIPATED OFF POST	**6**	**3%**	**4**	**2%**	**6**	**3%**	**16**	**3%**
Less Than Once A Month	1	0%	2	1%	2	1%	5	1%
1-3 Times A Month	1	0%	0	0%	3	1%	4	1%
4 + Times A Month	4	2%	2	1%	1	0%	7	1%
Did Not Participate	158	76%	136	72%	132	58%	426	66%
Did Not Respond/Missing Data	44	21%	50	26%	88	39%	182	31%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	1	17%	0	0%	4	67%	5	52%
O1-O3,WO1-CW5	1	17%	0	0%	0	0%	1	5%
O4-O10	4	67%	0	0%	2	33%	6	30%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	0	0%	0	0%	0	0%	0	0%
Off-post Housing (<30 min.)	4	67%	1	33%	5	83%	10	68%
Off-post Housing (>=30 min.)	2	33%	2	50%	1	17%	5	30%

TEAM SPORTS

TOUCH/FLAG FOOTBALL

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**8**	**4%**	**1**	**1%**	**4**	**2%**	**13**	**2%**
PARTICIPATED ON POST	**7**	**3%**	**1**	**1%**	**2**	**1%**	**10**	**1%**
Less Than Once A Month	3	1%	1	1%	1	0%	5	1%
1-3 Times A Month	2	1%	0	0%	0	0%	2	0%
4 + Times A Month	2	1%	0	0%	1	0%	3	0%
Did Not Participate	182	88%	178	94%	182	81%	542	86%
Did Not Respond/Missing Data	19	9%	11	6%	42	19%	72	12%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	14%	0	0%	0	0%	1	9%
E5-E9	2	29%	0	0%	2	100%	4	57%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	4	57%	0	0%	0	0%	4	29%
Participants' Residence								
Barracks/BEQ/BOQ	2	29%	0	0%	0	0%	2	14%
Military Housing On Post	0	0%	0	0%	0	0%	0	0%
Off-post Housing (<30 min.)	5	71%	1	100%	2	100%	8	86%
Off-post Housing (>=30 min.)	0	0%	0	0%	0	0%	0	0%
PARTICIPATED OFF POST	**2**	**1%**	**1**	**1%**	**3**	**1%**	**6**	**1%**
Less Than Once A Month	1	0%	1	1%	1	0%	3	0%
1-3 Times A Month	1	0%	0	0%	1	0%	2	0%
4 + Times A Month	0	0%	0	0%	1	0%	1	0%
Did Not Participate	162	78%	138	73%	134	59%	434	67%
Did Not Respond/Missing Data	44	21%	51	27%	89	39%	184	32%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	0	0%	0	0%	3	100%	3	78%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	2	100%	0	0%	0	0%	2	18%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	0	0%	0	0%	0	0%	0	0%
Off-post Housing (<30 min.)	2	100%	1	100%	3	100%	6	100%
Off-post Housing (>=30 min.)	0	0%	0	0%	0	0%	0	0%

TEAM SPORTS

VOLLEYBALL

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**30**	**14%**	**16**	**8%**	**7**	**3%**	**53**	**7%**
PARTICIPATED ON POST	**29**	**14%**	**15**	**8%**	**3**	**1%**	**47**	**6%**
Less Than Once A Month	18	9%	8	4%	3	1%	29	4%
1-3 Times A Month	4	2%	1	1%	0	0%	5	1%
4 + Times A Month	7	3%	6	3%	0	0%	13	2%
Did Not Participate	163	78%	165	87%	183	81%	511	83%
Did Not Respond/Missing Data	16	8%	10	5%	40	18%	66	12%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	6	21%	0	0%	2	67%	8	30%
O1-O3,WO1-CW5	2	7%	0	0%	0	0%	2	6%
O4-O10	21	72%	0	0%	1	33%	22	34%
Participants' Residence								
Barracks/BEQ/BOQ	1	3%	0	0%	0	0%	1	2%
Military Housing On Post	9	31%	0	0%	0	0%	9	14%
Off-post Housing (<30 min.)	15	52%	11	79%	3	100%	29	69%
Off-post Housing (>=30 min.)	4	14%	3	20%	0	0%	7	15%
PARTICIPATED OFF POST	**10**	**5%**	**9**	**5%**	**4**	**2%**	**23**	**3%**
Less Than Once A Month	9	4%	3	2%	2	1%	14	2%
1-3 Times A Month	0	0%	0	0%	2	1%	2	0%
4 + Times A Month	1	0%	6	3%	0	0%	7	1%
Did Not Participate	157	75%	131	69%	135	60%	423	66%
Did Not Respond/Missing Data	41	20%	50	26%	87	38%	178	31%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	3	30%	0	0%	3	75%	6	52%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	7	70%	0	0%	1	25%	8	24%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	1	11%	0	0%	0	0%	1	3%
Off-post Housing (<30 min.)	7	78%	6	75%	3	75%	16	76%
Off-post Housing (>=30 min.)	1	10%	2	22%	1	25%	4	20%

OUTDOOR RECREATION

BICYCLE RIDING/MOUNTAIN BIKING

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**74**	**36%**	**48**	**25%**	**41**	**18%**	**163**	**24%**
PARTICIPATED ON POST	**39**	**19%**	**7**	**4%**	**9**	**4%**	**55**	**7%**
Less Than Once A Month	11	5%	4	2%	3	1%	18	2%
1-3 Times A Month	12	6%	2	1%	2	1%	16	2%
4 + Times A Month	16	8%	1	1%	4	2%	21	2%
Did Not Participate	147	71%	165	87%	171	76%	483	79%
Did Not Respond/Missing Data	22	11%	18	9%	46	20%	86	15%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	3%	0	0%	0	0%	1	2%
E5-E9	10	26%	0	0%	5	56%	15	37%
O1-O3,WO1-CW5	1	3%	0	0%	0	0%	1	2%
O4-O10	26	67%	0	0%	4	44%	30	47%
Participants' Residence								
Barracks/BEQ/BOQ	1	3%	0	0%	0	0%	1	1%
Military Housing On Post	22	56%	0	0%	0	0%	22	29%
Off-post Housing (<30 min.)	13	33%	6	86%	6	67%	25	53%
Off-post Housing (>=30 min.)	3	8%	1	14%	3	33%	7	16%
PARTICIPATED OFF POST	**54**	**26%**	**44**	**23%**	**38**	**17%**	**136**	**21%**
Less Than Once A Month	26	13%	20	11%	16	7%	62	9%
1-3 Times A Month	11	5%	15	8%	10	4%	36	6%
4 + Times A Month	17	8%	9	5%	12	5%	38	6%
Did Not Participate	112	54%	98	52%	102	45%	312	49%
Did Not Respond/Missing Data	42	20%	48	25%	86	38%	176	30%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	7	13%	0	0%	13	35%	20	27%
O1-O3,WO1-CW5	3	6%	0	0%	5	14%	8	10%
O4-O10	44	81%	0	0%	19	50%	63	38%
Participants' Residence								
Barracks/BEQ/BOQ	1	2%	0	0%	0	0%	1	0%
Military Housing On Post	7	13%	0	0%	0	0%	7	3%
Off-post Housing (<30 min.)	35	66%	32	73%	33	87%	100	77%
Off-post Housing (>=30 min.)	10	19%	12	27%	5	13%	27	20%

OUTDOOR RECREATION

CAMPING/HIKING/BACKPACKING

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**52**	**25%**	**41**	**22%**	**31**	**14%**	**124**	**19%**
PARTICIPATED ON POST	**14**	**7%**	**7**	**4%**	**9**	**4%**	**30**	**4%**
Less Than Once A Month	11	5%	4	2%	5	2%	20	3%
1-3 Times A Month	3	1%	2	1%	2	1%	7	1%
4 + Times A Month	0	0%	1	1%	2	1%	3	1%
Did Not Participate	170	82%	165	87%	165	73%	500	79%
Did Not Respond/Missing Data	24	12%	18	9%	52	23%	94	16%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	2	14%	0	0%	4	44%	6	32%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	12	86%	0	0%	5	56%	17	48%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	7	54%	0	0%	0	0%	7	14%
Off-post Housing (<30 min.)	5	38%	5	71%	8	89%	18	70%
Off-post Housing (>=30 min.)	1	7%	2	29%	1	11%	4	15%
PARTICIPATED OFF POST	**47**	**23%**	**37**	**19%**	**27**	**12%**	**111**	**17%**
Less Than Once A Month	33	16%	23	12%	12	5%	68	10%
1-3 Times A Month	9	4%	10	5%	10	4%	29	5%
4 + Times A Month	5	2%	4	2%	5	2%	14	2%
Did Not Participate	117	56%	99	52%	108	48%	324	51%
Did Not Respond/Missing Data	44	21%	54	28%	91	40%	189	33%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	2%	0	0%	0	0%	1	1%
E5-E9	6	13%	0	0%	10	38%	16	27%
O1-O3,WO1-CW5	2	4%	0	0%	2	8%	4	6%
O4-O10	38	81%	0	0%	14	52%	52	38%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	13	28%	0	0%	0	0%	13	7%
Off-post Housing (<30 min.)	28	61%	24	65%	21	84%	73	70%
Off-post Housing (>=30 min.)	5	11%	13	35%	4	15%	22	22%

OUTDOOR RECREATION

CANOEING/KAYAKING/RAFTING

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**22**	**11%**	**18**	**9%**	**12**	**5%**	**52**	**8%**
PARTICIPATED ON POST	**9**	**4%**	**3**	**2%**	**3**	**1%**	**15**	**2%**
Less Than Once A Month	8	4%	2	1%	2	1%	12	1%
1-3 Times A Month	0	0%	1	1%	0	0%	1	0%
4 + Times A Month	1	0%	0	0%	1	0%	2	0%
Did Not Participate	174	84%	169	89%	171	76%	514	82%
Did Not Respond/Missing Data	25	12%	18	9%	52	23%	95	16%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	0	0%	0	0%	2	67%	2	29%
O1-O3,WO1-CW5	1	11%	0	0%	0	0%	1	6%
O4-O10	8	89%	0	0%	1	33%	9	46%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	3	38%	0	0%	0	0%	3	14%
Off-post Housing (<30 min.)	2	25%	1	33%	3	100%	6	52%
Off-post Housing (>=30 min.)	3	33%	2	67%	0	0%	5	32%
PARTICIPATED OFF POST	**15**	**7%**	**17**	**9%**	**10**	**4%**	**42**	**7%**
Less Than Once A Month	14	7%	13	7%	9	4%	36	5%
1-3 Times A Month	1	0%	3	2%	0	0%	4	1%
4 + Times A Month	0	0%	1	1%	1	0%	2	0%
Did Not Participate	149	72%	122	64%	121	54%	392	61%
Did Not Respond/Missing Data	44	21%	51	27%	95	42%	190	33%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	8%	0	0%	0	0%	1	3%
E5-E9	2	15%	0	0%	1	11%	3	13%
O1-O3,WO1-CW5	2	15%	0	0%	1	11%	3	13%
O4-O10	8	53%	0	0%	7	70%	15	33%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	5	36%	0	0%	0	0%	5	7%
Off-post Housing (<30 min.)	8	57%	11	65%	10	100%	29	75%
Off-post Housing (>=30 min.)	1	7%	6	35%	0	0%	7	18%

OUTDOOR RECREATION

FISHING

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**59**	**28%**	**45**	**24%**	**59**	**26%**	**163**	**26%**
PARTICIPATED ON POST	**38**	**18%**	**17**	**9%**	**32**	**14%**	**87**	**13%**
Less Than Once A Month	16	8%	7	4%	17	8%	40	6%
1-3 Times A Month	18	9%	6	3%	7	3%	31	4%
4 + Times A Month	4	2%	4	2%	8	4%	16	3%
Did Not Participate	144	69%	157	83%	141	62%	442	71%
Did Not Respond/Missing Data	26	13%	16	8%	53	23%	95	16%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	7	18%	0	0%	17	53%	24	42%
O1-O3,WO1-CW5	5	13%	0	0%	2	6%	7	9%
O4-O10	26	68%	0	0%	13	41%	39	38%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	19	50%	0	0%	0	0%	19	13%
Off-post Housing (<30 min.)	15	39%	11	69%	30	94%	56	74%
Off-post Housing (>=30 min.)	4	11%	5	29%	2	6%	11	13%
PARTICIPATED OFF POST	**42**	**20%**	**38**	**20%**	**50**	**22%**	**130**	**21%**
Less Than Once A Month	26	13%	15	8%	21	9%	62	9%
1-3 Times A Month	7	3%	16	8%	13	6%	36	6%
4 + Times A Month	9	4%	7	4%	16	7%	32	5%
Did Not Participate	120	58%	103	54%	90	40%	313	48%
Did Not Respond/Missing Data	46	22%	49	26%	86	38%	181	31%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	9	21%	0	0%	22	44%	31	38%
O1-O3,WO1-CW5	3	7%	0	0%	5	10%	8	9%
O4-O10	30	71%	0	0%	23	46%	53	35%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	10	24%	0	0%	0	0%	10	4%
Off-post Housing (<30 min.)	25	60%	27	73%	44	90%	96	79%
Off-post Housing (>=30 min.)	7	17%	10	26%	5	10%	22	17%

OUTDOOR RECREATION

GOING TO BEACHES/LAKES

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**135**	**65%**	**103**	**54%**	**85**	**38%**	**323**	**48%**
PARTICIPATED ON POST	**81**	**39%**	**39**	**21%**	**34**	**15%**	**154**	**21%**
Less Than Once A Month	38	18%	22	12%	19	8%	79	11%
1-3 Times A Month	35	17%	10	5%	10	4%	55	7%
4 + Times A Month	8	4%	7	4%	5	2%	20	3%
Did Not Participate	107	51%	133	70%	138	61%	378	62%
Did Not Respond/Missing Data	20	10%	18	9%	54	24%	92	16%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	3	4%	0	0%	0	0%	3	2%
E5-E9	15	19%	0	0%	15	44%	30	32%
O1-O3,WO1-CW5	10	13%	0	0%	1	3%	11	8%
O4-O10	50	62%	0	0%	18	53%	68	38%
Participants' Residence								
Barracks/BEQ/BOQ	1	1%	0	0%	0	0%	1	0%
Military Housing On Post	33	41%	0	0%	0	0%	33	14%
Off-post Housing (<30 min.)	37	46%	28	74%	31	91%	96	70%
Off-post Housing (>=30 min.)	9	11%	10	26%	3	9%	22	15%
PARTICIPATED OFF POST	**118**	**57%**	**96**	**51%**	**75**	**33%**	**289**	**44%**
Less Than Once A Month	60	29%	57	30%	40	18%	157	24%
1-3 Times A Month	42	20%	23	12%	22	10%	87	12%
4 + Times A Month	16	8%	16	8%	13	6%	45	7%
Did Not Participate	56	27%	53	28%	63	28%	172	28%
Did Not Respond/Missing Data	34	16%	41	22%	88	39%	163	29%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	4	3%	0	0%	0	0%	4	1%
E5-E9	25	22%	0	0%	22	29%	47	26%
O1-O3,WO1-CW5	13	11%	0	0%	8	11%	21	11%
O4-O10	74	63%	0	0%	45	60%	119	36%
Participants' Residence								
Barracks/BEQ/BOQ	3	3%	0	0%	0	0%	3	1%
Military Housing On Post	31	26%	0	0%	0	0%	31	6%
Off-post Housing (<30 min.)	67	57%	70	73%	70	95%	207	77%
Off-post Housing (>=30 min.)	16	14%	26	27%	4	5%	46	16%

OUTDOOR RECREATION

HORSEBACK RIDING

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**14**	**7%**	**7**	**4%**	**6**	**3%**	**27**	**4%**
PARTICIPATED ON POST	**8**	**4%**	**0**	**0%**	**2**	**1%**	**10**	**1%**
Less Than Once A Month	5	2%	0	0%	2	1%	7	1%
1-3 Times A Month	0	0%	0	0%	0	0%	0	0%
4 + Times A Month	3	1%	0	0%	0	0%	3	0%
Did Not Participate	175	84%	171	90%	171	76%	517	82%
Did Not Respond/Missing Data	25	12%	19	10%	53	23%	97	17%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	1	13%	0	0%	2	100%	3	45%
O1-O3,WO1-CW5	2	25%	0	0%	0	0%	2	16%
O4-O10	5	63%	0	0%	0	0%	5	39%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	2	29%	0	0%	0	0%	2	17%
Off-post Housing (<30 min.)	4	57%	0	0%	1	50%	5	54%
Off-post Housing (>=30 min.)	1	13%	0	0%	1	50%	2	26%
PARTICIPATED OFF POST	**9**	**4%**	**7**	**4%**	**4**	**2%**	**20**	**3%**
Less Than Once A Month	7	3%	4	2%	1	0%	12	2%
1-3 Times A Month	2	1%	1	1%	2	1%	5	1%
4 + Times A Month	0	0%	2	1%	1	0%	3	1%
Did Not Participate	153	74%	131	69%	126	56%	410	64%
Did Not Respond/Missing Data	46	22%	52	27%	96	42%	194	33%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	3	38%	0	0%	1	25%	4	31%
O1-O3,WO1-CW5	1	13%	0	0%	0	0%	1	6%
O4-O10	4	44%	0	0%	3	75%	7	33%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	1	13%	0	0%	0	0%	1	3%
Off-post Housing (<30 min.)	6	75%	2	29%	4	100%	12	61%
Off-post Housing (>=30 min.)	1	11%	5	71%	0	0%	6	35%

OUTDOOR RECREATION

HUNTING

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**10**	**5%**	**5**	**3%**	**11**	**5%**	**26**	**4%**
PARTICIPATED ON POST	**1**	**0%**	**0**	**0%**	**2**	**1%**	**3**	**1%**
Less Than Once A Month	1	0%	0	0%	1	0%	2	0%
1-3 Times A Month	0	0%	0	0%	1	0%	1	0%
4 + Times A Month	0	0%	0	0%	0	0%	0	0%
Did Not Participate	183	88%	172	91%	172	76%	527	83%
Did Not Respond/Missing Data	24	12%	18	9%	52	23%	94	16%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	0	0%	0	0%	2	100%	2	83%
O1-O3,WO1-CW5	1	100%	0	0%	0	0%	1	17%
O4-O10	0	0%	0	0%	0	0%	0	0%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	0	0%	0	0%	0	0%	0	0%
Off-post Housing (<30 min.)	1	100%	0	0%	1	50%	2	59%
Off-post Housing (>=30 min.)	0	0%	0	0%	1	50%	1	41%
PARTICIPATED OFF POST	**10**	**5%**	**5**	**3%**	**9**	**4%**	**24**	**4%**
Less Than Once A Month	6	3%	2	1%	5	2%	13	2%
1-3 Times A Month	2	1%	3	2%	2	1%	7	1%
4 + Times A Month	2	1%	0	0%	2	1%	4	1%
Did Not Participate	154	74%	133	70%	122	54%	409	63%
Did Not Respond/Missing Data	44	21%	52	27%	95	42%	191	33%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	2	20%	0	0%	7	78%	9	59%
O1-O3,WO1-CW5	2	20%	0	0%	1	11%	3	14%
O4-O10	6	60%	0	0%	1	11%	7	20%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	3	30%	0	0%	0	0%	3	8%
Off-post Housing (<30 min.)	6	60%	4	80%	8	100%	18	85%
Off-post Housing (>=30 min.)	1	10%	1	20%	0	0%	2	7%

OUTDOOR RECREATION

IN-LINE SKATING

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**29**	**14%**	**12**	**6%**	**7**	**3%**	**48**	**6%**
PARTICIPATED ON POST	**14**	**7%**	**8**	**4%**	**3**	**1%**	**25**	**3%**
Less Than Once A Month	6	3%	5	3%	2	1%	13	2%
1-3 Times A Month	5	2%	2	1%	1	0%	8	1%
4 + Times A Month	3	1%	1	1%	0	0%	4	0%
Did Not Participate	171	82%	164	86%	170	75%	505	80%
Did Not Respond/Missing Data	23	11%	18	9%	53	23%	94	16%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	2	15%	0	0%	0	0%	2	10%
E5-E9	3	23%	0	0%	2	67%	5	38%
O1-O3,WO1-CW5	1	8%	0	0%	0	0%	1	5%
O4-O10	7	50%	0	0%	1	33%	8	25%
Participants' Residence								
Barracks/BEQ/BOQ	1	7%	0	0%	0	0%	1	3%
Military Housing On Post	10	71%	0	0%	0	0%	10	26%
Off-post Housing (<30 min.)	3	21%	5	63%	3	100%	11	54%
Off-post Housing (>=30 min.)	0	0%	3	38%	0	0%	3	17%
PARTICIPATED OFF POST	**19**	**9%**	**11**	**6%**	**6**	**3%**	**36**	**5%**
Less Than Once A Month	12	6%	7	4%	3	1%	22	3%
1-3 Times A Month	5	2%	3	2%	2	1%	10	1%
4 + Times A Month	2	1%	1	1%	1	0%	4	1%
Did Not Participate	146	70%	128	67%	124	55%	398	62%
Did Not Respond/Missing Data	43	21%	51	27%	96	42%	190	33%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	5%	0	0%	0	0%	1	3%
E5-E9	3	16%	0	0%	3	50%	6	30%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	15	79%	0	0%	3	50%	18	39%
Participants' Residence								
Barracks/BEQ/BOQ	1	5%	0	0%	0	0%	1	2%
Military Housing On Post	1	5%	0	0%	0	0%	1	2%
Off-post Housing (<30 min.)	12	63%	7	64%	4	67%	23	64%
Off-post Housing (>=30 min.)	5	26%	4	36%	2	33%	11	32%

OUTDOOR RECREATION

PAINTBALL

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**9**	**4%**	**7**	**4%**	**3**	**1%**	**19**	**3%**
PARTICIPATED ON POST	**5**	**2%**	**4**	**2%**	**2**	**1%**	**11**	**2%**
Less Than Once A Month	4	2%	2	1%	2	1%	8	1%
1-3 Times A Month	1	0%	2	1%	0	0%	3	0%
4 + Times A Month	0	0%	0	0%	0	0%	0	0%
Did Not Participate	179	86%	167	88%	171	76%	517	82%
Did Not Respond/Missing Data	24	12%	19	10%	53	23%	96	17%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	1	20%	0	0%	1	50%	2	35%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	4	80%	0	0%	1	50%	5	35%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	2	40%	0	0%	0	0%	2	11%
Off-post Housing (<30 min.)	3	60%	2	50%	2	100%	7	66%
Off-post Housing (>=30 min.)	0	0%	2	50%	0	0%	2	23%
PARTICIPATED OFF POST	**5**	**2%**	**4**	**2%**	**1**	**0%**	**10**	**1%**
Less Than Once A Month	3	1%	3	2%	1	0%	7	1%
1-3 Times A Month	1	0%	1	1%	0	0%	2	0%
4 + Times A Month	1	0%	0	0%	0	0%	1	0%
Did Not Participate	158	76%	132	69%	129	57%	419	65%
Did Not Respond/Missing Data	45	22%	54	28%	96	42%	195	34%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	2	40%	0	0%	1	100%	3	59%
O1-O3,WO1-CW5	1	20%	0	0%	0	0%	1	14%
O4-O10	2	40%	0	0%	0	0%	2	13%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	0	0%	0	0%	0	0%	0	0%
Off-post Housing (<30 min.)	4	80%	3	75%	1	100%	8	80%
Off-post Housing (>=30 min.)	1	20%	1	25%	0	0%	2	20%

OUTDOOR RECREATION

PICNICKING

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**82**	**39%**	**83**	**44%**	**58**	**26%**	**223**	**34%**
PARTICIPATED ON POST	**56**	**27%**	**55**	**29%**	**38**	**17%**	**149**	**23%**
Less Than Once A Month	45	22%	48	25%	30	13%	123	19%
1-3 Times A Month	11	5%	5	3%	7	3%	23	3%
4 + Times A Month	0	0%	2	1%	1	0%	3	1%
Did Not Participate	129	62%	118	62%	138	61%	385	62%
Did Not Respond/Missing Data	23	11%	17	9%	50	22%	90	15%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	2%	0	0%	0	0%	1	1%
E5-E9	12	22%	0	0%	15	39%	27	33%
O1-O3,WO1-CW5	5	9%	0	0%	3	8%	8	8%
O4-O10	36	64%	0	0%	20	53%	56	32%
Participants' Residence								
Barracks/BEQ/BOQ	1	2%	0	0%	0	0%	1	0%
Military Housing On Post	24	44%	0	0%	0	0%	24	9%
Off-post Housing (<30 min.)	27	49%	43	80%	36	95%	106	78%
Off-post Housing (>=30 min.)	3	5%	11	20%	2	5%	16	12%
PARTICIPATED OFF POST	**64**	**31%**	**67**	**35%**	**43**	**19%**	**174**	**27%**
Less Than Once A Month	38	18%	47	25%	30	13%	115	18%
1-3 Times A Month	24	12%	19	10%	10	4%	53	8%
4 + Times A Month	2	1%	1	1%	3	1%	6	1%
Did Not Participate	102	49%	77	41%	93	41%	272	42%
Did Not Respond/Missing Data	42	20%	46	24%	90	40%	178	31%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	16	26%	0	0%	11	26%	27	26%
O1-O3,WO1-CW5	7	11%	0	0%	5	12%	12	12%
O4-O10	39	61%	0	0%	26	60%	65	33%
Participants' Residence								
Barracks/BEQ/BOQ	1	2%	0	0%	0	0%	1	0%
Military Housing On Post	20	32%	0	0%	0	0%	20	7%
Off-post Housing (<30 min.)	31	49%	49	73%	39	91%	119	74%
Off-post Housing (>=30 min.)	11	17%	18	27%	4	9%	33	19%

OUTDOOR RECREATION

POWER BOAT/SAIL/JET & WATER SKI

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**42**	**20%**	**33**	**17%**	**29**	**13%**	**104**	**16%**
PARTICIPATED ON POST	**18**	**9%**	**8**	**4%**	**7**	**3%**	**33**	**4%**
Less Than Once A Month	10	5%	2	1%	2	1%	14	2%
1-3 Times A Month	4	2%	2	1%	4	2%	10	2%
4 + Times A Month	4	2%	4	2%	1	0%	9	1%
Did Not Participate	167	80%	163	86%	165	73%	495	79%
Did Not Respond/Missing Data	23	11%	19	10%	54	24%	96	17%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	2	11%	0	0%	2	29%	4	19%
O1-O3,WO1-CW5	2	11%	0	0%	0	0%	2	6%
O4-O10	14	78%	0	0%	5	71%	19	50%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	3	18%	0	0%	0	0%	3	6%
Off-post Housing (<30 min.)	13	76%	6	75%	6	86%	25	79%
Off-post Housing (>=30 min.)	1	6%	2	25%	1	14%	4	15%
PARTICIPATED OFF POST	**35**	**17%**	**29**	**15%**	**26**	**12%**	**90**	**14%**
Less Than Once A Month	22	11%	12	6%	13	6%	47	7%
1-3 Times A Month	8	4%	9	5%	6	3%	23	4%
4 + Times A Month	5	2%	8	4%	7	3%	20	3%
Did Not Participate	131	63%	111	58%	103	46%	345	53%
Did Not Respond/Missing Data	42	20%	50	26%	97	43%	189	33%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	5	14%	0	0%	7	28%	12	23%
O1-O3,WO1-CW5	2	6%	0	0%	3	12%	5	10%
O4-O10	28	80%	0	0%	15	58%	43	40%
Participants' Residence								
Barracks/BEQ/BOQ	1	3%	0	0%	0	0%	1	1%
Military Housing On Post	6	18%	0	0%	0	0%	6	4%
Off-post Housing (<30 min.)	21	62%	18	62%	23	92%	62	73%
Off-post Housing (>=30 min.)	6	17%	11	38%	2	8%	19	22%

OUTDOOR RECREATION

ROCK CLIMBING/MOUNTAIN CLIMBING

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**5**	**2%**	**8**	**4%**	**4**	**2%**	**17**	**3%**
PARTICIPATED ON POST	**0**	**0%**	**0**	**0%**	**1**	**0%**	**1**	**0%**
Less Than Once A Month	0	0%	0	0%	1	0%	1	0%
1-3 Times A Month	0	0%	0	0%	0	0%	0	0%
4 + Times A Month	0	0%	0	0%	0	0%	0	0%
Did Not Participate	182	88%	171	90%	171	76%	524	83%
Did Not Respond/Missing Data	26	13%	19	10%	54	24%	99	17%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	0	0%	0	0%	1	100%	1	100%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	0	0%	0	0%	0	0%	0	0%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	0	0%	0	0%	0	0%	0	0%
Off-post Housing (<30 min.)	0	0%	0	0%	1	100%	1	100%
Off-post Housing (>=30 min.)	0	0%	0	0%	0	0%	0	0%
PARTICIPATED OFF POST	**5**	**2%**	**8**	**4%**	**3**	**1%**	**16**	**3%**
Less Than Once A Month	4	2%	6	3%	2	1%	12	2%
1-3 Times A Month	1	0%	2	1%	0	0%	3	0%
4 + Times A Month	0	0%	0	0%	1	0%	1	0%
Did Not Participate	157	75%	130	68%	127	56%	414	64%
Did Not Respond/Missing Data	46	22%	52	27%	96	42%	194	33%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	20%	0	0%	0	0%	1	8%
E5-E9	0	0%	0	0%	1	33%	1	20%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	4	80%	0	0%	2	67%	6	30%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	1	25%	0	0%	0	0%	1	4%
Off-post Housing (<30 min.)	1	25%	5	63%	3	100%	9	67%
Off-post Housing (>=30 min.)	2	40%	3	38%	0	0%	5	29%

OUTDOOR RECREATION

SKEET/TRAP SHOOTING

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**7**	**3%**	**6**	**3%**	**3**	**1%**	**16**	**2%**
PARTICIPATED ON POST	**1**	**0%**	**1**	**1%**	**1**	**0%**	**3**	**0%**
Less Than Once A Month	1	0%	1	1%	1	0%	3	0%
1-3 Times A Month	0	0%	0	0%	0	0%	0	0%
4 + Times A Month	0	0%	0	0%	0	0%	0	0%
Did Not Participate	183	88%	171	90%	172	76%	526	83%
Did Not Respond/Missing Data	24	12%	18	9%	53	23%	95	16%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	0	0%	0	0%	1	100%	1	70%
O1-O3,WO1-CW5	1	100%	0	0%	0	0%	1	30%
O4-O10	0	0%	0	0%	0	0%	0	0%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	1	100%	0	0%	0	0%	1	18%
Off-post Housing (<30 min.)	0	0%	1	100%	1	100%	2	82%
Off-post Housing (>=30 min.)	0	0%	0	0%	0	0%	0	0%
PARTICIPATED OFF POST	**6**	**3%**	**5**	**3%**	**2**	**1%**	**13**	**2%**
Less Than Once A Month	5	2%	3	2%	1	0%	9	1%
1-3 Times A Month	1	0%	2	1%	1	0%	4	1%
4 + Times A Month	0	0%	0	0%	0	0%	0	0%
Did Not Participate	158	76%	135	71%	129	57%	422	65%
Did Not Respond/Missing Data	44	21%	50	26%	95	42%	189	33%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	0	0%	0	0%	2	100%	2	44%
O1-O3,WO1-CW5	1	17%	0	0%	0	0%	1	9%
O4-O10	5	83%	0	0%	0	0%	5	24%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	2	40%	0	0%	0	0%	2	10%
Off-post Housing (<30 min.)	3	60%	5	100%	2	100%	10	90%
Off-post Housing (>=30 min.)	0	0%	0	0%	0	0%	0	0%

OUTDOOR RECREATION

SKY DIVING

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**4**	**2%**	**1**	**1%**	**3**	**1%**	**8**	**1%**
PARTICIPATED ON POST	**0**	**0%**	**0**	**0%**	**1**	**0%**	**1**	**0%**
Less Than Once A Month	0	0%	0	0%	1	0%	1	0%
1-3 Times A Month	0	0%	0	0%	0	0%	0	0%
4 + Times A Month	0	0%	0	0%	0	0%	0	0%
Did Not Participate	184	88%	172	91%	173	77%	529	84%
Did Not Respond/Missing Data	24	12%	18	9%	52	23%	94	16%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	0	0%	0	0%	1	100%	1	100%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	0	0%	0	0%	0	0%	0	0%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	0	0%	0	0%	0	0%	0	0%
Off-post Housing (<30 min.)	0	0%	0	0%	1	100%	1	100%
Off-post Housing (>=30 min.)	0	0%	0	0%	0	0%	0	0%
PARTICIPATED OFF POST	**4**	**2%**	**1**	**1%**	**2**	**1%**	**7**	**1%**
Less Than Once A Month	4	2%	1	1%	2	1%	7	1%
1-3 Times A Month	0	0%	0	0%	0	0%	0	0%
4 + Times A Month	0	0%	0	0%	0	0%	0	0%
Did Not Participate	160	77%	140	74%	129	57%	429	67%
Did Not Respond/Missing Data	44	21%	49	26%	95	42%	188	33%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	25%	0	0%	0	0%	1	11%
E5-E9	2	50%	0	0%	1	50%	3	50%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	1	25%	0	0%	1	50%	2	31%
Participants' Residence								
Barracks/BEQ/BOQ	1	25%	0	0%	0	0%	1	9%
Military Housing On Post	3	75%	0	0%	0	0%	3	28%
Off-post Housing (<30 min.)	0	0%	1	100%	1	50%	2	41%
Off-post Housing (>=30 min.)	0	0%	0	0%	1	50%	1	22%

OUTDOOR RECREATION

SNOW SKIING

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**30**	**14%**	**14**	**7%**	**6**	**3%**	**50**	**6%**
PARTICIPATED ON POST	**2**	**1%**	**2**	**1%**	**1**	**0%**	**5**	**1%**
Less Than Once A Month	2	1%	1	1%	1	0%	4	1%
1-3 Times A Month	0	0%	0	0%	0	0%	0	0%
4 + Times A Month	0	0%	1	1%	0	0%	1	0%
Did Not Participate	182	88%	170	89%	173	77%	525	83%
Did Not Respond/Missing Data	24	12%	18	9%	52	23%	94	16%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	0	0%	0	0%	1	100%	1	54%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	2	100%	0	0%	0	0%	2	23%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	0	0%	0	0%	0	0%	0	0%
Off-post Housing (<30 min.)	2	100%	1	50%	1	100%	4	75%
Off-post Housing (>=30 min.)	0	0%	1	50%	0	0%	1	25%
PARTICIPATED OFF POST	**29**	**14%**	**13**	**7%**	**5**	**2%**	**47**	**6%**
Less Than Once A Month	24	12%	12	6%	5	2%	41	5%
1-3 Times A Month	4	2%	0	0%	0	0%	4	0%
4 + Times A Month	1	0%	1	1%	0	0%	2	0%
Did Not Participate	139	67%	129	68%	127	56%	395	62%
Did Not Respond/Missing Data	40	19%	48	25%	94	42%	182	32%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	4%	0	0%	0	0%	1	3%
E5-E9	4	14%	0	0%	0	0%	4	11%
O1-O3,WO1-CW5	1	4%	0	0%	0	0%	1	3%
O4-O10	22	76%	0	0%	4	80%	26	46%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	8	28%	0	0%	0	0%	8	12%
Off-post Housing (<30 min.)	16	55%	7	54%	5	100%	28	62%
Off-post Housing (>=30 min.)	5	17%	6	46%	0	0%	11	26%

OUTDOOR RECREATION

VOLKSMARCHING

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**11**	**5%**	**15**	**8%**	**12**	**5%**	**38**	**6%**
PARTICIPATED ON POST	**3**	**1%**	**9**	**5%**	**6**	**3%**	**18**	**3%**
Less Than Once A Month	3	1%	9	5%	4	2%	16	3%
1-3 Times A Month	0	0%	0	0%	2	1%	2	0%
4 + Times A Month	0	0%	0	0%	0	0%	0	0%
Did Not Participate	181	87%	163	86%	166	73%	510	80%
Did Not Respond/Missing Data	24	12%	18	9%	54	24%	96	17%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	1	17%	1	14%
E5-E9	2	67%	0	0%	1	17%	3	25%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	1	33%	0	0%	4	67%	5	29%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	2	67%	0	0%	0	0%	2	6%
Off-post Housing (<30 min.)	1	33%	6	67%	4	67%	11	64%
Off-post Housing (>=30 min.)	0	0%	3	33%	2	33%	5	31%
PARTICIPATED OFF POST	**10**	**5%**	**10**	**5%**	**6**	**3%**	**26**	**4%**
Less Than Once A Month	8	4%	7	4%	4	2%	19	3%
1-3 Times A Month	1	0%	2	1%	1	0%	4	1%
4 + Times A Month	1	0%	1	1%	1	0%	3	0%
Did Not Participate	153	74%	130	68%	123	54%	406	63%
Did Not Respond/Missing Data	45	22%	50	26%	97	43%	192	33%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	10%	0	0%	0	0%	1	4%
E5-E9	4	40%	0	0%	3	50%	7	46%
O1-O3,WO1-CW5	0	0%	0	0%	1	17%	1	10%
O4-O10	5	50%	0	0%	2	33%	7	21%
Participants' Residence								
Barracks/BEQ/BOQ	1	10%	0	0%	0	0%	1	2%
Military Housing On Post	3	30%	0	0%	0	0%	3	7%
Off-post Housing (<30 min.)	4	40%	6	60%	5	83%	15	63%
Off-post Housing (>=30 min.)	2	20%	4	40%	1	17%	7	28%

OUTDOOR RECREATION

WINDSURF/SURF/BOOGIE BOARDING

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**17**	**8%**	**7**	**4%**	**4**	**2%**	**28**	**4%**
PARTICIPATED ON POST	**4**	**2%**	**0**	**0%**	**1**	**0%**	**5**	**1%**
Less Than Once A Month	3	1%	0	0%	1	0%	4	0%
1-3 Times A Month	0	0%	0	0%	0	0%	0	0%
4 + Times A Month	1	0%	0	0%	0	0%	1	0%
Did Not Participate	180	87%	170	89%	174	77%	524	83%
Did Not Respond/Missing Data	24	12%	20	11%	51	23%	95	16%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	0	0%	0	0%	1	100%	1	37%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	4	100%	0	0%	0	0%	4	63%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	2	50%	0	0%	0	0%	2	31%
Off-post Housing (<30 min.)	2	50%	0	0%	1	100%	3	69%
Off-post Housing (>=30 min.)	0	0%	0	0%	0	0%	0	0%
PARTICIPATED OFF POST	**15**	**7%**	**7**	**4%**	**3**	**1%**	**25**	**3%**
Less Than Once A Month	10	5%	6	3%	1	0%	17	2%
1-3 Times A Month	3	1%	1	1%	1	0%	5	1%
4 + Times A Month	2	1%	0	0%	1	0%	3	0%
Did Not Participate	150	72%	134	71%	129	57%	413	65%
Did Not Respond/Missing Data	43	21%	49	26%	94	42%	186	32%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	8%	0	0%	0	0%	1	5%
E5-E9	1	8%	0	0%	0	0%	1	5%
O1-O3,WO1-CW5	3	23%	0	0%	0	0%	3	15%
O4-O10	8	53%	0	0%	3	100%	11	41%
Participants' Residence								
Barracks/BEQ/BOQ	1	7%	0	0%	0	0%	1	3%
Military Housing On Post	7	47%	0	0%	0	0%	7	19%
Off-post Housing (<30 min.)	7	47%	4	57%	2	67%	13	55%
Off-post Housing (>=30 min.)	0	0%	3	43%	1	33%	4	24%

SOCIAL

DANCING

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**76**	**37%**	**73**	**38%**	**71**	**31%**	**220**	**35%**
PARTICIPATED ON POST	**22**	**11%**	**23**	**12%**	**34**	**15%**	**79**	**13%**
Less Than Once A Month	18	9%	18	9%	22	10%	58	9%
1-3 Times A Month	3	1%	3	2%	10	4%	16	3%
4 + Times A Month	1	0%	2	1%	2	1%	5	1%
Did Not Participate	164	79%	145	76%	139	62%	448	70%
Did Not Respond/Missing Data	22	11%	22	12%	53	23%	97	17%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	5%	0	0%	1	3%	2	3%
E5-E9	4	19%	0	0%	13	38%	17	34%
O1-O3,WO1-CW5	2	10%	0	0%	1	3%	3	4%
O4-O10	14	64%	0	0%	19	56%	33	39%
Participants' Residence								
Barracks/BEQ/BOQ	1	5%	0	0%	0	0%	1	1%
Military Housing On Post	6	27%	0	0%	0	0%	6	4%
Off-post Housing (<30 min.)	14	64%	15	68%	29	88%	58	78%
Off-post Housing (>=30 min.)	1	5%	7	30%	4	12%	12	17%
PARTICIPATED OFF POST	**66**	**32%**	**64**	**34%**	**57**	**25%**	**187**	**29%**
Less Than Once A Month	49	24%	50	26%	41	18%	140	22%
1-3 Times A Month	14	7%	10	5%	7	3%	31	5%
4 + Times A Month	3	1%	4	2%	9	4%	16	3%
Did Not Participate	106	51%	83	44%	87	38%	276	43%
Did Not Respond/Missing Data	36	17%	43	23%	82	36%	161	28%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	2	3%	0	0%	0	0%	2	1%
E5-E9	19	29%	0	0%	18	32%	37	31%
O1-O3,WO1-CW5	7	11%	0	0%	5	9%	12	9%
O4-O10	38	58%	0	0%	33	58%	71	35%
Participants' Residence								
Barracks/BEQ/BOQ	2	3%	0	0%	0	0%	2	1%
Military Housing On Post	11	17%	0	0%	0	0%	11	3%
Off-post Housing (<30 min.)	42	65%	46	74%	49	89%	137	78%
Off-post Housing (>=30 min.)	10	15%	16	25%	6	11%	32	17%

SOCIAL

ENTERTAINING GUESTS AT HOME

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**154**	**74%**	**149**	**78%**	**132**	**58%**	**435**	**68%**
PARTICIPATED ON POST	**53**	**25%**	**19**	**10%**	**22**	**10%**	**94**	**13%**
Less Than Once A Month	23	11%	12	6%	7	3%	42	6%
1-3 Times A Month	25	12%	7	4%	12	5%	44	6%
4 + Times A Month	5	2%	0	0%	3	1%	8	1%
Did Not Participate	123	59%	144	76%	140	62%	407	66%
Did Not Respond/Missing Data	32	15%	27	14%	64	28%	123	21%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	3	6%	0	0%	0	0%	3	3%
E5-E9	11	22%	0	0%	13	59%	24	41%
O1-O3,WO1-CW5	6	12%	0	0%	2	9%	8	11%
O4-O10	30	57%	0	0%	7	32%	37	32%
Participants' Residence								
Barracks/BEQ/BOQ	2	4%	0	0%	0	0%	2	1%
Military Housing On Post	36	68%	0	0%	0	0%	36	26%
Off-post Housing (<30 min.)	11	21%	12	67%	17	81%	40	54%
Off-post Housing (>=30 min.)	4	8%	6	32%	4	18%	14	18%
PARTICIPATED OFF POST	**111**	**53%**	**136**	**72%**	**116**	**51%**	**363**	**59%**
Less Than Once A Month	51	25%	69	36%	45	20%	165	27%
1-3 Times A Month	45	22%	53	28%	52	23%	150	24%
4 + Times A Month	15	7%	14	7%	19	8%	48	8%
Did Not Participate	64	31%	21	11%	33	15%	118	16%
Did Not Respond/Missing Data	33	16%	33	17%	77	34%	143	25%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	1	1%	1	1%
E5-E9	25	23%	0	0%	38	33%	63	30%
O1-O3,WO1-CW5	12	11%	0	0%	10	9%	22	9%
O4-O10	74	67%	0	0%	66	57%	140	34%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	7	6%	0	0%	0	0%	7	1%
Off-post Housing (<30 min.)	84	76%	98	73%	103	90%	285	81%
Off-post Housing (>=30 min.)	19	17%	36	26%	11	9%	66	18%

SOCIAL

HAPPY HOUR/SOCIAL HOUR

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**82**	**39%**	**90**	**47%**	**60**	**27%**	**232**	**36%**
PARTICIPATED ON POST	**51**	**25%**	**33**	**17%**	**26**	**12%**	**110**	**16%**
Less Than Once A Month	41	20%	29	15%	11	5%	81	11%
1-3 Times A Month	10	5%	3	2%	12	5%	25	4%
4 + Times A Month	0	0%	1	1%	3	1%	4	1%
Did Not Participate	137	66%	133	70%	144	64%	414	66%
Did Not Respond/Missing Data	20	10%	24	13%	56	25%	100	18%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	6	12%	0	0%	10	38%	16	27%
O1-O3,WO1-CW5	1	2%	0	0%	0	0%	1	1%
O4-O10	43	84%	0	0%	16	62%	59	44%
Participants' Residence								
Barracks/BEQ/BOQ	1	2%	0	0%	0	0%	1	1%
Military Housing On Post	18	35%	0	0%	0	0%	18	10%
Off-post Housing (<30 min.)	27	53%	25	78%	24	96%	76	77%
Off-post Housing (>=30 min.)	5	10%	7	21%	1	4%	13	12%
PARTICIPATED OFF POST	**49**	**24%**	**74**	**39%**	**52**	**23%**	**175**	**29%**
Less Than Once A Month	33	16%	48	25%	29	13%	110	18%
1-3 Times A Month	15	7%	16	8%	18	8%	49	8%
4 + Times A Month	1	0%	10	5%	5	2%	16	3%
Did Not Participate	123	59%	77	41%	87	38%	287	43%
Did Not Respond/Missing Data	36	17%	39	21%	87	38%	162	28%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	11	22%	0	0%	15	29%	26	27%
O1-O3,WO1-CW5	5	10%	0	0%	6	12%	11	11%
O4-O10	33	67%	0	0%	31	60%	64	32%
Participants' Residence								
Barracks/BEQ/BOQ	1	2%	0	0%	0	0%	1	0%
Military Housing On Post	7	15%	0	0%	0	0%	7	2%
Off-post Housing (<30 min.)	31	65%	55	76%	48	94%	134	81%
Off-post Housing (>=30 min.)	9	18%	17	23%	3	6%	29	16%

SOCIAL

NIGHT CLUBS/LOUNGES

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**73**	**35%**	**63**	**33%**	**54**	**24%**	**190**	**29%**
PARTICIPATED ON POST	**22**	**11%**	**13**	**7%**	**16**	**7%**	**51**	**8%**
Less Than Once A Month	20	10%	11	6%	11	5%	42	6%
1-3 Times A Month	1	0%	2	1%	3	1%	6	1%
4 + Times A Month	1	0%	0	0%	2	1%	3	1%
Did Not Participate	165	79%	154	81%	152	67%	471	74%
Did Not Respond/Missing Data	21	10%	23	12%	58	26%	102	18%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	8	36%	0	0%	8	50%	16	45%
O1-O3,WO1-CW5	1	5%	0	0%	1	6%	2	6%
O4-O10	13	59%	0	0%	7	44%	20	34%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	7	32%	0	0%	0	0%	7	8%
Off-post Housing (<30 min.)	13	59%	9	75%	15	94%	37	79%
Off-post Housing (>=30 min.)	2	9%	3	23%	1	6%	6	12%
PARTICIPATED OFF POST	**66**	**32%**	**58**	**31%**	**46**	**20%**	**170**	**26%**
Less Than Once A Month	45	22%	41	22%	27	12%	113	17%
1-3 Times A Month	19	9%	8	4%	14	6%	41	6%
4 + Times A Month	2	1%	9	5%	5	2%	16	3%
Did Not Participate	111	53%	93	49%	91	40%	295	46%
Did Not Respond/Missing Data	31	15%	39	21%	89	39%	159	28%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	2%	0	0%	0	0%	1	1%
E5-E9	21	32%	0	0%	19	41%	40	38%
O1-O3,WO1-CW5	8	12%	0	0%	3	7%	11	9%
O4-O10	36	55%	0	0%	24	52%	60	31%
Participants' Residence								
Barracks/BEQ/BOQ	2	3%	0	0%	0	0%	2	1%
Military Housing On Post	14	22%	0	0%	0	0%	14	5%
Off-post Housing (<30 min.)	42	65%	45	80%	43	93%	130	82%
Off-post Housing (>=30 min.)	7	11%	11	19%	3	7%	21	13%

SOCIAL

SHOPPING TRIPS

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**133**	**64%**	**141**	**74%**	**107**	**47%**	**381**	**60%**
PARTICIPATED ON POST	**67**	**32%**	**42**	**22%**	**47**	**21%**	**156**	**23%**
Less Than Once A Month	23	11%	20	11%	19	8%	62	10%
1-3 Times A Month	30	14%	15	8%	17	8%	62	9%
4 + Times A Month	14	7%	7	4%	11	5%	32	5%
Did Not Participate	116	56%	121	64%	124	55%	361	58%
Did Not Respond/Missing Data	25	12%	27	14%	55	24%	107	19%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	2%	0	0%	0	0%	1	1%
E5-E9	15	23%	0	0%	20	43%	35	35%
O1-O3,WO1-CW5	5	8%	0	0%	3	6%	8	7%
O4-O10	45	67%	0	0%	24	51%	69	38%
Participants' Residence								
Barracks/BEQ/BOQ	2	3%	0	0%	0	0%	2	1%
Military Housing On Post	26	39%	0	0%	0	0%	26	10%
Off-post Housing (<30 min.)	33	49%	35	85%	42	91%	110	79%
Off-post Housing (>=30 min.)	6	9%	6	14%	4	9%	16	11%
PARTICIPATED OFF POST	**126**	**61%**	**129**	**68%**	**96**	**42%**	**351**	**55%**
Less Than Once A Month	36	17%	40	21%	22	10%	98	15%
1-3 Times A Month	59	28%	53	28%	50	22%	162	25%
4 + Times A Month	31	15%	36	19%	24	11%	91	14%
Did Not Participate	50	24%	28	15%	46	20%	124	19%
Did Not Respond/Missing Data	32	15%	33	17%	84	37%	149	26%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	4	3%	0	0%	0	0%	4	1%
E5-E9	28	22%	0	0%	29	30%	57	27%
O1-O3,WO1-CW5	12	10%	0	0%	10	10%	22	10%
O4-O10	82	65%	0	0%	57	59%	139	35%
Participants' Residence								
Barracks/BEQ/BOQ	3	2%	0	0%	0	0%	3	0%
Military Housing On Post	30	24%	0	0%	0	0%	30	5%
Off-post Housing (<30 min.)	74	59%	93	74%	86	91%	253	77%
Off-post Housing (>=30 min.)	18	14%	33	26%	8	8%	59	17%

SOCIAL

SPECIAL FAMILY EVENTS

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**128**	**62%**	**140**	**74%**	**118**	**52%**	**386**	**61%**
PARTICIPATED ON POST	**58**	**28%**	**31**	**16%**	**39**	**17%**	**128**	**19%**
Less Than Once A Month	35	17%	18	9%	28	12%	81	12%
1-3 Times A Month	19	9%	10	5%	9	4%	38	5%
4 + Times A Month	4	2%	3	2%	2	1%	9	1%
Did Not Participate	126	61%	131	69%	136	60%	393	63%
Did Not Respond/Missing Data	24	12%	28	15%	51	23%	103	18%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	4	7%	0	0%	0	0%	4	3%
E5-E9	12	21%	0	0%	18	46%	30	37%
O1-O3,WO1-CW5	7	12%	0	0%	3	8%	10	9%
O4-O10	34	59%	0	0%	18	46%	52	36%
Participants' Residence								
Barracks/BEQ/BOQ	2	3%	0	0%	0	0%	2	1%
Military Housing On Post	28	48%	0	0%	0	0%	28	13%
Off-post Housing (<30 min.)	23	40%	23	77%	36	92%	82	73%
Off-post Housing (>=30 min.)	5	9%	7	23%	3	8%	15	12%
PARTICIPATED OFF POST	**117**	**56%**	**127**	**67%**	**102**	**45%**	**346**	**55%**
Less Than Once A Month	55	26%	56	29%	48	21%	159	25%
1-3 Times A Month	47	23%	51	27%	43	19%	141	22%
4 + Times A Month	15	7%	20	11%	11	5%	46	7%
Did Not Participate	57	27%	29	15%	47	21%	133	20%
Did Not Respond/Missing Data	34	16%	34	18%	77	34%	145	25%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	2	2%	0	0%	0	0%	2	1%
E5-E9	27	23%	0	0%	33	33%	60	30%
O1-O3,WO1-CW5	12	10%	0	0%	9	9%	21	9%
O4-O10	74	63%	0	0%	59	58%	133	34%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	30	26%	0	0%	0	0%	30	5%
Off-post Housing (<30 min.)	68	59%	89	72%	93	93%	250	78%
Off-post Housing (>=30 min.)	18	15%	34	27%	7	7%	59	17%

SPORTS AND FITNESS

GROUP AEROBICS CLASSES

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**11**	**5%**	**19**	**10%**	**12**	**5%**	**42**	**7%**
PARTICIPATED ON POST	**5**	**2%**	**13**	**7%**	**4**	**2%**	**22**	**4%**
Less Than Once A Month	2	1%	4	2%	2	1%	8	1%
1-3 Times A Month	1	0%	6	3%	1	0%	8	1%
4 + Times A Month	2	1%	3	2%	1	0%	6	1%
Did Not Participate	180	87%	160	84%	170	75%	510	80%
Did Not Respond/Missing Data	23	11%	17	9%	52	23%	92	16%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	3	60%	0	0%	2	50%	5	53%
O1-O3,WO1-CW5	1	20%	0	0%	1	25%	2	23%
O4-O10	1	20%	0	0%	1	25%	2	8%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	2	40%	0	0%	0	0%	2	5%
Off-post Housing (<30 min.)	3	60%	7	58%	3	75%	13	63%
Off-post Housing (>=30 min.)	0	0%	5	38%	1	25%	6	31%
PARTICIPATED OFF POST	**7**	**3%**	**11**	**6%**	**9**	**4%**	**27**	**5%**
Less Than Once A Month	4	2%	3	2%	4	2%	11	2%
1-3 Times A Month	2	1%	4	2%	3	1%	9	2%
4 + Times A Month	1	0%	4	2%	2	1%	7	1%
Did Not Participate	160	77%	137	72%	138	61%	435	68%
Did Not Respond/Missing Data	41	20%	42	22%	79	35%	162	28%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	14%	0	0%	0	0%	1	4%
E5-E9	2	29%	0	0%	4	50%	6	44%
O1-O3,WO1-CW5	1	14%	0	0%	2	25%	3	22%
O4-O10	3	43%	0	0%	2	22%	5	15%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	5	71%	0	0%	0	0%	5	11%
Off-post Housing (<30 min.)	2	29%	7	78%	9	100%	18	80%
Off-post Housing (>=30 min.)	0	0%	2	18%	0	0%	2	8%

SPORTS AND FITNESS

BOWLING

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**74**	**36%**	**56**	**29%**	**46**	**20%**	**176**	**26%**
PARTICIPATED ON POST	**59**	**28%**	**46**	**24%**	**29**	**13%**	**134**	**20%**
Less Than Once A Month	44	21%	35	18%	14	6%	93	13%
1-3 Times A Month	13	6%	5	3%	10	4%	28	4%
4 + Times A Month	2	1%	6	3%	5	2%	13	2%
Did Not Participate	127	61%	126	66%	133	59%	386	62%
Did Not Respond/Missing Data	22	11%	18	9%	64	28%	104	18%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	3	5%	0	0%	1	3%	4	4%
E5-E9	21	36%	0	0%	14	48%	35	42%
O1-O3,WO1-CW5	8	14%	0	0%	3	10%	11	12%
O4-O10	27	46%	0	0%	11	38%	38	24%
Participants' Residence								
Barracks/BEQ/BOQ	2	3%	0	0%	0	0%	2	1%
Military Housing On Post	21	36%	0	0%	0	0%	21	10%
Off-post Housing (<30 min.)	32	54%	32	73%	26	90%	90	73%
Off-post Housing (>=30 min.)	4	7%	12	26%	3	10%	19	16%
PARTICIPATED OFF POST	**28**	**13%**	**30**	**16%**	**30**	**13%**	**88**	**14%**
Less Than Once A Month	23	11%	23	12%	20	9%	66	10%
1-3 Times A Month	2	1%	4	2%	5	2%	11	2%
4 + Times A Month	3	1%	3	2%	5	2%	11	2%
Did Not Participate	141	68%	123	65%	110	49%	374	58%
Did Not Respond/Missing Data	39	19%	37	19%	86	38%	162	28%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	2	7%	0	0%	1	3%	3	4%
E5-E9	9	33%	0	0%	15	50%	24	45%
O1-O3,WO1-CW5	1	4%	0	0%	3	10%	4	8%
O4-O10	15	54%	0	0%	11	37%	26	25%
Participants' Residence								
Barracks/BEQ/BOQ	3	11%	0	0%	0	0%	3	2%
Military Housing On Post	4	15%	0	0%	0	0%	4	3%
Off-post Housing (<30 min.)	18	67%	21	72%	26	87%	65	78%
Off-post Housing (>=30 min.)	2	7%	8	27%	4	13%	14	17%

SPORTS AND FITNESS

BOXING

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**3**	**1%**	**1**	**1%**	**6**	**3%**	**10**	**2%**
PARTICIPATED ON POST	**1**	**0%**	**1**	**1%**	**4**	**2%**	**6**	**1%**
Less Than Once A Month	0	0%	1	1%	2	1%	3	1%
1-3 Times A Month	1	0%	0	0%	1	0%	2	0%
4 + Times A Month	0	0%	0	0%	1	0%	1	0%
Did Not Participate	181	87%	170	89%	160	71%	511	80%
Did Not Respond/Missing Data	26	13%	19	10%	62	27%	107	19%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	1	100%	0	0%	1	25%	2	32%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	0	0%	0	0%	3	75%	3	56%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	1	100%	0	0%	0	0%	1	10%
Off-post Housing (<30 min.)	0	0%	0	0%	4	100%	4	90%
Off-post Housing (>=30 min.)	0	0%	0	0%	0	0%	0	0%
PARTICIPATED OFF POST	**2**	**1%**	**1**	**1%**	**3**	**1%**	**6**	**1%**
Less Than Once A Month	1	0%	0	0%	2	1%	3	1%
1-3 Times A Month	1	0%	1	1%	0	0%	2	0%
4 + Times A Month	0	0%	0	0%	1	0%	1	0%
Did Not Participate	164	79%	144	76%	137	61%	445	69%
Did Not Respond/Missing Data	42	20%	45	24%	86	38%	173	30%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	1	50%	0	0%	2	67%	3	63%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	1	50%	0	0%	1	33%	2	30%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	0	0%	0	0%	0	0%	0	0%
Off-post Housing (<30 min.)	1	50%	0	0%	3	100%	4	89%
Off-post Housing (>=30 min.)	1	50%	0	0%	0	0%	1	9%

SPORTS AND FITNESS

CARDIOVASCULAR EXERCISE

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**141**	**68%**	**77**	**41%**	**88**	**39%**	**306**	**45%**
PARTICIPATED ON POST	**130**	**63%**	**50**	**26%**	**36**	**16%**	**216**	**28%**
Less Than Once A Month	12	6%	6	3%	7	3%	25	4%
1-3 Times A Month	20	10%	15	8%	12	5%	47	7%
4 + Times A Month	98	47%	29	15%	17	8%	144	17%
Did Not Participate	64	31%	124	65%	128	57%	316	55%
Did Not Respond/Missing Data	14	7%	16	8%	62	27%	92	17%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	4	3%	0	0%	0	0%	4	2%
E5-E9	34	26%	0	0%	14	40%	48	32%
O1-O3,WO1-CW5	16	12%	0	0%	2	6%	18	10%
O4-O10	76	58%	0	0%	19	53%	95	38%
Participants' Residence								
Barracks/BEQ/BOQ	3	2%	0	0%	0	0%	3	1%
Military Housing On Post	33	26%	0	0%	0	0%	33	11%
Off-post Housing (<30 min.)	75	58%	34	69%	31	91%	140	70%
Off-post Housing (>=30 min.)	18	14%	15	30%	3	8%	36	18%
PARTICIPATED OFF POST	**88**	**42%**	**60**	**32%**	**70**	**31%**	**218**	**33%**
Less Than Once A Month	13	6%	15	8%	13	6%	41	7%
1-3 Times A Month	28	13%	18	9%	18	8%	64	9%
4 + Times A Month	47	23%	27	14%	39	17%	113	17%
Did Not Participate	89	43%	94	49%	78	35%	261	41%
Did Not Respond/Missing Data	31	15%	36	19%	78	35%	145	25%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	1%	0	0%	0	0%	1	0%
E5-E9	21	24%	0	0%	27	39%	48	33%
O1-O3,WO1-CW5	9	10%	0	0%	5	7%	14	8%
O4-O10	57	65%	0	0%	38	54%	95	39%
Participants' Residence								
Barracks/BEQ/BOQ	1	1%	0	0%	0	0%	1	0%
Military Housing On Post	12	14%	0	0%	0	0%	12	3%
Off-post Housing (<30 min.)	58	67%	39	67%	61	87%	158	76%
Off-post Housing (>=30 min.)	16	18%	19	32%	9	13%	44	20%

SPORTS AND FITNESS

GOLF

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**66**	**32%**	**30**	**16%**	**33**	**15%**	**129**	**18%**
PARTICIPATED ON POST	**27**	**13%**	**11**	**6%**	**11**	**5%**	**49**	**7%**
Less Than Once A Month	13	6%	3	2%	3	1%	19	2%
1-3 Times A Month	5	2%	6	3%	4	2%	15	2%
4 + Times A Month	9	4%	2	1%	4	2%	15	2%
Did Not Participate	161	77%	163	86%	153	68%	477	76%
Did Not Respond/Missing Data	20	10%	16	8%	62	27%	98	18%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	4	15%	0	0%	3	27%	7	21%
O1-O3,WO1-CW5	3	11%	0	0%	1	9%	4	10%
O4-O10	20	74%	0	0%	7	64%	27	48%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	5	19%	0	0%	0	0%	5	7%
Off-post Housing (<30 min.)	18	67%	8	73%	9	82%	35	74%
Off-post Housing (>=30 min.)	4	15%	3	27%	2	18%	9	20%
PARTICIPATED OFF POST	**57**	**27%**	**28**	**15%**	**28**	**12%**	**113**	**16%**
Less Than Once A Month	24	12%	11	6%	13	6%	48	7%
1-3 Times A Month	17	8%	7	4%	4	2%	28	4%
4 + Times A Month	16	8%	10	5%	11	5%	37	6%
Did Not Participate	117	56%	120	63%	119	53%	356	57%
Did Not Respond/Missing Data	34	16%	42	22%	79	35%	155	27%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	9	16%	0	0%	7	26%	16	21%
O1-O3,WO1-CW5	6	11%	0	0%	3	11%	9	11%
O4-O10	40	70%	0	0%	17	61%	57	44%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	22	39%	0	0%	0	0%	22	12%
Off-post Housing (<30 min.)	30	53%	21	78%	27	96%	78	77%
Off-post Housing (>=30 min.)	5	9%	6	21%	1	4%	12	11%

SPORTS AND FITNESS

MARTIAL ARTS

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**5**	**2%**	**4**	**2%**	**3**	**1%**	**12**	**2%**
PARTICIPATED ON POST	**3**	**1%**	**3**	**2%**	**1**	**0%**	**7**	**1%**
Less Than Once A Month	0	0%	1	1%	1	0%	2	0%
1-3 Times A Month	1	0%	1	1%	0	0%	2	0%
4 + Times A Month	2	1%	1	1%	0	0%	3	0%
Did Not Participate	181	87%	168	88%	160	71%	509	80%
Did Not Respond/Missing Data	24	12%	19	10%	65	29%	108	19%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	2	67%	0	0%	1	100%	3	81%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	1	33%	0	0%	0	0%	1	9%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	2	67%	0	0%	0	0%	2	21%
Off-post Housing (<30 min.)	1	33%	2	100%	1	100%	4	79%
Off-post Housing (>=30 min.)	0	0%	0	0%	0	0%	0	0%
PARTICIPATED OFF POST	**4**	**2%**	**4**	**2%**	**2**	**1%**	**10**	**2%**
Less Than Once A Month	0	0%	0	0%	2	1%	2	0%
1-3 Times A Month	3	1%	2	1%	0	0%	5	1%
4 + Times A Month	1	0%	2	1%	0	0%	3	0%
Did Not Participate	165	79%	145	76%	139	62%	449	70%
Did Not Respond/Missing Data	39	19%	41	22%	85	38%	165	29%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	1	25%	0	0%	2	100%	3	66%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	3	75%	0	0%	0	0%	3	17%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	1	25%	0	0%	0	0%	1	7%
Off-post Housing (<30 min.)	3	75%	2	67%	1	50%	6	64%
Off-post Housing (>=30 min.)	0	0%	1	25%	1	50%	2	26%

SPORTS AND FITNESS

RACQUETBALL

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**23**	**11%**	**6**	**3%**	**15**	**7%**	**44**	**6%**
PARTICIPATED ON POST	**21**	**10%**	**3**	**2%**	**11**	**5%**	**35**	**5%**
Less Than Once A Month	10	5%	0	0%	6	3%	16	2%
1-3 Times A Month	7	3%	1	1%	3	1%	11	1%
4 + Times A Month	4	2%	2	1%	2	1%	8	1%
Did Not Participate	166	80%	167	88%	153	68%	486	77%
Did Not Respond/Missing Data	21	10%	20	11%	62	27%	103	18%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	5%	0	0%	0	0%	1	2%
E5-E9	10	50%	0	0%	5	45%	15	47%
O1-O3,WO1-CW5	0	0%	0	0%	2	18%	2	10%
O4-O10	9	43%	0	0%	4	36%	13	35%
Participants' Residence								
Barracks/BEQ/BOQ	2	10%	0	0%	0	0%	2	4%
Military Housing On Post	9	43%	0	0%	0	0%	9	17%
Off-post Housing (<30 min.)	8	38%	2	67%	9	82%	19	63%
Off-post Housing (>=30 min.)	2	10%	1	33%	2	18%	5	17%
PARTICIPATED OFF POST	**5**	**2%**	**4**	**2%**	**7**	**3%**	**16**	**3%**
Less Than Once A Month	4	2%	3	2%	4	2%	11	2%
1-3 Times A Month	0	0%	1	1%	3	1%	4	1%
4 + Times A Month	1	0%	0	0%	0	0%	1	0%
Did Not Participate	166	80%	143	75%	136	60%	445	69%
Did Not Respond/Missing Data	37	18%	43	23%	83	37%	163	28%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	1	20%	0	0%	3	43%	4	38%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	4	80%	0	0%	4	57%	8	45%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	1	20%	0	0%	0	0%	1	3%
Off-post Housing (<30 min.)	4	80%	3	75%	5	71%	12	74%
Off-post Housing (>=30 min.)	0	0%	1	25%	2	29%	3	23%

SPORTS AND FITNESS

ROLLER/ICE SKATING

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**29**	**14%**	**14**	**7%**	**11**	**5%**	**54**	**7%**
PARTICIPATED ON POST	**7**	**3%**	**5**	**3%**	**3**	**1%**	**15**	**2%**
Less Than Once A Month	2	1%	5	3%	3	1%	10	2%
1-3 Times A Month	3	1%	0	0%	0	0%	3	0%
4 + Times A Month	2	1%	0	0%	0	0%	2	0%
Did Not Participate	177	85%	166	87%	159	70%	502	79%
Did Not Respond/Missing Data	24	12%	19	10%	64	28%	107	19%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	14%	0	0%	0	0%	1	7%
E5-E9	2	29%	0	0%	3	100%	5	65%
O1-O3,WO1-CW5	2	29%	0	0%	0	0%	2	14%
O4-O10	2	29%	0	0%	0	0%	2	8%
Participants' Residence								
Barracks/BEQ/BOQ	1	14%	0	0%	0	0%	1	4%
Military Housing On Post	3	43%	0	0%	0	0%	3	12%
Off-post Housing (<30 min.)	3	43%	5	100%	3	100%	11	84%
Off-post Housing (>=30 min.)	0	0%	0	0%	0	0%	0	0%
PARTICIPATED OFF POST	**27**	**13%**	**12**	**6%**	**8**	**4%**	**47**	**6%**
Less Than Once A Month	20	10%	7	4%	3	1%	30	4%
1-3 Times A Month	5	2%	5	3%	5	2%	15	2%
4 + Times A Month	2	1%	0	0%	0	0%	2	0%
Did Not Participate	145	70%	133	70%	131	58%	409	64%
Did Not Respond/Missing Data	36	17%	45	24%	87	38%	168	29%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	3	11%	0	0%	1	13%	4	12%
E5-E9	6	22%	0	0%	6	75%	12	44%
O1-O3,WO1-CW5	3	11%	0	0%	0	0%	3	7%
O4-O10	15	56%	0	0%	1	13%	16	24%
Participants' Residence								
Barracks/BEQ/BOQ	2	7%	0	0%	0	0%	2	3%
Military Housing On Post	12	44%	0	0%	0	0%	12	17%
Off-post Housing (<30 min.)	8	30%	8	67%	7	88%	23	58%
Off-post Housing (>=30 min.)	5	19%	4	33%	1	13%	10	22%

SPORTS AND FITNESS

RUNNING/JOGGING

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**166**	**80%**	**42**	**22%**	**41**	**18%**	**249**	**31%**
PARTICIPATED ON POST	**151**	**73%**	**33**	**17%**	**18**	**8%**	**202**	**23%**
Less Than Once A Month	12	6%	4	2%	6	3%	22	3%
1-3 Times A Month	21	10%	7	4%	5	2%	33	4%
4 + Times A Month	118	57%	22	12%	7	3%	147	16%
Did Not Participate	41	20%	142	75%	144	64%	327	60%
Did Not Respond/Missing Data	16	8%	15	8%	64	28%	95	17%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	4	3%	0	0%	0	0%	4	2%
E5-E9	39	26%	0	0%	8	44%	47	30%
O1-O3,WO1-CW5	18	12%	0	0%	0	0%	18	9%
O4-O10	89	59%	0	0%	10	56%	99	43%
Participants' Residence								
Barracks/BEQ/BOQ	3	2%	0	0%	0	0%	3	1%
Military Housing On Post	41	27%	0	0%	0	0%	41	16%
Off-post Housing (<30 min.)	82	55%	26	79%	16	89%	124	67%
Off-post Housing (>=30 min.)	24	16%	7	21%	2	11%	33	17%
PARTICIPATED OFF POST	**117**	**56%**	**37**	**19%**	**35**	**15%**	**189**	**24%**
Less Than Once A Month	15	7%	10	5%	12	5%	37	6%
1-3 Times A Month	32	15%	7	4%	7	3%	46	6%
4 + Times A Month	70	34%	20	11%	16	7%	106	13%
Did Not Participate	66	32%	115	61%	108	48%	289	49%
Did Not Respond/Missing Data	25	12%	38	20%	83	37%	146	26%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	1%	0	0%	1	3%	2	2%
E5-E9	22	19%	0	0%	15	43%	37	29%
O1-O3,WO1-CW5	16	14%	0	0%	2	6%	18	10%
O4-O10	77	66%	0	0%	17	49%	94	42%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	19	16%	0	0%	0	0%	19	7%
Off-post Housing (<30 min.)	75	65%	29	81%	30	86%	134	75%
Off-post Housing (>=30 min.)	22	19%	7	19%	5	14%	34	17%

SPORTS AND FITNESS

SWIMMING AT POOL

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**78**	**38%**	**50**	**26%**	**51**	**23%**	**179**	**27%**
PARTICIPATED ON POST	**48**	**23%**	**19**	**10%**	**20**	**9%**	**87**	**12%**
Less Than Once A Month	20	10%	11	6%	9	4%	40	6%
1-3 Times A Month	20	10%	2	1%	4	2%	26	3%
4 + Times A Month	8	4%	6	3%	7	3%	21	3%
Did Not Participate	139	67%	153	81%	141	62%	433	70%
Did Not Respond/Missing Data	21	10%	18	9%	65	29%	104	19%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	2%	0	0%	0	0%	1	1%
E5-E9	8	17%	0	0%	9	45%	17	31%
O1-O3,WO1-CW5	4	9%	0	0%	0	0%	4	4%
O4-O10	33	69%	0	0%	11	55%	44	44%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	20	43%	0	0%	0	0%	20	15%
Off-post Housing (<30 min.)	21	45%	16	89%	19	95%	56	75%
Off-post Housing (>=30 min.)	6	13%	2	11%	1	5%	9	9%
PARTICIPATED OFF POST	**51**	**25%**	**40**	**21%**	**38**	**17%**	**129**	**20%**
Less Than Once A Month	17	8%	21	11%	13	6%	51	8%
1-3 Times A Month	25	12%	9	5%	16	7%	50	7%
4 + Times A Month	9	4%	10	5%	9	4%	28	4%
Did Not Participate	121	58%	114	60%	102	45%	337	53%
Did Not Respond/Missing Data	36	17%	36	19%	86	38%	158	28%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	6	12%	0	0%	14	37%	20	28%
O1-O3,WO1-CW5	6	12%	0	0%	2	5%	8	8%
O4-O10	38	75%	0	0%	22	58%	60	40%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	7	14%	0	0%	0	0%	7	3%
Off-post Housing (<30 min.)	30	60%	25	64%	30	81%	85	70%
Off-post Housing (>=30 min.)	13	25%	14	35%	7	18%	34	26%

SPORTS AND FITNESS

TENNIS

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**25**	**12%**	**16**	**8%**	**12**	**5%**	**53**	**8%**
PARTICIPATED ON POST	**18**	**9%**	**9**	**5%**	**6**	**3%**	**33**	**4%**
Less Than Once A Month	9	4%	4	2%	4	2%	17	2%
1-3 Times A Month	4	2%	2	1%	1	0%	7	1%
4 + Times A Month	5	2%	3	2%	1	0%	9	1%
Did Not Participate	166	80%	164	86%	155	69%	485	77%
Did Not Respond/Missing Data	24	12%	17	9%	65	29%	106	19%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	4	25%	0	0%	2	40%	6	31%
O1-O3,WO1-CW5	2	13%	0	0%	0	0%	2	7%
O4-O10	10	56%	0	0%	3	50%	13	33%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	8	44%	0	0%	0	0%	8	16%
Off-post Housing (<30 min.)	10	56%	7	78%	6	100%	23	76%
Off-post Housing (>=30 min.)	0	0%	2	22%	0	0%	2	8%
PARTICIPATED OFF POST	**12**	**6%**	**12**	**6%**	**9**	**4%**	**33**	**5%**
Less Than Once A Month	7	3%	6	3%	4	2%	17	3%
1-3 Times A Month	2	1%	2	1%	3	1%	7	1%
4 + Times A Month	3	1%	4	2%	2	1%	9	1%
Did Not Participate	156	75%	136	72%	132	58%	424	66%
Did Not Respond/Missing Data	40	19%	42	22%	85	38%	167	29%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	0	0%	0	0%	1	13%	1	8%
O1-O3,WO1-CW5	1	8%	0	0%	0	0%	1	3%
O4-O10	11	92%	0	0%	7	78%	18	47%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	2	17%	0	0%	0	0%	2	3%
Off-post Housing (<30 min.)	7	58%	9	75%	8	89%	24	77%
Off-post Housing (>=30 min.)	3	25%	3	25%	1	11%	7	20%

SPORTS AND FITNESS

WALKING

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**131**	**63%**	**136**	**72%**	**122**	**54%**	**389**	**62%**
PARTICIPATED ON POST	**94**	**45%**	**101**	**53%**	**49**	**22%**	**244**	**37%**
Less Than Once A Month	11	5%	26	14%	15	7%	52	9%
1-3 Times A Month	33	16%	24	13%	14	6%	71	10%
4 + Times A Month	50	24%	51	27%	20	9%	121	18%
Did Not Participate	93	45%	75	39%	114	50%	282	46%
Did Not Respond/Missing Data	21	10%	14	7%	63	28%	98	17%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	2	2%	0	0%	0	0%	2	1%
E5-E9	30	33%	0	0%	15	31%	45	32%
O1-O3,WO1-CW5	10	11%	0	0%	5	10%	15	11%
O4-O10	49	52%	0	0%	28	57%	77	27%
Participants' Residence								
Barracks/BEQ/BOQ	2	2%	0	0%	0	0%	2	0%
Military Housing On Post	37	40%	0	0%	0	0%	37	9%
Off-post Housing (<30 min.)	42	45%	73	74%	44	94%	159	73%
Off-post Housing (>=30 min.)	12	13%	26	26%	3	6%	41	17%
PARTICIPATED OFF POST	**104**	**50%**	**119**	**63%**	**112**	**50%**	**335**	**54%**
Less Than Once A Month	21	10%	23	12%	12	5%	56	9%
1-3 Times A Month	34	16%	30	16%	32	14%	96	15%
4 + Times A Month	49	24%	66	35%	68	30%	183	31%
Did Not Participate	72	35%	37	19%	40	18%	149	21%
Did Not Respond/Missing Data	32	15%	34	18%	74	33%	140	24%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	1%	0	0%	2	2%	3	2%
E5-E9	25	25%	0	0%	46	41%	71	37%
O1-O3,WO1-CW5	12	12%	0	0%	10	9%	22	10%
O4-O10	64	62%	0	0%	53	47%	117	31%
Participants' Residence								
Barracks/BEQ/BOQ	1	1%	0	0%	0	0%	1	0%
Military Housing On Post	22	21%	0	0%	0	0%	22	4%
Off-post Housing (<30 min.)	63	61%	85	73%	98	89%	246	78%
Off-post Housing (>=30 min.)	17	16%	32	27%	12	11%	61	18%

SPORTS AND FITNESS

WEIGHT/STRENGTH TRAINING

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**126**	**61%**	**66**	**35%**	**56**	**25%**	**248**	**35%**
PARTICIPATED ON POST	**112**	**54%**	**41**	**22%**	**26**	**12%**	**179**	**23%**
Less Than Once A Month	15	7%	9	5%	5	2%	29	4%
1-3 Times A Month	29	14%	7	4%	4	2%	40	5%
4 + Times A Month	68	33%	25	13%	17	8%	110	14%
Did Not Participate	84	40%	136	72%	136	60%	356	61%
Did Not Respond/Missing Data	12	6%	13	7%	64	28%	89	17%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	3	3%	0	0%	0	0%	3	2%
E5-E9	31	28%	0	0%	9	36%	40	31%
O1-O3,WO1-CW5	10	9%	0	0%	1	4%	11	7%
O4-O10	67	60%	0	0%	15	58%	82	39%
Participants' Residence								
Barracks/BEQ/BOQ	3	3%	0	0%	0	0%	3	1%
Military Housing On Post	31	28%	0	0%	0	0%	31	12%
Off-post Housing (<30 min.)	64	58%	27	68%	22	92%	113	69%
Off-post Housing (>=30 min.)	13	12%	13	32%	2	8%	28	17%
PARTICIPATED OFF POST	**57**	**27%**	**44**	**23%**	**39**	**17%**	**140**	**21%**
Less Than Once A Month	11	5%	11	6%	9	4%	31	5%
1-3 Times A Month	13	6%	10	5%	6	3%	29	4%
4 + Times A Month	33	16%	23	12%	24	11%	80	12%
Did Not Participate	118	57%	110	58%	105	46%	333	52%
Did Not Respond/Missing Data	33	16%	36	19%	82	36%	151	26%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	12	21%	0	0%	14	36%	26	30%
O1-O3,WO1-CW5	5	9%	0	0%	1	3%	6	5%
O4-O10	40	70%	0	0%	24	62%	64	40%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	6	11%	0	0%	0	0%	6	3%
Off-post Housing (<30 min.)	41	73%	32	78%	32	84%	105	79%
Off-post Housing (>=30 min.)	9	16%	9	20%	6	15%	24	17%

SPORTS AND FITNESS

WRESTLING

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**4**	**2%**	**2**	**1%**	**2**	**1%**	**8**	**1%**
PARTICIPATED ON POST	**2**	**1%**	**0**	**0%**	**1**	**0%**	**3**	**0%**
Less Than Once A Month	0	0%	0	0%	1	0%	1	0%
1-3 Times A Month	2	1%	0	0%	0	0%	2	0%
4 + Times A Month	0	0%	0	0%	0	0%	0	0%
Did Not Participate	181	87%	170	89%	163	72%	514	81%
Did Not Respond/Missing Data	25	12%	20	11%	62	27%	107	19%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	0	0%	0	0%	1	100%	1	54%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	2	100%	0	0%	0	0%	2	46%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	0	0%	0	0%	0	0%	0	0%
Off-post Housing (<30 min.)	2	100%	0	0%	1	100%	3	100%
Off-post Housing (>=30 min.)	0	0%	0	0%	0	0%	0	0%
PARTICIPATED OFF POST	**3**	**1%**	**2**	**1%**	**1**	**0%**	**6**	**1%**
Less Than Once A Month	1	0%	1	1%	1	0%	3	0%
1-3 Times A Month	1	0%	0	0%	0	0%	1	0%
4 + Times A Month	1	0%	1	1%	0	0%	2	0%
Did Not Participate	170	82%	147	77%	139	62%	456	71%
Did Not Respond/Missing Data	35	17%	41	22%	86	38%	162	28%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	1	33%	0	0%	1	100%	2	63%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	2	67%	0	0%	0	0%	2	21%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	0	0%	0	0%	0	0%	0	0%
Off-post Housing (<30 min.)	3	100%	1	50%	1	100%	5	78%
Off-post Housing (>=30 min.)	0	0%	1	50%	0	0%	1	22%

ENTERTAINMENT

ATTENDING SPORTS EVENTS

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**118**	**57%**	**86**	**45%**	**76**	**34%**	**280**	**42%**
PARTICIPATED ON POST	**37**	**18%**	**26**	**14%**	**20**	**9%**	**83**	**12%**
Less Than Once A Month	18	9%	18	9%	14	6%	50	8%
1-3 Times A Month	15	7%	7	4%	5	2%	27	4%
4 + Times A Month	4	2%	1	1%	1	0%	6	1%
Did Not Participate	148	71%	143	75%	148	65%	439	70%
Did Not Respond/Missing Data	23	11%	21	11%	58	26%	102	18%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	2	6%	0	0%	0	0%	2	3%
E5-E9	12	34%	0	0%	12	63%	24	51%
O1-O3,WO1-CW5	3	9%	0	0%	1	5%	4	7%
O4-O10	18	49%	0	0%	6	30%	24	23%
Participants' Residence								
Barracks/BEQ/BOQ	1	3%	0	0%	0	0%	1	1%
Military Housing On Post	21	57%	0	0%	0	0%	21	15%
Off-post Housing (<30 min.)	15	41%	16	64%	19	95%	50	68%
Off-post Housing (>=30 min.)	0	0%	9	35%	1	5%	10	15%
PARTICIPATED OFF POST	**104**	**50%**	**82**	**43%**	**71**	**31%**	**257**	**39%**
Less Than Once A Month	68	33%	49	26%	42	19%	159	24%
1-3 Times A Month	21	10%	24	13%	17	8%	62	10%
4 + Times A Month	15	7%	9	5%	12	5%	36	5%
Did Not Participate	76	37%	77	41%	82	36%	235	38%
Did Not Respond/Missing Data	28	13%	31	16%	73	32%	132	23%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	1%	0	0%	1	1%	2	1%
E5-E9	21	21%	0	0%	25	36%	46	30%
O1-O3,WO1-CW5	13	13%	0	0%	5	7%	18	9%
O4-O10	67	64%	0	0%	39	55%	106	36%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	26	25%	0	0%	0	0%	26	6%
Off-post Housing (<30 min.)	62	60%	56	70%	66	93%	184	76%
Off-post Housing (>=30 min.)	15	14%	24	29%	5	7%	44	17%

ENTERTAINMENT

BILLIARDS/GAME ROOM/VIDEO ARCADE

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**32**	**15%**	**28**	**15%**	**19**	**8%**	**79**	**12%**
PARTICIPATED ON POST	**7**	**3%**	**5**	**3%**	**8**	**4%**	**20**	**3%**
Less Than Once A Month	5	2%	5	3%	7	3%	17	3%
1-3 Times A Month	1	0%	0	0%	1	0%	2	0%
4 + Times A Month	1	0%	0	0%	0	0%	1	0%
Did Not Participate	178	86%	165	87%	154	68%	497	78%
Did Not Respond/Missing Data	23	11%	20	11%	64	28%	107	19%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	14%	0	0%	1	13%	2	13%
E5-E9	3	43%	0	0%	4	50%	7	48%
O1-O3,WO1-CW5	0	0%	0	0%	1	13%	1	9%
O4-O10	3	43%	0	0%	2	25%	5	21%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	3	43%	0	0%	0	0%	3	9%
Off-post Housing (<30 min.)	4	57%	2	50%	6	86%	12	70%
Off-post Housing (>=30 min.)	0	0%	2	40%	1	13%	3	18%
PARTICIPATED OFF POST	**30**	**14%**	**28**	**15%**	**13**	**6%**	**71**	**10%**
Less Than Once A Month	18	9%	22	12%	9	4%	49	7%
1-3 Times A Month	6	3%	5	3%	1	0%	12	2%
4 + Times A Month	6	3%	1	1%	3	1%	10	1%
Did Not Participate	144	69%	126	66%	132	58%	402	63%
Did Not Respond/Missing Data	34	16%	36	19%	81	36%	151	26%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	3	10%	0	0%	0	0%	3	5%
E5-E9	11	37%	0	0%	5	38%	16	38%
O1-O3,WO1-CW5	4	13%	0	0%	2	15%	6	14%
O4-O10	12	40%	0	0%	6	46%	18	22%
Participants' Residence								
Barracks/BEQ/BOQ	2	7%	0	0%	0	0%	2	2%
Military Housing On Post	9	30%	0	0%	0	0%	9	8%
Off-post Housing (<30 min.)	15	50%	19	70%	10	91%	44	70%
Off-post Housing (>=30 min.)	4	13%	8	29%	1	8%	13	19%

ENTERTAINMENT

BINGO

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**7**	**3%**	**14**	**7%**	**17**	**8%**	**38**	**7%**
PARTICIPATED ON POST	**2**	**1%**	**2**	**1%**	**6**	**3%**	**10**	**2%**
Less Than Once A Month	0	0%	1	1%	3	1%	4	1%
1-3 Times A Month	2	1%	1	1%	3	1%	6	1%
4 + Times A Month	0	0%	0	0%	0	0%	0	0%
Did Not Participate	181	87%	169	89%	157	69%	507	79%
Did Not Respond/Missing Data	25	12%	19	10%	63	28%	107	19%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	2	100%	0	0%	6	100%	8	100%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	0	0%	0	0%	0	0%	0	0%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	2	100%	0	0%	0	0%	2	11%
Off-post Housing (<30 min.)	0	0%	1	100%	6	100%	7	89%
Off-post Housing (>=30 min.)	0	0%	0	0%	0	0%	0	0%
PARTICIPATED OFF POST	**6**	**3%**	**14**	**7%**	**12**	**5%**	**32**	**6%**
Less Than Once A Month	2	1%	7	4%	5	2%	14	3%
1-3 Times A Month	3	1%	4	2%	4	2%	11	2%
4 + Times A Month	1	0%	3	2%	3	1%	7	1%
Did Not Participate	165	79%	138	73%	137	61%	440	68%
Did Not Respond/Missing Data	37	18%	38	20%	77	34%	152	26%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	2	33%	0	0%	6	50%	8	47%
O1-O3,WO1-CW5	0	0%	0	0%	2	17%	2	14%
O4-O10	4	67%	0	0%	4	33%	8	21%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	3	50%	0	0%	0	0%	3	5%
Off-post Housing (<30 min.)	3	50%	10	83%	8	67%	21	72%
Off-post Housing (>=30 min.)	0	0%	2	14%	4	33%	6	21%

ENTERTAINMENT

CARD/TABLE GAMES

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**32**	**15%**	**57**	**30%**	**41**	**18%**	**130**	**22%**
PARTICIPATED ON POST	**6**	**3%**	**10**	**5%**	**8**	**4%**	**24**	**4%**
Less Than Once A Month	1	0%	4	2%	6	3%	11	2%
1-3 Times A Month	3	1%	4	2%	1	0%	8	1%
4 + Times A Month	2	1%	2	1%	1	0%	5	1%
Did Not Participate	176	85%	160	84%	155	69%	491	77%
Did Not Respond/Missing Data	26	13%	20	11%	63	28%	109	19%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	17%	0	0%	0	0%	1	4%
E5-E9	2	33%	0	0%	2	25%	4	27%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	3	50%	0	0%	6	75%	9	37%
Participants' Residence								
Barracks/BEQ/BOQ	1	17%	0	0%	0	0%	1	2%
Military Housing On Post	3	50%	0	0%	0	0%	3	7%
Off-post Housing (<30 min.)	2	33%	7	70%	6	86%	15	71%
Off-post Housing (>=30 min.)	0	0%	3	30%	1	13%	4	19%
PARTICIPATED OFF POST	**28**	**13%**	**53**	**28%**	**37**	**16%**	**118**	**20%**
Less Than Once A Month	10	5%	35	18%	14	6%	59	10%
1-3 Times A Month	15	7%	13	7%	15	7%	43	7%
4 + Times A Month	3	1%	5	3%	8	4%	16	3%
Did Not Participate	146	70%	102	54%	111	49%	359	55%
Did Not Respond/Missing Data	34	16%	35	18%	78	35%	147	26%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	5	18%	0	0%	13	35%	18	31%
O1-O3,WO1-CW5	3	11%	0	0%	3	8%	6	9%
O4-O10	20	71%	0	0%	21	57%	41	31%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	1	4%	0	0%	0	0%	1	0%
Off-post Housing (<30 min.)	26	93%	39	76%	32	91%	97	84%
Off-post Housing (>=30 min.)	1	4%	12	23%	3	8%	16	15%

ENTERTAINMENT

FESTIVALS/EVENTS

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**127**	**61%**	**119**	**63%**	**80**	**35%**	**326**	**50%**
PARTICIPATED ON POST	**67**	**32%**	**59**	**31%**	**41**	**18%**	**167**	**25%**
Less Than Once A Month	58	28%	51	27%	37	16%	146	22%
1-3 Times A Month	6	3%	7	4%	4	2%	17	3%
4 + Times A Month	3	1%	1	1%	0	0%	4	0%
Did Not Participate	114	55%	112	59%	122	54%	348	56%
Did Not Respond/Missing Data	27	13%	19	10%	63	28%	109	19%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	4	6%	0	0%	0	0%	4	2%
E5-E9	19	29%	0	0%	20	50%	39	41%
O1-O3,WO1-CW5	5	8%	0	0%	2	5%	7	6%
O4-O10	38	57%	0	0%	18	44%	56	28%
Participants' Residence								
Barracks/BEQ/BOQ	3	5%	0	0%	0	0%	3	1%
Military Housing On Post	28	42%	0	0%	0	0%	28	10%
Off-post Housing (<30 min.)	29	44%	47	81%	38	95%	114	77%
Off-post Housing (>=30 min.)	6	9%	11	19%	2	5%	19	12%
PARTICIPATED OFF POST	**121**	**58%**	**113**	**59%**	**76**	**34%**	**310**	**47%**
Less Than Once A Month	88	42%	78	41%	51	23%	217	33%
1-3 Times A Month	27	13%	28	15%	23	10%	78	12%
4 + Times A Month	6	3%	7	4%	2	1%	15	2%
Did Not Participate	59	28%	47	25%	75	33%	181	29%
Did Not Respond/Missing Data	28	13%	30	16%	75	33%	133	23%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	3	3%	0	0%	0	0%	3	1%
E5-E9	29	24%	0	0%	29	39%	58	33%
O1-O3,WO1-CW5	15	13%	0	0%	6	8%	21	10%
O4-O10	72	60%	0	0%	40	53%	112	31%
Participants' Residence								
Barracks/BEQ/BOQ	2	2%	0	0%	0	0%	2	0%
Military Housing On Post	33	28%	0	0%	0	0%	33	6%
Off-post Housing (<30 min.)	65	54%	82	75%	69	92%	216	76%
Off-post Housing (>=30 min.)	20	17%	28	25%	6	8%	54	17%

ENTERTAINMENT

GOING TO MOVIE THEATERS

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**174**	**84%**	**135**	**71%**	**110**	**49%**	**419**	**63%**
PARTICIPATED ON POST	**63**	**30%**	**23**	**12%**	**40**	**18%**	**126**	**18%**
Less Than Once A Month	42	20%	12	6%	30	13%	84	12%
1-3 Times A Month	16	8%	9	5%	9	4%	34	5%
4 + Times A Month	5	2%	2	1%	1	0%	8	1%
Did Not Participate	124	60%	145	76%	122	54%	391	63%
Did Not Respond/Missing Data	21	10%	22	12%	64	28%	107	19%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	3	5%	0	0%	1	3%	4	4%
E5-E9	17	28%	0	0%	16	41%	33	36%
O1-O3,WO1-CW5	4	7%	0	0%	3	8%	7	7%
O4-O10	36	57%	0	0%	19	48%	55	39%
Participants' Residence								
Barracks/BEQ/BOQ	1	2%	0	0%	0	0%	1	1%
Military Housing On Post	34	54%	0	0%	0	0%	34	17%
Off-post Housing (<30 min.)	25	40%	15	75%	35	92%	75	71%
Off-post Housing (>=30 min.)	3	5%	5	22%	3	8%	11	10%
PARTICIPATED OFF POST	**169**	**81%**	**132**	**69%**	**103**	**46%**	**404**	**60%**
Less Than Once A Month	84	40%	81	43%	58	26%	223	34%
1-3 Times A Month	59	28%	34	18%	35	15%	128	19%
4 + Times A Month	26	13%	17	9%	10	4%	53	7%
Did Not Participate	21	10%	32	17%	53	23%	106	19%
Did Not Respond/Missing Data	18	9%	26	14%	70	31%	114	21%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	4	2%	0	0%	1	1%	5	2%
E5-E9	41	25%	0	0%	36	35%	77	31%
O1-O3,WO1-CW5	19	11%	0	0%	8	8%	27	9%
O4-O10	102	60%	0	0%	57	55%	159	34%
Participants' Residence								
Barracks/BEQ/BOQ	3	2%	0	0%	0	0%	3	0%
Military Housing On Post	45	27%	0	0%	0	0%	45	7%
Off-post Housing (<30 min.)	95	57%	96	75%	93	91%	284	76%
Off-post Housing (>=30 min.)	25	15%	32	24%	9	9%	66	16%

ENTERTAINMENT

LIVE ENTERTAINMENT

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**88**	**42%**	**104**	**55%**	**73**	**32%**	**265**	**42%**
PARTICIPATED ON POST	**28**	**13%**	**42**	**22%**	**25**	**11%**	**95**	**15%**
Less Than Once A Month	24	12%	37	19%	21	9%	82	13%
1-3 Times A Month	4	2%	4	2%	3	1%	11	2%
4 + Times A Month	0	0%	1	1%	1	0%	2	0%
Did Not Participate	155	75%	126	66%	133	59%	414	64%
Did Not Respond/Missing Data	25	12%	22	12%	68	30%	115	20%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	4%	0	0%	1	4%	2	4%
E5-E9	10	37%	0	0%	11	46%	21	43%
O1-O3,WO1-CW5	5	19%	0	0%	0	0%	5	6%
O4-O10	11	39%	0	0%	12	48%	23	22%
Participants' Residence								
Barracks/BEQ/BOQ	1	4%	0	0%	0	0%	1	1%
Military Housing On Post	19	68%	0	0%	0	0%	19	11%
Off-post Housing (<30 min.)	5	18%	30	75%	23	92%	58	72%
Off-post Housing (>=30 min.)	3	11%	10	24%	2	8%	15	16%
PARTICIPATED OFF POST	**85**	**41%**	**96**	**51%**	**68**	**30%**	**249**	**39%**
Less Than Once A Month	72	35%	69	36%	49	22%	190	29%
1-3 Times A Month	10	5%	19	10%	18	8%	47	8%
4 + Times A Month	3	1%	8	4%	1	0%	12	2%
Did Not Participate	93	45%	64	34%	81	36%	238	37%
Did Not Respond/Missing Data	30	14%	30	16%	77	34%	137	24%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	3	4%	0	0%	1	1%	4	2%
E5-E9	24	29%	0	0%	23	34%	47	32%
O1-O3,WO1-CW5	13	15%	0	0%	4	6%	17	9%
O4-O10	44	52%	0	0%	39	57%	83	30%
Participants' Residence								
Barracks/BEQ/BOQ	2	2%	0	0%	0	0%	2	0%
Military Housing On Post	25	29%	0	0%	0	0%	25	6%
Off-post Housing (<30 min.)	43	51%	70	74%	63	93%	176	76%
Off-post Housing (>=30 min.)	15	18%	24	25%	5	7%	44	17%

ENTERTAINMENT

MINIATURE GOLF

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**43**	**21%**	**29**	**15%**	**22**	**10%**	**94**	**14%**
PARTICIPATED ON POST	**2**	**1%**	**1**	**1%**	**3**	**1%**	**6**	**1%**
Less Than Once A Month	2	1%	0	0%	3	1%	5	1%
1-3 Times A Month	0	0%	1	1%	0	0%	1	0%
4 + Times A Month	0	0%	0	0%	0	0%	0	0%
Did Not Participate	179	86%	169	89%	158	70%	506	80%
Did Not Respond/Missing Data	27	13%	20	11%	65	29%	112	19%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	2	100%	0	0%	3	100%	5	100%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	0	0%	0	0%	0	0%	0	0%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	1	50%	0	0%	0	0%	1	9%
Off-post Housing (<30 min.)	0	0%	0	0%	3	100%	3	63%
Off-post Housing (>=30 min.)	1	50%	1	100%	0	0%	2	28%
PARTICIPATED OFF POST	**41**	**20%**	**28**	**15%**	**21**	**9%**	**90**	**13%**
Less Than Once A Month	39	19%	25	13%	18	8%	82	12%
1-3 Times A Month	0	0%	2	1%	3	1%	5	1%
4 + Times A Month	2	1%	1	1%	0	0%	3	0%
Did Not Participate	135	65%	128	67%	125	55%	388	61%
Did Not Respond/Missing Data	32	15%	34	18%	80	35%	146	26%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	11	27%	0	0%	7	33%	18	30%
O1-O3,WO1-CW5	7	17%	0	0%	1	5%	8	10%
O4-O10	23	56%	0	0%	13	62%	36	36%
Participants' Residence								
Barracks/BEQ/BOQ	1	2%	0	0%	0	0%	1	1%
Military Housing On Post	7	17%	0	0%	0	0%	7	5%
Off-post Housing (<30 min.)	28	68%	22	79%	20	95%	70	81%
Off-post Housing (>=30 min.)	5	12%	6	21%	1	5%	12	13%

ENTERTAINMENT

PLAYS/SHOWS/CONCERTS

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**117**	**56%**	**115**	**61%**	**88**	**39%**	**320**	**50%**
PARTICIPATED ON POST	**37**	**18%**	**39**	**21%**	**29**	**13%**	**105**	**16%**
Less Than Once A Month	29	14%	30	16%	23	10%	82	13%
1-3 Times A Month	5	2%	9	5%	5	2%	19	3%
4 + Times A Month	3	1%	0	0%	1	0%	4	0%
Did Not Participate	146	70%	130	68%	132	58%	408	64%
Did Not Respond/Missing Data	25	12%	21	11%	65	29%	111	20%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	2	6%	0	0%	1	3%	3	4%
E5-E9	8	22%	0	0%	10	34%	18	30%
O1-O3,WO1-CW5	3	8%	0	0%	2	7%	5	7%
O4-O10	23	62%	0	0%	16	55%	39	32%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	19	51%	0	0%	0	0%	19	11%
Off-post Housing (<30 min.)	16	43%	29	78%	25	93%	70	76%
Off-post Housing (>=30 min.)	2	5%	8	21%	2	7%	12	13%
PARTICIPATED OFF POST	**111**	**53%**	**109**	**57%**	**82**	**36%**	**302**	**47%**
Less Than Once A Month	86	41%	77	41%	58	26%	221	34%
1-3 Times A Month	22	11%	25	13%	20	9%	67	11%
4 + Times A Month	3	1%	7	4%	4	2%	14	2%
Did Not Participate	73	35%	53	28%	68	30%	194	30%
Did Not Respond/Missing Data	24	12%	28	15%	76	34%	128	23%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	3	3%	0	0%	1	1%	4	2%
E5-E9	28	26%	0	0%	27	33%	55	31%
O1-O3,WO1-CW5	9	8%	0	0%	6	7%	15	8%
O4-O10	69	62%	0	0%	47	57%	116	34%
Participants' Residence								
Barracks/BEQ/BOQ	1	1%	0	0%	0	0%	1	0%
Military Housing On Post	24	22%	0	0%	0	0%	24	5%
Off-post Housing (<30 min.)	67	61%	80	75%	70	88%	217	77%
Off-post Housing (>=30 min.)	18	16%	26	24%	10	12%	54	18%

ENTERTAINMENT

SPECIAL ENTERTAINMENT EVENTS

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**73**	**35%**	**89**	**47%**	**51**	**23%**	**213**	**33%**
PARTICIPATED ON POST	**34**	**16%**	**42**	**22%**	**23**	**10%**	**99**	**15%**
Less Than Once A Month	26	13%	35	18%	19	8%	80	13%
1-3 Times A Month	5	2%	6	3%	3	1%	14	2%
4 + Times A Month	3	1%	1	1%	1	0%	5	1%
Did Not Participate	146	70%	128	67%	138	61%	412	65%
Did Not Respond/Missing Data	28	13%	20	11%	65	29%	113	20%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	2	6%	0	0%	0	0%	2	2%
E5-E9	7	21%	0	0%	8	36%	15	30%
O1-O3,WO1-CW5	2	6%	0	0%	1	5%	3	5%
O4-O10	23	68%	0	0%	13	57%	36	30%
Participants' Residence								
Barracks/BEQ/BOQ	2	6%	0	0%	0	0%	2	1%
Military Housing On Post	17	50%	0	0%	0	0%	17	10%
Off-post Housing (<30 min.)	13	38%	28	70%	22	96%	63	72%
Off-post Housing (>=30 min.)	2	6%	12	29%	1	4%	15	17%
PARTICIPATED OFF POST	**67**	**32%**	**81**	**43%**	**43**	**19%**	**191**	**30%**
Less Than Once A Month	57	27%	64	34%	31	14%	152	23%
1-3 Times A Month	8	4%	12	6%	10	4%	30	5%
4 + Times A Month	2	1%	5	3%	2	1%	9	2%
Did Not Participate	106	51%	75	39%	105	46%	286	45%
Did Not Respond/Missing Data	35	17%	34	18%	78	35%	147	25%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	1%	0	0%	0	0%	1	1%
E5-E9	15	22%	0	0%	16	38%	31	32%
O1-O3,WO1-CW5	9	13%	0	0%	3	7%	12	10%
O4-O10	42	63%	0	0%	23	53%	65	28%
Participants' Residence								
Barracks/BEQ/BOQ	1	2%	0	0%	0	0%	1	0%
Military Housing On Post	21	32%	0	0%	0	0%	21	6%
Off-post Housing (<30 min.)	37	56%	59	75%	39	91%	135	76%
Off-post Housing (>=30 min.)	7	10%	20	25%	4	9%	31	17%

ENTERTAINMENT

WATCHING TV/VCR MOVIES

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**174**	**84%**	**171**	**90%**	**145**	**64%**	**490**	**77%**
PARTICIPATED ON POST	**56**	**27%**	**20**	**11%**	**25**	**11%**	**101**	**14%**
Less Than Once A Month	6	3%	9	5%	6	3%	21	3%
1-3 Times A Month	11	5%	3	2%	8	4%	22	3%
4 + Times A Month	39	19%	8	4%	11	5%	58	7%
Did Not Participate	127	61%	148	78%	138	61%	413	67%
Did Not Respond/Missing Data	25	12%	22	12%	63	28%	110	19%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	3	6%	0	0%	0	0%	3	3%
E5-E9	13	24%	0	0%	13	52%	26	39%
O1-O3,WO1-CW5	7	13%	0	0%	2	8%	9	10%
O4-O10	31	55%	0	0%	10	40%	41	35%
Participants' Residence								
Barracks/BEQ/BOQ	3	5%	0	0%	0	0%	3	2%
Military Housing On Post	40	71%	0	0%	0	0%	40	27%
Off-post Housing (<30 min.)	10	18%	15	79%	20	91%	45	60%
Off-post Housing (>=30 min.)	3	5%	4	20%	2	8%	9	10%
PARTICIPATED OFF POST	**137**	**66%**	**165**	**87%**	**135**	**60%**	**437**	**70%**
Less Than Once A Month	13	6%	15	8%	13	6%	41	7%
1-3 Times A Month	25	12%	34	18%	32	14%	91	15%
4 + Times A Month	99	48%	116	61%	90	40%	305	49%
Did Not Participate	48	23%	7	4%	28	12%	83	11%
Did Not Respond/Missing Data	23	11%	18	9%	63	28%	104	18%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	1%	0	0%	1	1%	2	1%
E5-E9	31	23%	0	0%	58	43%	89	37%
O1-O3,WO1-CW5	16	12%	0	0%	10	7%	26	9%
O4-O10	88	64%	0	0%	65	48%	153	30%
Participants' Residence								
Barracks/BEQ/BOQ	1	1%	0	0%	0	0%	1	0%
Military Housing On Post	12	9%	0	0%	0	0%	12	2%
Off-post Housing (<30 min.)	96	71%	117	73%	116	87%	329	78%
Off-post Housing (>=30 min.)	27	20%	44	27%	17	13%	88	20%

ENTERTAINMENT

ORDERING PAY-PER-VIEW EVENTS

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**30**	**14%**	**23**	**12%**	**21**	**9%**	**74**	**11%**
PARTICIPATED ON POST	**9**	**4%**	**2**	**1%**	**2**	**1%**	**13**	**2%**
Less Than Once A Month	5	2%	0	0%	2	1%	7	1%
1-3 Times A Month	4	2%	1	1%	0	0%	5	1%
4 + Times A Month	0	0%	1	1%	0	0%	1	0%
Did Not Participate	176	85%	171	90%	163	72%	510	81%
Did Not Respond/Missing Data	23	11%	17	9%	61	27%	101	18%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	11%	0	0%	0	0%	1	7%
E5-E9	2	22%	0	0%	1	50%	3	32%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	6	67%	0	0%	1	50%	7	47%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	7	78%	0	0%	0	0%	7	44%
Off-post Housing (<30 min.)	1	11%	0	0%	1	50%	2	21%
Off-post Housing (>=30 min.)	1	11%	1	50%	1	50%	3	30%
PARTICIPATED OFF POST	**22**	**11%**	**23**	**12%**	**20**	**9%**	**65**	**10%**
Less Than Once A Month	16	8%	16	8%	14	6%	46	7%
1-3 Times A Month	5	2%	4	2%	6	3%	15	2%
4 + Times A Month	1	0%	3	2%	0	0%	4	1%
Did Not Participate	154	74%	135	71%	130	58%	419	65%
Did Not Respond/Missing Data	32	15%	32	17%	76	34%	140	24%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	1	5%	1	3%
E5-E9	9	41%	0	0%	9	45%	18	44%
O1-O3,WO1-CW5	3	14%	0	0%	2	10%	5	11%
O4-O10	10	45%	0	0%	8	40%	18	25%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	2	9%	0	0%	0	0%	2	2%
Off-post Housing (<30 min.)	13	59%	14	67%	17	85%	44	73%
Off-post Housing (>=30 min.)	7	32%	7	30%	3	15%	17	24%

SPECIAL INTEREST/ARTS & CRAFTS

ART/METAL/JEWELRY MAKING

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**8**	**4%**	**17**	**9%**	**13**	**6%**	**38**	**7%**
PARTICIPATED ON POST	**0**	**0%**	**0**	**0%**	**4**	**2%**	**4**	**1%**
Less Than Once A Month	0	0%	0	0%	1	0%	1	0%
1-3 Times A Month	0	0%	0	0%	3	1%	3	1%
4 + Times A Month	0	0%	0	0%	0	0%	0	0%
Did Not Participate	182	88%	170	89%	163	72%	515	81%
Did Not Respond/Missing Data	26	13%	20	11%	59	26%	105	18%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	0	0%	0	0%	3	75%	3	75%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	0	0%	0	0%	1	25%	1	25%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	0	0%	0	0%	0	0%	0	0%
Off-post Housing (<30 min.)	0	0%	0	0%	3	100%	3	100%
Off-post Housing (>=30 min.)	0	0%	0	0%	0	0%	0	0%
PARTICIPATED OFF POST	**0**	**0%**	**5**	**3%**	**3**	**1%**	**8**	**2%**
Less Than Once A Month	0	0%	3	2%	2	1%	5	1%
1-3 Times A Month	0	0%	2	1%	1	0%	3	1%
4 + Times A Month	0	0%	0	0%	0	0%	0	0%
Did Not Participate	171	82%	143	75%	138	61%	452	70%
Did Not Respond/Missing Data	37	18%	42	22%	85	38%	164	29%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	0	0%	0	0%	2	67%	2	67%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	0	0%	0	0%	1	33%	1	13%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	0	0%	0	0%	0	0%	0	0%
Off-post Housing (<30 min.)	0	0%	1	20%	3	100%	4	52%
Off-post Housing (>=30 min.)	0	0%	4	80%	0	0%	4	48%

SPECIAL INTEREST/ARTS & CRAFTS

ART/METAL/JEWELRY MAKING (CONTINUED)

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**8**	**4%**	**17**	**9%**	**13**	**6%**	**38**	**7%**
PARTICIPATED AT HOME	**8**	**4%**	**16**	**8%**	**11**	**5%**	**35**	**6%**
Less Than Once A Month	2	1%	9	5%	4	2%	15	3%
1-3 Times A Month	6	3%	6	3%	4	2%	16	2%
4 + Times A Month	0	0%	1	1%	3	1%	4	1%
Did Not Participate	161	77%	133	70%	135	60%	429	67%
Did Not Respond/Missing Data	39	19%	41	22%	80	35%	160	28%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	13%	0	0%	0	0%	1	3%
E5-E9	2	25%	0	0%	6	55%	8	48%
O1-O3,WO1-CW5	1	13%	0	0%	1	9%	2	10%
O4-O10	4	50%	0	0%	4	36%	8	20%
Participants' Residence								
Barracks/BEQ/BOQ	1	13%	0	0%	0	0%	1	2%
Military Housing On Post	5	63%	0	0%	0	0%	5	8%
Off-post Housing (<30 min.)	2	25%	10	63%	8	80%	20	64%
Off-post Housing (>=30 min.)	0	0%	6	38%	2	18%	8	26%

SPECIAL INTEREST/ARTS & CRAFTS

AUTO DETAIL/CUSTOMIZATION/PAINT

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**24**	**12%**	**14**	**7%**	**19**	**8%**	**57**	**9%**
PARTICIPATED ON POST	**6**	**3%**	**0**	**0%**	**5**	**2%**	**11**	**2%**
Less Than Once A Month	4	2%	0	0%	0	0%	4	0%
1-3 Times A Month	1	0%	0	0%	2	1%	3	1%
4 + Times A Month	1	0%	0	0%	3	1%	4	1%
Did Not Participate	175	84%	168	88%	149	66%	492	77%
Did Not Respond/Missing Data	27	13%	22	12%	72	32%	121	21%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	1	17%	0	0%	4	80%	5	59%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	5	83%	0	0%	1	20%	6	41%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	6	100%	0	0%	0	0%	6	34%
Off-post Housing (<30 min.)	0	0%	0	0%	3	60%	3	40%
Off-post Housing (>=30 min.)	0	0%	0	0%	2	40%	2	27%
PARTICIPATED OFF POST	**8**	**4%**	**4**	**2%**	**8**	**4%**	**20**	**3%**
Less Than Once A Month	6	3%	3	2%	2	1%	11	1%
1-3 Times A Month	2	1%	1	1%	5	2%	8	1%
4 + Times A Month	0	0%	0	0%	1	0%	1	0%
Did Not Participate	162	78%	146	77%	124	55%	432	67%
Did Not Respond/Missing Data	38	18%	40	21%	94	42%	172	30%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	3	38%	0	0%	4	50%	7	46%
O1-O3,WO1-CW5	0	0%	0	0%	2	25%	2	18%
O4-O10	5	63%	0	0%	2	25%	7	28%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	3	38%	0	0%	0	0%	3	9%
Off-post Housing (<30 min.)	3	38%	2	67%	7	88%	12	71%
Off-post Housing (>=30 min.)	2	25%	1	25%	1	13%	4	18%

SPECIAL INTEREST/ARTS & CRAFTS

AUTO DETAIL/CUSTOMIZATION/PAINT (CONTINUED)

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**24**	**12%**	**14**	**7%**	**19**	**8%**	**57**	**9%**
PARTICIPATED AT HOME	**19**	**9%**	**12**	**6%**	**17**	**8%**	**48**	**7%**
Less Than Once A Month	7	3%	7	4%	9	4%	23	4%
1-3 Times A Month	8	4%	4	2%	5	2%	17	2%
4 + Times A Month	4	2%	1	1%	3	1%	8	1%
Did Not Participate	149	72%	138	73%	125	55%	412	64%
Did Not Respond/Missing Data	40	19%	40	21%	84	37%	164	28%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	6	32%	0	0%	9	53%	15	46%
O1-O3,WO1-CW5	1	5%	0	0%	3	18%	4	14%
O4-O10	12	63%	0	0%	5	29%	17	28%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	6	32%	0	0%	0	0%	6	7%
Off-post Housing (<30 min.)	10	53%	8	73%	13	76%	31	70%
Off-post Housing (>=30 min.)	3	16%	3	25%	4	24%	10	22%

SPECIAL INTEREST/ARTS & CRAFTS

AUTO MAINTENANCE/WASHING AUTO

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**140**	**67%**	**100**	**53%**	**101**	**45%**	**341**	**52%**
PARTICIPATED ON POST	**47**	**23%**	**13**	**7%**	**21**	**9%**	**81**	**11%**
Less Than Once A Month	27	13%	7	4%	13	6%	47	6%
1-3 Times A Month	15	7%	6	3%	8	4%	29	4%
4 + Times A Month	5	2%	0	0%	0	0%	5	0%
Did Not Participate	137	66%	154	81%	131	58%	422	67%
Did Not Respond/Missing Data	24	12%	23	12%	74	33%	121	22%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	2	4%	0	0%	0	0%	2	2%
E5-E9	13	28%	0	0%	10	48%	23	38%
O1-O3,WO1-CW5	3	6%	0	0%	0	0%	3	3%
O4-O10	29	62%	0	0%	11	52%	40	44%
Participants' Residence								
Barracks/BEQ/BOQ	3	6%	0	0%	0	0%	3	3%
Military Housing On Post	16	34%	0	0%	0	0%	16	13%
Off-post Housing (<30 min.)	22	47%	11	85%	18	95%	51	74%
Off-post Housing (>=30 min.)	6	13%	2	15%	1	5%	9	10%
PARTICIPATED OFF POST	**65**	**31%**	**51**	**27%**	**54**	**24%**	**170**	**26%**
Less Than Once A Month	37	18%	29	15%	19	8%	85	13%
1-3 Times A Month	20	10%	16	8%	31	14%	67	11%
4 + Times A Month	8	4%	6	3%	4	2%	18	3%
Did Not Participate	104	50%	101	53%	82	36%	287	45%
Did Not Respond/Missing Data	39	19%	38	20%	90	40%	167	29%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	2	3%	0	0%	0	0%	2	1%
E5-E9	16	25%	0	0%	21	39%	37	34%
O1-O3,WO1-CW5	6	9%	0	0%	5	9%	11	9%
O4-O10	41	63%	0	0%	28	52%	69	36%
Participants' Residence								
Barracks/BEQ/BOQ	2	3%	0	0%	0	0%	2	1%
Military Housing On Post	15	23%	0	0%	0	0%	15	5%
Off-post Housing (<30 min.)	38	59%	37	74%	46	85%	121	76%
Off-post Housing (>=30 min.)	9	14%	13	25%	8	15%	30	18%

SPECIAL INTEREST/ARTS & CRAFTS

AUTO MAINTENANCE/WASHING AUTO (CONTINUED)

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**140**	**67%**	**100**	**53%**	**101**	**45%**	**341**	**52%**
PARTICIPATED AT HOME	**119**	**57%**	**87**	**46%**	**87**	**38%**	**293**	**44%**
Less Than Once A Month	39	19%	37	19%	31	14%	107	17%
1-3 Times A Month	51	25%	33	17%	35	15%	119	18%
4 + Times A Month	29	14%	17	9%	21	9%	67	10%
Did Not Participate	57	27%	68	36%	59	26%	184	30%
Did Not Respond/Missing Data	32	15%	35	18%	80	35%	147	26%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	30	26%	0	0%	33	38%	63	34%
O1-O3,WO1-CW5	9	8%	0	0%	8	9%	17	9%
O4-O10	77	65%	0	0%	46	53%	123	37%
Participants' Residence								
Barracks/BEQ/BOQ	1	1%	0	0%	0	0%	1	0%
Military Housing On Post	29	25%	0	0%	0	0%	29	6%
Off-post Housing (<30 min.)	66	56%	68	78%	76	88%	210	77%
Off-post Housing (>=30 min.)	22	18%	19	22%	10	11%	51	17%

SPECIAL INTEREST/ARTS & CRAFTS

CERAMICS/POTTERY

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**5**	**2%**	**11**	**6%**	**7**	**3%**	**23**	**4%**
PARTICIPATED ON POST	**3**	**1%**	**6**	**3%**	**2**	**1%**	**11**	**2%**
Less Than Once A Month	3	1%	4	2%	1	0%	8	1%
1-3 Times A Month	0	0%	1	1%	0	0%	1	0%
4 + Times A Month	0	0%	1	1%	1	0%	2	0%
Did Not Participate	178	86%	163	86%	149	66%	490	76%
Did Not Respond/Missing Data	27	13%	21	11%	75	33%	123	22%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	2	67%	0	0%	1	50%	3	56%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	1	33%	0	0%	1	50%	2	17%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	3	100%	0	0%	0	0%	3	15%
Off-post Housing (<30 min.)	0	0%	5	83%	2	100%	7	75%
Off-post Housing (>=30 min.)	0	0%	1	17%	0	0%	1	10%
PARTICIPATED OFF POST	**1**	**0%**	**2**	**1%**	**2**	**1%**	**5**	**1%**
Less Than Once A Month	1	0%	1	1%	0	0%	2	0%
1-3 Times A Month	0	0%	1	1%	2	1%	3	1%
4 + Times A Month	0	0%	0	0%	0	0%	0	0%
Did Not Participate	169	81%	143	75%	129	57%	441	68%
Did Not Respond/Missing Data	38	18%	45	24%	95	42%	178	31%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	0	0%	0	0%	1	50%	1	41%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	1	100%	0	0%	1	50%	2	34%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	1	100%	0	0%	0	0%	1	10%
Off-post Housing (<30 min.)	0	0%	1	50%	2	100%	3	69%
Off-post Housing (>=30 min.)	0	0%	1	50%	0	0%	1	21%

SPECIAL INTEREST/ARTS & CRAFTS

CERAMICS/POTTERY (CONTINUED)

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**5**	**2%**	**11**	**6%**	**7**	**3%**	**23**	**4%**
PARTICIPATED AT HOME	**4**	**2%**	**5**	**3%**	**5**	**2%**	**14**	**2%**
Less Than Once A Month	4	2%	2	1%	2	1%	8	1%
1-3 Times A Month	0	0%	2	1%	2	1%	4	1%
4 + Times A Month	0	0%	1	1%	1	0%	2	0%
Did Not Participate	165	79%	141	74%	134	59%	440	68%
Did Not Respond/Missing Data	39	19%	44	23%	87	38%	170	30%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	2	50%	0	0%	2	40%	4	43%
O1-O3,WO1-CW5	1	25%	0	0%	0	0%	1	6%
O4-O10	1	25%	0	0%	3	60%	4	31%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	3	75%	0	0%	0	0%	3	11%
Off-post Housing (<30 min.)	1	25%	3	60%	5	100%	9	73%
Off-post Housing (>=30 min.)	0	0%	2	40%	0	0%	2	16%

SPECIAL INTEREST/ARTS & CRAFTS

COLLECTING

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**39**	**19%**	**45**	**24%**	**52**	**23%**	**136**	**22%**
PARTICIPATED ON POST	**7**	**3%**	**7**	**4%**	**4**	**2%**	**18**	**3%**
Less Than Once A Month	5	2%	3	2%	3	1%	11	2%
1-3 Times A Month	1	0%	2	1%	0	0%	3	0%
4 + Times A Month	1	0%	2	1%	1	0%	4	1%
Did Not Participate	173	83%	162	85%	148	65%	483	76%
Did Not Respond/Missing Data	28	13%	21	11%	74	33%	123	22%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	3	43%	0	0%	1	25%	4	33%
O1-O3,WO1-CW5	1	14%	0	0%	0	0%	1	6%
O4-O10	3	43%	0	0%	3	75%	6	32%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	4	57%	0	0%	0	0%	4	14%
Off-post Housing (<30 min.)	3	43%	4	57%	3	100%	10	64%
Off-post Housing (>=30 min.)	0	0%	3	43%	0	0%	3	20%
PARTICIPATED OFF POST	**12**	**6%**	**25**	**13%**	**28**	**12%**	**65**	**11%**
Less Than Once A Month	8	4%	15	8%	14	6%	37	6%
1-3 Times A Month	2	1%	6	3%	7	3%	15	3%
4 + Times A Month	2	1%	4	2%	7	3%	13	2%
Did Not Participate	159	76%	122	64%	106	47%	387	58%
Did Not Respond/Missing Data	37	18%	43	23%	92	41%	172	30%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	8%	0	0%	0	0%	1	1%
E5-E9	2	17%	0	0%	10	36%	12	33%
O1-O3,WO1-CW5	4	33%	0	0%	3	11%	7	14%
O4-O10	5	42%	0	0%	15	54%	20	31%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	5	45%	0	0%	0	0%	5	4%
Off-post Housing (<30 min.)	5	45%	19	76%	25	93%	49	82%
Off-post Housing (>=30 min.)	1	8%	6	24%	2	7%	9	14%

SPECIAL INTEREST/ARTS & CRAFTS

COLLECTING (CONTINUED)

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**39**	**19%**	**45**	**24%**	**52**	**23%**	**136**	**22%**
PARTICIPATED AT HOME	**33**	**16%**	**41**	**22%**	**47**	**21%**	**121**	**20%**
Less Than Once A Month	13	6%	18	9%	17	8%	48	8%
1-3 Times A Month	12	6%	14	7%	13	6%	39	6%
4 + Times A Month	8	4%	9	5%	17	8%	34	6%
Did Not Participate	137	66%	106	56%	96	42%	339	51%
Did Not Respond/Missing Data	38	18%	43	23%	83	37%	164	28%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	3%	0	0%	0	0%	1	1%
E5-E9	11	33%	0	0%	17	36%	28	36%
O1-O3,WO1-CW5	4	12%	0	0%	5	11%	9	11%
O4-O10	17	52%	0	0%	25	53%	42	33%
Participants' Residence								
Barracks/BEQ/BOQ	1	3%	0	0%	0	0%	1	0%
Military Housing On Post	9	27%	0	0%	0	0%	9	4%
Off-post Housing (<30 min.)	13	39%	33	80%	41	89%	87	79%
Off-post Housing (>=30 min.)	10	30%	8	20%	5	11%	23	17%

SPECIAL INTEREST/ARTS & CRAFTS

COMPUTER GAMES

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**97**	**47%**	**84**	**44%**	**65**	**29%**	**246**	**37%**
PARTICIPATED ON POST	**16**	**8%**	**14**	**7%**	**5**	**2%**	**35**	**5%**
Less Than Once A Month	4	2%	8	4%	1	0%	13	2%
1-3 Times A Month	4	2%	4	2%	2	1%	10	2%
4 + Times A Month	8	4%	2	1%	2	1%	12	1%
Did Not Participate	164	79%	154	81%	148	65%	466	73%
Did Not Respond/Missing Data	28	13%	22	12%	73	32%	123	22%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	2	13%	0	0%	0	0%	2	7%
E5-E9	6	38%	0	0%	3	60%	9	47%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	8	50%	0	0%	2	40%	10	22%
Participants' Residence								
Barracks/BEQ/BOQ	1	6%	0	0%	0	0%	1	2%
Military Housing On Post	7	44%	0	0%	0	0%	7	13%
Off-post Housing (<30 min.)	7	44%	8	62%	4	100%	19	63%
Off-post Housing (>=30 min.)	1	6%	5	36%	0	0%	6	20%
PARTICIPATED OFF POST	**9**	**4%**	**16**	**8%**	**15**	**7%**	**40**	**7%**
Less Than Once A Month	4	2%	11	6%	3	1%	18	3%
1-3 Times A Month	4	2%	2	1%	9	4%	15	3%
4 + Times A Month	1	0%	3	2%	3	1%	7	1%
Did Not Participate	159	76%	133	70%	118	52%	410	63%
Did Not Respond/Missing Data	40	19%	41	22%	93	41%	174	30%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	4	44%	0	0%	9	60%	13	57%
O1-O3,WO1-CW5	0	0%	0	0%	3	20%	3	16%
O4-O10	5	56%	0	0%	3	20%	8	15%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	2	22%	0	0%	0	0%	2	3%
Off-post Housing (<30 min.)	5	56%	9	60%	10	71%	24	65%
Off-post Housing (>=30 min.)	2	22%	6	38%	4	27%	12	31%

SPECIAL INTEREST/ARTS & CRAFTS

COMPUTER GAMES (CONTINUED)

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**97**	**47%**	**84**	**44%**	**65**	**29%**	**246**	**37%**
PARTICIPATED AT HOME	**92**	**44%**	**73**	**38%**	**61**	**27%**	**226**	**34%**
Less Than Once A Month	24	12%	26	14%	11	5%	61	9%
1-3 Times A Month	22	11%	19	10%	20	9%	61	10%
4 + Times A Month	46	22%	28	15%	30	13%	104	15%
Did Not Participate	77	37%	77	41%	82	36%	236	38%
Did Not Respond/Missing Data	39	19%	40	21%	83	37%	162	28%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	2	2%	0	0%	1	2%	3	2%
E5-E9	26	29%	0	0%	26	43%	52	37%
O1-O3,WO1-CW5	6	7%	0	0%	9	15%	15	12%
O4-O10	56	61%	0	0%	25	41%	81	29%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	25	27%	0	0%	0	0%	25	6%
Off-post Housing (<30 min.)	47	51%	50	68%	50	85%	147	70%
Off-post Housing (>=30 min.)	20	22%	23	32%	9	15%	52	23%

SPECIAL INTEREST/ARTS & CRAFTS

COMPUTER GRAPHICS/DESIGN

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**36**	**17%**	**38**	**20%**	**32**	**14%**	**106**	**17%**
PARTICIPATED ON POST	**14**	**7%**	**17**	**9%**	**2**	**1%**	**33**	**5%**
Less Than Once A Month	4	2%	10	5%	1	0%	15	2%
1-3 Times A Month	5	2%	4	2%	0	0%	9	1%
4 + Times A Month	5	2%	3	2%	1	0%	9	1%
Did Not Participate	165	79%	151	79%	149	66%	465	73%
Did Not Respond/Missing Data	29	14%	22	12%	75	33%	126	22%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	7%	0	0%	0	0%	1	5%
E5-E9	7	50%	0	0%	2	100%	9	63%
O1-O3,WO1-CW5	2	14%	0	0%	0	0%	2	11%
O4-O10	4	29%	0	0%	0	0%	4	7%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	5	36%	0	0%	0	0%	5	10%
Off-post Housing (<30 min.)	6	43%	12	71%	1	100%	19	64%
Off-post Housing (>=30 min.)	3	21%	5	29%	0	0%	8	25%
PARTICIPATED OFF POST	**4**	**2%**	**4**	**2%**	**7**	**3%**	**15**	**3%**
Less Than Once A Month	2	1%	1	1%	3	1%	6	1%
1-3 Times A Month	2	1%	3	2%	2	1%	7	1%
4 + Times A Month	0	0%	0	0%	2	1%	2	0%
Did Not Participate	166	80%	143	75%	125	55%	434	67%
Did Not Respond/Missing Data	38	18%	43	23%	94	42%	175	31%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	3	75%	0	0%	1	14%	4	26%
O1-O3,WO1-CW5	0	0%	0	0%	1	14%	1	12%
O4-O10	1	25%	0	0%	5	71%	6	44%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	1	25%	0	0%	0	0%	1	3%
Off-post Housing (<30 min.)	2	50%	1	25%	7	100%	10	71%
Off-post Housing (>=30 min.)	1	25%	3	75%	0	0%	4	25%

SPECIAL INTEREST/ARTS & CRAFTS

COMPUTER GRAPHICS/DESIGN (CONTINUED)

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**36**	**17%**	**38**	**20%**	**32**	**14%**	**106**	**17%**
PARTICIPATED AT HOME	**34**	**16%**	**31**	**16%**	**31**	**14%**	**96**	**15%**
Less Than Once A Month	14	7%	13	7%	7	3%	34	5%
1-3 Times A Month	12	6%	9	5%	15	7%	36	6%
4 + Times A Month	8	4%	9	5%	9	4%	26	4%
Did Not Participate	134	64%	114	60%	108	48%	356	55%
Did Not Respond/Missing Data	40	19%	45	24%	87	38%	172	30%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	14	42%	0	0%	9	29%	23	33%
O1-O3,WO1-CW5	3	9%	0	0%	3	10%	6	9%
O4-O10	16	47%	0	0%	19	61%	35	35%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	12	35%	0	0%	0	0%	12	7%
Off-post Housing (<30 min.)	17	50%	22	71%	27	90%	66	75%
Off-post Housing (>=30 min.)	5	15%	9	29%	3	10%	17	18%

SPECIAL INTEREST/ARTS & CRAFTS

DRAWING/PAINTING

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**22**	**11%**	**23**	**12%**	**21**	**9%**	**66**	**11%**
PARTICIPATED ON POST	**5**	**2%**	**3**	**2%**	**0**	**0%**	**8**	**1%**
Less Than Once A Month	4	2%	3	2%	0	0%	7	1%
1-3 Times A Month	1	0%	0	0%	0	0%	1	0%
4 + Times A Month	0	0%	0	0%	0	0%	0	0%
Did Not Participate	174	84%	166	87%	151	67%	491	77%
Did Not Respond/Missing Data	29	14%	21	11%	75	33%	125	22%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	4	80%	0	0%	0	0%	4	80%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	1	20%	0	0%	0	0%	1	9%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	3	60%	0	0%	0	0%	3	26%
Off-post Housing (<30 min.)	2	40%	2	67%	0	0%	4	55%
Off-post Housing (>=30 min.)	0	0%	1	33%	0	0%	1	19%
PARTICIPATED OFF POST	**2**	**1%**	**6**	**3%**	**6**	**3%**	**14**	**3%**
Less Than Once A Month	2	1%	4	2%	1	0%	7	1%
1-3 Times A Month	0	0%	2	1%	4	2%	6	1%
4 + Times A Month	0	0%	0	0%	1	0%	1	0%
Did Not Participate	165	79%	141	74%	126	56%	432	67%
Did Not Respond/Missing Data	41	20%	43	23%	94	42%	178	31%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	1	50%	0	0%	3	50%	4	50%
O1-O3,WO1-CW5	0	0%	0	0%	1	17%	1	15%
O4-O10	1	50%	0	0%	2	33%	3	20%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	1	50%	0	0%	0	0%	1	3%
Off-post Housing (<30 min.)	1	50%	4	67%	5	83%	10	74%
Off-post Housing (>=30 min.)	0	0%	2	33%	1	17%	3	23%

SPECIAL INTEREST/ARTS & CRAFTS

DRAWING/PAINTING (CONTINUED)

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**22**	**11%**	**23**	**12%**	**21**	**9%**	**66**	**11%**
PARTICIPATED AT HOME	**21**	**10%**	**22**	**12%**	**21**	**9%**	**64**	**10%**
Less Than Once A Month	9	4%	9	5%	8	4%	26	4%
1-3 Times A Month	7	3%	11	6%	9	4%	27	5%
4 + Times A Month	5	2%	2	1%	4	2%	11	2%
Did Not Participate	147	71%	127	67%	118	52%	392	61%
Did Not Respond/Missing Data	40	19%	41	22%	87	38%	168	29%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	2	10%	0	0%	0	0%	2	3%
E5-E9	5	25%	0	0%	10	48%	15	41%
O1-O3,WO1-CW5	3	15%	0	0%	1	5%	4	8%
O4-O10	10	48%	0	0%	10	48%	20	29%
Participants' Residence								
Barracks/BEQ/BOQ	1	5%	0	0%	0	0%	1	1%
Military Housing On Post	6	29%	0	0%	0	0%	6	5%
Off-post Housing (<30 min.)	11	52%	16	73%	19	90%	46	77%
Off-post Housing (>=30 min.)	3	14%	6	27%	2	10%	11	17%

SPECIAL INTEREST/ARTS & CRAFTS

FIBER/DECORATION/DECOR

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**12**	**6%**	**44**	**23%**	**17**	**8%**	**73**	**13%**
PARTICIPATED ON POST	**1**	**0%**	**2**	**1%**	**0**	**0%**	**3**	**0%**
Less Than Once A Month	1	0%	1	1%	0	0%	2	0%
1-3 Times A Month	0	0%	1	1%	0	0%	1	0%
4 + Times A Month	0	0%	0	0%	0	0%	0	0%
Did Not Participate	178	86%	167	88%	149	66%	494	77%
Did Not Respond/Missing Data	29	14%	21	11%	77	34%	127	22%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	0	0%	0	0%	0	0%	0	0%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	1	100%	0	0%	0	0%	1	19%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	1	100%	0	0%	0	0%	1	19%
Off-post Housing (<30 min.)	0	0%	1	50%	0	0%	1	40%
Off-post Housing (>=30 min.)	0	0%	1	50%	0	0%	1	40%
PARTICIPATED OFF POST	**0**	**0%**	**11**	**6%**	**3**	**1%**	**14**	**3%**
Less Than Once A Month	0	0%	8	4%	1	0%	9	2%
1-3 Times A Month	0	0%	2	1%	0	0%	2	0%
4 + Times A Month	0	0%	1	1%	2	1%	3	1%
Did Not Participate	169	81%	137	72%	126	56%	432	66%
Did Not Respond/Missing Data	39	19%	42	22%	97	43%	178	31%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	0	0%	0	0%	1	33%	1	33%
O1-O3,WO1-CW5	0	0%	0	0%	1	33%	1	33%
O4-O10	0	0%	0	0%	1	33%	1	8%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	0	0%	0	0%	0	0%	0	0%
Off-post Housing (<30 min.)	0	0%	6	60%	3	100%	9	70%
Off-post Housing (>=30 min.)	0	0%	4	36%	0	0%	4	28%

SPECIAL INTEREST/ARTS & CRAFTS

FIBER/DECORATION/DECOR (CONTINUED)

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**12**	**6%**	**44**	**23%**	**17**	**8%**	**73**	**13%**
PARTICIPATED AT HOME	**11**	**5%**	**42**	**22%**	**15**	**7%**	**68**	**12%**
Less Than Once A Month	4	2%	23	12%	4	2%	31	5%
1-3 Times A Month	4	2%	16	8%	4	2%	24	4%
4 + Times A Month	3	1%	3	2%	7	3%	13	2%
Did Not Participate	155	75%	105	55%	121	54%	381	58%
Did Not Respond/Missing Data	42	20%	43	23%	90	40%	175	30%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	3	27%	0	0%	7	47%	10	42%
O1-O3,WO1-CW5	1	9%	0	0%	2	13%	3	12%
O4-O10	7	64%	0	0%	6	40%	13	16%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	1	9%	0	0%	0	0%	1	1%
Off-post Housing (<30 min.)	6	55%	30	73%	14	93%	50	77%
Off-post Housing (>=30 min.)	4	36%	11	26%	1	7%	16	22%

SPECIAL INTEREST/ARTS & CRAFTS

GARDENING

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**109**	**52%**	**121**	**64%**	**112**	**50%**	**342**	**55%**
PARTICIPATED ON POST	**11**	**5%**	**3**	**2%**	**7**	**3%**	**21**	**3%**
Less Than Once A Month	7	3%	2	1%	2	1%	11	1%
1-3 Times A Month	3	1%	1	1%	4	2%	8	1%
4 + Times A Month	1	0%	0	0%	1	0%	2	0%
Did Not Participate	167	80%	164	86%	144	64%	475	75%
Did Not Respond/Missing Data	30	14%	23	12%	75	33%	128	22%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	3	27%	0	0%	4	57%	7	45%
O1-O3,WO1-CW5	1	9%	0	0%	0	0%	1	4%
O4-O10	7	64%	0	0%	3	43%	10	42%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	9	82%	0	0%	0	0%	9	29%
Off-post Housing (<30 min.)	2	18%	2	67%	6	100%	10	65%
Off-post Housing (>=30 min.)	0	0%	1	33%	0	0%	1	6%
PARTICIPATED OFF POST	**10**	**5%**	**28**	**15%**	**27**	**12%**	**65**	**12%**
Less Than Once A Month	5	2%	9	5%	6	3%	20	3%
1-3 Times A Month	2	1%	9	5%	8	4%	19	3%
4 + Times A Month	3	1%	10	5%	13	6%	26	5%
Did Not Participate	158	76%	120	63%	113	50%	391	59%
Did Not Respond/Missing Data	40	19%	42	22%	86	38%	168	29%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	2	20%	0	0%	12	44%	14	41%
O1-O3,WO1-CW5	1	10%	0	0%	2	7%	3	8%
O4-O10	7	70%	0	0%	13	48%	20	28%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	0	0%	0	0%	0	0%	0	0%
Off-post Housing (<30 min.)	9	100%	18	67%	22	85%	49	78%
Off-post Housing (>=30 min.)	0	0%	9	32%	4	15%	13	21%

SPECIAL INTEREST/ARTS & CRAFTS

GARDENING (CONTINUED)

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**109**	**52%**	**121**	**64%**	**112**	**50%**	**342**	**55%**
PARTICIPATED AT HOME	**103**	**50%**	**118**	**62%**	**105**	**46%**	**326**	**53%**
Less Than Once A Month	24	12%	29	15%	13	6%	66	10%
1-3 Times A Month	37	18%	45	24%	31	14%	113	18%
4 + Times A Month	42	20%	44	23%	61	27%	147	24%
Did Not Participate	70	34%	40	21%	49	22%	159	24%
Did Not Respond/Missing Data	35	17%	32	17%	72	32%	139	24%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	1%	0	0%	0	0%	1	0%
E5-E9	25	25%	0	0%	43	41%	68	37%
O1-O3,WO1-CW5	7	7%	0	0%	8	8%	15	7%
O4-O10	68	66%	0	0%	53	50%	121	32%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	24	24%	0	0%	0	0%	24	4%
Off-post Housing (<30 min.)	58	57%	86	74%	94	90%	238	78%
Off-post Housing (>=30 min.)	20	19%	30	25%	10	10%	60	18%

SPECIAL INTEREST/ARTS & CRAFTS

INTERNET ACCESS/APPLICATIONS

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**155**	**75%**	**130**	**68%**	**80**	**35%**	**365**	**54%**
PARTICIPATED ON POST	**76**	**37%**	**78**	**41%**	**8**	**4%**	**162**	**23%**
Less Than Once A Month	11	5%	14	7%	3	1%	28	4%
1-3 Times A Month	16	8%	17	9%	2	1%	35	5%
4 + Times A Month	49	24%	47	25%	3	1%	99	14%
Did Not Participate	105	50%	90	47%	146	65%	341	56%
Did Not Respond/Missing Data	27	13%	22	12%	72	32%	121	21%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	2	3%	0	0%	0	0%	2	2%
E5-E9	24	32%	0	0%	4	57%	28	36%
O1-O3,WO1-CW5	7	9%	0	0%	0	0%	7	8%
O4-O10	43	57%	0	0%	3	38%	46	19%
Participants' Residence								
Barracks/BEQ/BOQ	2	3%	0	0%	0	0%	2	1%
Military Housing On Post	21	28%	0	0%	0	0%	21	8%
Off-post Housing (<30 min.)	44	58%	58	75%	7	100%	109	72%
Off-post Housing (>=30 min.)	9	12%	19	24%	0	0%	28	19%
PARTICIPATED OFF POST	**14**	**7%**	**24**	**13%**	**24**	**11%**	**62**	**11%**
Less Than Once A Month	3	1%	7	4%	2	1%	12	2%
1-3 Times A Month	1	0%	6	3%	10	4%	17	3%
4 + Times A Month	10	5%	11	6%	12	5%	33	5%
Did Not Participate	158	76%	123	65%	111	49%	392	59%
Did Not Respond/Missing Data	36	17%	43	23%	91	40%	170	30%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	5	36%	0	0%	8	35%	13	35%
O1-O3,WO1-CW5	2	14%	0	0%	3	13%	5	13%
O4-O10	7	50%	0	0%	12	50%	19	29%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	3	21%	0	0%	0	0%	3	3%
Off-post Housing (<30 min.)	8	57%	20	83%	20	87%	48	82%
Off-post Housing (>=30 min.)	3	21%	4	17%	3	13%	10	15%

SPECIAL INTEREST/ARTS & CRAFTS

INTERNET ACCESS/APPLICATIONS (CONTINUED)

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**155**	**75%**	**130**	**68%**	**80**	**35%**	**365**	**54%**
PARTICIPATED AT HOME	**142**	**68%**	**110**	**58%**	**78**	**35%**	**330**	**49%**
Less Than Once A Month	8	4%	10	5%	3	1%	21	3%
1-3 Times A Month	21	10%	28	15%	16	7%	65	10%
4 + Times A Month	113	54%	72	38%	59	26%	244	35%
Did Not Participate	38	18%	49	26%	68	30%	155	26%
Did Not Respond/Missing Data	28	13%	31	16%	80	35%	139	25%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	3	2%	0	0%	1	1%	4	2%
E5-E9	35	25%	0	0%	25	32%	60	29%
O1-O3,WO1-CW5	16	12%	0	0%	8	10%	24	11%
O4-O10	85	60%	0	0%	43	55%	128	33%
Participants' Residence								
Barracks/BEQ/BOQ	2	1%	0	0%	0	0%	2	0%
Military Housing On Post	36	26%	0	0%	0	0%	36	7%
Off-post Housing (<30 min.)	77	55%	78	72%	67	88%	222	73%
Off-post Housing (>=30 min.)	26	18%	31	28%	9	12%	66	20%

SPECIAL INTEREST/ARTS & CRAFTS

MODEL MAKING

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**14**	**7%**	**7**	**4%**	**13**	**6%**	**34**	**5%**
PARTICIPATED ON POST	**3**	**1%**	**1**	**1%**	**0**	**0%**	**4**	**0%**
Less Than Once A Month	3	1%	0	0%	0	0%	3	0%
1-3 Times A Month	0	0%	0	0%	0	0%	0	0%
4 + Times A Month	0	0%	1	1%	0	0%	1	0%
Did Not Participate	176	85%	167	88%	151	67%	494	77%
Did Not Respond/Missing Data	29	14%	22	12%	75	33%	126	22%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	1	33%	0	0%	0	0%	1	33%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	2	67%	0	0%	0	0%	2	39%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	2	67%	0	0%	0	0%	2	39%
Off-post Housing (<30 min.)	1	33%	1	100%	0	0%	2	61%
Off-post Housing (>=30 min.)	0	0%	0	0%	0	0%	0	0%
PARTICIPATED OFF POST	**1**	**0%**	**4**	**2%**	**3**	**1%**	**8**	**1%**
Less Than Once A Month	1	0%	2	1%	1	0%	4	1%
1-3 Times A Month	0	0%	1	1%	2	1%	3	1%
4 + Times A Month	0	0%	1	1%	0	0%	1	0%
Did Not Participate	170	82%	144	76%	128	57%	442	68%
Did Not Respond/Missing Data	37	18%	42	22%	95	42%	174	31%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	0	0%	0	0%	1	33%	1	29%
O1-O3,WO1-CW5	0	0%	0	0%	1	33%	1	29%
O4-O10	1	100%	0	0%	1	33%	2	20%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	0	0%	0	0%	0	0%	0	0%
Off-post Housing (<30 min.)	1	100%	4	100%	1	33%	6	71%
Off-post Housing (>=30 min.)	0	0%	0	0%	2	67%	2	29%

SPECIAL INTEREST/ARTS & CRAFTS

MODEL MAKING (CONTINUED)

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**14**	**7%**	**7**	**4%**	**13**	**6%**	**34**	**5%**
PARTICIPATED AT HOME	**13**	**6%**	**6**	**3%**	**12**	**5%**	**31**	**5%**
Less Than Once A Month	10	5%	3	2%	5	2%	18	2%
1-3 Times A Month	2	1%	1	1%	6	3%	9	2%
4 + Times A Month	1	0%	2	1%	1	0%	4	1%
Did Not Participate	154	74%	143	75%	125	55%	422	66%
Did Not Respond/Missing Data	41	20%	41	22%	89	39%	171	30%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	5	38%	0	0%	8	67%	13	58%
O1-O3,WO1-CW5	1	8%	0	0%	1	8%	2	8%
O4-O10	7	54%	0	0%	3	25%	10	26%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	7	54%	0	0%	0	0%	7	13%
Off-post Housing (<30 min.)	5	38%	4	67%	10	83%	19	69%
Off-post Housing (>=30 min.)	1	8%	2	33%	2	17%	5	18%

SPECIAL INTEREST/ARTS & CRAFTS

PARTICIPATION IN MUSIC/THEATER

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**33**	**16%**	**37**	**19%**	**27**	**12%**	**97**	**15%**
PARTICIPATED ON POST	**17**	**8%**	**6**	**3%**	**9**	**4%**	**32**	**4%**
Less Than Once A Month	7	3%	6	3%	3	1%	16	2%
1-3 Times A Month	4	2%	0	0%	5	2%	9	1%
4 + Times A Month	6	3%	0	0%	1	0%	7	1%
Did Not Participate	163	78%	164	86%	145	64%	472	75%
Did Not Respond/Missing Data	28	13%	20	11%	72	32%	120	21%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	6%	0	0%	0	0%	1	3%
E5-E9	11	65%	0	0%	3	33%	14	47%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	5	29%	0	0%	6	67%	11	38%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	6	35%	0	0%	0	0%	6	12%
Off-post Housing (<30 min.)	7	41%	5	83%	7	88%	19	70%
Off-post Housing (>=30 min.)	4	24%	1	17%	1	11%	6	17%
PARTICIPATED OFF POST	**23**	**11%**	**24**	**13%**	**16**	**7%**	**63**	**10%**
Less Than Once A Month	11	5%	16	8%	5	2%	32	5%
1-3 Times A Month	6	3%	3	2%	4	2%	13	2%
4 + Times A Month	6	3%	5	3%	7	3%	18	3%
Did Not Participate	152	73%	125	66%	116	51%	393	60%
Did Not Respond/Missing Data	33	16%	41	22%	94	42%	168	30%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	13	57%	0	0%	5	31%	18	41%
O1-O3,WO1-CW5	1	4%	0	0%	1	6%	2	6%
O4-O10	9	39%	0	0%	10	63%	19	29%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	6	26%	0	0%	0	0%	6	5%
Off-post Housing (<30 min.)	12	52%	18	78%	14	88%	44	76%
Off-post Housing (>=30 min.)	5	22%	5	21%	2	13%	12	18%

SPECIAL INTEREST/ARTS & CRAFTS

PARTICIPATION IN MUSIC/THEATER (CONTINUED)

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**33**	**16%**	**37**	**19%**	**27**	**12%**	**97**	**15%**
PARTICIPATED AT HOME	**16**	**8%**	**22**	**12%**	**15**	**7%**	**53**	**9%**
Less Than Once A Month	5	2%	13	7%	7	3%	25	4%
1-3 Times A Month	4	2%	4	2%	4	2%	12	2%
4 + Times A Month	7	3%	5	3%	4	2%	16	2%
Did Not Participate	154	74%	131	69%	125	55%	410	63%
Did Not Respond/Missing Data	38	18%	37	19%	86	38%	161	28%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	11	69%	0	0%	5	33%	16	44%
O1-O3,WO1-CW5	1	6%	0	0%	1	7%	2	7%
O4-O10	4	25%	0	0%	9	60%	13	26%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	4	25%	0	0%	0	0%	4	4%
Off-post Housing (<30 min.)	7	44%	18	82%	11	85%	36	76%
Off-post Housing (>=30 min.)	5	31%	4	18%	2	13%	11	19%

SPECIAL INTEREST/ARTS & CRAFTS

PHOTOGRAPHY/DEVELOPMENT

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**30**	**14%**	**39**	**21%**	**31**	**14%**	**100**	**16%**
PARTICIPATED ON POST	**8**	**4%**	**4**	**2%**	**4**	**2%**	**16**	**2%**
Less Than Once A Month	4	2%	4	2%	2	1%	10	2%
1-3 Times A Month	2	1%	0	0%	2	1%	4	1%
4 + Times A Month	2	1%	0	0%	0	0%	2	0%
Did Not Participate	171	82%	166	87%	148	65%	485	76%
Did Not Respond/Missing Data	29	14%	20	11%	74	33%	123	22%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	2	29%	0	0%	0	0%	2	12%
E5-E9	3	43%	0	0%	3	75%	6	61%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	2	25%	0	0%	1	25%	3	17%
Participants' Residence								
Barracks/BEQ/BOQ	1	13%	0	0%	0	0%	1	4%
Military Housing On Post	2	25%	0	0%	0	0%	2	8%
Off-post Housing (<30 min.)	5	63%	4	100%	4	100%	13	88%
Off-post Housing (>=30 min.)	0	0%	0	0%	0	0%	0	0%
PARTICIPATED OFF POST	**16**	**8%**	**17**	**9%**	**17**	**8%**	**50**	**8%**
Less Than Once A Month	7	3%	8	4%	11	5%	26	4%
1-3 Times A Month	5	2%	5	3%	6	3%	16	3%
4 + Times A Month	4	2%	4	2%	0	0%	8	1%
Did Not Participate	154	74%	133	70%	114	50%	401	62%
Did Not Respond/Missing Data	38	18%	40	21%	95	42%	173	30%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	2	15%	0	0%	4	24%	6	22%
O1-O3,WO1-CW5	3	23%	0	0%	0	0%	3	6%
O4-O10	8	50%	0	0%	13	76%	21	42%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	4	25%	0	0%	0	0%	4	4%
Off-post Housing (<30 min.)	11	69%	15	88%	15	88%	41	85%
Off-post Housing (>=30 min.)	1	6%	2	12%	2	12%	5	11%

SPECIAL INTEREST/ARTS & CRAFTS

PHOTOGRAPHY/DEVELOPMENT (CONTINUED)

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**30**	**14%**	**39**	**21%**	**31**	**14%**	**100**	**16%**
PARTICIPATED AT HOME	**22**	**11%**	**33**	**17%**	**25**	**11%**	**80**	**13%**
Less Than Once A Month	11	5%	17	9%	12	5%	40	7%
1-3 Times A Month	7	3%	6	3%	10	4%	23	4%
4 + Times A Month	4	2%	10	5%	3	1%	17	3%
Did Not Participate	147	71%	118	62%	113	50%	378	58%
Did Not Respond/Missing Data	39	19%	39	21%	88	39%	166	29%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	4	19%	0	0%	5	20%	9	20%
O1-O3,WO1-CW5	2	10%	0	0%	1	4%	3	5%
O4-O10	15	68%	0	0%	19	76%	34	40%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	5	23%	0	0%	0	0%	5	3%
Off-post Housing (<30 min.)	15	68%	28	85%	23	92%	66	85%
Off-post Housing (>=30 min.)	2	9%	5	15%	2	8%	9	11%

SPECIAL INTEREST/ARTS & CRAFTS

PICTURE FRAMING

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**26**	**13%**	**40**	**21%**	**27**	**12%**	**93**	**15%**
PARTICIPATED ON POST	**14**	**7%**	**14**	**7%**	**7**	**3%**	**35**	**5%**
Less Than Once A Month	14	7%	12	6%	5	2%	31	4%
1-3 Times A Month	0	0%	1	1%	1	0%	2	0%
4 + Times A Month	0	0%	1	1%	1	0%	2	0%
Did Not Participate	168	81%	155	82%	145	64%	468	73%
Did Not Respond/Missing Data	26	13%	21	11%	74	33%	121	21%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	2	14%	0	0%	2	29%	4	22%
O1-O3,WO1-CW5	1	7%	0	0%	0	0%	1	3%
O4-O10	11	79%	0	0%	5	71%	16	38%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	6	43%	0	0%	0	0%	6	10%
Off-post Housing (<30 min.)	6	43%	11	79%	6	86%	23	72%
Off-post Housing (>=30 min.)	2	14%	3	21%	1	14%	6	18%
PARTICIPATED OFF POST	**6**	**3%**	**9**	**5%**	**6**	**3%**	**21**	**3%**
Less Than Once A Month	6	3%	9	5%	2	1%	17	3%
1-3 Times A Month	0	0%	0	0%	3	1%	3	1%
4 + Times A Month	0	0%	0	0%	1	0%	1	0%
Did Not Participate	165	79%	139	73%	125	55%	429	66%
Did Not Respond/Missing Data	37	18%	42	22%	95	42%	174	31%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	0	0%	0	0%	0	0%	0	0%
O1-O3,WO1-CW5	0	0%	0	0%	3	50%	3	37%
O4-O10	5	83%	0	0%	3	50%	8	31%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	3	50%	0	0%	0	0%	3	8%
Off-post Housing (<30 min.)	3	50%	8	89%	4	67%	15	75%
Off-post Housing (>=30 min.)	0	0%	1	11%	2	33%	3	17%

SPECIAL INTEREST/ARTS & CRAFTS

PICTURE FRAMING (CONTINUED)

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**26**	**13%**	**40**	**21%**	**27**	**12%**	**93**	**15%**
PARTICIPATED AT HOME	**11**	**5%**	**23**	**12%**	**24**	**11%**	**58**	**10%**
Less Than Once A Month	6	3%	15	8%	13	6%	34	6%
1-3 Times A Month	3	1%	6	3%	7	3%	16	3%
4 + Times A Month	2	1%	2	1%	4	2%	8	1%
Did Not Participate	160	77%	126	66%	115	51%	401	61%
Did Not Respond/Missing Data	37	18%	41	22%	87	38%	165	29%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	2	20%	0	0%	0	0%	2	3%
E5-E9	2	20%	0	0%	6	26%	8	25%
O1-O3,WO1-CW5	0	0%	0	0%	3	13%	3	11%
O4-O10	6	55%	0	0%	14	58%	20	34%
Participants' Residence								
Barracks/BEQ/BOQ	1	9%	0	0%	0	0%	1	1%
Military Housing On Post	4	36%	0	0%	0	0%	4	3%
Off-post Housing (<30 min.)	5	45%	15	65%	20	83%	40	72%
Off-post Housing (>=30 min.)	1	9%	8	35%	4	17%	13	24%

SPECIAL INTEREST/ARTS & CRAFTS

READING/BOOK CLUBS

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**86**	**41%**	**107**	**56%**	**73**	**32%**	**266**	**42%**
PARTICIPATED ON POST	**22**	**11%**	**24**	**13%**	**8**	**4%**	**54**	**8%**
Less Than Once A Month	5	2%	6	3%	2	1%	13	2%
1-3 Times A Month	7	3%	6	3%	5	2%	18	3%
4 + Times A Month	10	5%	12	6%	1	0%	23	3%
Did Not Participate	157	75%	145	76%	143	63%	445	70%
Did Not Respond/Missing Data	29	14%	21	11%	75	33%	125	22%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	5%	0	0%	0	0%	1	2%
E5-E9	7	32%	0	0%	3	38%	10	34%
O1-O3,WO1-CW5	1	5%	0	0%	0	0%	1	2%
O4-O10	13	59%	0	0%	5	63%	18	27%
Participants' Residence								
Barracks/BEQ/BOQ	1	5%	0	0%	0	0%	1	1%
Military Housing On Post	9	43%	0	0%	0	0%	9	10%
Off-post Housing (<30 min.)	9	43%	20	83%	6	100%	35	76%
Off-post Housing (>=30 min.)	2	9%	4	17%	0	0%	6	11%
PARTICIPATED OFF POST	**24**	**12%**	**30**	**16%**	**28**	**12%**	**82**	**13%**
Less Than Once A Month	8	4%	5	3%	4	2%	17	2%
1-3 Times A Month	6	3%	6	3%	11	5%	23	4%
4 + Times A Month	10	5%	19	10%	13	6%	42	7%
Did Not Participate	144	69%	117	62%	105	46%	366	56%
Did Not Respond/Missing Data	40	19%	43	23%	93	41%	176	31%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	8	33%	0	0%	9	32%	17	32%
O1-O3,WO1-CW5	3	13%	0	0%	5	18%	8	16%
O4-O10	13	54%	0	0%	14	50%	27	30%
Participants' Residence								
Barracks/BEQ/BOQ	1	4%	0	0%	0	0%	1	1%
Military Housing On Post	7	30%	0	0%	0	0%	7	5%
Off-post Housing (<30 min.)	14	61%	22	76%	23	85%	59	78%
Off-post Housing (>=30 min.)	1	4%	7	23%	4	14%	12	16%

SPECIAL INTEREST/ARTS & CRAFTS

READING/BOOK CLUBS (CONTINUED)

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**86**	**41%**	**107**	**56%**	**73**	**32%**	**266**	**42%**
PARTICIPATED AT HOME	**80**	**38%**	**101**	**53%**	**71**	**31%**	**252**	**40%**
Less Than Once A Month	8	4%	19	10%	10	4%	37	6%
1-3 Times A Month	20	10%	25	13%	17	8%	62	10%
4 + Times A Month	52	25%	57	30%	44	19%	153	24%
Did Not Participate	91	44%	56	29%	73	32%	220	33%
Did Not Respond/Missing Data	37	18%	33	17%	82	36%	152	26%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	2	3%	0	0%	1	1%	3	2%
E5-E9	18	23%	0	0%	23	33%	41	29%
O1-O3,WO1-CW5	5	6%	0	0%	9	13%	14	11%
O4-O10	55	69%	0	0%	37	52%	92	31%
Participants' Residence								
Barracks/BEQ/BOQ	2	3%	0	0%	0	0%	2	0%
Military Housing On Post	19	24%	0	0%	0	0%	19	4%
Off-post Housing (<30 min.)	48	61%	73	73%	58	84%	179	75%
Off-post Housing (>=30 min.)	10	13%	27	27%	11	15%	48	20%

SPECIAL INTEREST/ARTS & CRAFTS

SCULPTURE/3D DESIGN

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**5**	**2%**	**4**	**2%**	**3**	**1%**	**12**	**2%**
PARTICIPATED ON POST	**1**	**0%**	**0**	**0%**	**0**	**0%**	**1**	**0%**
Less Than Once A Month	1	0%	0	0%	0	0%	1	0%
1-3 Times A Month	0	0%	0	0%	0	0%	0	0%
4 + Times A Month	0	0%	0	0%	0	0%	0	0%
Did Not Participate	179	86%	170	89%	152	67%	501	78%
Did Not Respond/Missing Data	28	13%	20	11%	74	33%	122	21%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	0	0%	0	0%	0	0%	0	0%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	1	100%	0	0%	0	0%	1	100%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	0	0%	0	0%	0	0%	0	0%
Off-post Housing (<30 min.)	1	100%	0	0%	0	0%	1	100%
Off-post Housing (>=30 min.)	0	0%	0	0%	0	0%	0	0%
PARTICIPATED OFF POST	**0**	**0%**	**1**	**1%**	**1**	**0%**	**2**	**0%**
Less Than Once A Month	0	0%	0	0%	1	0%	1	0%
1-3 Times A Month	0	0%	0	0%	0	0%	0	0%
4 + Times A Month	0	0%	1	1%	0	0%	1	0%
Did Not Participate	169	81%	147	77%	130	58%	446	69%
Did Not Respond/Missing Data	39	19%	42	22%	95	42%	176	31%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	0	0%	0	0%	0	0%	0	0%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	0	0%	0	0%	1	100%	1	53%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	0	0%	0	0%	0	0%	0	0%
Off-post Housing (<30 min.)	0	0%	1	100%	1	100%	2	100%
Off-post Housing (>=30 min.)	0	0%	0	0%	0	0%	0	0%

SPECIAL INTEREST/ARTS & CRAFTS

SCULPTURE/3D DESIGN (CONTINUED)

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**5**	**2%**	**4**	**2%**	**3**	**1%**	**12**	**2%**
PARTICIPATED AT HOME	**4**	**2%**	**4**	**2%**	**3**	**1%**	**11**	**2%**
Less Than Once A Month	1	0%	1	1%	2	1%	4	1%
1-3 Times A Month	1	0%	2	1%	1	0%	4	1%
4 + Times A Month	2	1%	1	1%	0	0%	3	0%
Did Not Participate	164	79%	146	77%	137	61%	447	70%
Did Not Respond/Missing Data	40	19%	40	21%	86	38%	166	29%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	1	25%	0	0%	0	0%	1	9%
O1-O3,WO1-CW5	1	25%	0	0%	0	0%	1	9%
O4-O10	2	50%	0	0%	3	100%	5	47%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	0	0%	0	0%	0	0%	0	0%
Off-post Housing (<30 min.)	4	100%	3	75%	3	100%	10	89%
Off-post Housing (>=30 min.)	0	0%	1	25%	0	0%	1	11%

SPECIAL INTEREST/ARTS & CRAFTS

STAINED GLASS

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**8**	**4%**	**6**	**3%**	**7**	**3%**	**21**	**3%**
PARTICIPATED ON POST	**6**	**3%**	**2**	**1%**	**2**	**1%**	**10**	**1%**
Less Than Once A Month	2	1%	2	1%	1	0%	5	1%
1-3 Times A Month	4	2%	0	0%	0	0%	4	0%
4 + Times A Month	0	0%	0	0%	1	0%	1	0%
Did Not Participate	174	84%	168	88%	151	67%	493	77%
Did Not Respond/Missing Data	28	13%	20	11%	73	32%	121	21%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	0	0%	0	0%	2	100%	2	44%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	6	100%	0	0%	0	0%	6	40%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	6	100%	0	0%	0	0%	6	40%
Off-post Housing (<30 min.)	0	0%	1	50%	2	100%	3	46%
Off-post Housing (>=30 min.)	0	0%	1	50%	0	0%	1	14%
PARTICIPATED OFF POST	**1**	**0%**	**1**	**1%**	**2**	**1%**	**4**	**1%**
Less Than Once A Month	1	0%	1	1%	0	0%	2	0%
1-3 Times A Month	0	0%	0	0%	2	1%	2	0%
4 + Times A Month	0	0%	0	0%	0	0%	0	0%
Did Not Participate	168	81%	147	77%	128	57%	443	68%
Did Not Respond/Missing Data	39	19%	42	22%	96	42%	177	31%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	0	0%	0	0%	1	50%	1	41%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	1	100%	0	0%	1	50%	2	43%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	1	100%	0	0%	0	0%	1	13%
Off-post Housing (<30 min.)	0	0%	0	0%	2	100%	2	60%
Off-post Housing (>=30 min.)	0	0%	1	100%	0	0%	1	27%

SPECIAL INTEREST/ARTS & CRAFTS

STAINED GLASS (CONTINUED)

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**8**	**4%**	**6**	**3%**	**7**	**3%**	**21**	**3%**
PARTICIPATED AT HOME	**4**	**2%**	**4**	**2%**	**6**	**3%**	**14**	**2%**
Less Than Once A Month	3	1%	3	2%	2	1%	8	1%
1-3 Times A Month	1	0%	1	1%	1	0%	3	0%
4 + Times A Month	0	0%	0	0%	3	1%	3	1%
Did Not Participate	164	79%	146	77%	133	59%	443	69%
Did Not Respond/Missing Data	40	19%	40	21%	87	38%	167	29%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	0	0%	0	0%	2	40%	2	30%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	4	100%	0	0%	3	50%	7	42%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	3	75%	0	0%	0	0%	3	11%
Off-post Housing (<30 min.)	0	0%	2	50%	4	67%	6	51%
Off-post Housing (>=30 min.)	1	25%	2	50%	2	33%	5	37%

SPECIAL INTEREST/ARTS & CRAFTS

TRIPS/TOURING

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**102**	**49%**	**107**	**56%**	**98**	**43%**	**307**	**49%**
PARTICIPATED ON POST	**17**	**8%**	**9**	**5%**	**10**	**4%**	**36**	**5%**
Less Than Once A Month	14	7%	8	4%	4	2%	26	4%
1-3 Times A Month	2	1%	0	0%	3	1%	5	1%
4 + Times A Month	1	0%	1	1%	3	1%	5	1%
Did Not Participate	164	79%	160	84%	142	63%	466	73%
Did Not Respond/Missing Data	27	13%	21	11%	74	33%	122	22%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	4	24%	0	0%	2	20%	6	21%
O1-O3,WO1-CW5	2	12%	0	0%	1	10%	3	11%
O4-O10	11	65%	0	0%	7	70%	18	46%
Participants' Residence								
Barracks/BEQ/BOQ	1	6%	0	0%	0	0%	1	2%
Military Housing On Post	7	41%	0	0%	0	0%	7	12%
Off-post Housing (<30 min.)	9	53%	5	56%	8	89%	22	67%
Off-post Housing (>=30 min.)	0	0%	4	44%	1	10%	5	18%
PARTICIPATED OFF POST	**74**	**36%**	**60**	**32%**	**64**	**28%**	**198**	**31%**
Less Than Once A Month	38	18%	36	19%	34	15%	108	17%
1-3 Times A Month	24	12%	21	11%	24	11%	69	11%
4 + Times A Month	12	6%	3	2%	6	3%	21	3%
Did Not Participate	98	47%	92	48%	75	33%	265	41%
Did Not Respond/Missing Data	36	17%	38	20%	87	38%	161	28%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	1	1%	0	0%	0	0%	1	0%
E5-E9	17	24%	0	0%	17	27%	34	26%
O1-O3,WO1-CW5	9	13%	0	0%	5	8%	14	9%
O4-O10	45	61%	0	0%	42	66%	87	41%
Participants' Residence								
Barracks/BEQ/BOQ	2	3%	0	0%	0	0%	2	1%
Military Housing On Post	18	25%	0	0%	0	0%	18	5%
Off-post Housing (<30 min.)	42	58%	43	73%	54	89%	139	76%
Off-post Housing (>=30 min.)	11	15%	16	27%	7	11%	34	17%

SPECIAL INTEREST/ARTS & CRAFTS

TRIPS/TOURING (CONTINUED)

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**102**	**49%**	**107**	**56%**	**98**	**43%**	**307**	**49%**
PARTICIPATED AT HOME	**52**	**25%**	**81**	**43%**	**68**	**30%**	**201**	**34%**
Less Than Once A Month	23	11%	51	27%	37	16%	111	19%
1-3 Times A Month	19	9%	20	11%	24	11%	63	10%
4 + Times A Month	10	5%	10	5%	7	3%	27	4%
Did Not Participate	123	59%	73	38%	79	35%	275	41%
Did Not Respond/Missing Data	33	16%	36	19%	79	35%	148	26%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	9	17%	0	0%	20	30%	29	27%
O1-O3,WO1-CW5	5	10%	0	0%	7	10%	12	10%
O4-O10	38	73%	0	0%	40	59%	78	35%
Participants' Residence								
Barracks/BEQ/BOQ	1	2%	0	0%	0	0%	1	0%
Military Housing On Post	6	12%	0	0%	0	0%	6	2%
Off-post Housing (<30 min.)	36	69%	58	73%	57	88%	151	78%
Off-post Housing (>=30 min.)	9	17%	22	27%	8	12%	39	19%

SPECIAL INTEREST/ARTS & CRAFTS

TROPHY MAKING

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**4**	**2%**	**1**	**1%**	**3**	**1%**	**8**	**1%**
PARTICIPATED ON POST	**1**	**0%**	**0**	**0%**	**0**	**0%**	**1**	**0%**
Less Than Once A Month	1	0%	0	0%	0	0%	1	0%
1-3 Times A Month	0	0%	0	0%	0	0%	0	0%
4 + Times A Month	0	0%	0	0%	0	0%	0	0%
Did Not Participate	179	86%	170	89%	151	67%	500	78%
Did Not Respond/Missing Data	28	13%	20	11%	75	33%	123	22%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	0	0%	0	0%	0	0%	0	0%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	1	100%	0	0%	0	0%	1	100%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	0	0%	0	0%	0	0%	0	0%
Off-post Housing (<30 min.)	1	100%	0	0%	0	0%	1	100%
Off-post Housing (>=30 min.)	0	0%	0	0%	0	0%	0	0%
PARTICIPATED OFF POST	**2**	**1%**	**1**	**1%**	**2**	**1%**	**5**	**1%**
Less Than Once A Month	1	0%	1	1%	1	0%	3	0%
1-3 Times A Month	1	0%	0	0%	1	0%	2	0%
4 + Times A Month	0	0%	0	0%	0	0%	0	0%
Did Not Participate	169	81%	147	77%	128	57%	444	68%
Did Not Respond/Missing Data	37	18%	42	22%	96	42%	175	31%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	0	0%	0	0%	1	50%	1	35%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	2	100%	0	0%	1	50%	3	49%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	0	0%	0	0%	0	0%	0	0%
Off-post Housing (<30 min.)	2	100%	1	100%	2	100%	5	100%
Off-post Housing (>=30 min.)	0	0%	0	0%	0	0%	0	0%

SPECIAL INTEREST/ARTS & CRAFTS

TROPHY MAKING (CONTINUED)

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**4**	**2%**	**1**	**1%**	**3**	**1%**	**8**	**1%**
PARTICIPATED AT HOME	**2**	**1%**	**0**	**0%**	**2**	**1%**	**4**	**1%**
Less Than Once A Month	1	0%	0	0%	1	0%	2	0%
1-3 Times A Month	1	0%	0	0%	1	0%	2	0%
4 + Times A Month	0	0%	0	0%	0	0%	0	0%
Did Not Participate	166	80%	149	78%	136	60%	451	70%
Did Not Respond/Missing Data	40	19%	41	22%	88	39%	169	29%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	2	100%	0	0%	1	50%	3	65%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	0	0%	0	0%	1	50%	1	35%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	1	50%	0	0%	0	0%	1	15%
Off-post Housing (<30 min.)	1	50%	0	0%	2	100%	3	85%
Off-post Housing (>=30 min.)	0	0%	0	0%	0	0%	0	0%

SPECIAL INTEREST/ARTS & CRAFTS

WOODWORKING/INDUSTRIAL ARTS

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**34**	**16%**	**30**	**16%**	**38**	**17%**	**102**	**16%**
PARTICIPATED ON POST	**9**	**4%**	**1**	**1%**	**8**	**4%**	**18**	**3%**
Less Than Once A Month	5	2%	1	1%	6	3%	12	2%
1-3 Times A Month	2	1%	0	0%	1	0%	3	0%
4 + Times A Month	2	1%	0	0%	1	0%	3	0%
Did Not Participate	170	82%	169	89%	145	64%	484	76%
Did Not Respond/Missing Data	29	14%	20	11%	73	32%	122	21%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	3	33%	0	0%	4	50%	7	45%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	6	67%	0	0%	4	50%	10	51%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	5	63%	0	0%	0	0%	5	17%
Off-post Housing (<30 min.)	3	38%	1	100%	8	100%	12	83%
Off-post Housing (>=30 min.)	0	0%	0	0%	0	0%	0	0%
PARTICIPATED OFF POST	**4**	**2%**	**6**	**3%**	**8**	**4%**	**18**	**3%**
Less Than Once A Month	2	1%	5	3%	7	3%	14	3%
1-3 Times A Month	1	0%	1	1%	1	0%	3	0%
4 + Times A Month	1	0%	0	0%	0	0%	1	0%
Did Not Participate	165	79%	144	76%	125	55%	434	67%
Did Not Respond/Missing Data	39	19%	40	21%	93	41%	172	30%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	1	25%	0	0%	1	13%	2	15%
O1-O3,WO1-CW5	0	0%	0	0%	0	0%	0	0%
O4-O10	3	75%	0	0%	7	88%	10	55%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	2	50%	0	0%	0	0%	2	6%
Off-post Housing (<30 min.)	2	50%	5	83%	8	100%	15	88%
Off-post Housing (>=30 min.)	0	0%	1	17%	0	0%	1	6%

SPECIAL INTEREST/ARTS & CRAFTS

WOODWORKING/INDUSTRIAL ARTS (CONTINUED)

	Active Duty		Civilians		Retirees		Total Cases	
	n	%	n	%	n	%	n	%
OVERALL PARTICIPATION	**34**	**16%**	**30**	**16%**	**38**	**17%**	**102**	**16%**
PARTICIPATED AT HOME	**31**	**15%**	**29**	**15%**	**36**	**16%**	**96**	**16%**
Less Than Once A Month	9	4%	17	9%	12	5%	38	6%
1-3 Times A Month	12	6%	9	5%	15	7%	36	6%
4 + Times A Month	10	5%	3	2%	9	4%	22	3%
Did Not Participate	139	67%	123	65%	108	48%	370	57%
Did Not Respond/Missing Data	38	18%	38	20%	82	36%	158	27%
Total Respondents	**208**	**100%**	**190**	**100%**	**226**	**100%**	**624**	**100%**
Participants' Rank								
E1-E4	0	0%	0	0%	0	0%	0	0%
E5-E9	6	19%	0	0%	14	39%	20	34%
O1-O3,WO1-CW5	2	6%	0	0%	3	8%	5	8%
O4-O10	23	74%	0	0%	19	53%	42	38%
Participants' Residence								
Barracks/BEQ/BOQ	0	0%	0	0%	0	0%	0	0%
Military Housing On Post	10	33%	0	0%	0	0%	10	6%
Off-post Housing (<30 min.)	13	43%	22	76%	32	91%	67	78%
Off-post Housing (>=30 min.)	7	23%	7	24%	3	8%	17	16%